

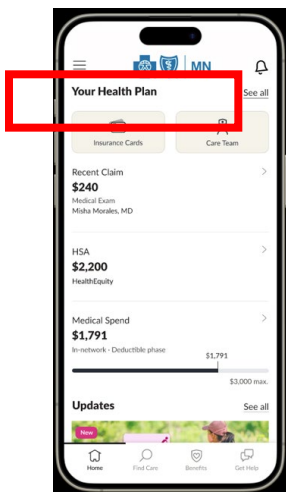
FINDING YOUR CLAIMS IN BLUE CARE ADVISOR

STAY ON TOP OF YOUR HEALTHCARE COSTS

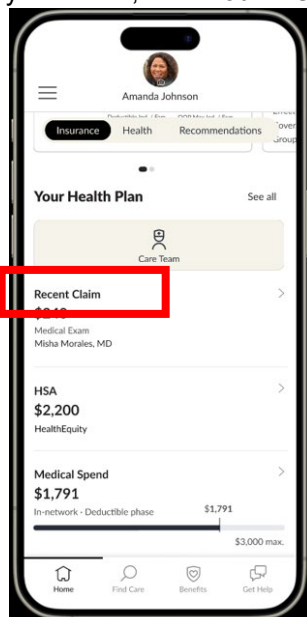
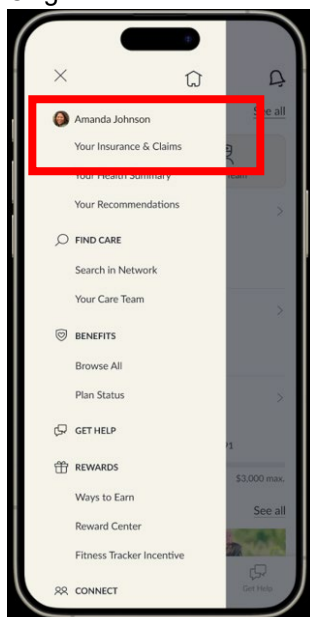
When you use your health plan benefits, you want to know what your medical bills are and what's getting paid. Take the guesswork out of managing your health spending by viewing your plan status in **Blue Care Advisor**. Here you will see your plan details, you can get information about your policy, view health fund balances, check your health spending account (HSA) if you have one, track your spending and understand what's covered. You'll also be able to see your progress toward meeting your deductible and out-of-pocket maximum.

TO FIND YOUR CLAIMS ON THE **BLUE CARE ADVISOR APP**:

1. Download the Blue Care Advisor app
2. From the home page, scroll down to **Health Plan** to see your spending summary:

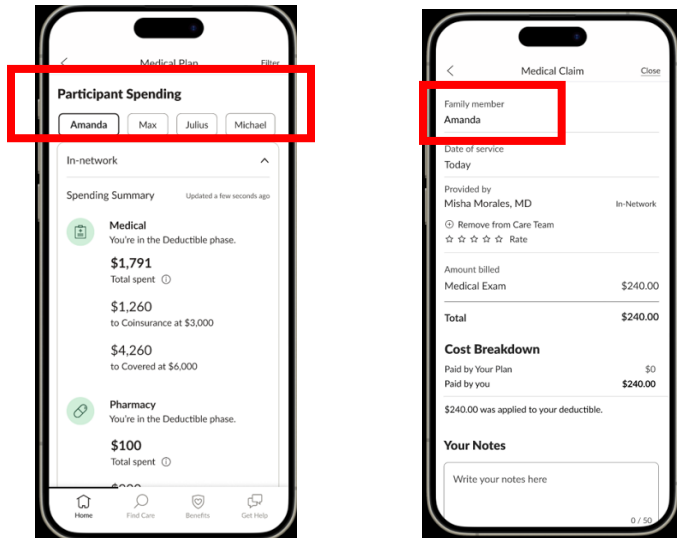


3. Or go to the Menu and click on your name, then **Your Insurance and Claims** to see recent claims and spending:

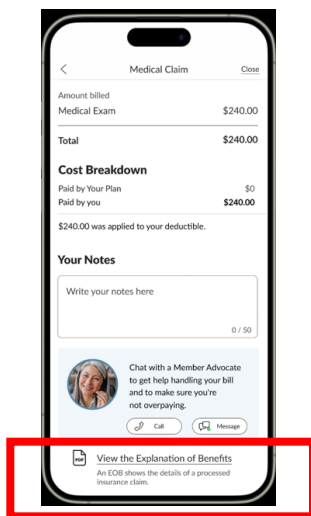


FINDING YOUR CLAIMS IN BLUE CARE ADVISOR

- Click on **Medical Spend**, then **Participant Spending** to see a breakdown of claims by service, for you and your family members. Filter by family member and see how much care costs:



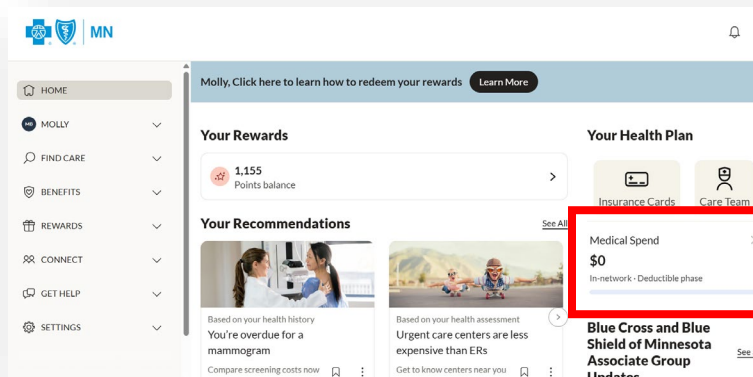
- Click on the family member to see their claims.
- Once in the claim, scroll down to find the **Explanation of Benefits (EOB)**, a statement that shows the healthcare services received. It also shows what your health plan paid and the amount you owe:



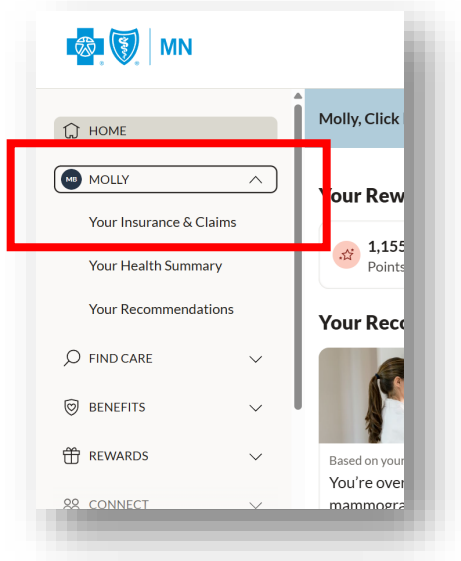
FINDING YOUR CLAIMS IN BLUE CARE ADVISOR

TO FIND YOUR CLAIMS ON THE **BLUE CARE ADVISOR WEBSITE**:

1. Log in to **bluecrossmn.com/BCA**
2. On the home page, click on **Medical Spend**:

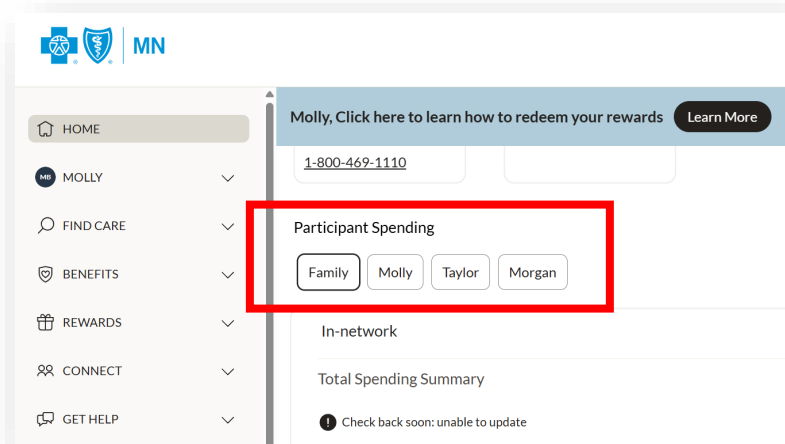


Or click on your name in the menu, then **Your Insurance & Claims**:



FINDING YOUR CLAIMS IN BLUE CARE ADVISOR

- Click on **Participant Spending** to see a breakdown of claims by service, for you and your family members. Filter by family member to see how much care costs:



- Click on the family member to see their claims.
- Once in the claim, scroll down to find the **Explanation of Benefits (EOB)**, a statement that shows the healthcare services received. It also shows what your health plan paid and the amount you owe:

