

Privacy Policy

Nedstack Fuel Cell Technology B.V. | Version 1.0, May 2025

Nedstack Fuel Cell Technology places great importance on the protection of your personal data. In this privacy policy, we inform you about how we collect, use, and secure your data in accordance with the General Data Protection Regulation (GDPR), Regulation (EU) 2016/679. This policy applies to all processing of personal data via our website www.nedstack.com.

1. Who are we?

Nedstack Fuel Cell Technology B.V. is the **data controller** as defined by the GDPR for the processing of your personal data via this website.

Nedstack Fuel Cell Technology B.V.

Westervoortsedijk 73, Building VB
6827 AV Arnhem, The Netherlands
Email: info@nedstack.com
Website: www.nedstack.com

2. What data do we collect?

Depending on your use of our website, the following categories of personal data may be processed:

Identification data name, job title, company name (via contact form or email)

Contact data email address, phone number

Technical data IP address, browser type, operating system, timestamp (collected automatically)

Usage data pages visited, click behaviour (via cookies/analytics)

Communication data content of messages submitted via contact form or email

3. Purposes and legal bases

We only process your personal data for specific, legitimate purposes on the basis of a valid legal ground (Art. 6 GDPR):

Responding to contact requests legal basis: consent or legitimate interest (Art. 6(1)(a)/(f))

Performance of a contract or quotation legal basis: performance of contract (Art. 6(1)(b))

Compliance with legal obligations legal basis: legal obligation (Art. 6(1)(c))

Website analytics and improvement legal basis: consent (Art. 6(1)(a))

Security and abuse prevention legal basis: legitimate interest (Art. 6(1)(f))

4. Retention periods

We do not retain your personal data longer than necessary. The following retention periods apply:

Contact form data up to 1 year after last contact

Business correspondence up to 7 years (statutory retention obligation)

Technical log files up to 90 days

Analytical cookie data maximum 13 months after consent





5. Recipients of your data

Nedstack does not share your personal data with third parties for commercial purposes. In certain cases, the following categories of recipients may have access to your data:

Hosting provider / IT service provider management of website and email infrastructure (under a data processing agreement)

Web analytics services website statistics (anonymised where possible)

Competent authorities only on a legal basis or by court order

6. Transfers outside the EEA

In certain cases, your personal data may be transferred to recipients outside the European Economic Area (EEA), for example when we use cloud services or analytics tools with servers outside the EEA. In such cases, we ensure an adequate level of protection by means of:

An adequacy decision by the European Commission;

Standard Contractual Clauses (SCCs) as approved by the European Commission;

Other appropriate safeguards in accordance with Chapter V GDPR.

7. Your rights

As a data subject, you have the following rights under the GDPR:

Right of access (Art. 15) you may request which personal data we process about you

Right to rectification (Art. 16) you may have inaccurate or incomplete data corrected

Right to erasure (Art. 17) you may request the deletion of your data ("right to be forgotten")

Right to restriction (Art. 18) you may request the temporary suspension of processing

Right to data portability (Art. 20) you may receive your data in a structured, commonly used format

Right to object (Art. 21) you may object to processing based on legitimate interest

Right to withdraw consent (Art. 7) you may withdraw given consent at any time (without retroactive effect)

To exercise any of these rights, please submit a written request to info@nedstack.com. We will respond within one month. We may ask you to verify your identity before processing your request.

8. Cookies

Our website uses cookies and similar technologies. On your first visit, we ask for your consent to place non-essential cookies via our cookie banner.

Functional cookies necessary for the operation of the website; no consent required

Analytical cookies website statistics and usage analysis; consent required

Marketing cookies personalised content and advertising; consent required

9. Security

Nedstack takes appropriate technical and organisational measures to protect your personal data against unauthorised access, loss, destruction, or disclosure. This includes encrypted connections (HTTPS/TLS), access security and authorisation management, regular security reviews, and data processing agreements with all external parties.

In the event of a data breach that poses a risk to your rights and freedoms, we will report this to the Dutch Data Protection Authority and, where required, notify you directly.



10. Minors

Our website and services are not directed at persons under the age of 16. We do not knowingly collect personal data from minors. If you believe we have received data from a minor, please contact us immediately at info@nedstack.com. We will delete the relevant data as soon as possible.

11. Complaints

If you believe we are not processing your personal data in accordance with the GDPR, we ask you to raise this with us first. You also have the right to lodge a complaint with the competent supervisory authority. In the Netherlands, this is the Dutch Data Protection Authority (Autoriteit Persoonsgegevens):

Autoriteit Persoonsgegevens (Dutch Data Protection Authority)

P.O. Box 93374, 2509 AJ The Hague, The Netherlands

Phone: +31 88 1805 250

Website: www.autoriteitpersoonsgegevens.nl

12. Changes to this policy

Nedstack reserves the right to amend this privacy policy. Changes will be published on our website with the date of the last update. In the event of material changes affecting your rights, we will proactively inform you where possible.

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13. Contact

For questions, comments, or requests regarding your personal data, please contact us via:

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Email: info@nedstack.com

Website: www.nedstack.com

