

# TERMS & CONDITIONS

**Last Updated: January 2026**

**Entity: Connect Marketing FZE** (“Connect,” “we,” “our,” or “us”)

## 1. Introduction

These Terms and Conditions (“Terms”) form a legally binding agreement between **Connect Marketing FZE** and any individual or entity (“User,” “you,” or “your”) accessing or using the Connect Platform or related services (“Services”).

By accessing or registering on the Platform, you confirm that you have read, understood, and agreed to be bound by these Terms and any supplementary documents incorporated herein. If you do not agree, you must immediately stop using the Platform.

Where translations exist, the **English version prevails** in the event of any conflict.

## 2. General Disclaimer

Connect is a **referral marketing company**.

We provide access to a marketing system that promotes third-party products and services through referral programs.

Connect does **not**:

- Sell or distribute any products or services;
- Provide trading, arbitrage, investment, staking, or financial services;
- Offer brokerage, advisory, fiduciary, custodial, or exchange services;
- Hold, access, or control customer funds, wallets, or digital assets;
- Initiate or execute user transactions.

All interactions with third-party products or services are performed **directly by you** through your own tools or through third-party platforms.

Please review our **Risk Warning** before engaging with any Product or Service Partner.

## 3. About Connect

3.1 Connect operates referral marketing programs enabling Users to promote offerings of independent Product Partners and Service Partners.

3.2 Users may participate in the **External Marketing Promoters (EMP) Program**, where referral rewards may be earned according to the Referral Rewards Program. EMPs act as **independent promoters**, not employees or agents of Connect.

3.3 All products and services promoted on the Platform are delivered exclusively by third-party partners.

3.4 Connect is **not** a Virtual Asset Service Provider (VASP) and does not:

- Hold or safeguard digital assets;
- Offer exchange services (fiat or crypto);
- Provide custodial wallets;
- Conduct financial operations of any kind.

3.5 Connect's role is limited to providing a compliant referral structure and marketing content.

## 4. Terms and Supplementary Documents

The following documents form part of this Agreement:

- Privacy & Cookies Policy
- Risk Warning
- Tax Declaration Disclaimer
- Referral Rewards & Income Disclaimer (for EMPs)
- External Marketing Promoters Agreement (EMP Agreement)

Connect may update these documents at any time. Continued use of the Platform confirms your acceptance of the latest versions.

## 5. Eligibility

5.1 You must be **18+** and legally capable of entering a binding contract.

5.2 Access may be restricted based on regional laws, sanctions, or partner policies.

**Restricted Jurisdictions** include:

Afghanistan, American Samoa, Belarus, Central African Republic, China, Congo, Côte d'Ivoire, Cuba, DPRK (North Korea), DR Congo, Haiti, Iran, Iraq, Lebanon, Liberia, Libya, Mali, Mozambique, Myanmar, Nicaragua, Northern Mariana Islands, Puerto Rico, Russia, Somalia, South Sudan, Sudan, Syria, U.S. Virgin Islands, Ukraine (Crimea, Donetsk, Luhansk), U.S. Minor Outlying Islands, USA, Venezuela, Yemen, Zimbabwe.

5.3 Use of VPNs or false information to bypass restrictions is prohibited.

5.4 Third-party products and services may have their own eligibility rules, for which the User is solely responsible.

## 6. Community Guidelines

Users must:

- Act lawfully and avoid deceptive, fraudulent, or misleading conduct;
- Never make income guarantees or financial performance claims;
- Treat others respectfully—no harassment, threats, or abusive behavior;
- Respect confidentiality and data protection laws;
- Upload only lawful, non-infringing content without malicious code;
- Use only approved marketing materials;
- Not impersonating any person or organization;
- Not attempt unauthorized access to accounts or wallets;
- Not reverse engineer or disrupt the Platform;
- Not use the Platform to enable regulated or restricted financial activities.

Connect may restrict, suspend, or terminate access, block rewards, or notify authorities or partners in case of violations.

## **7. Account Registration**

7.1 Users must complete registration and provide accurate information.

7.2 Registration requires a referral link; referring EMPs may earn rewards.

7.3 Connect may require identity checks (KYC/KYB/EDD) via third-party providers.

7.4 Accounts are personal and may not be sold, transferred, or shared.

7.5 Connect may suspend or terminate accounts for false information, fraud, compliance issues, or violations of law or these Terms.

7.6 Users are solely responsible for securing their credentials.

7.7 Connect may decline or terminate accounts for legal, regulatory, or partner-driven reasons.

## **8. Third-Party Product Partners & Service Partners**

8.1 All products/services are delivered by independent third parties. Users enter into separate agreements with those parties.

8.2 Interacting with third-party platforms involves risks such as volatility, smart-contract bugs, delays, or loss of value. Users assume all such risks.

8.3 Links to third-party websites do not imply endorsement.

8.4 Connect may receive referral or marketing compensation from third parties.

8.5 Connect may modify or discontinue access to third-party services at any time.

## **9. Intellectual Property**

9.1 All content on the Platform is the property of Connect Marketing FZE. Users are granted a limited, revocable license for personal use only.

9.2 Users may not modify, distribute, or use Connect intellectual property without written consent.

9.3 Unauthorized use may lead to termination and legal action.

## 10. Indemnity

Users agree to indemnify Connect Marketing FZE and its affiliates against claims related to:

- Breach of Terms or law
- User content or data
- Use of the Platform
- Interactions with third-party partners
- EMP promotional activities
- Fraud, negligence, or misconduct

Connect may assume defense of claims at its discretion.

## 11. Limitation of Liability

To the fullest extent permitted by law:

- Services are provided **“AS IS”** without warranties;
- Connect is not responsible for third-party platforms, yields, performance, or losses;
- Connect is not liable for indirect or consequential damages;
- Maximum liability is limited to **USD 100** or amounts paid to Connect in the preceding 12 months, whichever is greater.

Nothing limits liability for fraud or willful misconduct.

## 12. Modifications

Connect may modify or discontinue any part of the Platform or Services at any time.

## 13. Termination

Users may terminate at any time.

Connect may suspend or terminate accounts for violations, risk concerns, or compliance requirements.

Upon termination:

- Users must cease all Platform activities;
- Connect may withhold or cancel pending rewards for fraud, abuse, or eligibility issues.

## 14. Force Majeure

Connect is not liable for delays or failures caused by events beyond reasonable control (natural disasters, war, cyberattacks, outages, regulatory action, etc.).

## 15. Governing Law & Dispute Resolution

15.1 These Terms shall be governed by the **laws of the UAE**.

15.2 Any dispute shall be resolved by arbitration under **DIAC Rules**.

- Seat of arbitration: **Dubai, UAE**
- Tribunal: **1 arbitrator**
- Language: **English**
- Arbitrator has authority to rule on jurisdiction

15.3 Claims must be filed within **1 year**, unless a shorter period is required by applicable law.

## 16. Contact Us

For support or inquiries:

 [support@connect.ac](mailto:support@connect.ac)

