



# CRITICAL INCIDENTS IN THE WORKPLACE

## Critical Incident Response (CIR) & Crisis Support

When tragedy strikes your organization, a swift and resiliency-building response is essential. **National EAP (NEAP)** provides expert **Critical Incident Response (CIR)** services to support employees, restore stability, and promote recovery after traumatic or disruptive events.

### CIR is a structured process designed to:

- Provide immediate emotional support
- Educate employees on trauma, grief, and stress responses
- Facilitate resilience and recovery

### With decades of experience in crisis intervention, our trained counselors support employees impacted by events such as:

- Workforce reductions
- Natural disasters
- Loss of a colleague or loved one
- Workplace threats
- Natural Disaster, and Pandemic-related stress
- Domestic violence
- Acts of violence or terrorism

NEAP partners with organizations to deliver **immediate, confidential, and effective support**, helping your workforce feel supported, valued, and equipped to move forward together.

Contact Us to Learn More About  
or to Request a CIR

800.624.2593 | [info@nationaleap.com](mailto:info@nationaleap.com)

