



WEATHER NORMALIZATION ADJUSTMENT

VIRGINIA CUSTOMERS LEARN MORE ABOUT WEATHER NORMALIZATION ADJUSTMENT (WNA)

The Weather Normalization Adjustment is a billing adjustment mechanism in Virginia designed to minimize the effect of variations from normal weather, keeping bills as low as possible for our customers. Due to the much warmer than normal weather experienced from October 2024 to May 2025, which caused the Company to collect lower revenues than approved by the State Corporation Commission, Washington Gas will be collecting additional charges from Virginia customers during the billing months of August, September and October 2025.

WNA is designed to reduce the volatility of customers' natural gas bills due to changes in weather conditions. It adjusts your bill to reflect normal winter weather conditions, adding a bill credit in colder-than-normal weather or adding a surcharge in warmer-than-normal weather.

WNA is based on individual customer usage and weather conditions during the prior heating season, as well as historical data calculating "normal" temperatures. Weather conditions that are colder than normal will result in a credit on the bill and Warmer than normal weather conditions will result in a surcharge on the bill.



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FREQUENTLY ASKED QUESTIONS (FAQs)

Is the WNA something new that Washington Gas has added to my bill?

No. The SCC approved the Washington Gas WNA in September 2007. Washington Gas has applied the WNA to customer bills each summer since 2008. Each year, the SCC must approve the WNA calculations that Washington Gas files with the Commission.

How is the WNA calculated?

The WNA credit or charge that appears on your bill is not based on your usage during the specific billing month, but rather on normal usage on the account and actual weather conditions from the prior heating season. In years when a credit is due, the credits will appear in total on customers' August bills. In years when a surcharge is needed, Washington Gas may split the charge over three months - beginning in August - in order to reduce the impact.

How does the WNA help?

The WNA provides customers with relief during extremely cold years and Washington Gas with the revenue it needs to recoup fixed costs associated with meter reading, maintenance, postage and safety during extremely warm years.



Washington Gas

A WGL Company

washingtongas.com

Customer Service: 844-WASHGAS (844-927-4427)

Natural Gas Leaks/Emergencies:

911 and then 844-WASHGAS (844-927-4427)

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