

2026 VOLUME 6

Faster Performance, New Dashboards and Expanded AI

Over the past few months, the RTRS development team has focused on improving platform performance, strengthening security, expanding reporting capabilities, and preparing several new AI-powered features. Many of the most important changes happen behind the scenes, but together they are designed to create a faster, more reliable and more flexible platform for clients.

PERFORMANCE	SECURITY	REPORTING	AI	INTEGRATIONS
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WHAT WE IMPROVED

A stronger platform foundation

Stronger testing and platform security Expanded automated unit testing helps identify issues earlier, reduce manual testing and lower the risk that a new update affects another area of the system. Additional security vulnerability testing and remediation also helps protect client information and keep the platform aligned with current software-development standards.	Faster performance and code optimization Extensive code cleanup and optimization is designed to make pages load faster, improve responsiveness, simplify future development and create a more consistent experience across RTRS web and mobile applications.
Updated software dependencies RTRS updated third-party components and development libraries that support security, data processing, user interfaces, integrations and system performance. Keeping these dependencies current reduces technology risk and supports long-term platform stability.	Mobile forms and UI improvements Several mobile user-interface improvements were released to make the application easier to navigate in the field. Mobile Forms now also includes new column-selection options, allowing users to choose from 10 different data fields on the list view and making targeted filtering easier for AI analysis.

Why keeping software dependencies current matters

- Addresses known security vulnerabilities
- Improves performance and compatibility
- Reduces the risk of outdated technology
- Makes future platform enhancements easier to deploy
- Supports the long-term stability of the RTRS platform

EXPANDED CAPABILITIES

More ways to use AI, connect systems and analyze results

Name your AI Agent

Administrators can now name their company AI agent. The selected name appears throughout the AI Analyze pages, giving organizations a simple way to personalize the AI experience for their users.

Administrator path
Administration / Settings / Company Information / AI Settings

Expanded integration capabilities

RTRS added additional service-account capabilities to support connections between RTRS and other business systems. Service accounts allow approved systems to securely exchange information without requiring an individual user to manually initiate the process or manage ongoing data transfers.

This creates more opportunities for integrations involving client databases, reporting tools, project-management systems, HR platforms, claims systems and other applications.

Claims results over time

The Claims Module now includes the ability to review claim results across multiple reporting periods. Clients can more easily see how individual claims and overall claim portfolios have changed over time, including changes in reserves, paid amounts, incurred values and claim status.

Next phase of Claims development
More advanced claims analytics are planned to help clients identify trends, benchmark performance and better understand the factors driving losses.

Custom client dashboards

RTRS can now add custom dashboards directly to a client's RTRS website. Clients do not need a PRO account to request a targeted dashboard. A dashboard can focus on a specific inspection form, safety process, operational activity, project or data category.

NO PRO ACCOUNT required for a targeted dashboard	1-2 WEEKS typical development time after requirements are defined	~\$1,000 average one-time cost per dashboard
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Considering an integration or dashboard?
This is a good time to begin discussing your reporting, data-exchange or dashboard requirements with the RTRS team.

WHAT IS NEXT

Coming Soon

Our development team is working on several additional enhancements planned for the next release cycle:

01 AI Analysis for Toolbox Talks

Clients will be able to use AI to analyze Toolbox Talk activity and participation, helping administrators understand engagement, identify recurring topics and surface useful trends across projects and teams.

02 Create users as inactive

Administrators will be able to create users and initially designate them as inactive, allowing teams to prepare accounts in advance without immediately sending an activation email. This option is already available through bulk upload.

03 Observation analytics question filtering

RTRS plans to add the ability to filter Observation Overview and analytics pages by individual questions so clients can analyze specific responses and better understand performance across locations, projects, categories and reporting periods.

CLIENT-DRIVEN DEVELOPMENT

Have an idea for RTRS?

Many of the improvements we make come directly from client feedback. Please continue sharing your ideas, integration needs, dashboard requests and recommendations with our team.

See what is possible with RTRS

Mobile risk management, reporting and AI-powered analysis in one platform.

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