

# PG Golden Ticket Competition: Terms and Conditions

These terms apply to the PG Golden Ticket Competition at PG, 3 Soho Street, London W1D 3DG.

## 1. The promoter and promotion period

1.1 The promoter is PG Fast Food Ltd (company number SC599693), of 5 Westpoint House, 5 Redwood Place, Peel Park, East Kilbride, Glasgow, G74 5PB ("PG", "we", "us").

1.2 The Golden Ticket Competition ("the Competition") runs at PG, 3 Soho Street, London W1D 3DG only. It runs from 5 October 2026 to 31 October 2026, or ends earlier if all tickets have been handed out ("the Promotion Period").

1.3 By taking part, entrants agree to these terms.

## 2. Who can enter

2.1 The Competition is open to UK residents aged 18 or over. We may ask winners for proof of age before handing over a prize.

2.2 PG employees, their immediate families, and anyone else professionally connected with the Competition cannot enter or claim a prize.

2.3 Each person may claim one golden or silver ticket prize in total. Red ticket prizes are limited to one per visit.

## 3. How to enter

3.1 To enter, buy any product at PG, 3 Soho Street during the Promotion Period. Prices are not increased for the Competition.

3.2 Winning tickets are placed at random in order boxes and bags throughout the Promotion Period. Not every order contains a ticket, and PG does not control which order receives one.

3.3 Orders placed through delivery apps (including Uber Eats, Deliveroo and Just Eat) are not included.

## 4. Prizes

4.1 There are 53 prizes in total:

| Ticket | Number available | Prize                                                                                                      |
|--------|------------------|------------------------------------------------------------------------------------------------------------|
| Golden | 10               | Entry for the winner and one friend to a private dinner and performance with Professor Green at PG Soho St |

| Ticket | Number available | Prize                                                                                       |
|--------|------------------|---------------------------------------------------------------------------------------------|
| Silver | 3                | One free main per day for 30 consecutive days, starting from the day the prize is activated |
| Red    | 40               | An instant treat, claimed in store                                                          |

4.2 Prizes are non-transferable and cannot be exchanged for cash or any other prize.

4.3 Silver ticket prizes are valid in store at 3 Soho Street only. They cover one meal deal per day – total value max £15.00. Unused days cannot be carried over.

4.4 Red ticket treats are chosen by PG and are subject to availability. If a treat is unavailable, PG will offer an alternative of similar value.

4.5 If a prize becomes unavailable for reasons outside our control, we may replace it with a prize of similar or greater value.

## 5. How to claim

5.1 All prizes must be claimed by 5 November 2026. Red tickets are claimed in store: bring the original ticket to the counter at PG, 3 Soho Street. Golden and silver tickets are claimed by email: send a clear photo of the ticket to [daisy.giltrow@pgfastfood.com](mailto:daisy.giltrow@pgfastfood.com).

5.2 Red ticket winners do not need to give any personal details. Silver ticket winners must include their name in their email. Golden ticket winners must include their name and their guest's name.

5.3 Each ticket number can be claimed once only. Silver and golden winners must keep the original ticket and show it in store (silver: on their first visit; golden: on arrival at the event). A prize may be refused if the original ticket cannot be shown.

5.4 Red ticket prizes are handed over at the time of claiming. PG will reply to golden and silver claims within 2 working days to confirm the prize and next steps.

5.5 Prizes not claimed by the claim deadline are forfeited. PG may, at its discretion, offer unclaimed prizes through a separate giveaway.

## 6. The golden ticket event

6.1 The golden ticket prize is a private dinner and performance with Professor Green at PG, 3 Soho Street. Capacity is 20 people: the 10 winners and a guest each.

6.2 Winners and guests must be aged 18 or over and may be asked for photo ID on arrival.

6.3 The prize includes entry to the event and food and drink provided on the night. It does not include travel, accommodation or any other costs.

6.4 Event details may change. If Professor Green is unable to appear for reasons outside PG's control, PG will offer alternative dates or an alternative experience on the same date.

6.5 If a winner cannot attend on the date given, their place may be offered to another person. No alternative date or cash alternative will be offered.

6.6 The event will be photographed and filmed. By attending, winners and guests agree that PG may use this footage in its marketing (see 7.3).

## **7. General**

7.1 Entry does not require any personal details. The only details PG collects are those in 5.2, used solely to deliver golden and silver prizes. They are not shared with anyone else or used for marketing, and they are deleted within 3 months of the closing date. Winners can ask to see or delete their details by emailing [daisy.giltrow@pgfastfood.com](mailto:daisy.giltrow@pgfastfood.com).

7.2 The first name and surname of golden and silver prize winners are available on request from [daisy.giltrow@pgfastfood.com](mailto:daisy.giltrow@pgfastfood.com) within one month of the closing date. Winners who object to this may say so when claiming.

7.3 Winners may be asked to take part in photos or videos for PG's social media and marketing. This is optional, and a prize will not be withheld from anyone who declines, except as set out in 6.6.

7.4 PG may disqualify any entrant it reasonably believes has broken these terms or acted dishonestly.

7.5 PG may change, suspend or cancel the Competition if circumstances outside its control make this necessary. Any changes will be posted at [pgfastfood.com](http://pgfastfood.com).

7.6 These terms are governed by the law of England and Wales, and disputes are subject to the jurisdiction of the courts of England and Wales.

7.7 Questions about the Competition can be sent to [daisy.giltrow@pgfastfood.com](mailto:daisy.giltrow@pgfastfood.com).