RelationalAI Trial and Preview Terms

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These Trial and Preview Terms supplement the RelationalAI Customer Terms of Service (the "**Terms**") and prevail over the Terms for Trials and Preview Features. Capitalized terms not defined here have the meanings given in the Terms.

1. Definitions. "**Trial**" means access to all or part of the Product on a free, trial, evaluation, proof-of-concept or similar basis. "**Preview Feature**" means any feature, product, instance type or service that RelationalAI designates as preview, beta, early access, experimental or otherwise pre-release in the Documentation, an Order Form or the Product, including any feature that is a Preview Feature under the Snowflake Marketplace Supplement.

2. Use. Customer may use a Trial only for internal evaluation, during the period RelationalAI designates or, if none is designated, for thirty (30) days. Customer may use Preview Features as permitted in the Documentation or an Order Form, but they are not designed for business-critical or production systems, and Customer uses them at its own risk. Unless RelationalAI agrees in writing, Customer will not use a Trial or Preview Feature to process personal data or other data subject to specific legal or regulatory requirements.

3. Fees. Trials are free unless an Order Form states otherwise. Preview Features may be subject to Fees stated in an Order Form, and those Fees are payable under the Terms.

4. Changes and Termination. Trials and Preview Features may be incomplete, may contain errors, and may have different or reduced security, privacy, availability and reliability compared with generally available features. RelationalAI may change, suspend or discontinue any Trial or Preview Feature at any time, and may choose never to make a Preview Feature generally available. Either party may end a Trial at any time on notice.

5. No Warranty, Indemnity or Support. TRIALS AND PREVIEW FEATURES ARE PROVIDED "AS IS" AND "AS AVAILABLE," WITH ALL FAULTS. TO THE EXTENT PERMITTED BY LAW, RELATIONALAI GIVES NO WARRANTY, INDEMNITY, SERVICE LEVEL OR SUPPORT COMMITMENT FOR TRIALS OR PREVIEW FEATURES, AND THEY ARE EXCLUDED FROM RELATIONALAI'S SECURITY, PRIVACY AND COMPLIANCE COMMITMENTS. RelationalAI may provide support for them at its discretion.

6. Limitation of Liability. TO THE EXTENT PERMITTED BY LAW, RELATIONALAI WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES, OR FOR ANY LOSS OF DATA, PROFITS, REVENUE OR OPPORTUNITY, RELATING TO TRIALS OR PREVIEW FEATURES, AND RELATIONALAI'S TOTAL LIABILITY FOR TRIALS AND PREVIEW FEATURES WILL NOT EXCEED US$50. This Section 6 limits only RelationalAI's liability. Customer's obligations, including under Sections 1.4 (Use Restrictions) and 6 (Confidentiality) of the Terms, and the Excluded Claims in Section 9.3 of the Terms as they apply to Customer, are unchanged.

7. Confidentiality and Feedback. Trials, Preview Features and non-public information about them are RelationalAI's Confidential Information. RelationalAI may use information about Customer's use and evaluation of Trials and Preview Features, and any feedback, to improve its products, subject to Sections 3.6 (Usage Data) and 3.7 (Feedback) of the Terms.

8. End of a Trial. When a Trial ends, Customer must either purchase the Product under an Order Form or stop using and uninstall it. Customer Data remains in Customer's Snowflake accounts under Customer's control.