



# CRITICAL INCIDENTS IN THE WORKPLACE

## Critical Incident Response (CIR) & Crisis Support

When tragedy strikes your organization, a swift and resiliency-building response is essential. **National EAP (NEAP)** provides expert **Critical Incident Response (CIR)** services to support employees, restore stability, and promote recovery after traumatic or disruptive events.

**CIR is a structured process designed to:**

- Provide immediate emotional support
- Educate employees on trauma, grief, and stress responses
- Facilitate resilience and recovery

**With decades of experience in crisis intervention, our trained counselors support employees impacted by events such as:**

- |                                    |   |
|------------------------------------|---|
| • Workforce reductions             | • Natural Disaster, and Pandemic-related stress |
| • Natural disasters                | • Domestic violence                             |
| • Loss of a colleague or loved one | • Acts of violence or terrorism                 |
| • Workplace threats                |   |

NEAP partners with organizations to deliver **immediate, confidential, and effective support**, helping your workforce feel supported, valued, and equipped to move forward together.

**Contact Us to Learn More About  
or to Request a CIR**

800.624.2593 | [info@nationaleap.com](mailto:info@nationaleap.com)



**NEAP** | NATIONAL EAP