



Reimagining Remote Patient Care

Improve access and observation
for patient care with a
custom-built solution

Purpose-Built for Today's Healthcare Needs

The healthcare landscape continues to face mounting pressures—from rising costs and staff shortages to the need for effective, low-exposure care delivery. Amid these challenges, your teams have shown resilience, driving innovation and efficiency even with limited data. Finding immersive, purpose-built telehealth solutions isn't easy, but with Intertec and Vidyo's professional services, you gain a secure, adaptable platform that confidently supports a wide range of care scenarios.



Use Cases



Virtual coordination of care with patients, family, and multi-disciplinary teams to ensure appropriate follow-up and easy access.



Early intervention opportunities for patients at risk of fall, to manage chronic disease states, and care management.



E-ICU monitoring capabilities to protect healthcare providers from the risk of exposure to COVID-19.



Virtual rounding and consultations of multiple patients to preserve your supply of personal protective equipment.

About the Solution

Vidyo VirtualSitter is a customizable remote patient monitoring solution designed for today's dynamic healthcare environment. Built on the VidyoPlatform, this professional service connects care teams with patients using accessible hardware—desktops, browsers, tablets, or mobile devices—without the limitations of off-the-shelf telemedicine tools.

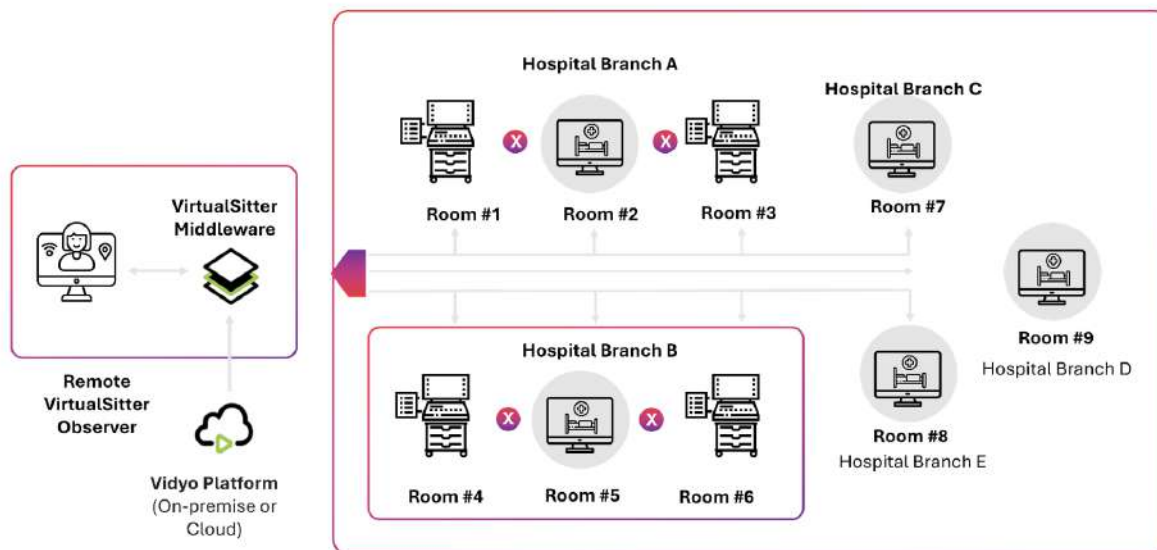
Healthcare IT leaders need solutions that adapt quickly to evolving demands. Providers need to monitor, diagnose, and treat patients with acute and chronic conditions—while reducing physical contact. Vidyo VirtualSitter addresses both, enabling secure, HIPAA-compliant clinical consults, virtual rounding, fall detection, and patient education from anywhere.

With tailored workflows, seamless integration, and enterprise-grade scalability, VirtualSitter empowers your care teams to deliver consistent, high-quality service across urgent, acute, and home care settings.

Benefits

- Customized to the unique requirements of your workflows and environment
- Engage with patients to condition the assessment, educate, coordinate care, and improve medication adherence
- Increases provider efficiencies through the ease of use and convenient access to patients
- Optimizes access to hospital resources (care coordinators, case managers, and other staff)
- Increases patient satisfaction scores by providing a safe and convenient solution to communicate with patients, family and caregivers
- Remote monitoring of multiple patients to avoid falls while containing inpatient sitting costs

Vidyo VirtualSitter at a Glance



Features Overview

Powered by the VidyoPlatform, the solution delivers a consistent, intuitive user experience across mobile devices, desktops, and clinical-grade endpoints—purpose-built for healthcare settings. This suite of tools combines ease of use with rich, reliable features that promote clinical adoption across the entire care continuum.



Video Quality and Error Resilience

Clear, true-to-life image quality with reliable performance over variable bandwidth in all settings.



Unparalleled Ease of Deployment

Easy to deploy on any application (Windows, MacOS, Android) and screen (desktop, browser, medical cart, mobile)



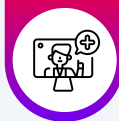
Supports HIPAA Compliance

HIPAA-compliant Business Associate Agreement (BAA) to meet healthcare requirements



Optional Integrations with Top EHRs

Supports clinical workflows while seamlessly integrating into heterogeneous technology environments



Easy for Patients to Use

Includes the features and functionality that they need, and none of the functionality that they don't



Call Recording

Optional call recording for consult review or patient education training



Click-to-Connect

Easy to use and designed with clinicians and patients in mind — one click to join a consult or meeting



Motion Detection Technology

Increases response time for the patient at risk of fall

Anticipated Results

The Vidyo patient monitoring development services provide you with a convenient and effective platform for monitoring and treating your patient population while preserving the health and integrity of the provider team.

Having an easy-to-deploy and configurable solution will empower you to meet the current and unexpected challenges that today's healthcare landscape may present.



We're witnessing limited capacity in hospitals, significant challenges related to social distancing and other pandemic-related stressors. Remote patient monitoring technology can be a tremendous help in mitigating these issues."

- HIT Consultant


Intertec & Vidyo

Bringing Together Technology and Service Excellence for Smarter Healthcare Delivery

Intertec's partnership with Enghouse Vidyo brings together deep industry expertise and world-class video technology to transform how care is delivered. As a trusted implementation and innovation partner, Intertec leverages Vidyo's secure, scalable platform to co-develop tailored telehealth and remote patient monitoring solutions that meet the evolving demands of healthcare organizations. Together, we empower providers with immersive, clinically focused tools that enhance patient outcomes, streamline workflows, and support care anytime, anywhere.

To learn more about the remote patient observation solutions, please contact our team:

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