



February 22, 2026

Dear Centreville Residents,

Washington Gas is providing the following update regarding the incident in Centreville.

As of 12PM today, 42 of the 44 homes that have been cleared for re-entry are now safely re-occupied. We thank you for your patience, every step has been guided by one principle: safety as our top priority.

Our crews have been working 24/7 to identify issues and safely restore service to the homes affected. We have identified the system failure and have moved into the next phase of repairs and system restoration. The [National Transportation Safety Board](#) (NTSB) is leading the investigation, and we have experts on the ground supporting that process.

We understand that residents want answers. Information related to the cause of the incident will come directly from the NTSB as their investigation progresses. In the meantime, please know that any home approved for re-entry has undergone multiple, rigorous safety checks and has been deemed safe by all agencies involved. If you are in your home, you are safe.

Our teams are systematically narrowing the specific area where additional work is required, and we are making steady progress each day. We are taking a deliberate and thorough approach to ensure the integrity of the system before all work is complete.

For ongoing updates, please visit www.washingtongas.com/centrevillevainfo. Safety information for residents who have re-entered their homes is also available at that site.

If you have questions regarding hotel accommodations, reimbursement, or invoices, please contact us at ombudsman@washgas.com. We remain committed to supporting every resident through this process and will continue to communicate openly and transparently.