Second Third Revised Page No. 47a Superseding First Second Page No. 47a

Delivery Service Gas Supplier Agreement - Rate Schedule No. 8 (Continued)

## EXCHANGE OF REQUIRED INFORMATION (Continued)

- d. billing address;
- e. utility name;
- f. utility account number;
- g. CSP name;
- h. CSP identifier;
- i. commodity provided; and
- i. effective date of the enrollment.
- 6. Enrollment transactions received by the Company no later than 5:00p.m. Eastern Time on the 7<sup>th</sup> calendar day before the first of the next month will be effective the 1<sup>st</sup> day of the following month. (COMAR 20.59.04.02A(1)) Enrollments received after 5:00p.m. Eastern Time on the 7<sup>th</sup> calendar day before the first day of the next month will be effective the 1<sup>st</sup> day of the next subsequent month. (COMAR 20.59.04.02A(2))
- 7. Enrollments shall be processed on a first-in basis as they are received throughout the month (COMAR 20.59.04.02A(3)). In the event two or more enrollments are received for the same customer before the enrollment deadline as described above, the first enrollment received by the Company will be processed. Any subsequent enrollments received during the same enrollment period will be rejected.
- 8. When submitting a request to drop a customer, the CSP shall provide the following information via the electronic transmission procedure approved by the Commission:
  - a. customer account name;
  - b. customer service address;
  - c. billing name;
  - d. billing address;
  - e. utility name;
  - f. utility account number;
  - g. CSP name;
  - h. CSP identifier;
  - i. commodity provided; and
  - i. effective date of the drop.
- 9. Drop transactions received by the Company no later than 5:00p.m. Eastern Time on the 7<sup>th</sup> calendar day prior to the first day of the next month will be effective the 1<sup>st</sup> day of the next month. (COMAR 20.59.04.03B(1)) Drop transactions received by the Company after 5:00p.m. Eastern Time on the 7<sup>th</sup> calendar day prior to the first day of the next month will be effective the 1<sup>st</sup> day of the next subsequent month. (COMAR 20.59.94.02B(2))
  - a. <u>In situations other than an enrollment from another CSP, and except as provided in the tariff, Commission Order or as required by law, the Company shall drop a customer from a CSP only as directed by that CSP.</u>
- 10. If a customer is enrolled with a CSP when the Company receives an enrollment from a different CSP, the Company will drop the customer from its current CSP and process the enrollment pursuant to the first-in protocol described in paragraph 6, regardless of whether or not a drop has been received prior to the receipt of the enrollment.

ISSUED: January 31, 2019 December 3, 2025

EFFECTIVE: For service rendered on and after December 11, 2018 January 1, 2026

John O'Brien - Executive Vice President, Strategy and Public Policy Rachelle Whitacre - Senior Vice President,