



LEGAL, FINANCIAL & ID THEFT SERVICES

When a legal issue, financial matter, or an instance of identity fraud disrupts your life, it can create substantial stress for you and your family. To help minimize the impact, your employee assistance program will assist you with managing the many complexities of these events.

Through professional consultation, these programs can save you time, while providing valuable information and peace of mind.

Legal Assist

Each member is entitled to one (1) initial thirty-minute office or telephone consultation per separate legal matter at no cost with a network legal provider or mediator. If a member wishes to retain a participating legal provider after the initial consultation, the member will be provided with a preferred rate reduction of 25% from the legal provider's normal hourly rate. Virtually all types of legal matters are eligible for these services.

Financial Assist

Each member is entitled to no cost telephonic consultations with financial coaches. Typical matters include credit, debt and budgeting assistance, mortgage and home ownership, tax planning, retirement, student loans, and college planning questions. These services are provided by seasoned financial professionals, CFP® professionals, and licensed CPA's. Telephone consultations are generally limited to thirty minutes per issue.

In the event a member wishes to work with their coach for additional services, members may elect to do so at a rate of \$39.95 per month. This service provides the member with unlimited access to their financial coach, and the member may continue on a month to month basis.

ID Theft Recovery

Our identity theft and fraud resolution services assist and guide members/victims at the inception of a fraud-related emergency involving creditors and regulatory bodies. It is an affordable and expedient process that provides members a free sixty-minute consultation with an experienced Fraud Resolution Specialist™ (FRS™). The FRS will assist in conducting seven emergency response activities and assist members with challenging fraudulent accounts/debts. The objective is to “calm the waters” of the emergency circumstances and to provide guidance to the victim in correcting credit reports and restoring credit reputations.



Need Help?

CALL: 1-800-624-2593

[Log On to the Member Portal](#)

