





Washington Gas and Light (WGL)

Energy Benchmarking Portal

USER MANUAL





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### 1.0 OVERVIEW TO ENERGY BENCHMARKING

#### 1.1 Introduction

Energy Benchmarking is the process of tracking a building's annual energy use and using a standard metric to compare a building's performance against past performance and to its peers nationwide.

For property owners or managers within the Washington Gas and Light (WGL) service territory (District of Columbia, Maryland, Virginia), Energy Benchmarking reporting could be required.

To support property owners/managers with these requirements, WGL is providing an Energy Benchmarking portal that will electronically access and extract usage data and sync the data to U.S. EPA's ENERGY STAR® Portfolio Manager (ESPM).

This training provides step by step instructions for on how to access, register and manage an account in the WGL Energy Benchmarking portal.

By using the portal, property owners/managers will be provided:

- Aggregate energy consumption of all meters identified as being in the building
- Aggregate data for at least 2 years before the initial request and automatic update of the monthly data at least once every 45 calendar days

### 1.2 Help/Contact Information

WGL Customer Support at: <a href="mailto:aggregateddata@washgas.com">aggregateddata@washgas.com</a>

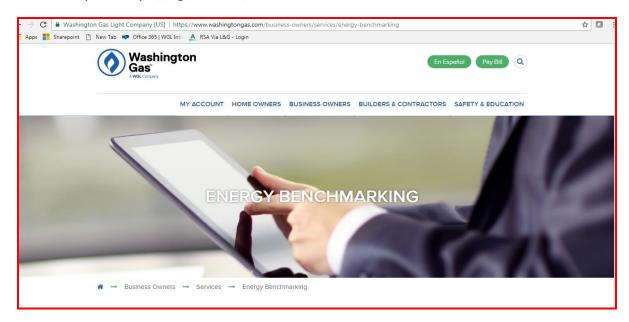




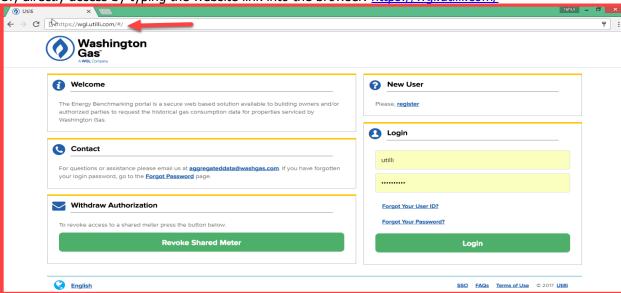
# 2.0 WGL ENERGY BENCHMARKING PORTAL- REGISTRATION & LOGIN

### 2.1 Process- Registration and Login

**Step 1:** From the Washington Gas Energy Benchmarking website, click on <a href="https://www.washingtongas.com/business-owners/services/energy-benchmarking">https://www.washingtongas.com/business-owners/services/energy-benchmarking</a>, then click on the link for the portal <a href="https://wql.utilli.com/">https://wql.utilli.com/</a>



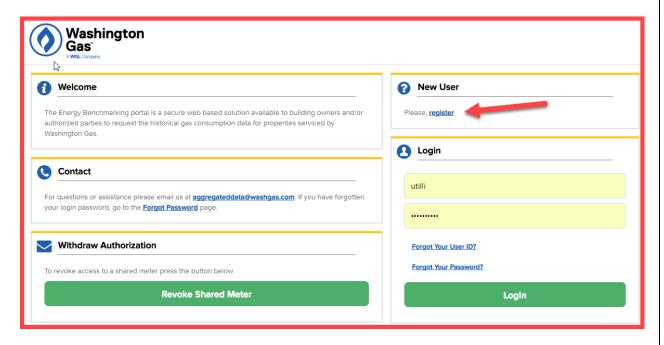
Or, directly access by typing the website link into the browser. <a href="https://wql.utilli.com/">https://wql.utilli.com/</a>







### Step 2: Select Register



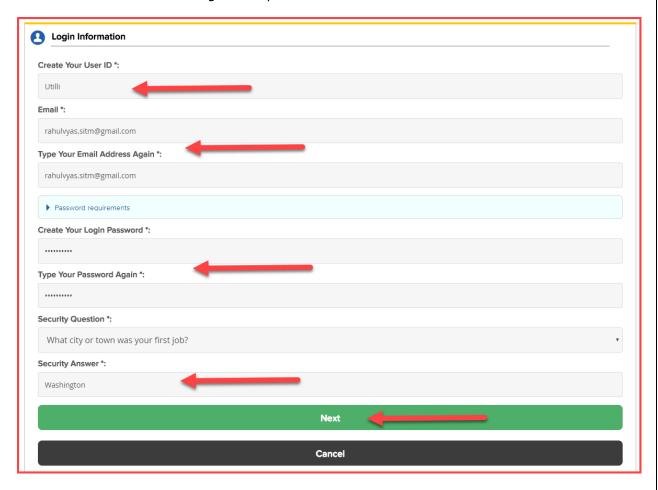
**Step 3:** Enter information into the required fields. Required fields are identified with an asterisk (First Name, Last Name, Agency/Company Name and Phone Number). Select "Next" to continue the registration process.







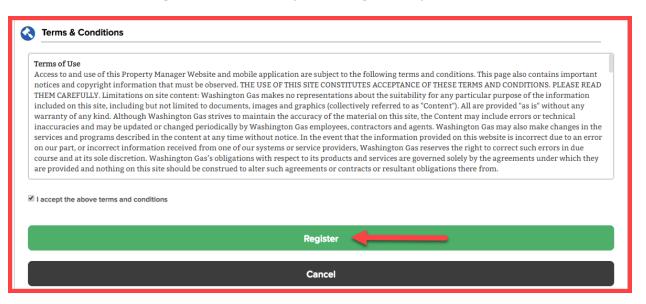
**Step 4:** Enter information into all Required Fields (User ID, Email, Retype Email Address, valid Password, Retype valid Password) including the required Security Question and Security Answer. Select "**Next**" to continue the registration process.



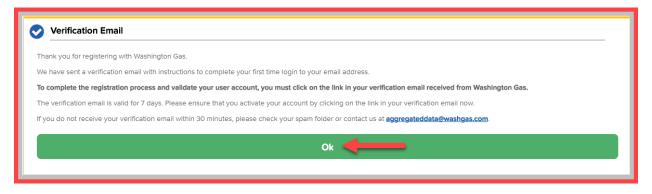




<u>Step 5:</u> The final screen of registration process is, "**Terms and Conditions**". Electronically acknowledge & accept the Terms and Conditions for using WGL ENERGY BENCHMARKING on behalf of WGL. Click the "**Register**" button to complete the registration process.



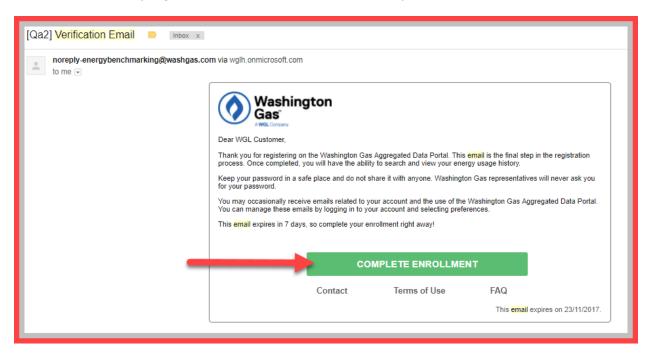
**Step 6:** The System will display the successful registration completion message and prompt to check and validate the account from the registered Email ID.



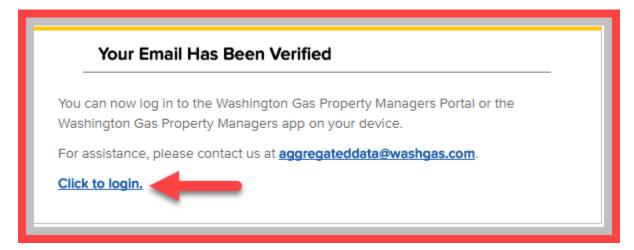




<u>Step 7:</u> Check the Registered Email and select "**Complete Enrollment**" button to authenticate and validate the newly registered WGL ENERGY BENCHMARKING portal account.



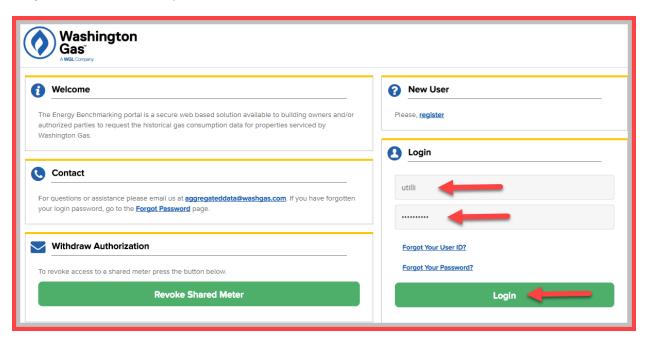
Step 8: Click to login



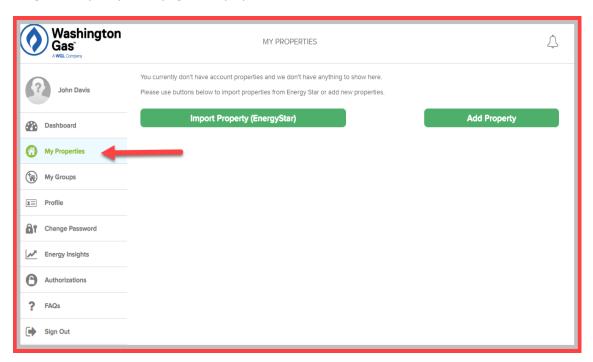




### Step 9: Enter user ID and password



### **Step 10:** My Properties page is displayed



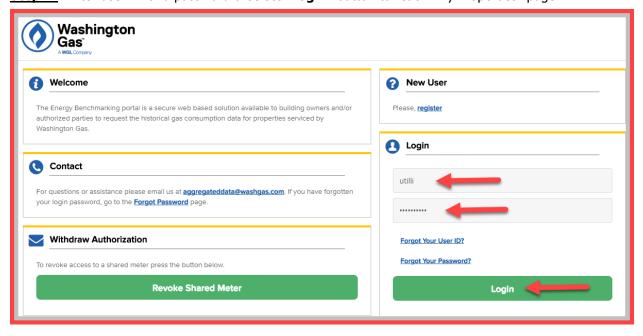




# 3.0 WGL ENERGY BENCHMARKING PORTAL - LINK PROPERTIES WITH ESPM ACCOUNT

## 3.1 Process- Link WGL Benchmarking with Existing ESPM Account

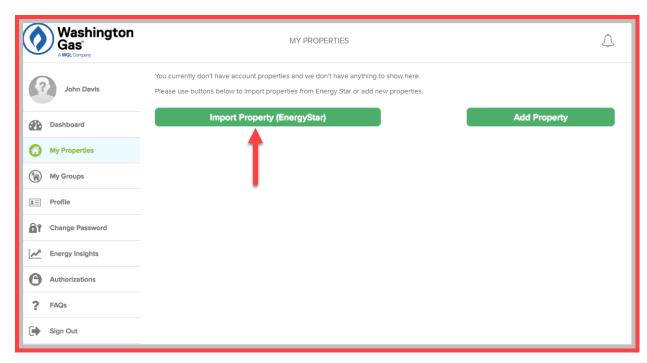
**Step 1:** Enter user ID and password & select "**Login**" button to reach "My Properties" page



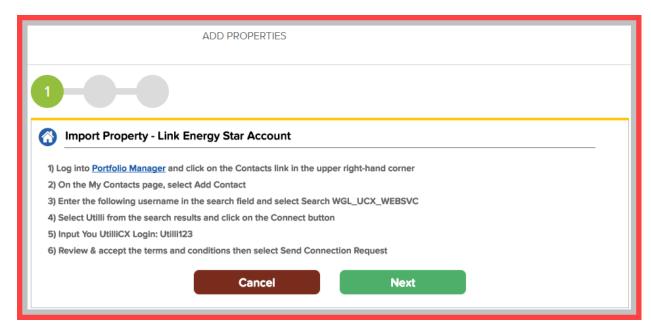




Step 2: From the "My Properties" page, click "Import Property"



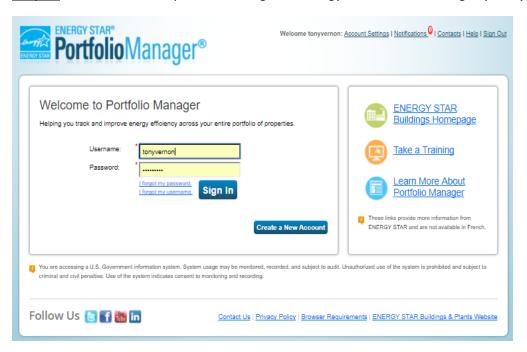
**Step 3:** After reading the instructions from WGL ENERGY BENCHMARKING portal, User can just open another tab and Log in to his/her existing Energy Star Portfolio Manager



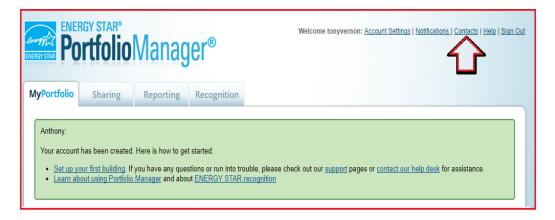




### **Step 4:** Enter User ID and password to log in to Energy Star Portfolio Manager (ESPM)



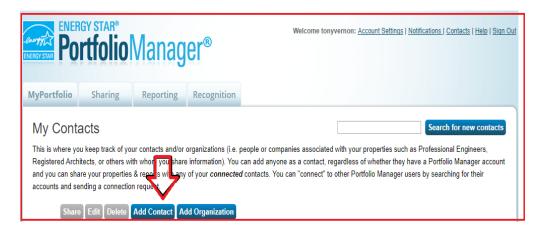
**Step 5:** Click on the Contacts link located in the upper right hand corner.



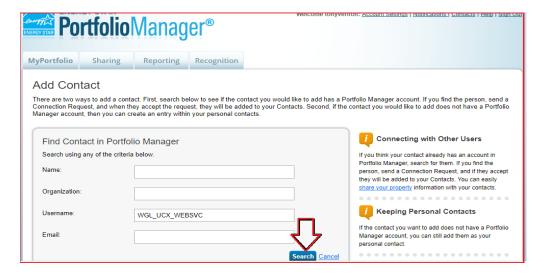




### **Step 6:** On the My\_Contacts page, click Add Contact button.



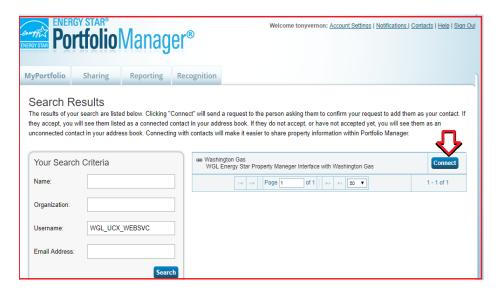
### **Step 7:** In the Username field, enter 'WGL\_UCX\_WEBSVC' and click on the Search button.



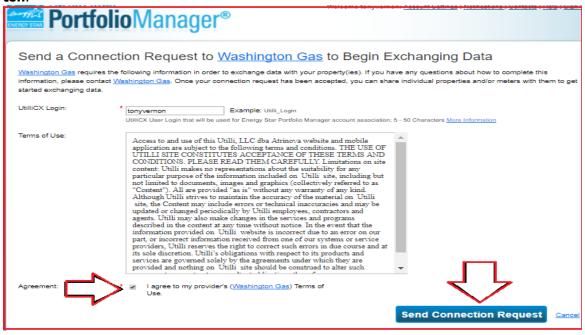




Step 8: Click on Connect button next to 'Washington Gas'.



**Step 9:** Send a Connection Request dialog box appears. Enter the WGL ENERGY BENCHMARK-ING user ID as created in Washington Gas Property Manager, click on the box next to 'Accept Terms and Conditions' at the bottom, and then click the 'Send Connection Request' button.

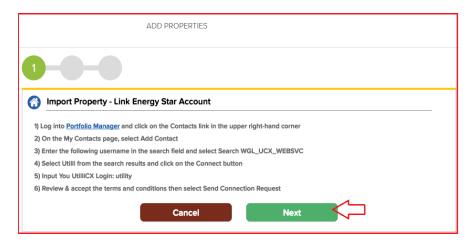




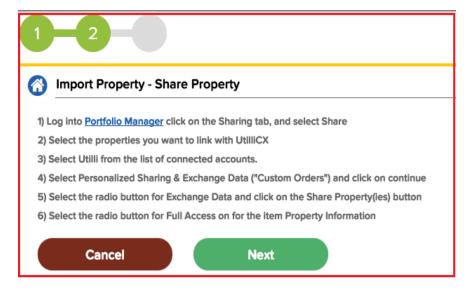




**Step 10:** Return to WGL ENERGY BENCHMARKING. Click 'Next'.



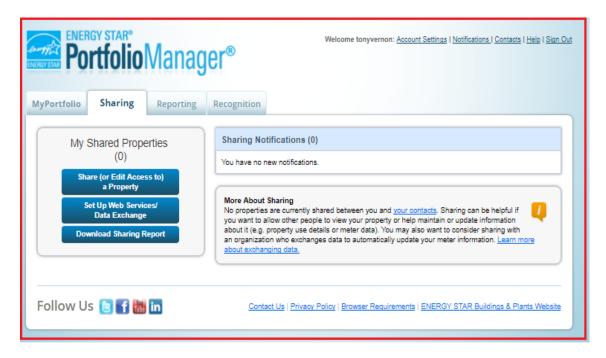
**Step 11:** To share properties with WG, follow the instructions in the Import Property-Share Property



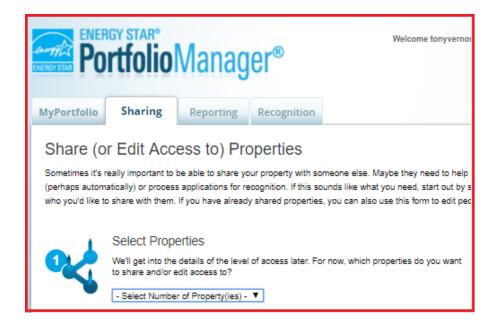




**Step 12:** Click on the Sharing Tab in ESPM. Click on the "Share (or Edit Access to) a Property" button.



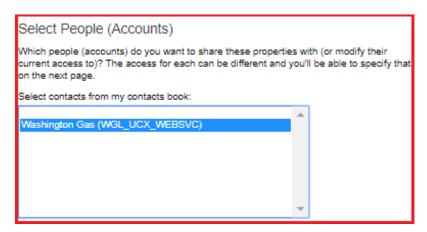
**Step 13:** Share (or edit access to) Properties dialog window opens. Under "Select Properties, in the drop-down box select "All Properties". All Properties are prepared for sharing.



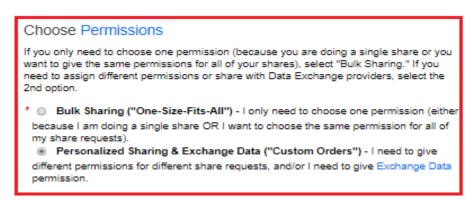




**Step 14:** In the Select People: Accounts section, highlight Washington Gas. This will enable Washington Gas to be a sharing partner. Washington Gas is highlighted.



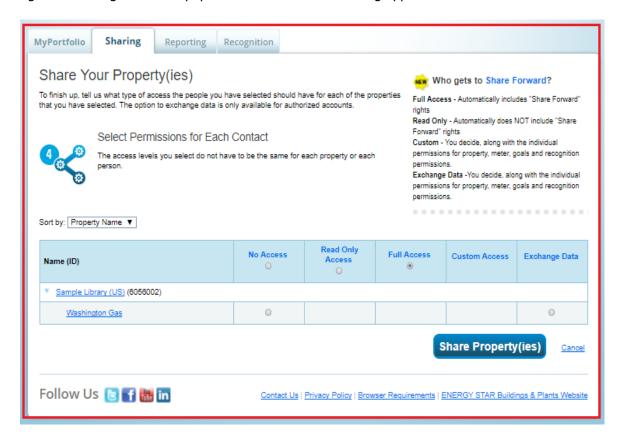
**Step 15:** In the Choose Permissions section towards the bottom of the page, select the 'Personalized Sharing & Exchange Data ("Custom Orders")' option. Press Continue button. Press the Exchange Data button to the right of Washington Gas.







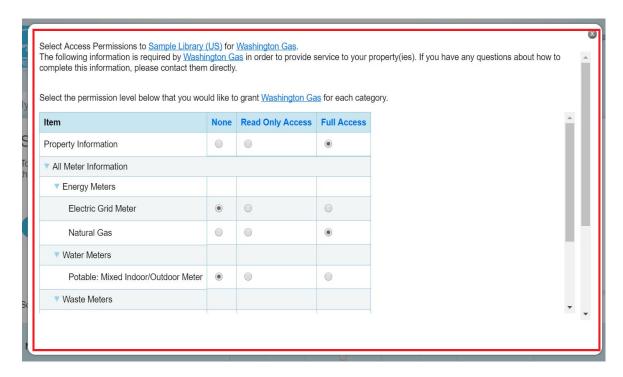
**Step 16:** Share Your Property(ies) dialog window opens. Press the Exchange Data button to the right of Washington Gas. Popup window for details of sharing appears.



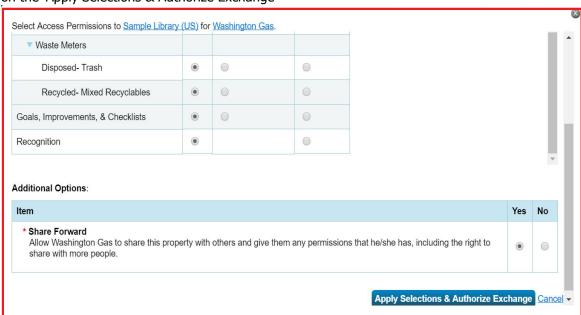




Step 17: Select 'Full Access' radio buttons for all options.



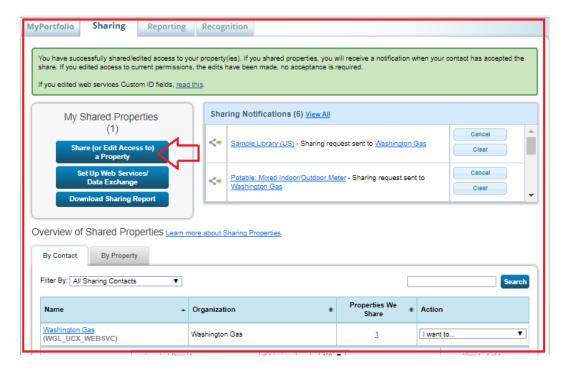
**Step 18:** Scroll down and select 'Yes' radio button in the Share Forward section, and then click on the 'Apply Selections & Authorize Exchange'



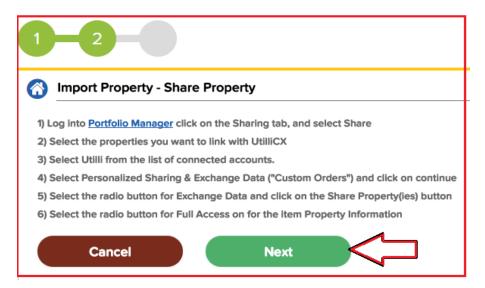




Step 19: Upon return to the sharing screen, click on the 'Share Property (ies)' button



**Step 20:** Return to WGL ENERGY BENCHMARKING portal. Click on Next. Share Property process is complete.



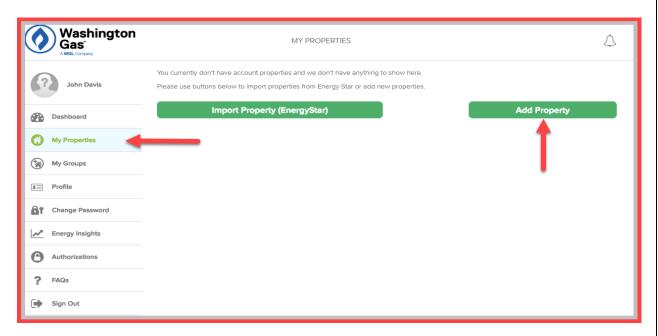




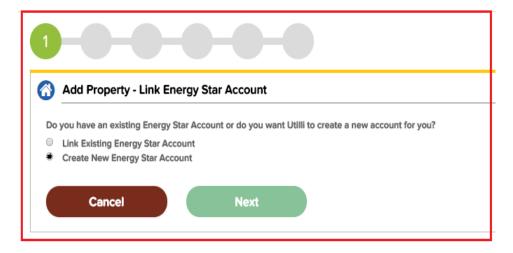
### 3.2 Process- Link WGL ENERGY BENCHMARKING for new ESPM Account

If the user does not have an existing ESPM account, they can easily create one from within the WGL ENERGY BENCHMARKING system. This also establishes the link that would be made manually as above, if the ESPM account was already established.

**Step 1:** Log in to WGL ENERGY BENCHMARKING portal with unlinked user ID. My Properties screen with no properties is displayed. Click on Add Property button.



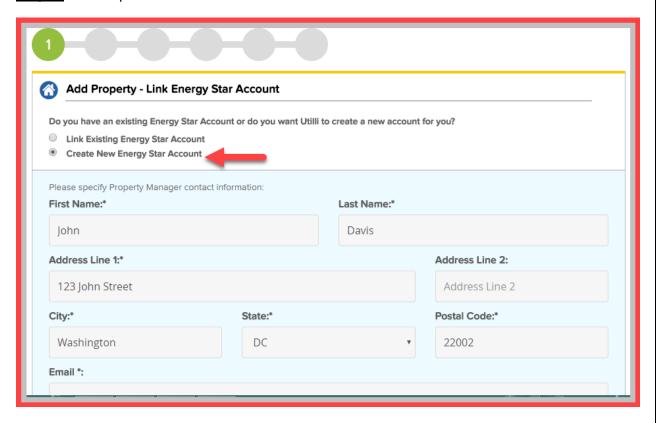
**Step 2:** Select Create New Energy Star Account radio option:







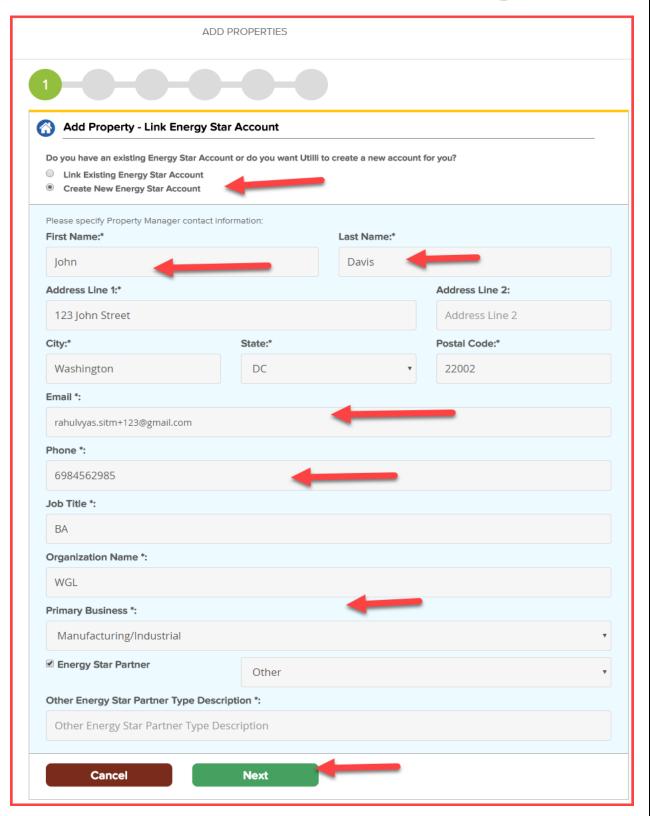
Step 3: Enter required information for ESPM account.



**Step 4:** Note that some information has been populated from the WGL ENERGY BENCHMARKING user profile. Complete all mandatory fields and click Next. Add Property (step 2 of Wizard) appears.



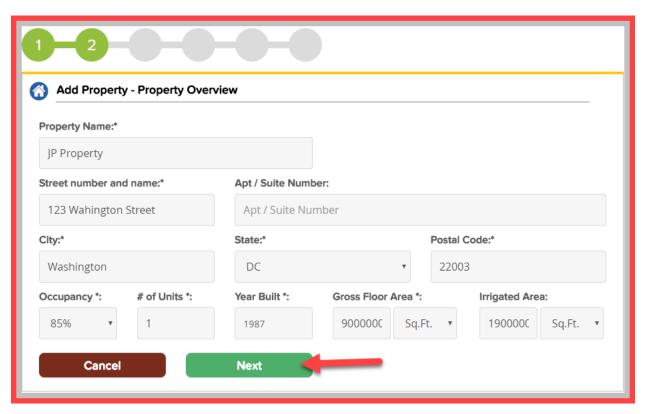




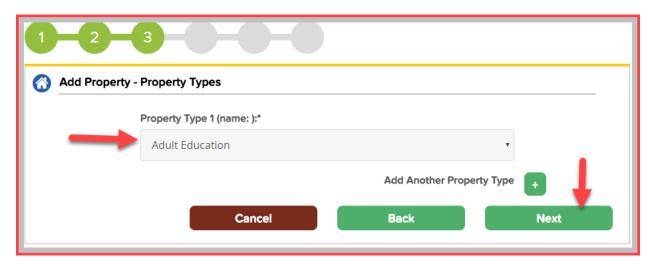




**Step 5**: Enter Property information and click Next. Step 3 of Wizard appears: Property Type



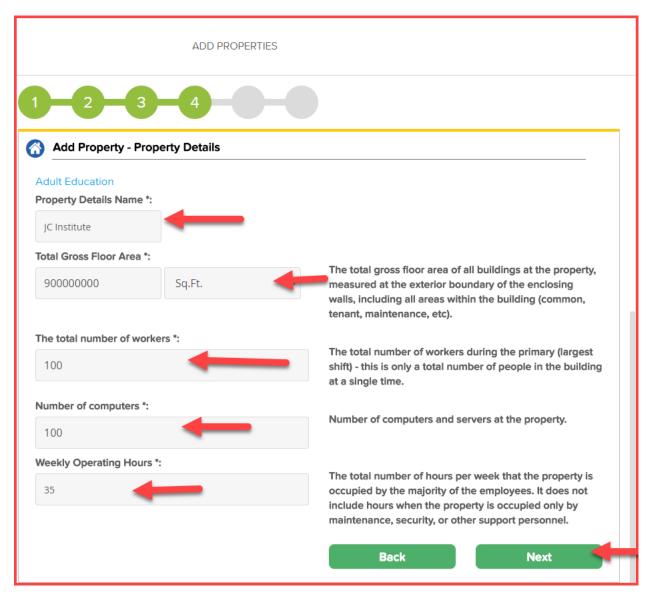
**Step 6:** Enter Property Type and press Next. Step 4 of Wizard appears: Property details







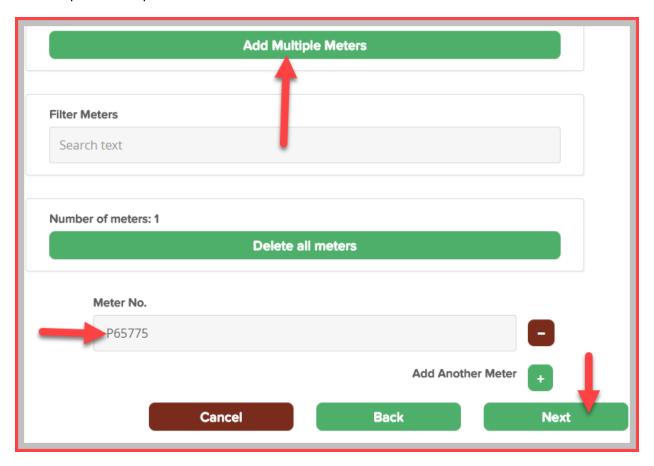
Step 7: Add Property Details. Step 5 of Wizard appears: Add meter







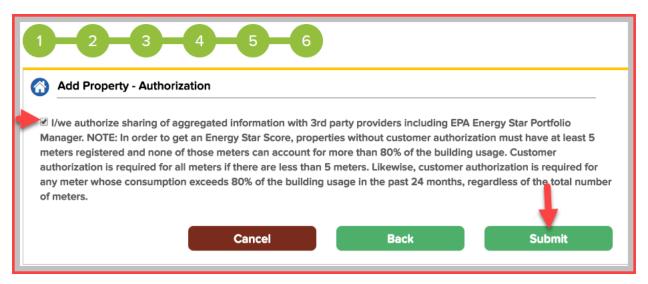
**Step 8:** Add a meter. Multiple meters can be added if separated by commas by clicking on the Add Multiple Meters option.



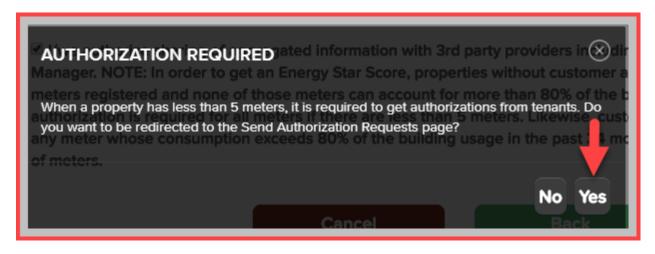




**Step 9:** Check box authorizing Sharing and click Submit. Prompted to go to Authorizations page, as there are less than 5 meters associated with the Property currently. If 4 or less meters are entered, go to Step 9. If 5 or more than 5 meters are entered, User will be redirected to My Properties page.



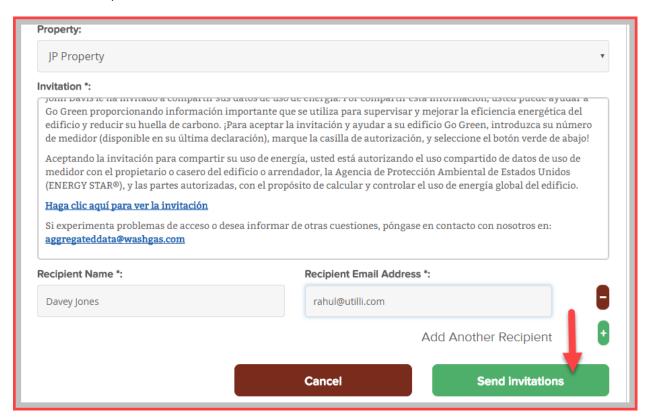
**Step 10**: Click 'Yes' to proceed to Authorization page. Send Data Sharing Invitation window appears. Click "No" and user will be redirected to My Property Page.







**Step 11:** Enter Recipient's Name and a valid e-mail address of the tenant for the meter number that is needed. Click 'Send Invitations' button. Success message is reported in WGL ENERGY BENCHMARKING, and e-mail sent to the tenant.

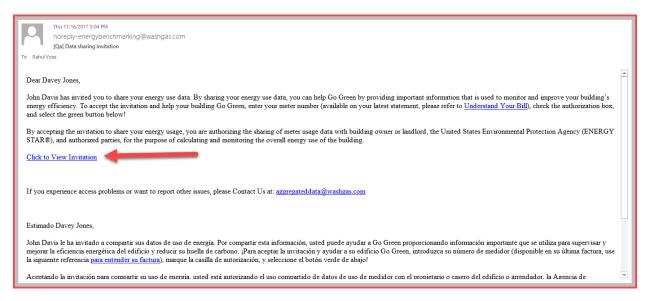


Aceptando la invitación para compartir su uso de energía, usted está autorizando INFO or con el propietario o casero del edificio o arrendador, la Agencia de Prote (ENERGY STAR®), y las partes autorizadas, con el propósito de calcular y controlar el us Your invitation has been successfully sent.

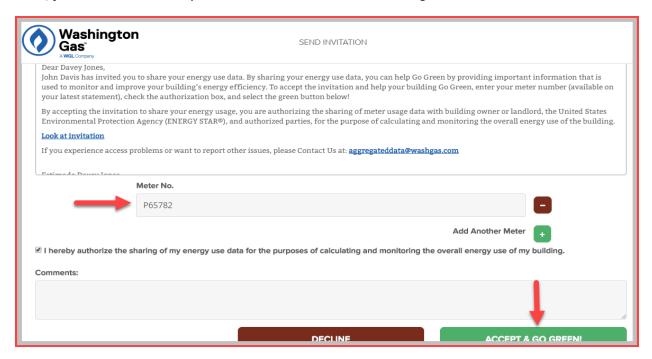




**Step 12:** At this point, we are viewing the process from the Tenant perspective. There should not be another WGL ENERGY BENCHMARKING session logged in when this process continues with the Tenant response. Click on link from e-mail. Invitation Data screen appears.



**Step 13:** Enter Meter Number from previous steps, and click on checkbox at lower left next to 'I hereby authorize'. Click on 'Accept & Go Green!' button. The Tenant and the user will both receive emails confirming the choice to accept or decline. Should the user accept, they will also receive a letter, just to be sure that they receive the communication concerning access to their account.



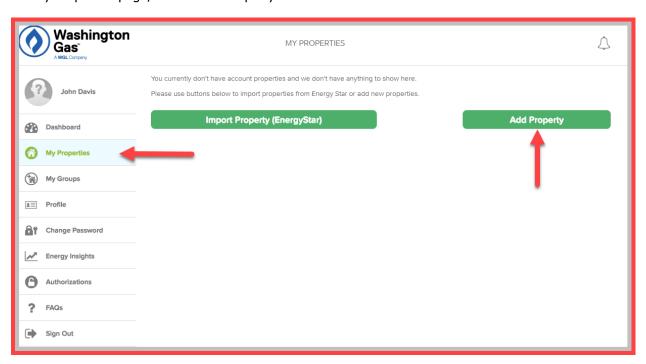




# 4.0 WGL ENERGY BENCHMARKING PORTAL - MANAGE PROPERTY

## 4.1 Process - Manage Property

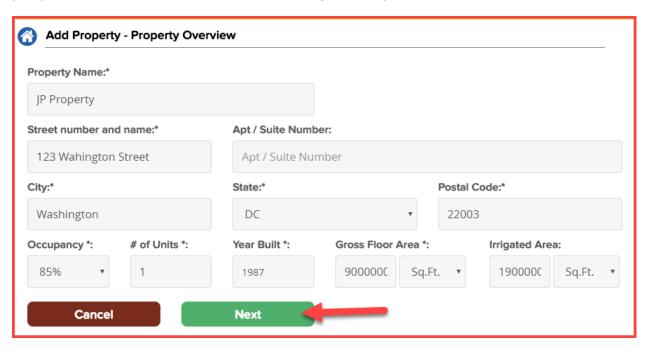
**Step 1:** Enter user ID and password & select "Login" button to reach "My Properties" page. From the My Properties page, select "Add Property"



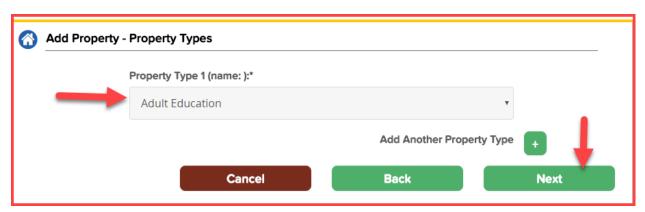




**Step 2:** Enter & select all mandatory field values (Address Line 1, City, State, Postal Code, Occupancy, # of Units, Year Built, Gross Floor Area & Irrigated Area) & select Next.



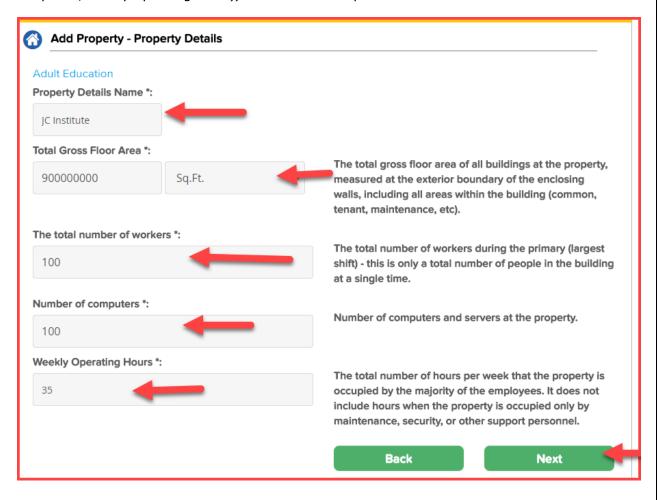
**Step 3:** Select the Property Type value from the dropdown list (Adult Education, Ambulatory Surgical Centre, Aquarium, Automobile Dealership, Bar/Nightclub, Bowling Alley, Casino, Convention center etc.). Select Next to proceed







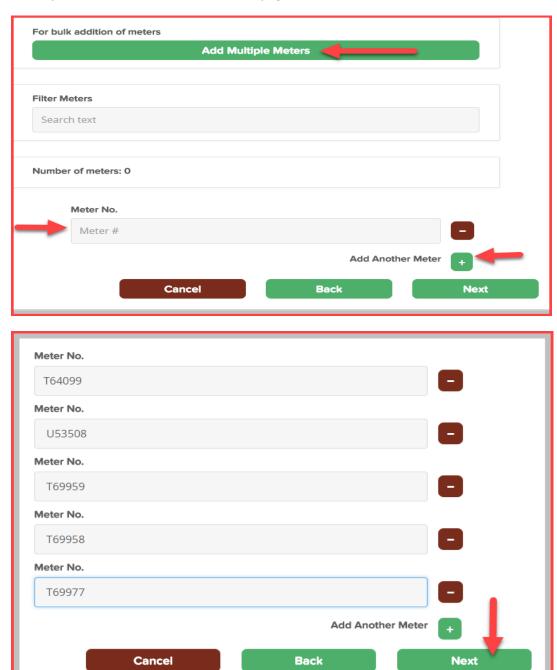
**Step 4:** Enter Property Details (Total Gross Floor Area, The total number of workers, Number of computers, Weekly Operating Hours)) and select next to proceed.







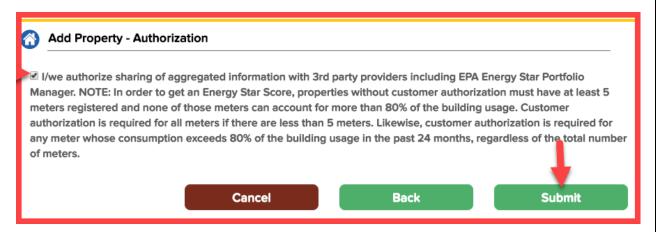
**Step 5:** Enter valid 'Meter No/Meter Numbers' associate with the property. Add/delete several meter information by using "+" and "-" icon & using "Add Multiple Meters" option. Select "Next" link to proceed to the Terms & Conditions page.



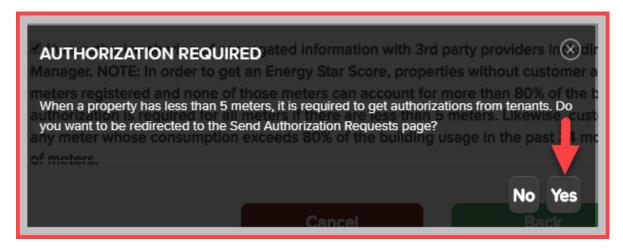




**Step 6:** Check box authorizing Sharing and click Submit. If 4 or less meters are entered, go to Step 8. If 5 or more than 5 meters are entered, User will be redirected to My Properties page.



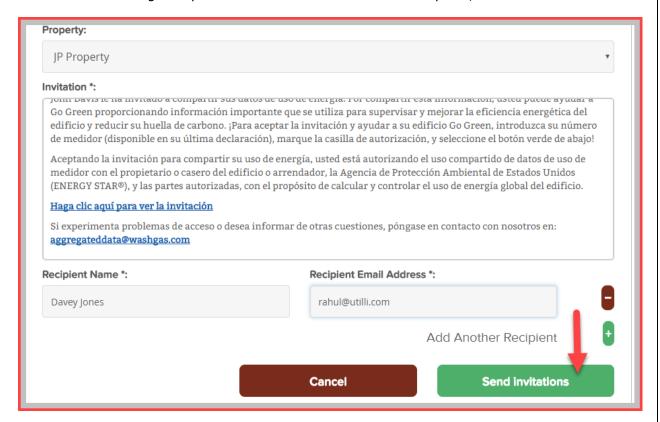
**Step 7**: Click 'Yes' to proceed to Authorization page. Send Data Sharing Invitation window appears. Click "No" and user will be redirected to My Property Page.







**Step 8:** Enter Recipient's Name and a valid e-mail address, and click 'Send Invitations' button. Success message is reported in WGL ENERGY BENCHMARKING portal, and e-mail sent.

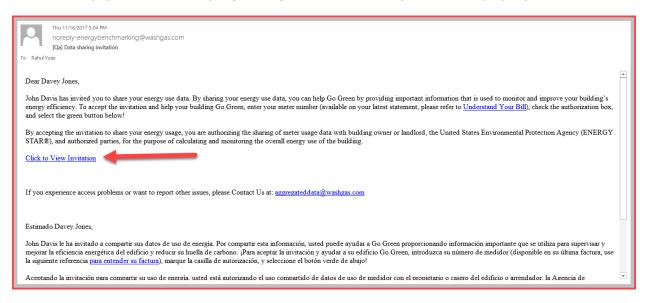


Aceptando la invitación para compartir su uso de energía, usted está autorizando la INFO or con el propietario o casero del edificio o arrendador, la Agencia de Prote (ENERGY STAR®), y las partes autorizadas, con el propósito de calcular y controlar el us Your invitation has been successfully sent.

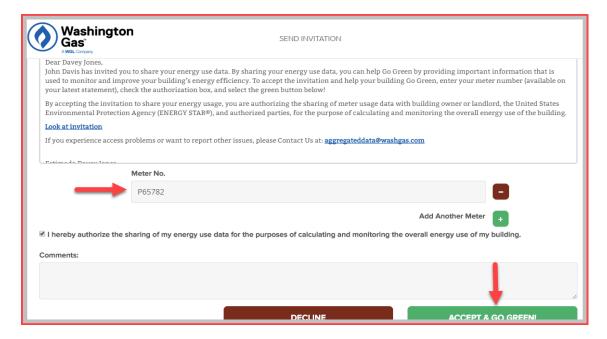




**Step 9:** This step defines the process from the Tenant's point of view. No other WGL ENERGY BENCHMARKING session should be open at this time, as it conflicts with the Tenant actions. At this point, the Tenant will respond to the user's request for data sharing. The user and the Tenant will receive e-mails confirming decline or acceptance of sharing. The tenant will receive an additional physical mail if accepting sharing, to ensure that they are notified properly.



**Step 10:** Enter Meter Number from previous steps, and click on checkbox at lower left next to 'I hereby authorize'. Click on 'Accept & Go Green!' button.



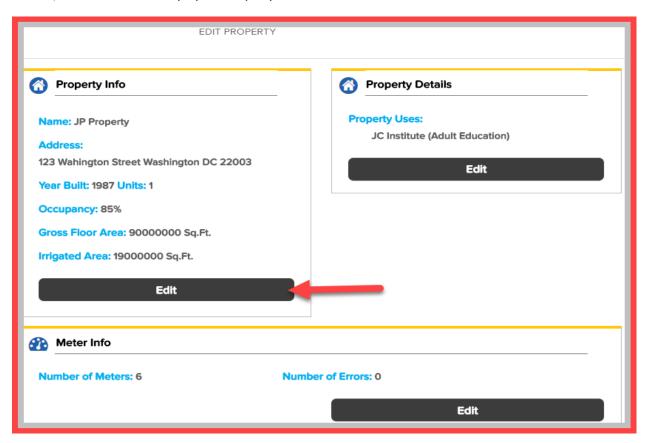




**Step 11:** We can return to the Property Manager action by logging in again. Now, the user can make changes to their property. Select "Edit Property" icon from "My Property" Page



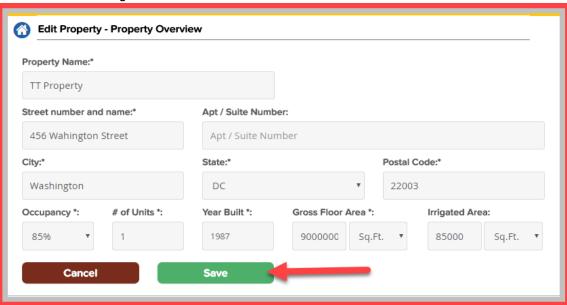
**Step 12:** To makes changes to Property Address, Property Information and Meter Information section, select "Edit" link display in "Property Info" section.



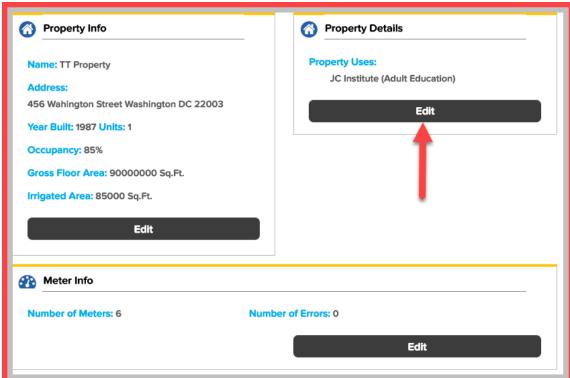




**Step 13:** Make changes in the Property Information (Address Line 1, City, State, Postal Code, Occupancy, # of Units, Year Built, Gross Floor Area, Irrigated Area) and Select 'Save' button to save the edited changes.



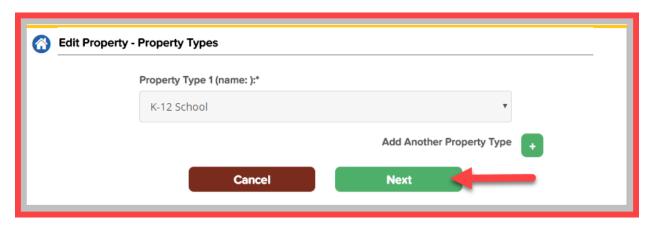
**Step 14:** To make changes to Property Details, Select "Edit" display in Property Details section.







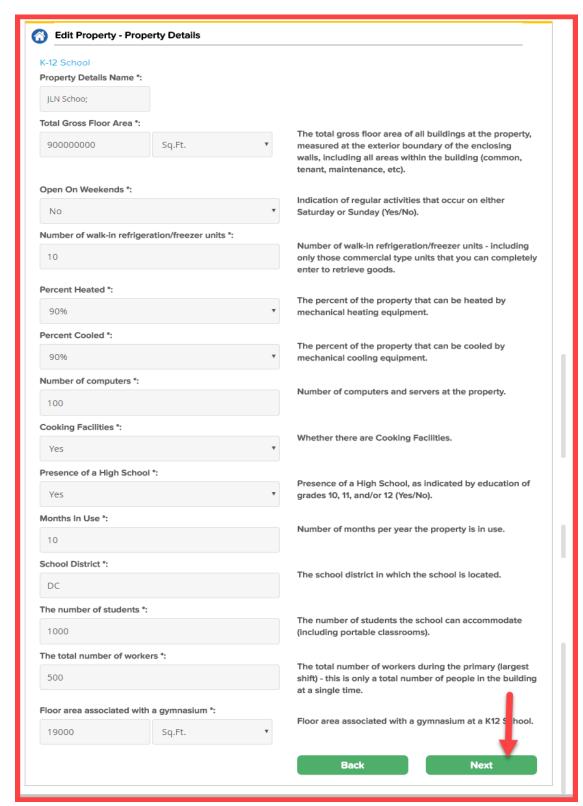
**Step 15:** Select Property type and select Next.



**Step 16:** To make changes in the field (Address Line 1, City, State, Postal Code, Occupancy, # of Units, Year Built, Gross Floor Area & Irrigated Area) values display in Property Details page. Select "Next" to save the changes



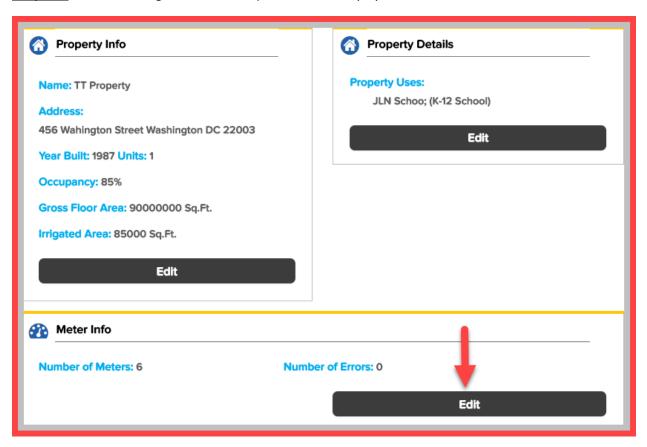








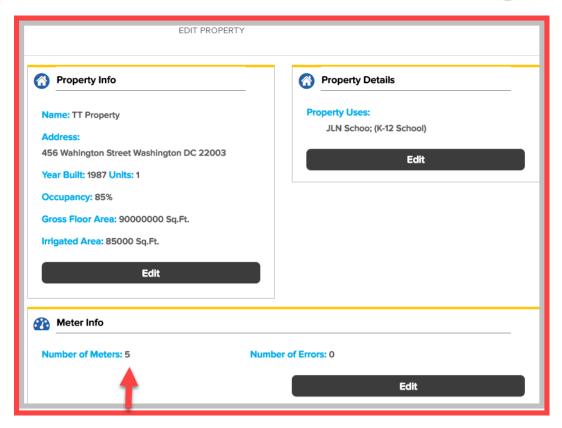
**Step 17:** To make changes to Meter Info, select "Edit" display in Meter Info section.



**Step 18:** To make valid changes in the number of Meters or "Add" or "Delete" Meter Information. Select "Finish" to save and reflect the changes.







Note: EPA star score will change based on the Changes made in corresponding Property.

**Step 19:** Select "Remove" Icon in the Property List to remove a Property. This is permanent – if the user decides to use the property again, information will need to be re-entered. This will remove the meters from assignment to the property, and also remove the property from any Groups that it has been assigned to.







**Step 20:** Message displayed: "Are you sure you want to remove this property?" Select "Yes" to confirm. Deleted Property will be removed from the system





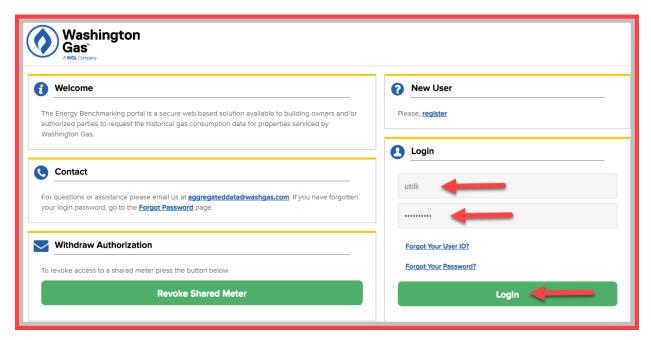


# 5.0 WGL ENERGY BENCHMARKING PORTAL - MANAGE METER ERROR

## 5.1 Process- Manage Meter Error

There are several possible scenarios that will cause errors when adding meters. The most common is a service address mismatch. There will be times when a meter is physically located at a different address than the service address, for example at a street corner. The system will provide an error that the user can accept indicating that it is the correct meter. Also, in rare cases, more than one meter is attached to one installation. The system will warn the user that consumption from all linked meters will be submitted, as the system uses billed consumption at the installation level for submission. It is not necessary to enter all meters attached to one installation, the system will automatically pull all of them. If the meter has already been assigned to another property, the user can work through the 'Claim your Meter' process. This uses the confirmation of details associated with the meter to move it from one property manager to the correct one. In that case, the old property manager will receive an email, and the tenant will receive a letter informing them of the sharing change.

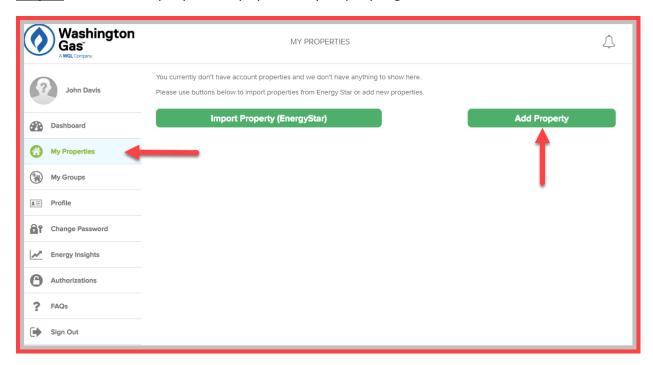
**Step 1:** Enter valid credentials & select "Login" button to reach "My Properties" page.



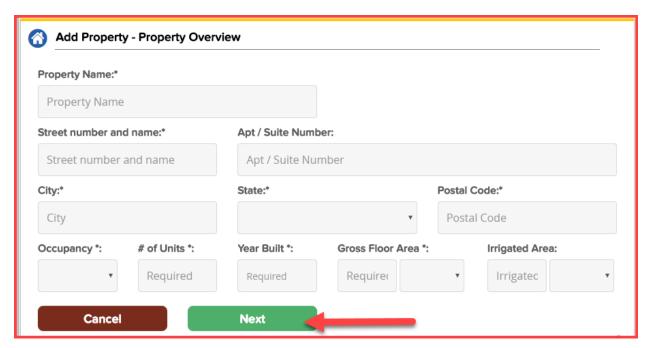




**Step 2:** Select "Add Property" link display in the My Property Page.



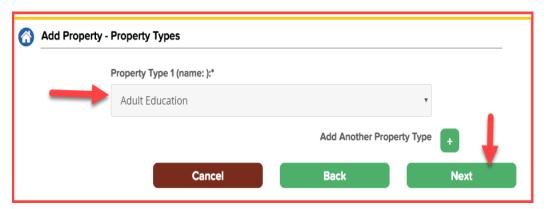
**Step 3:** Enter & select all mandatory field values (Address Line 1, City, State, Postal Code, Occupancy, # of Units, Year Built, Gross Floor Area, Irrigated Area) & select Next Button.



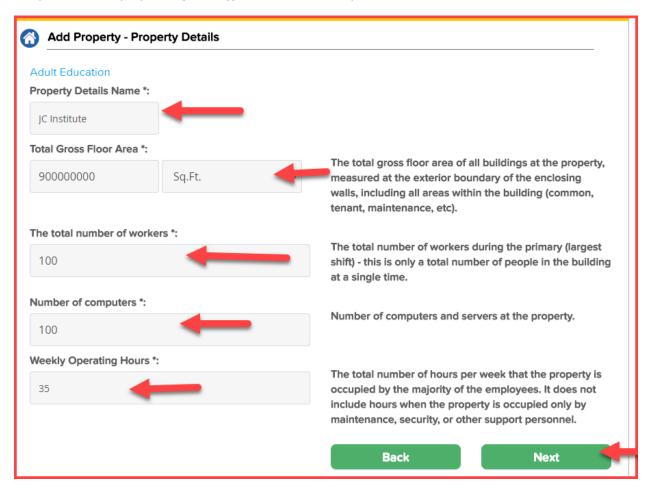




**Step 4** Select the Property Type value from the dropdown list (Adult Education, Ambulatory Surgical Centre, Aquarium, Automobile Dealership, Bar/Nightclub, Bowling Alley, Casino, Convention center etc). Click Next button to proceed.



**Step 5:** Enter Property Details (Total Gross Floor Area, The total number of workers, Number of computers, Weekly Operating Hours)) and select next to proceed.

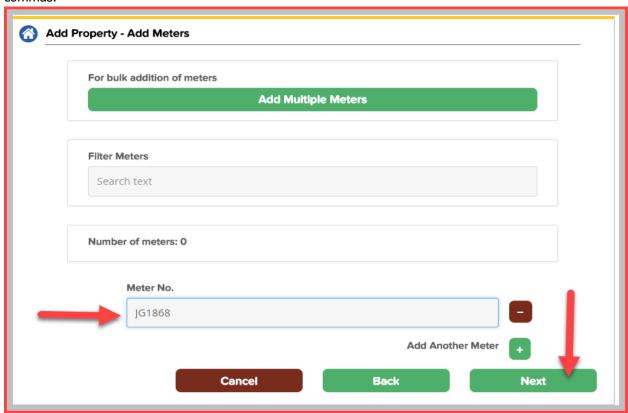




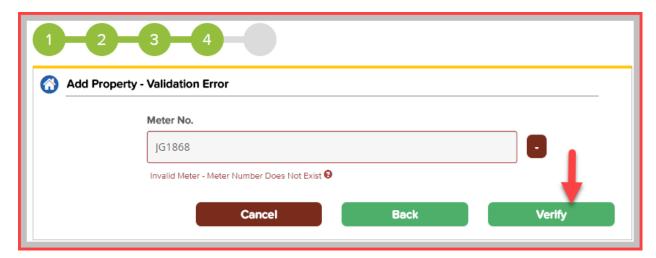


# **Step 6:** Enter valid meter numbers.

Note: Multiple meters can be copied and pasted from an email or word document is separated by commas.



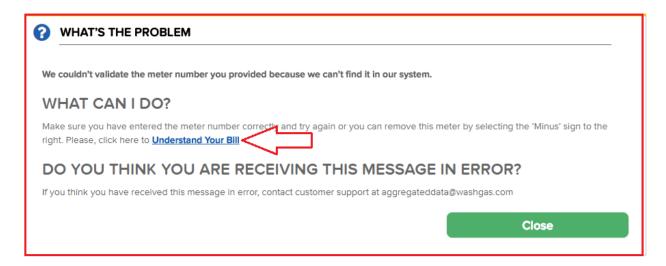
**Step 7:** If Invalid Meter Number (Non Existent) is entered, An error message (Invalid Meter- Meter Number Does Not Exist) will be displayed.



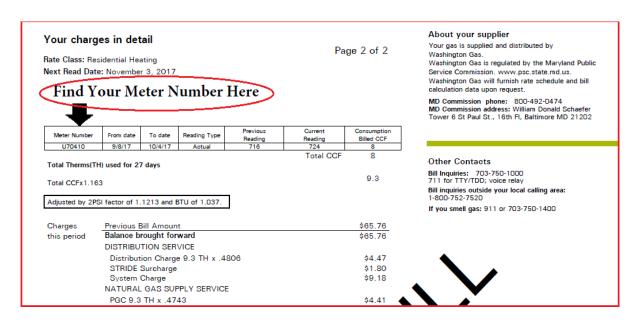




**Step 8:** When the error message (Invalid Meter- Meter Number Does Not Exist) link is selected. What's the Problem page will be displayed explaining the Invalid Meter error details. Click on Understand your Bill.



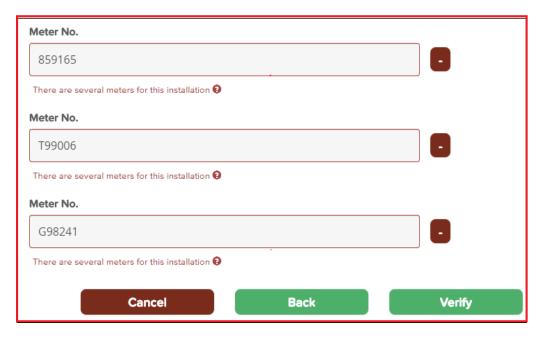
**Step 9:** Confirm your meter number is correct



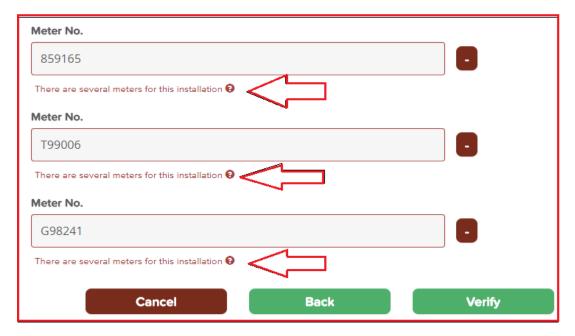




**Step 10:** This is the scenario where more than one meter is installed on a single installation. Enter a valid meter number (from Installation with multiple meters). A message (There are several meters for this installation) will be displayed



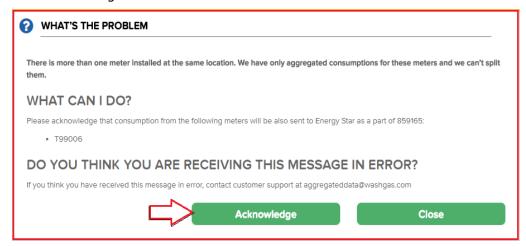
**Step 11:** Select the clickable message link (There are several meters for this installation) link. System displays message to acknowledge that consumption from other meters will be used as well.



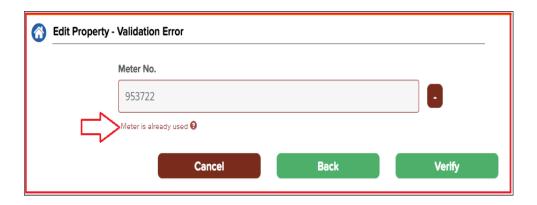




Step 12: Select "Acknowledge" button to add the meter



**Step 13:** Validation error will be displayed. Enter the valid Meter Number that already exists in the property. A message that the 'Meter is already used' will be displayed. Select either cancel or remove meter from the property.



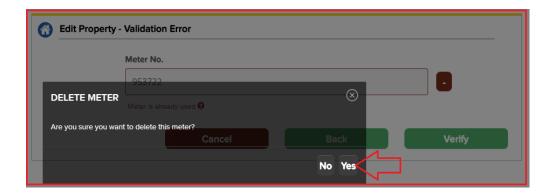




**Step 14:** Click the "-" button in order to delete the repeated meter #.



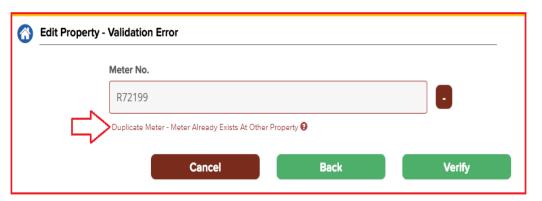
**Step 15:** Delete Meter Message will be displayed. Select the "Yes" button to delete the repeated meter.





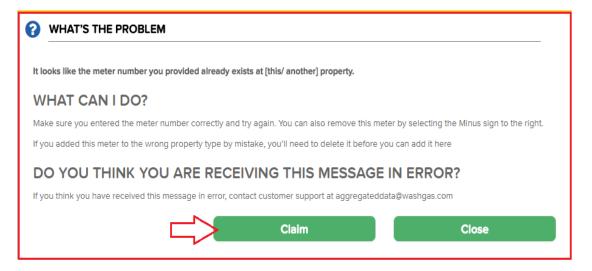


**Step 16:** The "Edit Property - Add meters" screen will be displayed and the meter that was once duplicated is only shown once. Enter the valid Meter Number that already exists in the property, but property is owned by another user and click "Submit". If the property has the same address as the service address of the new meter an Edit Property Validation Error (Meter Already Exists at other Property) will be shown.



<u>Note\*-</u> If the service address is different than the property address, then the service the "Edit Property - Validation Error" related to "Service Address Mismatch" will be shown. Please proceed with the steps to confirm the new service address in order to show the "Meter Already Exist in another property"

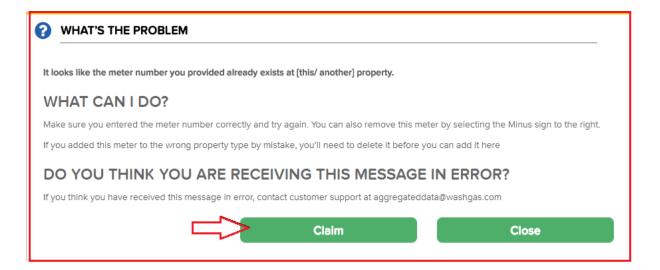
**Step 17:** Select the clickable error message (Duplicate Meter - Meter Already Exists At other Property) link. Message is displayed with error message explanation



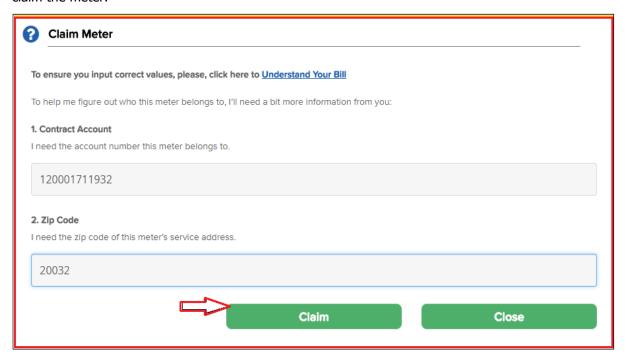




### Step 18: Select the "Claim" button. Screen will be shown to claim the meter



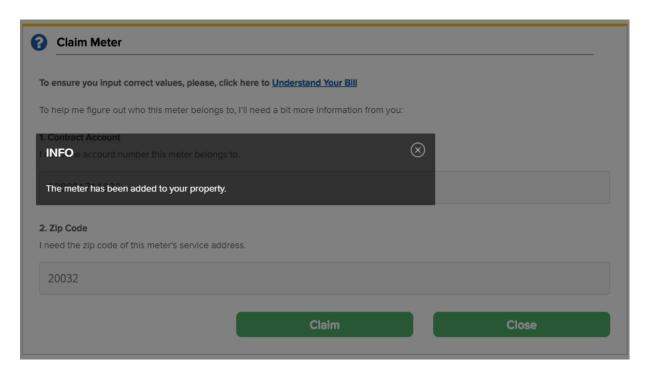
**Step 19:** Select 'Claim' button after entering valid data (Contract Account Number and Zip Code) to claim the meter.



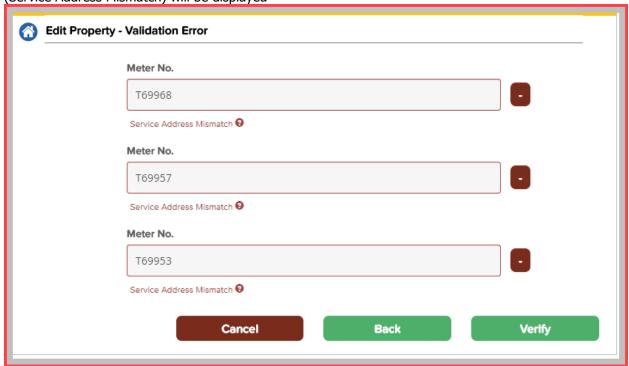




**Step 20:** Message will be displayed stating that the meter has been added to the property.



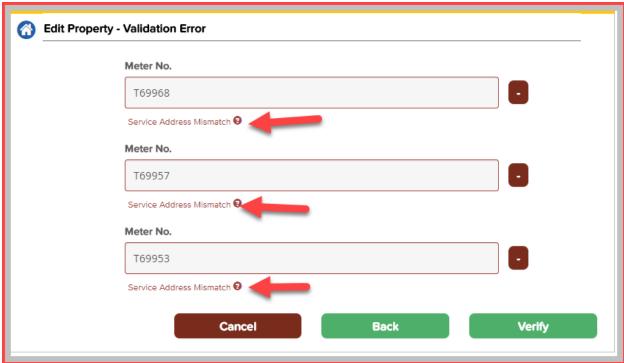
**<u>Step 21:</u>** Enter Valid Meter Number mismatched with service address details. An error message (Service Address Mismatch) will be displayed



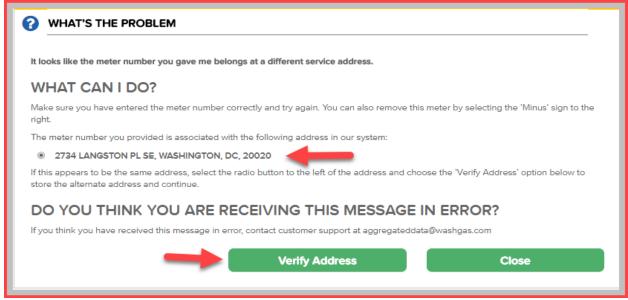




**Step 22:** Select the clickable error message (Service Address Mismatch) link. Message to confirm the address will be shown



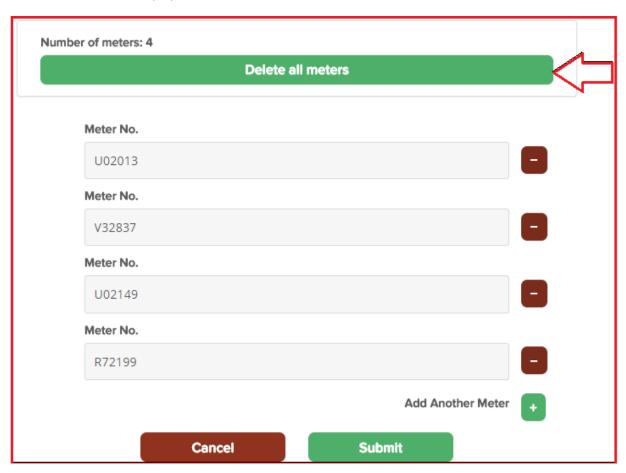
**Step 23:** Select the radio button option of the actual address of the meter number & select "Verify Address" button to save the meter information. The Edit Property screen will be shown.



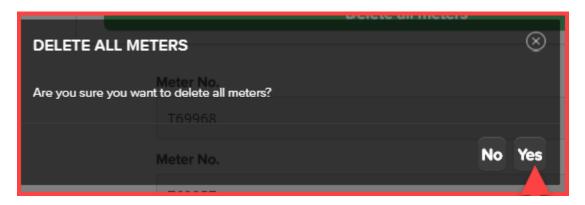




**Step 24:** Select Delete All Meters link display in the Meters List. Message "Are you sure you want to delete all meters?" is displayed.



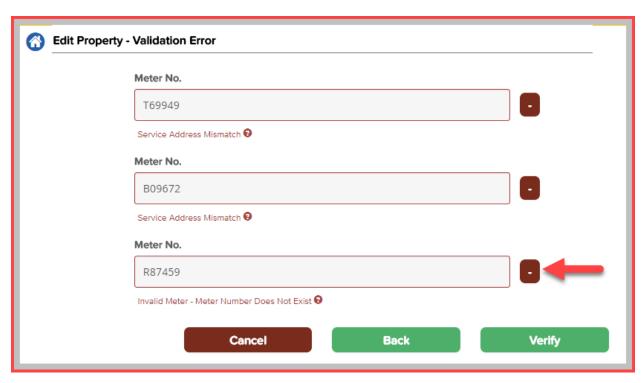
**Step 25:** Select "Yes" to confirm the removal of all the meters from the property. All Meters will be removed from the Property



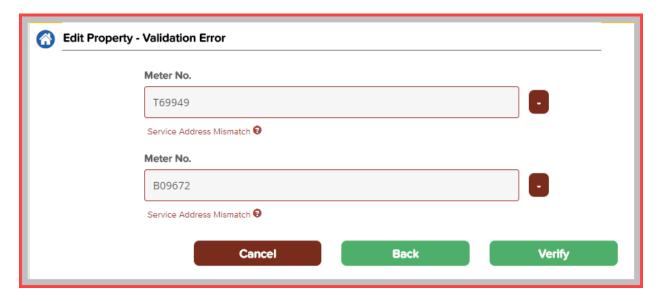




**Step 26:** Here we have a mix of errors, and will resolve them. Click on the Enter multiple meter numbers, 2 valid, one invalid and then click the submit button. Invalid Meter should show error "Error: Invalid Meter", valid meters OK



**Step 27:** Select the "-" button in order to delete the meter. The incorrect meter will no longer be shown on the meter list.





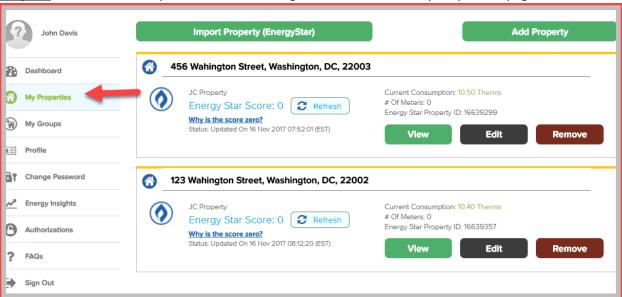


## 6.0 WGL ENERGY BENCHMARKING PORTAL - MANAGE GROUP

## 6.1 Process- Manage Group

WGL ENERGY BENCHMARKINGWG portal allows Users to create their own property grouping. These groupings are for informational purposes and are not submitted to Energy Star & Portfolio Manager. These groupings can be used to provide the user with comparisons between similar properties types, such as multiple buildings in an apartment complex. Users are not required to create property grouping to use UtilliCX Property Manager.

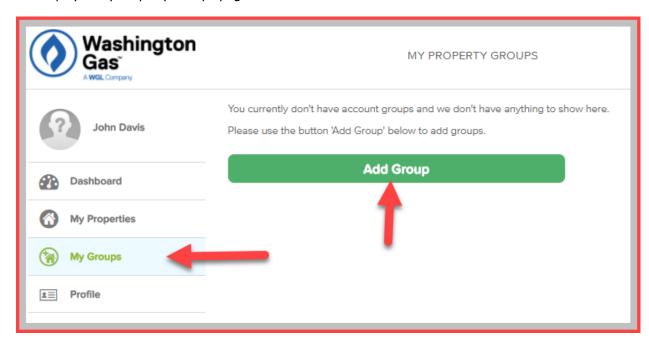
**Step 1:** Enter user ID and password & select "Login" button to reach "My Properties" page.



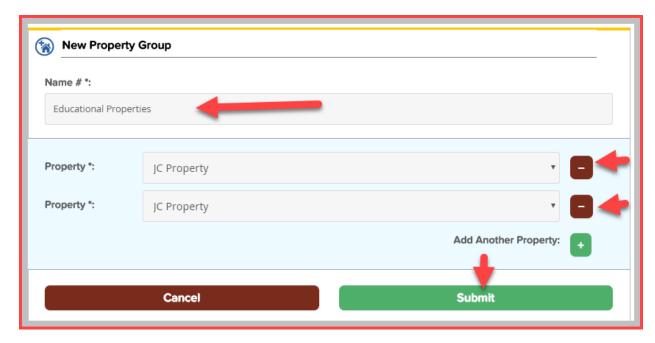




**Step 2:** Select "My Groups" link. System will display a message to the property manager "You currently don't have account groups and we don't have anything to show here. Select "Add" button display in My Property Groups page



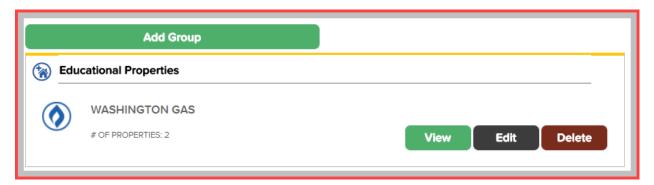
**Step 3:** Enter the name of the Group and select a property already created in the portal from the dropdown list. To "Add another Property", select "+" icon to add more properties in a group. Select "Submit" to create a Property Group.







**Step 4:**. Property Group will be created and display on the "My Properties Group Page". Select "View" to view the stacked details of the Group. First section will display Name of the Group and # of Properties associate with the Group.



Second section will display Stacked Graph details of all the properties in All Units of measurement (CCF, MCF, Therms).



Third section will display Consumption and Billing History of All the Meters included in the Group. User can select "Export the Excel" to view and download the Billing and Consumption data in Excel format. Select "Get Green Button Data" to download Green Button XML





016-Oct     4,002.9 Therms     138.03 Therms     46.26 F       016-Nov     6.173.4 Therms     205.78 Therms     58.94 F       016-Dec     9,017.5 Therms     300.58 Therms     69.06 F       017-Jan     16,717.6 Therms     506.59 Therms     79.75 F       017-Feb     11,717 Therms     450.65 Therms     79.59 F       017-Mar     13,029.1 Therms     420.29 Therms     73.34 F       017-Apr     10.637.8 Therms     393.99 Therms     74.31 F       017-May     9,524.7 Therms     380.99 Therms     57.65 F       017-Jun     9,203.3 Therms     306.78 Therms     55.97 F       017-Jul     7,267.5 Therms     279.52 Therms     44.29 F	Period	Consumption (Therms)	Daily Average Consumption (Therms)	Average Monthly Temperature
2016-Nov     6,173.4 Therms     205.78 Therms     58.94 F       2016-Dec     9.017.5 Therms     300.58 Therms     69.06 F       2017-Jan     16,717.6 Therms     506.59 Therms     79.75 F       2017-Feb     11,717 Therms     450.65 Therms     79.59 F       2017-Mar     13,029.1 Therms     420.29 Therms     73.34 F       2017-Apr     10.637.8 Therms     393.99 Therms     74.31 F       2017-May     9,524.7 Therms     380.99 Therms     57.65 F       2017-Jun     9,203.3 Therms     306.78 Therms     55.97 F       2017-Jul     7,267.5 Therms     279.52 Therms     44.29 F	2016-Sep	4,289.6 Therms	142.99 Therms	39.22 F
2016-Dec     9,017.5 Therms     300.58 Therms     69.06 F       2017-Jan     16,717.6 Therms     506.59 Therms     79.75 F       2017-Feb     11,717 Therms     450.65 Therms     79.59 F       2017-Mar     13,029.1 Therms     420.29 Therms     73.34 F       2017-Apr     10,637.8 Therms     393.99 Therms     74.31 F       2017-May     9,524.7 Therms     380.99 Therms     57.65 F       2017-Jun     9,203.3 Therms     306.78 Therms     55.97 F       2017-Jul     7,267.5 Therms     279.52 Therms     44.29 F	2016-Oct	4,002.9 Therms	138.03 Therms	46.26 F
2017-Jan     16,717.6 Therms     506.59 Therms     79.75 F       2017-Feb     11,717 Therms     450.65 Therms     79.59 F       2017-Mar     13,029.1 Therms     420.29 Therms     73.34 F       2017-Apr     10,637.8 Therms     393.99 Therms     74.31 F       2017-May     9,524.7 Therms     380.99 Therms     57.65 F       2017-Jun     9,203.3 Therms     306.78 Therms     55.97 F       2017-Jul     7,267.5 Therms     279.52 Therms     44.29 F	2016-Nov	6,173.4 Therms	205.78 Therms	58.94 F
2017-Feb 11,717 Therms 450.65 Therms 79.59 F 2017-Mar 13,029.1 Therms 420.29 Therms 73.34 F 2017-Apr 10,637.8 Therms 393.99 Therms 74.31 F 2017-May 9,524.7 Therms 380.99 Therms 57.65 F 2017-Jun 9,203.3 Therms 306.78 Therms 55.97 F 2017-Jul 7,267.5 Therms 279.52 Therms 44.29 F	2016-Dec	9,017.5 Therms	300.58 Therms	69.06 F
2017-Mar 13,029.1 Therms 420.29 Therms 73.34 F 2017-Apr 10,637.8 Therms 393.99 Therms 74.31 F 2017-May 9,524.7 Therms 380.99 Therms 57.65 F 2017-Jun 9,203.3 Therms 306.78 Therms 55.97 F 2017-Jul 7,267.5 Therms 279.52 Therms 44.29 F	2017-Jan	16,717.6 Therms	506.59 Therms	79.75 F
2017-Apr 10.637.8 Therms 393.99 Therms 74.31 F 2017-May 9,524.7 Therms 380.99 Therms 57.65 F 2017-Jun 9,203.3 Therms 306.78 Therms 55.97 F 2017-Jul 7,267.5 Therms 279.52 Therms 44.29 F	2017-Feb	11,717 Therms	450.65 Therms	79.59 F
2017-May 9,524.7 Therms 380.99 Therms 57.65 F 2017-Jun 9,203.3 Therms 306.78 Therms 55.97 F 2017-Jul 7,267.5 Therms 279.52 Therms 44.29 F	2017-Mar	13,029.1 Therms	420.29 Therms	73.34 F
2017-Jul 9.203.3 Therms 306.78 Therms 55.97 F 2017-Jul 7.267.5 Therms 279.52 Therms 44.29 F	2017-Apr	10,637.8 Therms	393.99 Therms	74.31 F
2017-Jul 7.267.5 Therms 279.52 Therms 44.29 F	2017-May	9,524.7 Therms	380.99 Therms	57.65 F
	2017-Jun	9,203.3 Therms	306.78 Therms	55.97 F
2017-Aug 17,530.2 Therms 626.08 Therms 40.16 F	2017-Jul	7,267.5 Therms	279.52 Therms	44.29 F
	2017-Aug	17,530.2 Therms	626.08 Therms	40.16 F

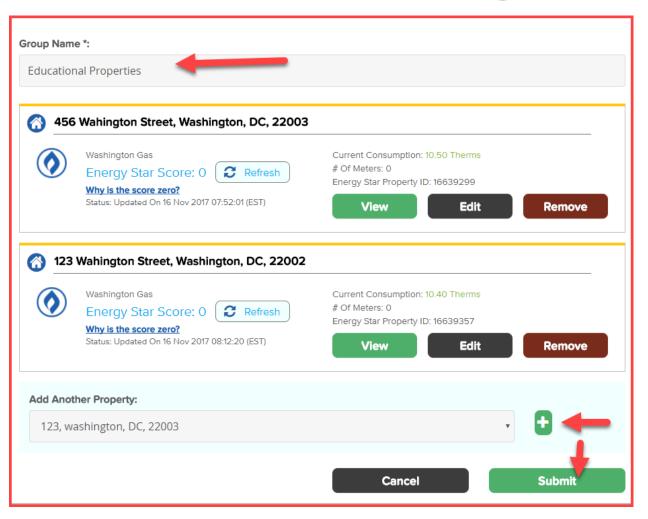
**Step 5:** Select "Edit" to make changes in the Group details. From within the Group, it is possible to Edit the property directly, as well as View the property in the Dashboard with only the associated meters and not the aggregated view that the Group provides.



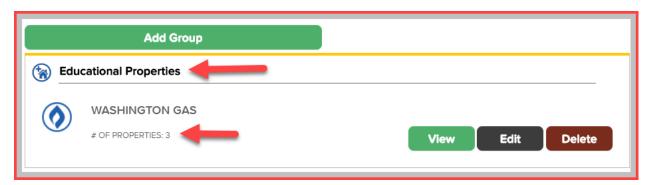
**Step 6**: User will be landed on Edit Property Group page where he/she can make the changes in the Name of the Group or he/she can add more properties in the Group. From within the Group, it is possible to Edit the property directly, as well as View the property in the Dashboard with only the associated meters and not the aggregated view that the Group provides. Select "Submit" to reflect the changes made by the Property Manager.







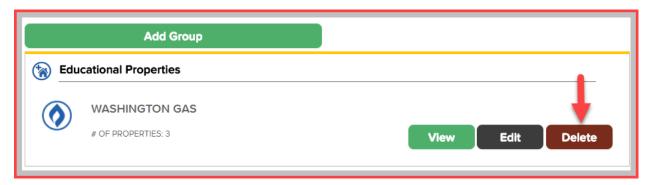
**Step 7:** The Group Information will be updated based on the changes made by Property Manager.



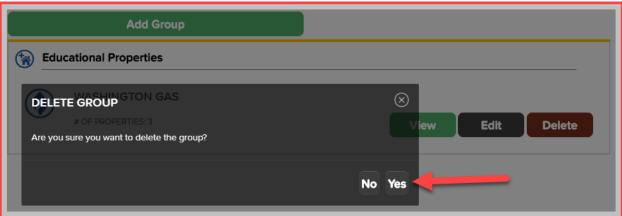




**Step 8:** Select "Delete" link display in "My Property Groups" page.



**Step 9:** Message displayed: "Are you sure you want delete the Group?" Select "Yes" for the confirmation. Selected group will be removed from "My Property Groups" page.







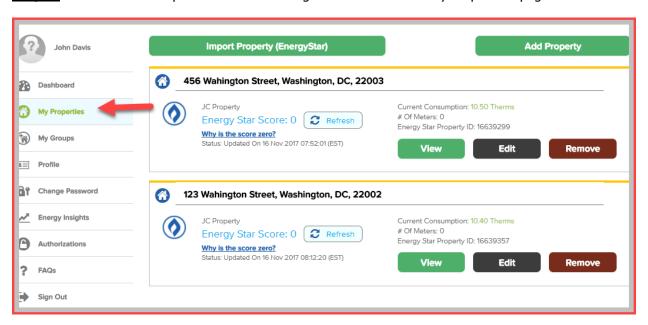
### 7.0 WGL ENERGY BENCHMARKING PORTAL - AUTHORIZATIONS

There are three situations in which the property manager requires authorizations. If they property has 5 or more meters, they can provide authorizations for ESPM sharing themselves. If the property has 4 or less meters, then it is required that they receive authorization from each tenant individually through the process below. Similarly, if any one meter has 80% or more consumption for the property in the past 24 months, the property manager is required to gain authorization for that meter.

Self-authorization by the property manager can take place at the time of adding meters, or afterwards on the property management screen. For the other cases, they will request authorization from the Authorizations tab. From there, the property manager can review the status of their requests by tenant name and email, as well as meter number, to determine if any further action is necessary.

#### 7.1 Process- Authorizations

**Step 1:** Enter user ID and password & select "Login" button to reach "My Properties" page.



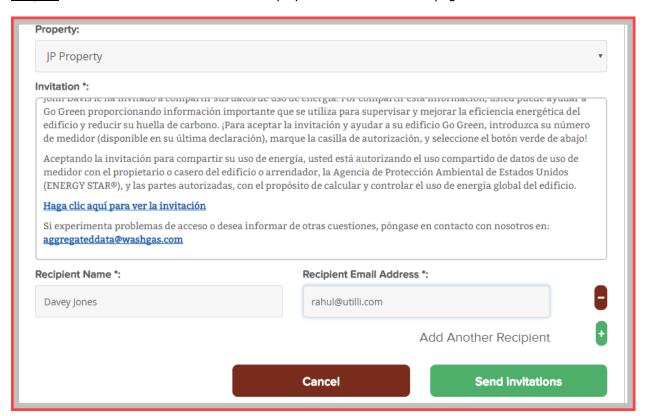
**Step 2:** Select "Authorizations" link. From the Authorizations page view all the details (Property Address, Total Meters, Data Authorization Denied, Data Authorization pending, Energy Star Score & Invitation Log list) of the property created in this portal. To download these details in excel format click "Export Data" link display on the page







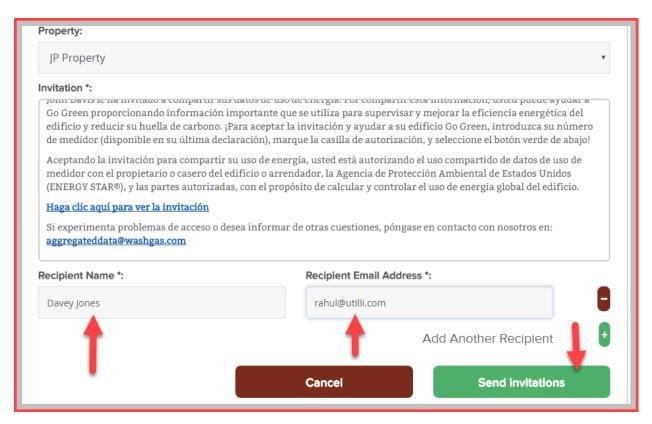
**Step 3:** Select "Send New Invitation" link display on the Authorizations page.



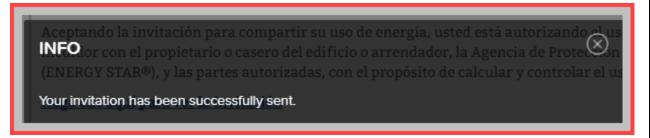




**Step 4:** To send Invitation to the property tenants for sharing Meter data, Enter valid Name and Email Address and select "Send Invitations" button



A mailing invitation will be sent to the Tenant with a message 'Your invitation has been successfully sent"

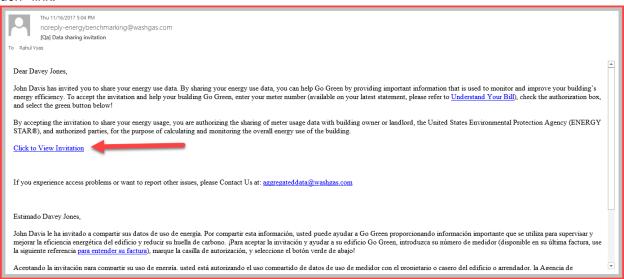




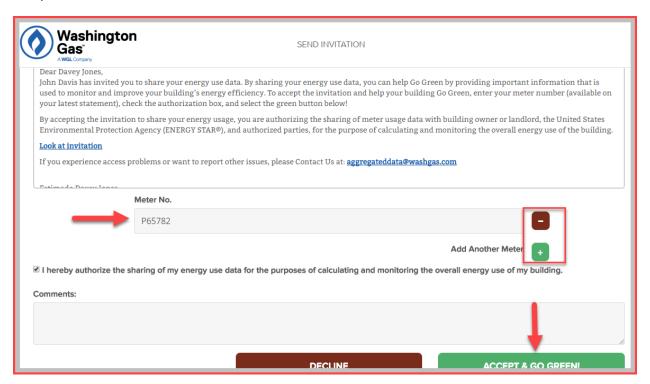


## **Steps 5-7: FOR TENANT USE**

**Step 5:** Once Tenant received the Invitation mail, he/she needs to select "Click to view Invitation" link.



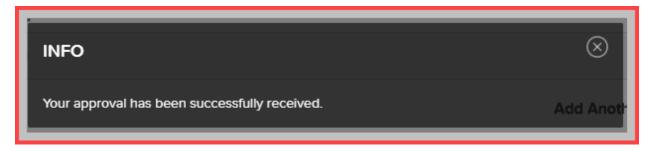
**Step 6:** Enter the Valid Meter Number, select terms & conditions, enter the comments and select Accept & Go Green button.



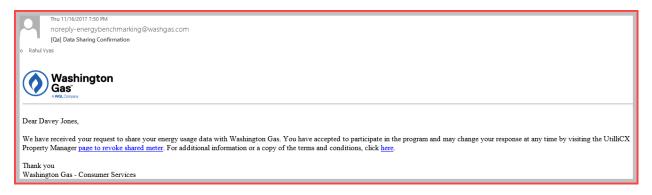




System will display the message "Your approval has been successfully received"

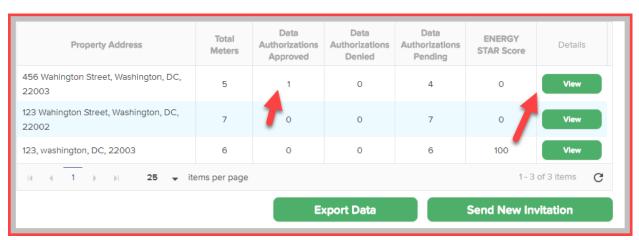


**Step 7:** Data Sharing Confirmation mail will be mailed to the tenant



PROPERTY MANAGER: The Authorizations screen will now show the status of the authorizations for the property. Before authorizations are sent, all meters are in a Pending state.

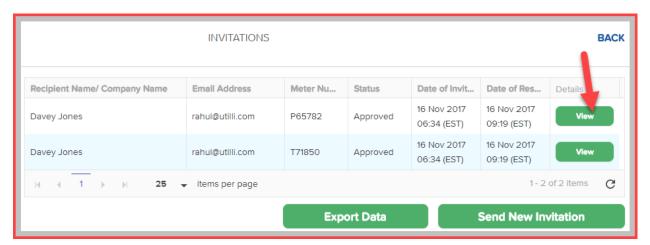
**Step 8:** After Tenant Accepts the Invitation, View Authorization Page. Property Manager can view the Status (Pending, Reject, Accept) of the Invitation sent to the recipient.



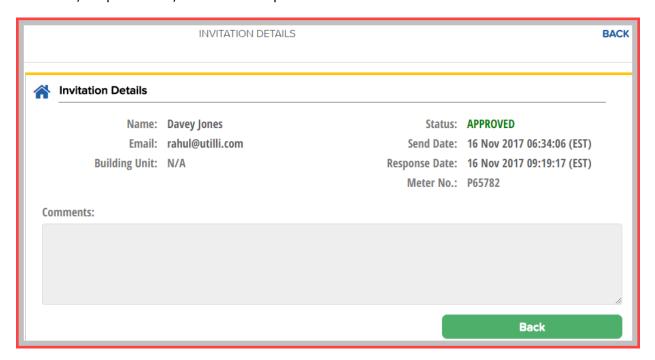




**Step 9:** Select "View". Accepted Invitation Meter information will be automatically added in corresponding Property details. Property Manage can view Recipient Name/ Company Name, Email Address, Meter Number, Status, Date of Invitation, Date of Response & Details link.



On Invitation Details page, Property Manager can view the Name, Email, Building Unit, Status, Send Date, Response Date, Meter No & recipient's comments in it.

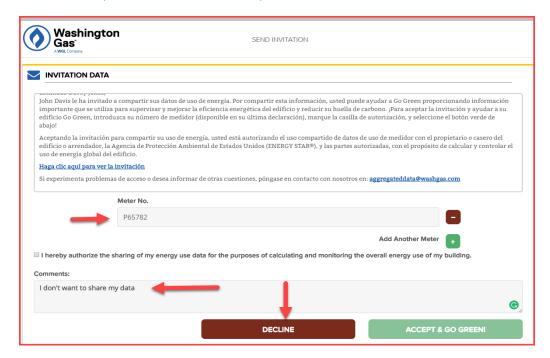




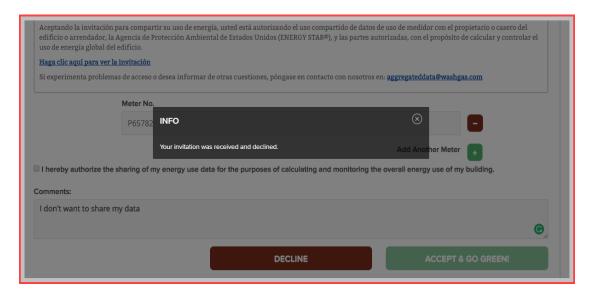


#### **FOR TENANT USE:**

**Step 10:** In case if tenant changes their mind, they may use the same sharing request email again, select the same mail link sent by the Property Manager for the Authorization. Enter the Meter Number, select terms & conditions, enter the comments and select Decline button.



System will display a message "Your invitation has successfully declined".



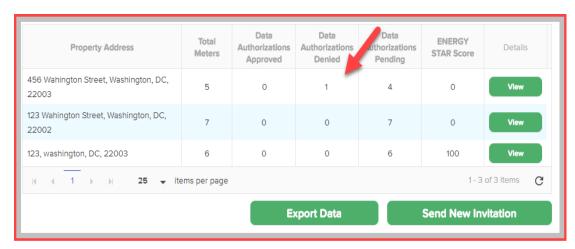




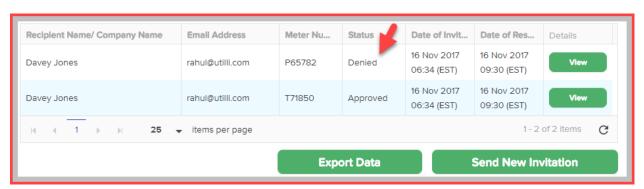
#### **Step 11:** User will be received decline confirmation via email.



**Step 12:** View Authorization Page after Tenant Rejects the Invitation.



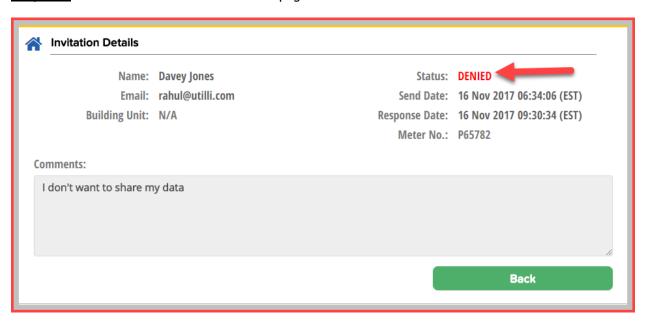
**Step 13:** Select "View" link to reach Invitations page. Accepted Invitation Meter information will be automatically added in corresponding Property details. On Invitations page, Property Manage can view Recipient Name/ Company Name, Email Address, Meter Number, Status, Date of Invitation, Date of Response & Details link.







**Step 14:** Select "View" link from Invitations page to view invitation details.





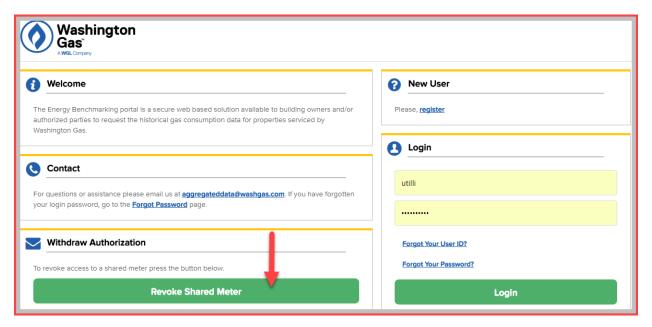


## 8.0 WGL ENERGY BENCHMARKING PORTAL - REVOKE METER

If, after the fact, the tenant decides to revoke their authorization for sharing access to their meter, they can follow the Revoke Meter process. This is another way to decline access – in this case, if the access has already been accepted.

#### 8.1 Process- Revoke Meter

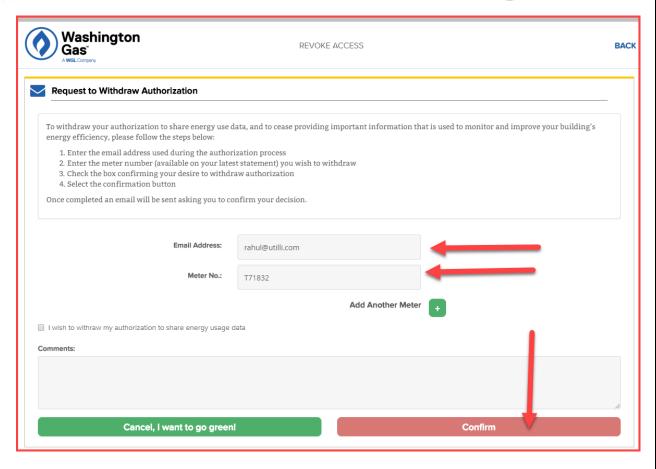
**Step 1:** Select "Revoke Shared Meter" link available on the landing page to be redirected to the revoke access page



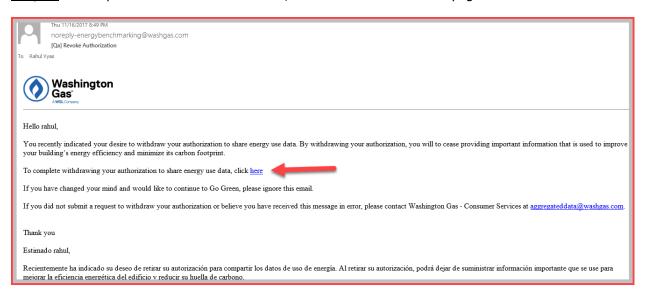
**Step 2:** Tenant is required to enter the meter number and the email address (contract account) used to withdraw the sharing authorization. Select the check box to confirm the withdrawal Authorization & click 'Confirm' button. An email with subject "Revoke Authorization" will be received by the User.







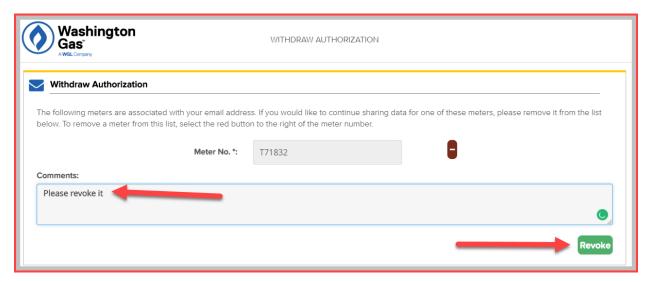
### **Step 3:** To complete Authorization withdrawal, select the link in the email page.







**Step 4:** On the WITHDRAW AUTHORIZATION page, make a final confirmation for revoking the meter data sharing Authorization. Enter the comments (optional) and select "Revoke" button to complete the process. Revoked meter data information will be removed from the Property.



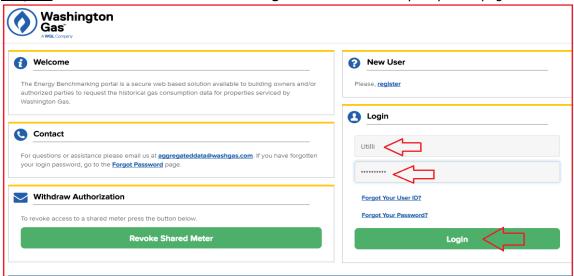




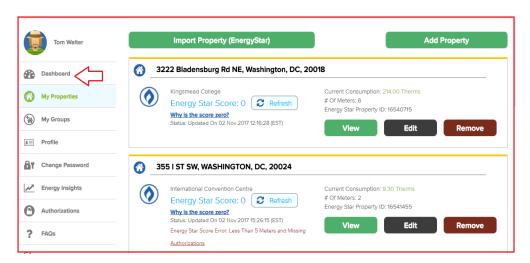
## 9.0 WGL ENERGY BENCHMARKING PORTAL - DASHBOARD

#### 9.1 Process- Dashboard

**Step 1:** Enter valid credentials and select "**Login**" button to reach My Properties page.



**Step 2:** Select "Dashboard" link to reach Dashboard page from the Landing page i.e. My Properties.





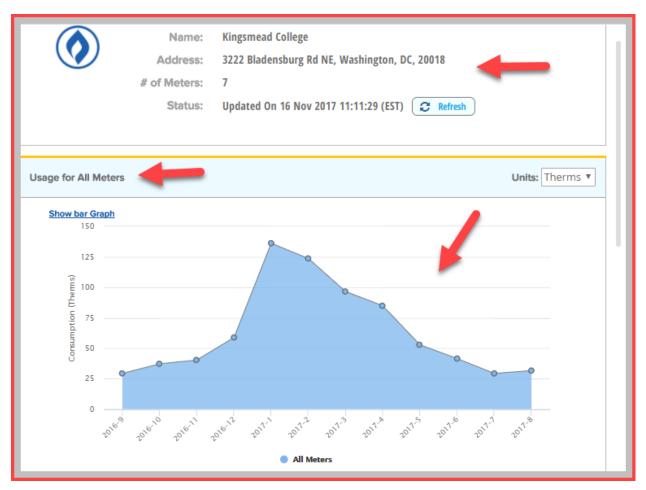








**Step 3:** First section will display Name of the First Property display in "My Properties" page and # of meters associate with that property. View Graphs available to display data. The Units of measurement (CCF, MCF, Therms) for these Graphs can be changed. Changing thescale will recalculate graph and new scale will display.



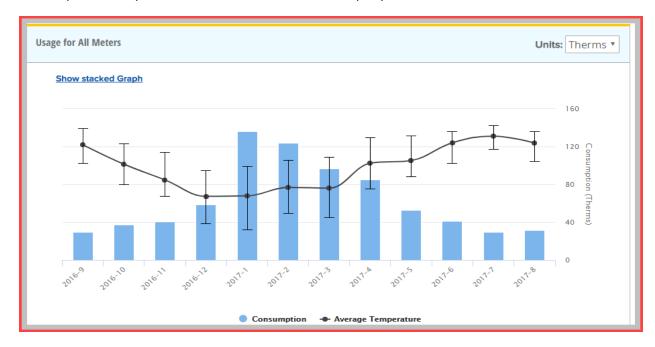




**Step 4:** Click on the "Show Bar Graph" highlighted text above graph.Bar graph is displayed with temperature and consumption.



**Step 5:** Scroll down and view Consumption History section. Below section will display Consumption History of All the Meters included in the Property.







**Step 6:** Select "Export to Excel" button to view and download the table of Consumption history. Save output and open.

Period	Consumption (Therms)	Daily Average Consumption per Month (Therms)	Average Monthly Temperature
2016-Sep	29.4 Therms	0.98 Therms	76.1 F
2016-Oct	37.3 Therms	1.2 Therms	63.3 F
2016-Nov	40.4 Therms	1.35 Therms	52.9 F
2016-Dec	58.9 Therms	1.9 Therms	42.1 F
2017-Jan	136.2 Therms	4.39 Therms	42.4 F
2017-Feb	123.7 Therms	4.42 Therms	48 F
2017-Mar	96.6 Therms	3.12 Therms	47.5 F
2017-Apr	84.9 Therms	2.83 Therms	64 F
2017-May	52.9 Therms	1.71 Therms	65.8 F
2017-Jun	41.6 Therms	1.39 Therms	77.5 F
2017-Jul	29.4 Therms	0.95 Therms	81.9 F
2017-Aug	31.7 Therms	1.02 Therms	77.3 F





**Step 7:** Pop-up window to save results appears. Save and open results. 24 months of consumption with data from the WGL ENERGY BENCHMARKING will display in Microsoft Excel.

Period	Daily Average Consumption (Therms)	Meter	Average Monthly Temperature (F)	Consumption (Therms)
11/1/2015	109.75	All Meters	51.9	3,292.60
11/1/2015	0.58	All Meters	51.9	17.5
12/1/2015	13.22	All Meters	51.5	409.8
1/1/2016	22.48	All Meters	34.9	696.9
2/1/2016	41.38	All Meters	39.7	1,200.00
3/1/2016	29.79	All Meters	52.2	923.4
4/1/2016	10.4	All Meters	56	311.9
5/1/2016	8.09	All Meters	62.1	250.8
6/1/2016	8.06	All Meters	76	241.8
7/1/2016	7.9	All Meters	83	244.9
8/1/2016	6.75	All Meters	82.9	209.2
9/1/2016	6.8	All Meters	76.1	204
10/1/2016	7.65	All Meters	63.3	237.2
11/1/2016	9.42	All Meters	52.9	282.6
12/1/2016	13.6	All Meters	42.1	421.6
1/1/2017	30.24	All Meters	42.4	937.3
2/1/2017	26.12	All Meters	48	731.3
3/1/2017	17.65	All Meters	47.5	547.2
4/1/2017	15.9	All Meters	64	476.9
5/1/2017	7.98	All Meters	65.8	247.4
6/1/2017	9.04	All Meters	77.5	271.3
-1-1				





**Step 8:** Select "Get Green Button Data" to download consumption data in Greendata Format. This is an XML file.

Period	Consumption (Therms)	Daily Average Consumption per Month (Therms)	Average Monthly Temperature
2016-Sep	29.4 Therms	0.98 Therms	76.1 F
2016-Oct	37.3 Therms	1.2 Therms	63.3 F
2016-Nov	40.4 Therms	1.35 Therms	52.9 F
2016-Dec	58.9 Therms	1.9 Therms	42.1 F
2017-Jan	136.2 Therms	4.39 Therms	42.4 F
2017-Feb	123.7 Therms	4.42 Therms	48 F
2017-Mar	96.6 Therms	3.12 Therms	47.5 F
2017-Apr	84.9 Therms	2.83 Therms	64 F
2017-May	52.9 Therms	1.71 Therms	65.8 F
2017-Jun	41.6 Therms	1.39 Therms	77.5 F
2017-Jul	29.4 Therms	0.95 Therms	81.9 F
2017-Aug	31.7 Therms	1.02 Therms	77.3 F

Note: The XML file can be shared with other parties by saving and attaching to email.

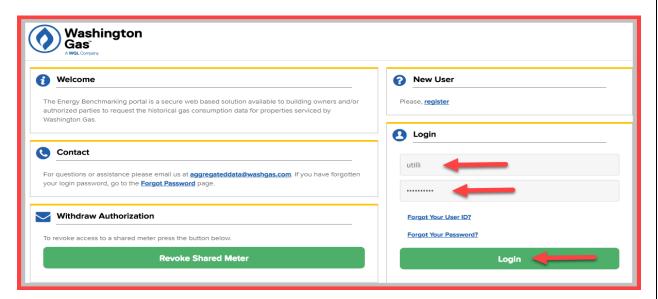




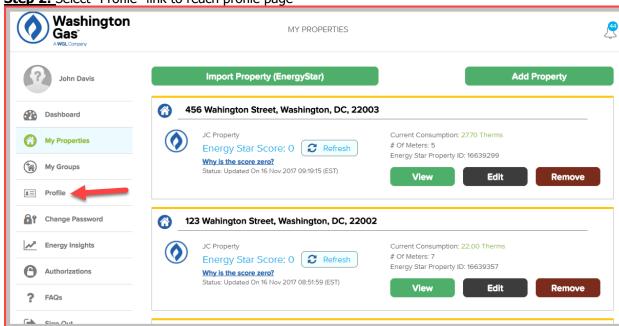
## 10.0 WGL ENERGY BENCHMARKING PORTAL - PROFILE

#### 10.1 Process - Profile

**Step 1:** Enter valid credentials and select "**Login**" button to reach My Properties page.



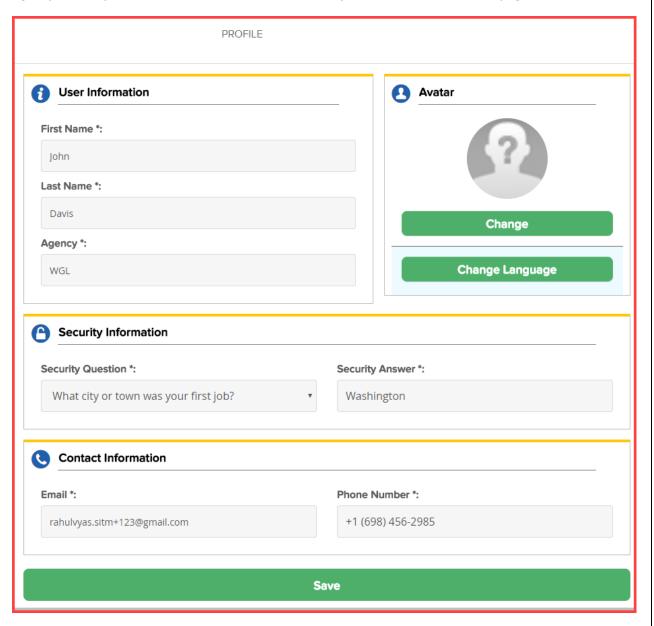
**Step 2:** Select "Profile" link to reach profile page







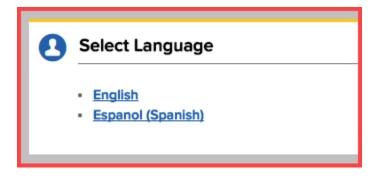
**Step3:** All the Profile Information captured during Registration Process. (First Name, Last Name, Agency, Security Information, Email and Phone Number) -can be viewed from this page.



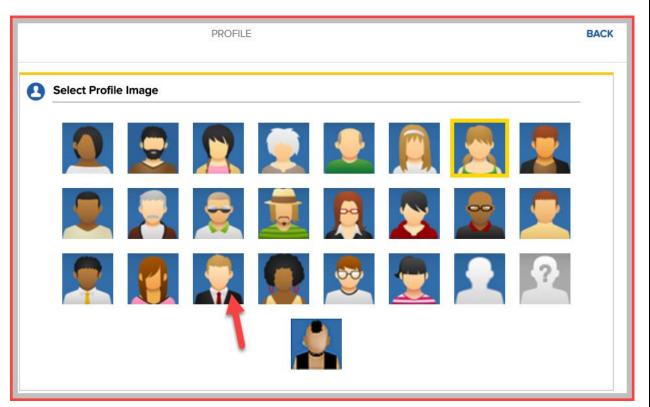




**<u>Step4:</u>** Select Change Language to change the Portal's Language. Options provided are English or Spanish.



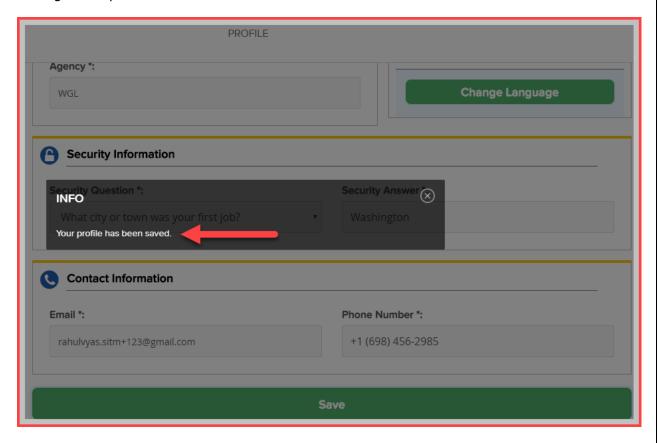
**Step 5:** (OPTIONAL CUSTOMIZATION) Select Change button from the Avatar section of the Profile page. Select any of the Avatars from the list and afterwards updated Avatar will be reflected on User's page.







**Step 6:** Edit Mandatory Information (First Name, Last Name, Agency, Security Information, Email and Phone Number) correctly and select "Save" button. System will display a confirmation message "Your profile has been saved"



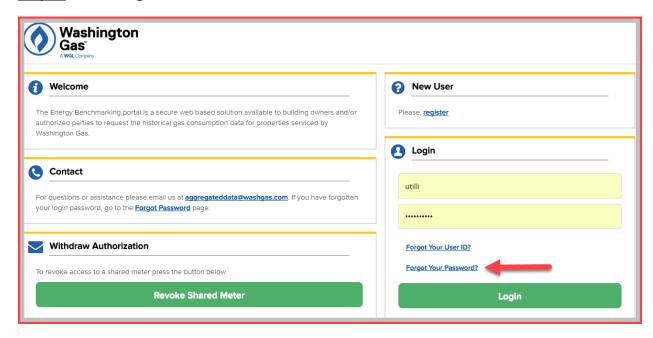




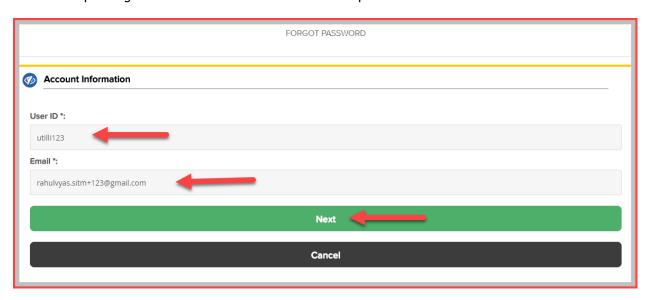
## 11.0 WGL ENERGY BENCHMARKING PORTAL - FORGOT PASSWORD

### 11.1 Process- Forgot Password

### **Step 1:** Select "Forgot Your Password?"



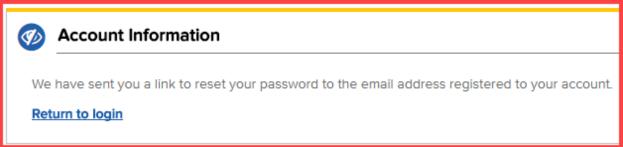
<u>Step 2:</u> On the Forgot Password screen, provide **User ID** along with the **Email Address** of the corresponding Account. Select the "**Next**" button to proceed.



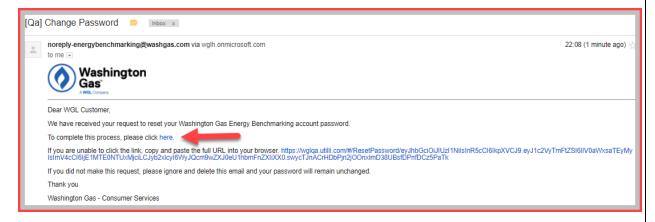




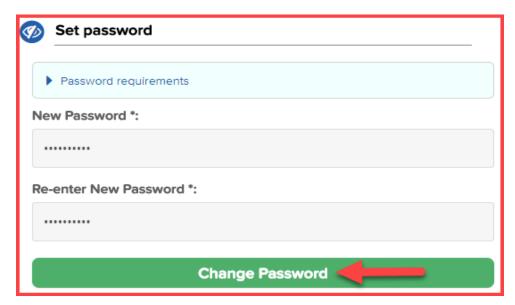
Step 3: System will send a link to the registered email address



**Step 4:** Click on the link provided in the email Link navigates to the Password reset page



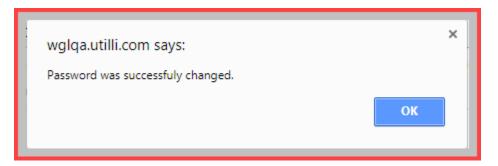
# <u>Step 5:</u> On the reset password page, enter "New Password" and "Confirm New Password" and select "Change Password" button







**Step 6:** System will display a confirmation message "Password was successfully changed"



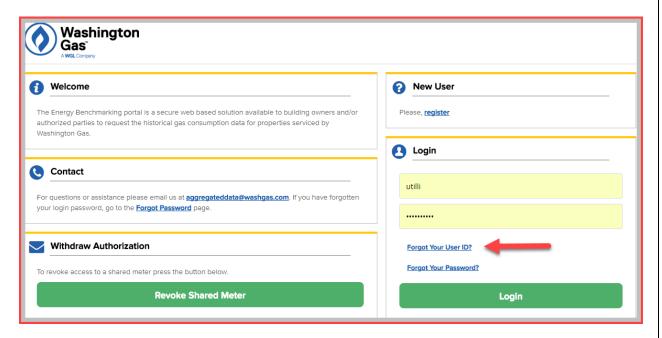




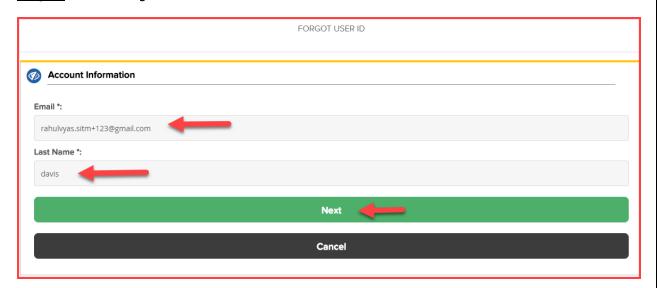
## 12.0 WGL ENERGY BENCHMARKING PORTAL - FORGOT USER ID

### 12.1 Process- Forgot User ID

<u>Step 1:</u> From the WGL ENERGY BENCHMARKING Portal Login screen, select "Forgot User ID" button.



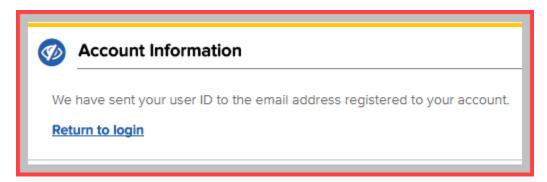
**Step 2:** Enter the registered email address and Last Name. Select "Next".



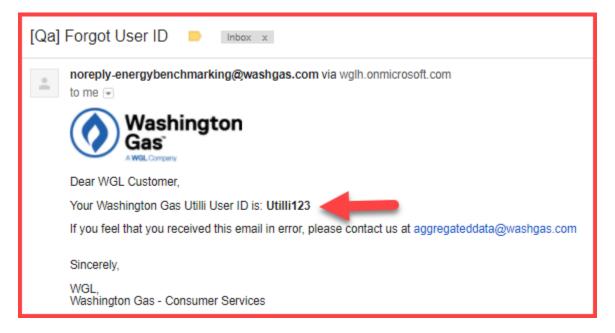




**Step 3:** The system will display a message notifying the customer that the User ID was sent to the registered email account.



Step 4: Email notification will provide Customer User ID.



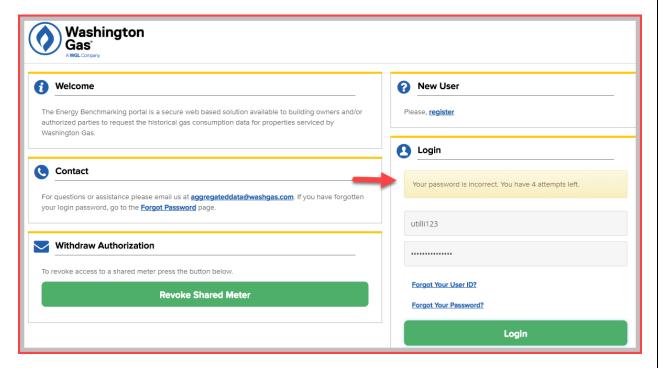




## 13.0 WGL ENERGY BENCHMARKING PORTAL - LOCK/UNLOCK ACCOUNT

## 13.1 Process – Lock/Unlock Account

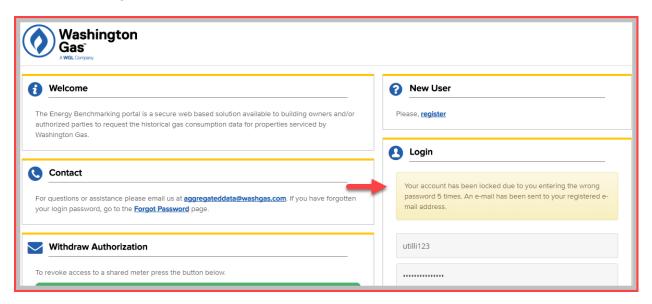
<u>Step 1:</u> In the event an Incorrect Password was entered while logging into the system. System will display the notification message ("Your password is incorrect. You have 4 attempts left") on screen.







# <u>Step 2:</u> After an unsuccessful **five time** attempts, system will lock the **User account** and send an email to the registered email address



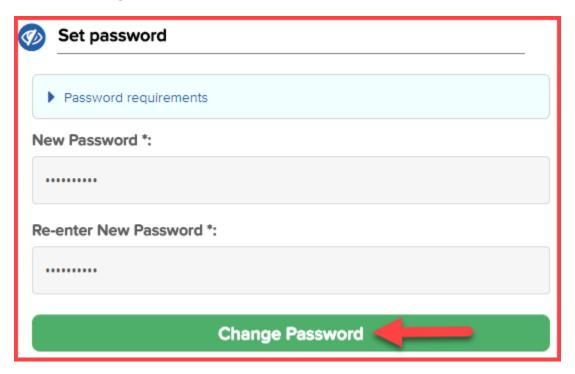
## **Step 3:** Select the indicated **Link** from the email to reset the Password.







<u>Step 4:</u> On the reset password page, enter "New Password" and "Confirm New Password" and select "Change Password" button



**Step 5:** The system will display a confirmation message of Changed Password.

