



KIDS CLUB TERMS & CONDITIONS

The Kids Club is a free child minding service available to FIT Lane Cove ('the club') members to provide a safe, enjoyable and always entertaining place for children to play and interact with others while parents/guardians enjoy the facilities at our Club.

We request that you take the time to read these Terms and Conditions and follow them to ensure we are able to provide you and your children with the best service possible. If you have any further queries or suggestions, please do not hesitate to contact the club via lanecove@fit.com.au.

FACILITIES

The Kids Club is a free child minding facility for current members which strives to provide a selection of creative and fun toys and child friendly TV shows. Our staff pride themselves on providing a high quality service in which Members trust and their children enjoy.

HOURS OF OPERATION

Monday – Saturday 8am – 1pm

The Kids Club closes on public holidays and for a short period over Christmas and New Years. Any changes to the Club hours will be communicated by Kids Club staff.

There is a maximum stay of 2 hours per visit. The Kids Club will close promptly and staff are not allowed to stay past closing. No children are permitted in the room outside of operating hours. The club reserves the right to modify Kids Club operating hours.

BOOKING, DELIVERY AND COLLECTION OF CHILDREN

Members must book their child(ren) into the kids club in order to use the service, and no walk-in attendances will be accepted. Bookings can be made via <https://www.fit.com.au/kids-club>. There is a strict capacity of 15 children bookable per 60 min window, and the club reserves the right to refuse any children who are not booked and which will result in overcapacity.

Parents/Guardians must register each child individually each time they use the service. On arrival you must sign each child in on the registration schedule, state your location whilst exercising and time of entry. This is essential information in the event you are required to care for your child or for an emergency evacuation. The parent/guardian must sign out their children before leaving.

Every parent/guardian must remain on the premises and be contactable at all times. Please remember parents/guardians are responsible for the care of the child, as such, if called to the Kids Club you must return immediately. The Management and staff of the FIT Lane Cove accept no responsibility at all for children left in the care of the Kids Club Staff, and while all Kids Club Staff have a Working with Children check, are not formally qualified in child care.

Please be advised that no parent/guardian is to leave FIT Lane Cove premises at any time whilst their children are in the Kids Club, and that no child is permitted to exit the Kids Club without being accompanied by the parent/guardian who signed them in.

Parents/guardians are to return to their child immediately if they are either distressed, not behaving in an acceptable manner or have a contagious ailment.

AGE GROUP

Kids Club is provided for children aged 6 weeks and older. Guests are not permitted.

WHAT TO BRING

All children under 24 months or who are not walking must be brought in a pram/stroller.

Children require a clean nappy on arrival. The staff will happily change your babies' nappies if you wish. You will need to provide your own nappies, wipes, a change of clothes and any other comfort items. Please Note: If you require the staff to change nappies on your behalf a consent form must be filled in.

A bottle of water and food is allowed into the Kids Club, however **there is a strict no nut policy at all times**. Any member who brings nuts into the Kids Club may be refused access in the future at the sole discretion of management.

Personal electronic devices are permitted however FIT Lane Cove is not responsible for any broken, missing, lost or stolen items left behind. Additionally, please make sure that all bags and belongings are clearly marked with your child's full name.

FEEDING, BATHROOMS & NAPPY CHANGING

If your child is due to be fed at a certain time, we ask that you attend to this before you commence your workout or return to do so as needed.

If your child requires to go to the toilet while they are in the Kids Club, they will be taken to the female bathroom with a female staff member. Parents/guardians are to inform the staff if they do not wish for their child to be taken to the toilet. It is recommended that parent/guardian take their child to the toilet before they sign their child into the Kids Club.

Nappy changing consent forms are available at the Kids Club desk. This form helps ensure transparency and clear communication between parents/guardians and staff regarding the handling of nappy changes.

This form provides staff permission to change your baby or child's nappy, preferred wipes and creams and other parent requirements. By using this form, staff can adhere to parent's preferences and provide personalised care for each child. These forms also serve as a record of consent, promoting trust and collaboration between parents and caregivers in maintaining a safe and hygienic environment for children.

ALLERGIES

At FIT Lane Cove, we strive to create a safe and enjoyable environment for all children participating in our Kids Club activities. However, we cannot guarantee that our Kids Club area is entirely free from allergens. While we take reasonable precautions to minimise the risk of exposure to common allergens, such as nuts, dairy, and gluten, we cannot control all potential sources of allergens brought in by children or other participants.

Parents and guardians are responsible for informing our staff of any allergies or dietary restrictions their child may have. We encourage parents to provide necessary medications, such as EpiPens, and detailed allergy action plans for their child while attending our Kids Club activities.

By enrolling your child in our Kids Club, you acknowledge and accept the inherent risks associated with potential allergen exposure. FIT Lane Cove and its staff will not be held liable for any allergic reactions that may occur during or after participation in Kids Club activities.

SICK CHILDREN

To prevent the spread of germs and illness to our staff and other children, FIT Lane Cove does not accept sick or unwell children into the Club.

Children cannot attend the Club if they have any of the following:

- have or have had a temperature over 37.5 degrees in the previous 24 hours
- have or have had episodes of diarrhoea and/or vomiting
- have a contagious rash, or conjunctivitis
- have a runny nose or cold sores

The Club cannot accept the responsibility of sick children. Parents/guardians are asked to keep their child at home in these circumstances. FIT Lane Cove and Kids Club staff reserves the right to refuse entry to or request immediate collection of any child who is deemed to be demonstrating any of the above symptoms. This decision is at the sole discretion of FIT Lane Cove.

EMERGENCY

Upon any evacuation notification from Centre Management or Staff, it is your responsibility to immediately attend to the Kids Club, collect and remove your child from the premises as per the Club's evacuation procedure.

By entering the club, booking, placing and/or signing your child in the Kids Club, you acknowledge that you have read, fully understand and agree to the Terms and Conditions above.

UPDATED MARCH 2024