

Loyalty Terms and Conditions - PG Fast Food Sign Up Spin to Win Game

By accepting the T&Cs below I agree I am over 16 years old and agree to all conditions stipulated by PG Fast Foods regarding the Sign Up Spin The Wheel Game and subsequent prize redemption.

Sign Up Spin The Wheel Game Terms and Conditions

Promoter

PG Fast Food facilitates the Spin To Win Game. Studio 64 provides the game platform and TalkBox in partnership with Vita Mojo are the administrators of the rewards. Rewards will be redeemable in store, via click and collect or through delivery. Rewards will be redeemable at PG Fast Food, Byres Road with immediate affect and at PG Fast Food, Soho Street once the store has opened.

Eligibility

The game is open to legal residents of the United Kingdom who are 16 years of age or older at the time of entry. Employees of PG Fast Food and Franchise Partners and any entity operating on behalf of PG Fast Food as well as their immediate family members are not eligible to participate. Friends and Family of any collaborating entities (TalkBox, Tavora, Vita Mojo) are also not eligible to play. To play the game you will have had to sign up to PG Fast Food's loyalty programme and complete all forms. Customers are only guaranteed the reward when they have received the confirmation email. Rewards will be added directly to customer profiles. Customers need to be subscribed to Marketing communications to be able to receive the email with the sign up game.

Promotion Period

Rewards are redeemable 28 days after the reward is added to user accounts. This promotion is a replacement of the Free Main when a customer Signs up to Loyalty. Each customer who signs up to PG Perks following the game's launch will be given a password which will facilitate access to the Game via the PG Fast Food website (www.pgfastfood.com).

How to Enter

During the promotional period, customers gain access to the "Spin The Wheel" game by signing up to the PG Fast Food loyalty scheme. At 11:00 the day after the customer signs up they will receive an exclusive access code to the Spin To Win Game. They then need to visit www.pgfastfood.com and click on the game in the bottom right hand corner to access. Each user will get one chance to spin the wheel and the prize won will be added to their account. Customers will win a variety of prizes which are subject to the terms and conditions listed below. Multiple entries using different emails, fake accounts or automated systems are prohibited.

Prizes

There are nine prizes which can be won. They are non-cumulative, subject to the terms and availability and conditions below and non-transferable.

The prize categories are:

- x1 UFO
- x1 ICE Grapes
- X1 ICE Mango
- X1 UFO
- X1 Loaded Salad
- X1 Loaded Rice
- X1 Loaded Potato Puffs
- x1 Baked Potato Puffs
- x1 16 Oz Refresher
- x1 16 Oz Classic Foam Topped SIP
- x1 Create Your Own Dirty Soda (Up to the value of £8)
- x1 Free UFO Combo
 - X1 UFO
 - X1 ICE Probiotic Pickled Slaw OR Baked Potato Puffs
 - X1 16 Oz Drink from selected list

Redemptions are not redeemable against meal deals when a customer has one an individual product. PG Fast Food reserves the right to substitute a prize of equal or greater value if any prize becomes unavailable. Prizes will only be redeemable in store or through click and collect. No stamps or rewards can be earned or redeemed through our delivery providers.

Winner Selection and Notification

Everyone who plays the game will receive an Instant Win through a randomised wheel spin, operated by Studio 64. Winners will be notified immediately on the screen which will display the prize one followed by an email and prizes will be loaded onto their accounts as a direct reward. They need to complete all forms for the reward to be added to their account. Completion of the game only, does not guarantee the prize will be added to your account.

Privacy and Data Collection

Personal information collected during participation will be used in accordance with PG Fast Food's Privacy Policy and TalkBox Privacy Policy. By entering, participants consent to receive sign up spin to win updates and promotional communications (with the option to unsubscribe at any time).

Governing Law

This promotion is governed by the laws of the United Kingdom. Any disputes will be subject to the exclusive jurisdiction of the courts of the United Kingdom.

Fraud, Misuse and Account Issues

PG Fast Food may suspend, limit or terminate any account that appears to be involved in

- Fraudulent activity
- Abuse of the programme or loyalty scheme
- Manipulation of receipts or purchase data
- Creation of multiple accounts
- Resale or unauthorised transfer of rewards

If an account is terminated for misuse, all stamps and rewards will be forfeited

General Terms and Conditions

- The prize consists of one of the above options listed. These are generated at random and then uploaded onto the customer's loyalty account.
- The prize is non-transferable and cannot be sold, exchanged or gifted to another person.
- Only one voucher is redeemable per transaction
- Winners of all Soda/ SIP prizes are eligible for a 16 Oz size as a free reward, with additions and size upgrades available at an additional cost.
- The winner must log into their loyalty account at the time of purchase to redeem their item.
- The winner is responsible for any additional purchases, including add-ons, customisations or upgrades.
- For those with allergens or dietary requirements, please ensure store staff are aware and refrain from ordering online if allergies are severe.
- By participating in the game, entrants agree to release and hold harmless PG Fast Food staff and its employees, officers, directors and agents from any and all liability, claims or actions of any kind arising from or in connection with the contest or the prize.
- PG Fast Food reserves the right to amend or cancel the promotion.
- PG Fast Food is not responsible for technical malfunctions, lost entries or internet issues.