

Washington Gas policy prohibits building an enclosed structure over a natural gas line. If you have an enclosed structure over your gas line, or believe you do, please contact us at **844-WASHGAS** (844-927-4427).

AT WASHINGTON GAS, OUR
HIGHEST PRIORITY IS PROVIDING
SAFE AND RELIABLE ENERGY
TO OUR CUSTOMERS.

For more information about the provisions for access to company-owned equipment and the maintenance and monitoring of all pipelines on your property, please visit **washingtongas.com** and refer to the tariffs for your state.

Pipeline Integrity:

[washingtongas.com/pages/](http://washingtongas.com/pages/PipelineIntegrityManagementProgram)

[PipelineIntegrityManagementProgram](http://washingtongas.com/pages/PipelineIntegrityManagementProgram)

Contact **811**
before You Dig

Every Dig...
Every Time



Know what's below.
Call before you dig.

For more information:

- DC & MD: missutility.net
- VA: va811.com



**Washington
Gas**

washingtongas.com

Customer Service: **844-WASHGAS** (844-927-4427)

Natural Gas Leaks/Emergencies:
911 and then **844-WASHGAS** (844-927-4427)



PIPELINE SAFETY



**Washington
Gas**



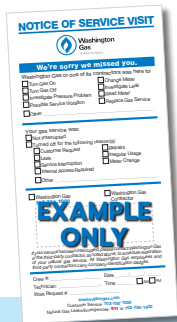
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PIPELINE SAFETY

At Washington Gas, safety is our highest priority. We are committed to providing you with safe and reliable natural gas service while ensuring that the gas pipe, meter and other equipment are properly maintained.

As a Washington Gas customer, did you know?

- ✓ Washington Gas owns and maintains all natural gas pipes **up to and including the gas meter**.
- ✓ Customers are responsible for the maintenance and monitoring of all natural gas piping on the **customer's side of the meter**. If this piping is not properly maintained, it may corrode or leak.
- ✓ You should periodically check gas piping located on your side of the meter for leaks and corrosion, and have it repaired by a **licensed natural gas contractor** if any unsafe conditions are detected. For information on companies that can perform maintenance checks and monitor piping on your side of the meter, call Washington Gas at **844-WASHGAS** (844-927-4427) or visit **washingtongas.com**.
- ✓ The **customer must provide access** to the company-owned gas meter and piping at all reasonable hours for routine surveys and maintenance, and at all times for emergency purposes.
- ✓ If Washington Gas or one of its contractors attempts to complete work at your property and cannot gain access to the company-owned meter, gas pipes or other natural gas equipment, you may **receive a notice** on your door. To ensure continued gas service, **please use the contact information provided on the notice to arrange for access as soon as possible**.



How Pipelines Work

Washington Gas is part of a vast nationwide network of mostly underground pipelines that deliver natural gas. We operate a relatively small segment of DOT-regulated **transmission pipelines** — approximately 175 miles — and thousands of miles of **distribution pipelines**. Typically, **transmission pipelines** carry natural gas at higher pressure from “gate stations,” where gas enters the distribution system, to “regulator stations,” where pressure is further reduced. Pipeline markers indicate the presence — but not the exact location or depth — of **transmission pipelines** in underground rights of way.



Markers identify the type of gas being transported; the name of the pipeline operator; and 24-hour, toll-free phone numbers to **call in an emergency or before digging or excavating**. Nearly one-half of Washington Gas’ **transmission pipelines** are in High Consequence Areas (HCAs), where the potential failure of a pipeline could have significant impact on people or property.

Distribution pipelines, like **transmission pipelines**, can have an impact on people and property if they are damaged by digging or excavating. The majority of underground **distribution pipelines** are **generally not marked above ground**, so it is critical to contact **Miss Utility at 811** or visit your **811** Call Center’s website, for MD&DC: **www.missutility.net** and for VA: **www.va811.com**, to have the lines located before you begin any digging, gardening or excavating. This service is **free**.

