



## **PROJECT***pipes*: Restoration and Beautification

Improving our Communities for Tomorrow

# **PROJECT***pipes*



Washington Gas is gearing up for **PROJECT***pipes* infrastructure replacement and maintenance projects across our service territory to ensure the safe and reliable delivery of natural gas for the many communities that we serve. We are committed to completing restoration work safely, as quickly as possible, while respecting your property as if it was our own.

Our excavation work affects streets, sidewalks, public space and sometimes private property and we understand that, as the property owner, you take great pride and enjoyment in your home. We want you to know that we take restoration very seriously and promise that your property's landscape will be rehabilitated to its pre-construction condition.

You can count on Washington Gas to:

- **Respect** — your property as if it was our own;
- **Restore** — your landscaping to an as-found condition after the replacement work has been completed on your property, weather permitting;
- **Repair** — temporary repairs to “hard surfaces,” such as streets, sidewalks and driveways, while work is in progress to make your neighborhood safe;
- **Restoration** — complete final restorations to hard surfaces after all services in an area are complete, typically within 8-12 weeks, as weather allows; and
- **Comply** — comply with the DC Department of Transportation standards and requirements for roadway restoration.

Washington Gas appreciates your patience and cooperation as we work to complete the necessary restoration work as quickly and effectively as possible.

If you have questions regarding our restoration process, please call the **PROJECTpipes** Hotline at **202-624-6400**, visit the Washington Gas website at **washingtongas.com** or email **Project\_Pipes@washgas.com**.



**Washington  
Gas**

A WGL Company

If you smell natural gas, **call 911** and the Washington Gas Emergency Leak Line at **844-WASHGAS (844-927-4427)**.



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