

A Message to our District  
of Columbia Customers

# Notice

## ABOUT OUR

### Residential Essential Service (RES) Programs

#### RES CREDITS

Eligible customers will receive an approximate 50% discount on their total bill during the heating months from November through April. This will be achieved through a 100% discount on the distribution service, which includes the customer and distribution charges. The RES credit will be presented as a separate line item on customers' bills showing the dollar amount. Eligible households will also enjoy a 50% discount on the monthly customer charge during the warmer months from May to October.

#### AVOIDED COSTS

As a beneficiary of the RES credit, eligible customers are exempt from certain regulatory surcharges. These avoided costs consist of the Sustainable Energy Trust Fund surcharge, the Energy Assistance Trust Fund surcharge and the RES surcharge. The cost of these avoided surcharges is approximately \$6.42 per month, assuming an average RES monthly usage of 92 therms. Customers will see a total of all the surcharges avoided in aggregate, not broken-out individually.

#### ELIGIBILITY & RETROACTIVE CREDITS

To be eligible for the RES discount, customers must:

- Use natural gas as the principal source for home heating;
- Be certified by the Department of Energy & Environment (DOEE) as eligible for the Low Income Home Energy Assistance Program (LIHEAP). Retroactive RES credits will be received for the entire prior heating season for enrollments received up to

September 30 each year. Enrollment for the new heating season begins October 1. Customers must re-enroll for the next heating season.

PROGRAM CHANGES

The Public Service Commission of the District of Columbia approved the enclosed RES utility discount program updates. Enrollments will be accepted all year, and qualified residents will continue to receive credits throughout the year. Customers must still re-enroll in the program each year and be approved by the DOEE.

Your charges in detail

Rate Class: Residential Heating  
Next Read Date: March 2, 2024

Meter Number	From date	To date	Reading Type	Previous Reading	Current Reading	Consumption Billed CCF
U48178	1/27/25	2/27/25	Actual	1,030	1,070	40
Total CCF						40

Total Therms(TH) used for 34 days

Total CCFx1.040

Charges this period

Previous Bill Amount	
Balance brought forward	\$ 0.00
DISTRIBUTION SERVICE	\$ 0.00
Distribution Charge 41.6 TH x .3834	\$15.95
PROJECT pipes Adjustment	\$0.78
Customer Charge	\$9.90
NATURAL GAS SUPPLY SERVICE	
PGC 41.6 TH x .5150	\$21.42
TAXES	
DC Rights-of-Way Fee	\$1.58
Delivery Tax 41.6 TH x .07070	\$2.94
Total Current Washington Gas Charges OTHER	\$52.57
CHARGES	
Residential Essential Service Credit	\$-14.22
Participation in the RES program has waived an additional total of \$0.79 in surcharges	
Total Other Charges	\$-14.22
Total Washington Gas Charges This Period	\$38.35

Your RES Credit will appear here.  
Sample amount, your credit will differ.

Washington Gas protects customers' account information. It is shared only with the person whose name appears on the account, and only that person can authorize that a second name be added.

Customer Choice Program: You now have the option of buying natural gas from natural gas suppliers. Washington Gas will still deliver the natural gas to your home or business and will be available around-the-clock to



washingtongas.com

Customer Service: 844-WASHGAS (844-927-4427)

Natural Gas Leaks/Emergencies:

911 and then 844-WASHGAS (844-927-4427)

