



**Sydney<sup>SM</sup> Health** helps manage your health and benefits anywhere. Scan the QR code on this flyer to download the app. Then from *Menu*, access these highlights:

# **My Plans**



## **Benefits & Coverage**

Select your plan for details like your deductible, out-of-pocket maximum, and coinsurance (your percentage of the costs).



#### **ID Cards**

Access your digital member ID card.

## **Claims & Payments**

Visit the Explanation of Benefits Center, submit a claim, and see your claims history.

#### **Access Care**

#### Find Care

Search for doctors, hospitals, and other healthcare professionals in your plan's network. Filter by gender, languages spoken, or location. You can also compare costs.

## Virtual Care

Assess your symptoms with the Symptom Checker, or talk to a doctor through chat or video.

## **Community Resources**

Find organizations that offer no- or low-cost programs to help with food, transportation, and childcare.

## My Health Dashboard

Find health news, health and wellness tips, and personalized action plans. You can also sync your fitness tracker.

## My Health Records

With a single profile, you can view, download, and share your family's health histories and electronic medical records.

## **Support**

Choose **Live Chat** to chat online, **Contact Us** to talk directly to an Anthem Blue Cross and Blue Shield representative, and **Message Center** to send and receive messages. You can also find answers to common questions.

# Download the Sydney Health app





#### Scan the QR code to download the Sydney Health app.

You can also sign up at <u>anthem.com/register</u> to access most of the same features from your computer.



[In addition to using a telehealth service, you can receive in-person or virtual care from your own doctor or another healthcare provider in your plan's network. If you receive care from a doctor or healthcare provider not in your plan's network, your share of the costs may be higher you may also receive a bill for any charges not covered by your health plan.]

[Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan.]

Other virtual care services offered through an arrangement with LiveHealth Online. LiveHealth Online is offered through an arrangement with Amwell, a separate company, providing telehealth services on behalf of your health plan.

Anthem Blue Cross and Blue Shield is the trade name of: In Colorado: Rocky Mountain Hospital and Medical Service, Inc. HMD products underwritten by HMD Colorado, Inc. in Connecticut: Anthem Health Plans, Inc. In Indiana: Anthem Insurance Companies, Inc. In Georgia:

Blue Cross Blue Shield Healthcare Plan of Georgia, Inc. and AMGP Georgia Managed Care Companiy, Inc. In Kentucky. Anthem Health Plans of Kentucky, Inc. In Missouri, Inc. RIT and certain in offiliates administer non-HMD benefits underwritten by HALIC and HMD benefits underwritten by HMD Missouri, Inc. RIT and certain in offiliates administer non-HMD benefits underwritten by HALIC and HMD benefits underwritten by HMD Missouri, Inc. RIT and certain in offiliates only provide administerative services for self-funded plans and do not underwrite benefits. In Nevada: Rocky Mountain Hospital and Medical Service, Inc. HMD products underwritten by HMD Colorado, Inc., aba HMD Nevada. In New Hampshire: Anthem Health Plans of New Hampshire: Anthem Health Plans of New Hampshire. Inc. and underwritten by Mothew Thornton Health Plan, Inc. In 17 southeastern counties of New York: Anthem Health Plans, Inc. and Anthem Health Plans of New Hampshire. Inc. In 17 southeastern counties of New York: Anthem Health Plans, Inc. In 17 southeastern counties of New York: Anthem Health Plans of New Hampshire. Inc. In 18 southeastern counties of New York: Anthem Health Plans, Inc. In 18 southeastern counties of New York: Anthem Health Plans of New York: Anthem Health Plans, Inc. In 18 southeastern counties of New York: Anthem Health Plans of New York: Anthem Health Plans, Inc. In 18 southeastern counties of New York: Anthem Health Plans of New York: Anthem H



