

Hossam Eldin Wageh

CORPORATE DEVELOPMENT EXPERT

Contact

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Professional Summary

Corporate Development Expert with over 7 years of experience in customer service, sales, and retail. Currently leveraging expertise at Fantastic Services to foster business growth, build client relationships, and drive innovative solutions. Skilled in strategic planning, client engagement, and delivering exceptional service standards. Proven ability to excel in dynamic environments, combining a customer-centric approach with a strong track record in sales performance and team collaboration.

Work Experience

Corporate Development Expert (Fantastic Services, 2024–Present)

- Spearheading corporate development initiatives, building strategic partnerships, and leveraging extensive experience in customer service and sales to drive organizational growth and client satisfaction.

Retail Customer Service Representative (Concentrix, 2023–2024):

- Enhanced retail customer experience by offering personalized solutions and resolving issues with professionalism and efficiency.

Business Customer Service Advisor (Intelcia Egypt , 2022–2023)

- Specialized in business-to-business customer support, addressing client needs, and contributing to customer loyalty and business growth.

Residential Customer Service Representative (UX Centers, 2021–2022)

- Delivered top-tier support to residential clients, resolving inquiries efficiently and maintaining high customer retention rates.

Retail Store Employee (2017–2021)

- Gained valuable experience in retail operations, assisting customers, managing inventory, and ensuring excellent service to drive customer satisfaction.

Academic History

Faculty of arts -Alexandria University
Bachelor's Degree in Hebrew language. 2018 – 2023