

March 2026 Free RICE LOADED Terms and Conditions

By accepting the T&Cs below I agree I am over 16 years old and agree to all conditions stipulated by PG Fast Foods regarding their loyalty scheme, PG Perks, and subsequent prize redemption.

Pre-Launch Spin The Wheel Game Terms and Conditions

1. Promoter

- a. PG Fast Food provides the loyalty scheme in partnership with TalkBox and Vita Mojo, who are the administrators of the rewards.
- b. Rewards will only be redeemable in person at PG Fast Food Byres Road.
- c. Rewards cannot be redeemed through delivery options.
- d. PG Fast Food are not responsible for third-party services or delivery platforms unless explicitly stated.

2. Eligibility

- a. The loyalty scheme is open to legal residents of the United Kingdom who are 16 years of age or older at the time of entry. We may request proof of identity at the time of purchase or sign up.
- b. In order to earn stamps and redeem rewards you will have had to sign up to PG Fast Food's loyalty programme and be logged in either by scanning your wallet pass on the kiosk or having a member of the PG Fast Food team scan your pass or enter your code if you are ordering at the till.
- c. Rewards are only valid for those who are members of PG Perks or those who sign up during the redemption period up to 00:00 on Saturday 28th March 2026.

3. Redemption Period and Venues

- a. Rewards are redeemable during the promotional period which is Friday 20th March 2026 to Sunday 29th March 2026. Any rewards remaining in accounts after this period will become obsolete.
- b. After this period, your reward will have expired and you are no longer eligible for redemption.
- c. Rewards will only be redeemable in store.
- d. No stamps or rewards can be earned or redeemed through our delivery providers or catering orders.

4. Rewards

- a. Rewards are non-cumulative, subject to the terms and conditions below and non-transferable.
- b. The reward entitles the customer to ONE Rice Loaded with any loading option. The maximum discount value is £8.99. Rewards can only be redeemed once.
- c. PG Fast Food reserves the right to substitute a reward of equal or greater value if any prize becomes unavailable.

- d. Only one voucher is redeemable per transaction.
- e. Rewards have no cash value and cannot be sold, transferred or exchanged for cash or credit.
- f. PG Fast Food reserves the right to amend the loyalty scheme and reward redemption options as they see fit without notice or customer feedback.
- g. The customer is responsible for contacting a member of PG Fast Food staff and making them aware of any allergy or dietary restrictions. Please ensure store staff are aware and refrain from ordering online if allergies are severe.
- h. Stamps will not be earned on discounted or promotional items, gift card purchases, taxes, delivery fees or service charges.
- i. Stamps can only be issued at the time of purchase. Stamps will not be added retrospectively if the card is not presented. Only stamps on the digital stamp card will be accepted. Any fraudulent or altered cards will not be accepted.
- j. PG Fast Food is not responsible for technical malfunctions, expired rewards or internet issues. They are also not responsible for any technical issues affecting account access, stamps tracking, lost, stolen or expired rewards, error or delays beyond reasonable control.
- k. Once redeemed, rewards are final and cannot be refunded or exchanged, unless required by law.

5. Reward Notification

- a. Prizes will be loaded onto their Vita Mojo accounts as a direct reward upon receipt of the promotion email.
- b. PG Fast Food is not responsible for technical malfunctions, lost entries or internet issues.

6. Privacy and Data Collection

- a. Personal information collected during participation will be used in accordance with PG Fast Food's Privacy Policy and TalkBox Privacy Policy.
- b. Customers have the option to unsubscribe from communications and the programme at any time.
- c. We may send programme related communications and reminders (Stamp updates, reward notification) where permitted by law.
- d. Account details must be kept up to date and accurate.
- e. Each participant must maintain one account only. Duplicate or fraudulent accounts may be suspended or terminated. Each customer may maintain one active stamp card at a time.

7. Governing Law

- a. This promotion is governed by the laws of the United Kingdom. Any disputes will be subject to the exclusive jurisdiction of the courts of the United Kingdom.
- b. By participating in the loyalty programme, entrants agree to release and hold harmless PG Fast Food staff and its employees, officers, directors and agents

from any and all liability, claims or actions of any kind arising from or in connection with the contest or the prize.

8. Fraud, Misuse and Account Issues

- a. PG Fast Food may suspend, limit or terminate any account that appears to be involved in
 - i. Fraudulent activity
 - ii. Abuse of the programme or loyalty scheme
 - iii. Manipulation of receipts or purchase data
 - iv. Creation of multiple accounts
 - v. Resale or unauthorised transfer of rewards =
- b. If an account is terminated for misuse, all stamps and rewards will be forfeited

9. Contact Information

- a. For any questions or assistance regarding the loyalty programme, please contact : socials@pgfastfood.com