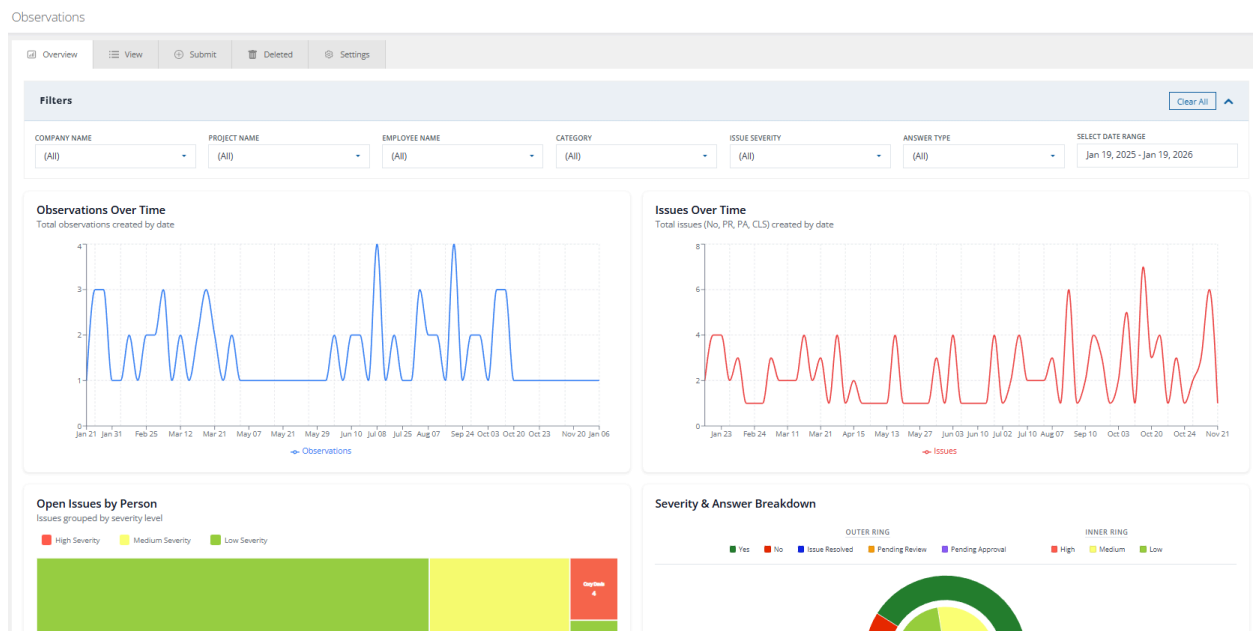




As we begin 2026, we're rolling out several important platform enhancements to the [RTRS Platform](#) designed to improve how users analyze risk, track open issues, complete training, and leverage emerging AI capabilities.

Risk Dashboard Moving to Observations Module

A new **Risk Dashboard** will be completely reconfigured and removed from the side navigation menu and fully integrated into the **Observations module**.



What this means for users:

- Each user can analyze observations **based on their role and permission level** same as before but with better analytics and drill in capability.
- Improved alignment between observation data and risk insights
- A more intuitive workflow from field data → analytics

The **legacy Risk Dashboard** will be fully retired as part of this transition. Note, this does not affect Pro users.

New Open Issues Page

We are developing a new **Open Issues page within the Observations module**, modeled after the mobile experience users are already familiar with.

Observations 

Q Overview

☰ View

Q Issues

⊕ Submit

🗑 Deleted

⚙ Settings

Search

Created Date	User	Project	Category	Question	Severity	Status	Due Date
02/02/25	John Smith	Project	Category	Question	Low	Pending Review	02/02/25
05/22/25	Emily Davis	Project	Category	Question	Medium	Pending Approval	05/22/25
01/11/25	Michael Johnson	Project	Category	Question	Low	Follow up Required	01/11/25
01/25/25	Sarah Brown	Project	Category	Question	High	Pending Approval	01/25/25
12/16/24	David Wilson	Project	Category	Question	Low	Pending Review	12/16/24
02/09/25	Laura Miller	Project	Category	Question	High	Pending Approval	02/09/25
02/21/25	James Anderson	Project	Category	Question	Medium	Pending Review	02/21/25
12/06/24	Sophia Garcia	Project	Category	Question	High	Pending Review	12/06/24
03/08/25	Daniel Martinez	Project	Category	Question	Medium	Follow up Required	03/08/25
06/23/25	Olivia Taylor	Project	Category	Question	Medium	Follow up Required	06/23/25

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>

This new view will allow users to:

- See **open issues tied to observations**
- Filter issues based on **role, responsibility, and access level**
- Track accountability and resolution more effectively

This brings desktop users the same clarity and efficiency currently available on mobile devices.

Introducing the RTRS Claims Module

We are excited to announce the rollout of our [Claims Module](#), marking RTRS's first major use of **AI-driven capabilities**.

Claims

Q OverviewViewAnalyzeUploadSettings

Search

Last Extract Date: November 7th 2025Columns

	Claimant	LOB	Incident Date	Claim Number	Facility Name	Work Status	Total Inc	
<input type="checkbox"/>	Analyze	With	WC	02-02-25	3457864	Annapolis	Reopened-Closed	1 399,08
<input type="checkbox"/>	Excel Download	ivis	WC	05-22-25	4644345	Barn Hill	Open	43 104.45
<input type="checkbox"/>	PDF Download	Michael Johnson	WC	01-11-25	4789381	Clark	Reopened-Closed	42 496.66
<input type="checkbox"/>	7	Sarah Brown	WC	01-25-25	4813546	Annapolis	Reopened-Closed	8 363.39
<input type="checkbox"/>	7	David Wilson	WC	12-16-24	5134651	Court House	Reopened-Closed	32 922.9
<input type="checkbox"/>	7	Laura Miller	WC	02-09-25	5471622	Clark	Closed	27 513.36
<input type="checkbox"/>	7	James Anderson	WC	02-21-25	5681981	Barn Hill	Reopened	1 595.91
<input type="checkbox"/>	7	Sophia Garcia	WC	12-06-24	6130912	Clark	Reopened	18 481.44
<input type="checkbox"/>	7	Daniel Martinez	WC	03-08-25	6419871	Annapolis	Reopened-Closed	39 891.02
<input type="checkbox"/>	7	Olivia Taylor	WC	06-23-25	6478412	Clark	Closed	6 979.63

<1234...10>

Choose up to 10 Columns

Search

☐ Adjuster Cd☐ AdjusterSupervisor☐ Broker name☐ Category CD☐ Category Description☒ Claim Number☐ Claimant Department☐ Claimant Dept Location ID☐ Claimant DOB☐ Claimant First Name☐ Claimant Last Name

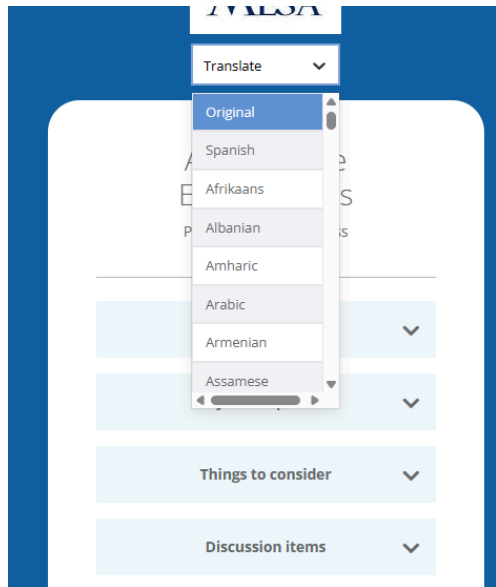
OKCancel

Key highlights include:

- **AI-powered OCR extraction** from claims documents
- Automated data structuring and reporting
- Faster insights for brokers, risk managers, and claims teams

If you’re interested in seeing a demo or learning how this module could support your organization, **let us know**—we’d be happy to walk you through it.

Expanded Language Support for Toolbox Talks



External participants completing **Toolbox Talks** can now access **up to 130 language translations**.

This allows workers to:

- Follow along in their preferred language
- Better understand the content before signing
- Improve comprehension, inclusion, and compliance across diverse teams

New PDF Report View

Permits Required and Completed

Communicate with Safety Director for Required Permits

Confined Space Entry Permit

No

Fire Hazard Permit

Yes

Powder Actuated Tools

No

Energized Electrical Work Permit

Yes

Daily Lift Plan

No

Other

Excavation Permit

No

Lock Out / Tag Out

Yes

Scaffold

Yes

Lift Plan / Critical Lift Plan

No

ISA / JHA / TAP

No

Fall Prevention / Protection

Working at heights over 6ft is considered high-risk work and fall protection planning is required.

No work is higher than 6ft and there are no fall hazards

False

All Employee(s) are trained in fall protection requ

No

All equipment inspected before each use

No

Personal Fall Arrest System Required?

Yes

Anchorage Point (capable of supporting 5000# per person)

No

List anchorage points identified in work area:

E3 i-beam on ceiling

Full body harness

- Worn correctly

Lanyard

- Properly attached

You'll notice a completely redesigned **PDF report layout** for both internal and shared mobile form reports.

The new design includes:

- Cleaner outlines
- Reduced unnecessary white space
- A more professional, readable format for sharing and recordkeeping
- **Helpful hint:** *Did you know that you can right-click the view icon in the list view to open reports in a new tab?*

Mobile Training Access (iOS)

The **iOS mobile app** will include a **Training icon** on the main menu.

Users can:

- Tap the icon to access assigned training
- Complete training directly from the mobile app

Important: Training access through the mobile app is an **online-only feature** and requires an active internet connection.

Stay Connected

We'll continue releasing enhancements throughout 2026 focused on usability, transparency, and smarter risk management.

[Subscribe to the RTRS Newsletter: Beyond Compliance.](#)