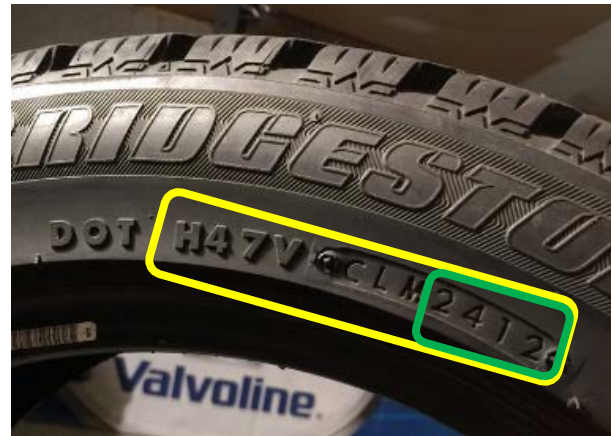


Tire Photo Examples – pg. 1 of 4 – Please submit photos to claimphoto@sonsio.com include in the subject line either the claim number, last 9 of the VIN or Customers Name

Read the below carefully to ensure you are sending the appropriate photos to substantiate the damage to the tire. Retain the tire until your claim has been reviewed. Additional photos may be requested if we are not able to validate coverage on the initial submission.

This document is a tool to give you examples of the type of damage we need to see to review and determine coverage for your claim.

- One photograph of the **full DOT**. Please note that the full DOT (yellow) is often found on only one sidewall and will always end in four numbers (green) that represent the week and year that the tire was manufactured.



- One photograph showing the full tread area from one side to the other.



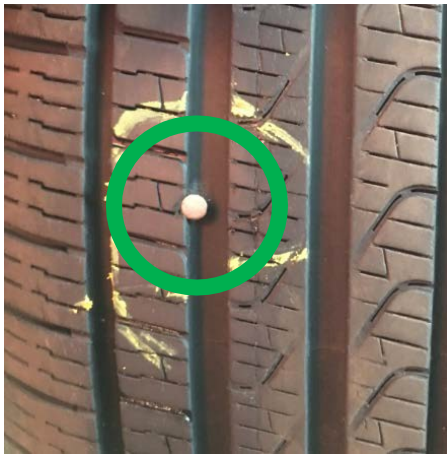
Tire Photo Examples – pg. 2 of 4 – Please submit photos to claimphoto@sonsio.com include in the subject line either the claim number, last 9 of the VIN or Customers Name

- One photograph showing the full sidewall, this is used to verify the brand, type, and size of the tire so please make sure they are visible and legible in the photo.



At least one photograph of the damaged area should be sent to us for review, the following photos show common punctures, cuts, and breaks in different areas, please see page 3 for examples of less common types of damage. Sonsio may request a photo showing an object in the puncture or break such as a pen or screwdriver to confirm it is through.

- Nail and screw punctures.



Tire Photo Examples – pg. 3 of 4 – Please submit photos to claimphoto@sonsio.com include in the subject line either the claim number, last 9 of the VIN or Customers Name

- Cuts and breaks found in different areas of various tires.



The following photographs show bubbles that have been caused by road hazard damage. Facilities are required to dismount the tire from the wheel when photos are requested and will need to submit photos of the damage on the inner liner. **Photos of the inner liner must be sent each time photos are requested if the damage is a bubble and reminder that the tire must be dismounted from the wheel.**

- Bubbles formed on the sidewall due to impact with a pothole, curb, or road debris.

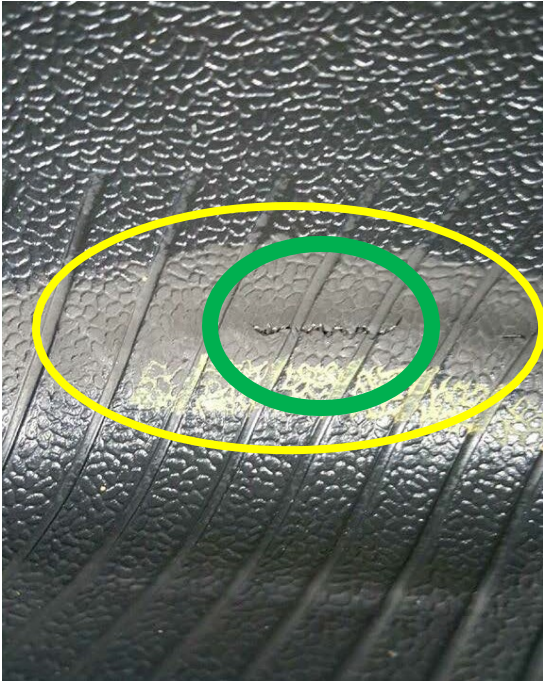


Tire Photo Examples – pg. 4 of 4 – Please submit photos to claimphoto@sonsio.com include in the subject line either the claim number, last 9 of the VIN or Customers Name

Inner liner

Pictures of the Inner liner damage are required on all bubbles *as well as any damage called in that does not clearly show the damage goes all the way thru the tire.*

- These show that the bubbles were caused by impact, notice the discoloration (yellow) and breaks (green). Obtaining these photos requires that the tire be dismounted from the rim/wheel.



Submission Instructions:

Please send all the requested photos (at least one photo of the full DOT, the full tread, the full sidewall, and damaged area) to Sonsio at claimphoto@sonsio.com

Important: Please reference the claim number (if provided), the last nine of the VIN or the customer's name in the subject line.