



October 2025 updates

RTRS is excited to share a series of powerful updates rolling out in the next month and provide you some sneak peeks of new features and modules being rolled out later this year.

These enhancements are designed to make your workflows faster, more flexible, and easier to manage across mobile, web, and API integrations.

API Service Accounts

Companies will be able to create **dedicated service accounts** for API connections. This makes it simple and secure to integrate RTRS with your internal systems for:

- **Mobile Forms**
- **Cost Codes**
- **Observations**
- **Projects**
- **Toolbox Talks**

These service accounts streamline automation while integrating various accounts to allow companies to focus on more important things.

Training Enhancements

- **Responsive Training Screens** – Training will be fully mobile-friendly, allowing employees to complete modules easily from any mobile device.
- **Certificate Management** – Deleted and expired trainings will be **automatically removed** from the training certification table, keeping records clean and accurate with two new settings being added in the train documentation settings page.

Observations Updates

- **Issue Approval Workflow** – Observations marked “resolved” can now be configured with a **custom approval/rejection step**, ensuring accountability on every issue.
- **Export to PDF in Bulk** – Export entire batches of observations to PDF in just a few clicks.



Mobile Forms Upgrades

- **Bulk PDF Export** – Export mobile forms in bulk to PDF for faster reporting and easier sharing. This is especially important when companies need to bulk export PDFs into another platform.



Website Print Buttons

We've added four **new print buttons in key areas** of the website, enabling quick printing directly from the page you're working on.

- **Observation Shared View**
- **Combined Observation Shared View**
- **Toolbox Talk Shared View**
- **Mobile Form Shared View**



Coming Soon: Certificates of Insurance (COI) Module

A new **COI management module** is under development and will be available this fall. This will allow you to:

- Drag and drop COIs directly into the platform.
- Automatically detect and categorize **24 different insurance types**.
- View results in a **real-time searchable table**, ensuring compliance across your projects and all your vendors and subcontractors.



On the Horizon: Claims Module

Later this year, RTRS will launch a **Claims Module** designed to upload loss run reports and analyze claims using AI- providing your company with actionable insights and advanced analytics to analyze claims.

Thank You

We appreciate your continued partnership as we bring these new capabilities to life.

As always, your feedback is invaluable in shaping RTRS into the most effective risk and compliance platform in the industry.

— The RTRS Team