



September 2025 updates

RTRS is excited to share the latest RTRS product updates and important announcements coming out this month.

Please review carefully to prepare for the upcoming changes.

Mobile OS Support – Action Required

Starting **December 31, 2025**, RTRS will no longer support:

- iOS versions earlier than **iOS 17**
- Android versions earlier than **Android 13**

 Please update all devices before the deadline to ensure continued compatibility and performance.

Observations Module Enhancements

- **New Status Field** in Observation list view – The status field values will be created/managed by Administrators from the Settings menu. This will allow an entirely new way for companies to manage their observations.
- **Acceptance Tracking** – track observations as *Accepted* or *Rejected* from the Observation Settings menu. When selected it will allow users to track whether issues have been accepted or rejected by the receiving party.
- **Advanced Filtering** by Observation Date will be available in the view tab from the client website.

Training Module Enhancements

- **Assigned Trainings on Mobile** – users will be able to see assigned counts and link directly to training from the mobile app.
- **Individual Training QR Codes** – will be available for download from the user list for a specific group of employees.

User Management & Interface Updates

- **List Users Page** – redesigned for improved usability.
- **External Assignee Page** – refreshed with a clean new layout.

Claims Module (Coming Soon)

RTRS is currently **contemplating the development of a new Claims Module**. This module would allow companies to:

- Upload **loss runs directly** into the platform using any excel or pdf format
- Generate **AI-powered claim summaries**
- Access **interactive dashboard reporting** for superior claims insights