

# OAP:

## MEETING YOUR ORGANIZATIONAL NEEDS

Our **comprehensive Organizational Assistance Program (OAP)** delivers strategic guidance and tailored solutions for HR professionals and company leaders, to address complex workplace challenges, strengthen organizational health, and drive sustainable performance.

### OAP Services Include:

- **Expert HR & Leadership Consultation:** Strategic guidance for complex employee relations, performance management, and organizational challenges.
- **Specialty Training:** Targeted trainings designed to strengthen leadership skills, communication, resilience, and workplace effectiveness.
- **Well Checks:** Proactive outreach to support employee well-being during times of change, stress, or concern.
- **Onsite & Virtual Crisis Support:** Immediate, compassionate support for employees and leadership following critical or disruptive events.
- **Employee Mediation:** Facilitated conversations to resolve conflict, restore trust, and improve working relationships.

- **24/7 Human Impact Program for HR & Leadership:** Around-the-clock access to expert consultation to address urgent people-related issues.
- **Critical Incident Response Services:** designed to support employees, restore stability, and strengthen resilience during times of crisis.
- **Enhanced Management Referrals:** Support employees in understanding and addressing problematic behaviors, taking accountability, and engaging in meaningful self-reflection to drive positive change.
- **Professional Development:** Ongoing learning opportunities that build confident, capable, and people-centered leaders.
- **Expert Consultation & Solutions for Workplace Issues:** Practical, tailored solutions to address behavioral, interpersonal, and organizational challenges.

Contact Us to Customize an OAP  
Program for your Organization!  
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