

Privacy Policy

This privacy policy applies to the use of our contact form on the website.

What personal data do we process?

When you leave a message via our contact form, we process the following data:

- name
- company name
- email address
- phone number

Purposes and legal basis of the processing

We use this information solely to contact you in response to your request.

The processing is based on our **legitimate interest** (Article 6(1)(f) GDPR), namely being able to answer questions and maintain contact.

Retention period

We do not keep your data longer than necessary to handle your request. If no further relationship is established, your data will be deleted within 6 months.

Sharing with third parties

We do not share your personal data with third parties, except where necessary for the hosting and technical operation of our website. We have concluded data processing agreements with these service providers to ensure the careful handling of your data.

Security

We take appropriate technical and organizational measures to protect your personal data against loss or unlawful use.

Your rights

You have the right to:

- access the personal data we process about you,
- correct inaccurate data,
- request deletion of your data,
- object to the processing of your data.

You can submit such a request by contacting us at Welcome@thecoldhub.com We will respond within one week.

Complaints

If you disagree with the way we handle your personal data, you have the right to file a complaint with the **Dutch Data Protection**

Authority (www.autoriteitpersoonsgegevens.nl) or with the supervisory authority in your own country.

Contact

The Coldhub BV

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