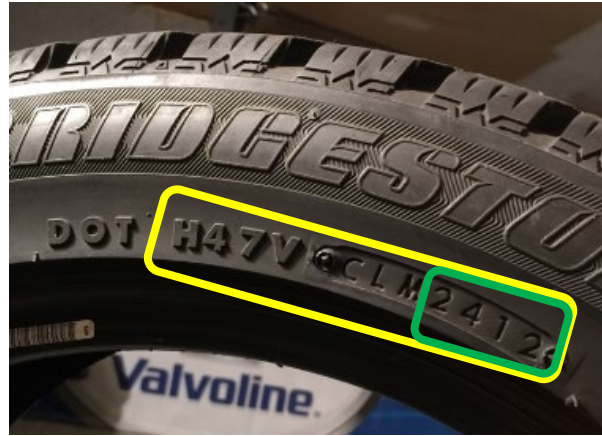


Tire Photo Examples – pg. 1 of 3 – Submit photos through the Online Claim Portal

- One photograph of the **complete DOT**. Please note that the complete DOT (yellow) is often found on only one sidewall and will always end in four numbers (green) that represent the week and year that the tire was manufactured.



- One photograph showing the section width of the tread area from one side to the tire to the other.



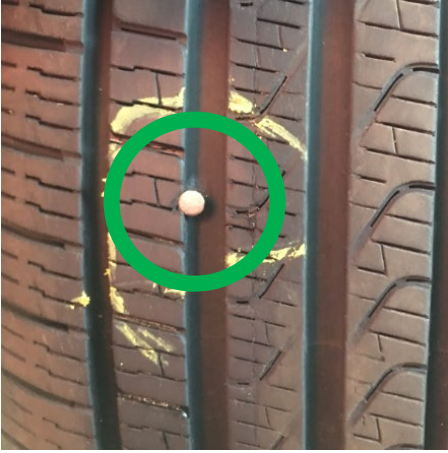
- One photograph that clearly displays the full sidewall. Ensure the brand, model and tire size are clearly visible in the photograph.



Tire Photo Examples – pg. 2 of 3 – Submit photos through the Online Claim Portal

One photograph of the damaged area clearly marked. Additional photographs may be requested for bubbles in the sidewall to show damage to the inner liner damage (see below). A photo showing an object in the puncture or break such as a pen or screwdriver to confirm the damage may also be requested.

- Nail and screw punctures



- Cuts and breaks



Tire Photo Examples – pg. 3 of 3 – Submit photos through the Online Claim Portal

The following photographs show bubbles that have been caused by a road hazard. Photographs will need to be provided to show the damage to the inner liner.

- Bubbles formed on the sidewall due to impact with a pothole, curb, or road debris.



- Inner liner damage showing that the bubbles were caused by an impact to the tire. The discoloration (yellow) and breaks (green) are common identifiers for bubbles caused by a road hazard. Obtaining these photos requires that the tire be dismantled from the wheel.



For efficient processing, upload all photos or invoices through the Online Claim Portal.

Alternately, photos or invoices can be emailed to claimphoto@sonsio.com with the claim number(s) or the last 8 of the VIN in the subject line. Emailing may add additional business days to the processing of the claim.