



# VIRGINIA ENERGY ASSISTANCE

If you or someone you know is having difficulty paying a natural gas bill, please consider the following information.

## **VIRGINIA ENERGY ASSISTANCE PROGRAM (VEAP)**

**VEAP**, federally funded through the **Low Income Home Energy Assistance Program (LIHEAP)**, assists eligible customers in paying heating and cooling bills. Eligibility factors include household size, total household income, heating source and type of dwelling.

To determine eligibility, obtain an application for assistance or to receive more information about the program, call the **Virginia Department of Social Services' Information and Referral Line** at **211** or **800-230-6977**. You also may visit **211virginia.org** or **www.dss.virginia.gov/benefit/ea**.



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## **WEATHERIZATION ASSISTANCE PROGRAM**

This program provides funds for qualifying families to help finance repairs and improvements to home heating and cooling systems and covers the cost of installing energy-saving measures in the home. This program does not offer assistance with paying utility bills. For more information, call the **Virginia Department of Housing and Community Development** at **804-371-7000** or online at **www.dhcd.virginia.gov**.

## **WASHINGTON AREA FUEL FUND (WAFF)**

Created by Washington Gas in 1983 and administered by **The Salvation Army**,



WAFF provides assistance regardless of how families heat their homes. Washington Gas pays the administrative fees so 100 percent of WAFF donations go to those who need assistance. WAFF is available annually between January and May. For more information visit **WAFFHelp.org**.



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**Customer Service:** 844-WASHGAS (844-927-4427)

**Natural Gas Leaks/Emergencies:**  
**911** and then 844-WASHGAS (844-927-4427)

