

Privacy Policy

AI Solutions AS | Last updated: August 10, 2025

Important Note for SaaS Customers:

This Privacy Policy applies solely to personal data collected through our public website, marketing channels, and commercial customer management. For processing of data within our software applications (AidEun, SalesQuote, etc.) on behalf of our B2B customers, AISolutions acts as a Data Processor governed by our Data Processing Addendum (DPA).

AI Solutions AS ("we", "us", or "our") is committed to protecting the privacy of visitors to our website and the contact persons of our business customers and partners. This Privacy Policy explains how we collect, use, and disclose personal data when acting as a Data Controller under the General Data Protection Regulation (GDPR).

1. Data Controller

AI Solutions AS (Org. nr: 931 884 220) is the Data Controller responsible for the processing activities described in this Privacy Policy.

AI Solutions AS
Spannavegen 152, 5535 Haugesund, NORWAY
Email: thore@aisolutions.no

2. Personal Data We Collect and Purpose

We process personal data strictly to fulfill specific legal and commercial obligations:

- **Commercial Contact & Account Management:** Names, work email addresses, job titles, and phone numbers of customer representatives to establish trial accounts, fulfill contracts, deliver support, and process billing (Legal basis: GDPR Art. 6(1)(b) – Contract).
- **Inquiries & Support:** Information provided when contacting us via email or web forms to respond to requests (Legal basis: GDPR Art. 6(1)(f) – Legitimate Interest).
- **Marketing & Newsletters:** Email addresses provided with consent to receive product updates and news (Legal basis: GDPR Art. 6(1)(a) – Consent).
- **Website Analytics & Operations:** Privacy-friendly technical traffic logs via Plausible Analytics to optimize our website without using invasive tracking cookies (Legal basis: GDPR Art. 6(1)(f) – Legitimate Interest).

3. Data Retention

We retain personal data only as long as necessary to achieve the purpose for which it was collected, or as required by applicable laws (e.g., Norwegian accounting legislation requiring 5 years of retention for invoicing records).

4. Disclosure and Third-Party Vendors

We do not sell personal data. We share administrative personal data only with trusted service providers acting as our data processors (e.g., accounting software, email service providers, and web hosting infrastructure) under strict contractual obligations.

5. Your Rights Under GDPR

Under GDPR, as a data subject you have the right to:

- Request access to and a copy of your personal data.
- Request rectification or erasure of inaccurate or outdated data.
- Object to or request restriction of processing.
- Withdraw consent at any time for direct marketing.

To exercise your rights, please contact us at **Privacy@aisolutions.no**. You also have the right to lodge a complaint with the Norwegian Data Protection Authority (Datatilsynet).