Rue Hayman

EXECUTIVE & ADMINISTRATIVE SUPPORT | HR SPECIALIST

Dynamic and detail-oriented professional with 5 years of HR experience and 2 years of Executive Assistance experience. Skilled in calendar and inbox management, meeting coordination, recruitment, payroll, and employee relations. Strong background in client communication, project management, and cross-functional team coordination. Additional experience in sales and customer support with international accounts.

KEY COMPETENCIES

- **Executive Assistance:** Calendar management, inbox management, correspondence, scheduling, attending meetings, and preparing minutes.
- **HR & People Operations:** Recruitment (360), employee relations, payroll, onboarding, and HR process coordination.
- **Project & Team Management:** Oversight of sales, customer support, content creation, and social media teams to ensure smooth operations.
- Administrative Expertise: Document preparation, newsletters, website maintenance (WordPress), and light graphic design.
- **Digital Marketing & Sales:** Knowledge of Meta Ads, sales experience in medical equipment (Medicare DME), and supporting social media initiatives.
- **Customer Support:** International account experience handling client inquiries across internet, TV, and mobile services.
- **Technical Skills:** Microsoft Office Suite, Google Workspace, WordPress, project management tools.
- **Soft Skills:** Strong communication, multitasking, problem-solving, and maintaining confidentiality under pressure.

QUALIFICATIONS & ACHIEVEMENTS

English Literature Bachelor Degree Board member in a Charity Organization Helped launch 3 businesses

HR Certificate