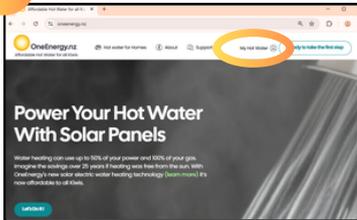


# New Customer Guide

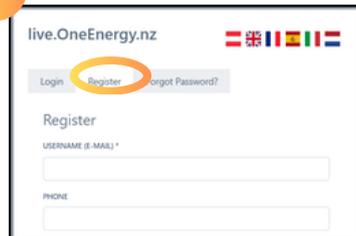
Welcome to your OneEnergy.nz Solar-Electric Hot Water System

Register your Solar-Electric Hot Water System online, for online management:

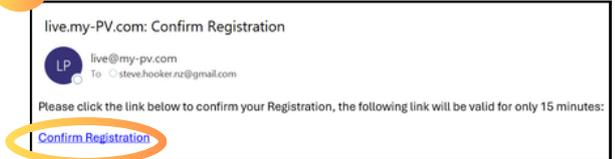
1 Visit [www.OneEnergy.nz](http://www.OneEnergy.nz) and click **My Hot Water**



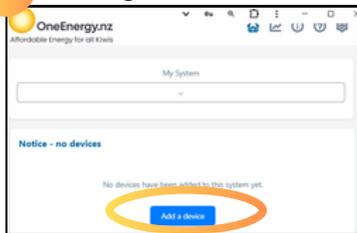
2 Register your details



3 Confirm your Registration via Email



4 Add your Sol-Flare Controller



5 Add Serial Number & Device Key from your Sol-Flare menu.



5a Setup => Page 7 => Cloud Connection



5b

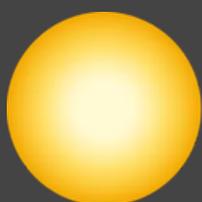


6 Review and Monitor your Sol-Flare Performance



7 By default, your Sol-Flare is configured for optimum performance, and no change is required.

- It will utilise all available Solar during the day to heat until 5pm.
- If at 5pm your Hot Water Cylinder is not fully heated to 60 degrees, then it will mains boost the temperature to 60 degrees, to ensure your household has a full tank of hot water for the evening, and to provide daily legionella protection. Do not disable the Legionella Protection settings.



OneEnergy.nz

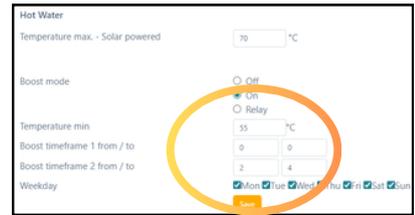
Affordable Hot Water for all Kiwis



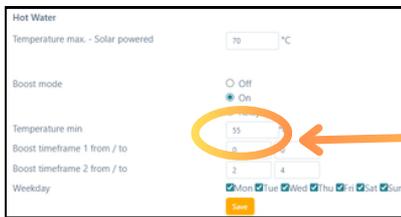
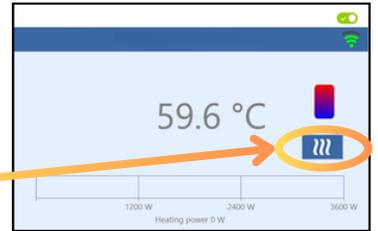
SEANZ

Sustainable Energy  
Association New Zealand

8 If you use large amounts of hot water morning and night, and your morning showers are tepid, then you may need to schedule an additional hour or two of Hot Water **BOOST** overnight. Similarly, if you use little hot water in the morning, then you should remove this additional overnight mains boost schedule to ensure you gain the full benefit of solar heating during the day.



9 If at anytime you wish to trigger a Hot Water BOOST to raise your Hot Water temperature, click the BOOST icon on your Sol-Flare display screen, or by logging in to **My Hot Water** on your smartphone or desktop.

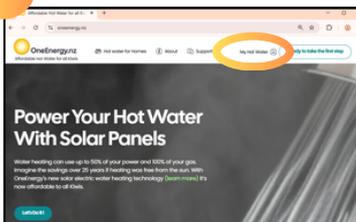


BOOST icon

BOOST Target Temperature

The web-based App may be saved to the home screen of your smartphone, so that you can track performance of your Solar Electric Hot Water at any time :

1 Login to **My Hot Water** at [www.OneEnergy.nz](http://www.OneEnergy.nz) on your smartphone.



2a Android Users:

Click on the three dots at the top right corner of the screen and select the menu item "Add to Home screen" icon 

2b IOS Users:

Click on the "Share" icon  then select the option "Add to Home Screen."

We trust you will enjoy decades of free energy from the Sun to heat your hot water.

For all support related matters please contact [support@OneEnergy.nz](mailto:support@OneEnergy.nz)

The OneEnergy.nz Team