Coverage for: Individual + Family | Plan Type: POS

# E J Brooks Company: Anthem Blue Open Access POS OAP5 AE

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <a href="https://eoc.anthem.com/eocdps/aso">https://eoc.anthem.com/eocdps/aso</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at <a href="https://eoc.anthem.com/eocdps/aso">www.healthcare.gov/sbc-glossary/</a> or call (855) 397-9267 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall	\$1,000/member or \$2,000/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before
deductible?	for In-Network Providers.	this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member
	\$2,000/member or \$4,000/family	must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid
	for Out-of-Network Providers.	by all family members meets the overall family <u>deductible</u> .
Are there services	Yes. Primary Care. Specialist	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.
covered before you	Visit. Preventive Care. Certain	But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u>
meet your <u>deductible</u> ?	Prescription Drugs. For more	services without cost sharing and before you meet your deductible. See a list of covered
	information see below.	preventive services at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other	No.	You don't have to meet <u>deductibles</u> for specific services.
deductibles for		
specific services?		
What is the out-of-	\$3,000/member or \$6,000/family	The out-of-pocket limit is the most you could pay in a year for covered services. If you have
pocket limit for this	for In-Network Providers.	other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the
plan?	\$6,000/member or	overall family out-of-pocket limit has been met.
	\$12,000/family for <u>Out-of-</u>	
	Network Providers.	
What is not included	Premiums, balance-billing	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
in the <u>out-of-pocket</u>	charges, health care this <u>plan</u>	
<u>limit</u> ?	doesn't cover, and Out-of-	
	Network Transplants.	
Will you pay less if	Yes. See www.anthem.com/find-	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u>
you use a <u>network</u>	care/?alphaprefix=KZZ or call	network. You will pay the most if you use an Out-of-Network Provider, and you might
provider?	(855) 397-9267 for a list of	receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your
	network providers. Benefits and	<u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>Out-of-Network</u>

	costs may vary by site of service and how the <u>provider</u> bills.	<u>Provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral	No.	You can see the specialist you choose without a referral.
to see a specialist?		



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

			What You Will Pay		
Common Medical Event	Services You May Need	Level 1 Pharmacy- RX Only (You will pay the least)	In-Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	Same as In- <u>Network</u>	\$25/visit, deductible does not apply	40% coinsurance	Virtual visits (Telehealth) benefits available.
If you vioit a	<u>Specialist</u> visit	Same as In- <u>Network</u>	\$50/visit, <u>deductible</u> does not apply	40% <u>coinsurance</u>	Virtual visits (Telehealth) benefits available.
If you visit a health care provider's office or clinic	Preventive care/screening/immunization	Same as In- <u>Network</u>	No charge	40% <u>coinsurance</u>	Out-of-Network preventive care services for children prior to their 6th birthday have no deductible. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	Same as In- <u>Network</u>	\$50/visit, <u>deductible</u> does not apply	40% <u>coinsurance</u>	none
	Imaging (CT/PET scans, MRIs)	Same as In- <u>Network</u>	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none
If you need drugs to treat your illness or condition  More information about prescription drug coverage is	Typically Generic (Tier 1)	\$15/prescription, deductible does not apply (retail and home delivery)	\$25/prescription, <u>deductible</u> does not apply (retail only)	\$40/prescription, deductible does not apply (retail only)	For more information, refer to "National Direct Plus Drug List" at http://www.anthem.com/pharm
	Typically Preferred Brand & Non-Preferred Generic Drugs (Tier 2)	\$40/prescription, deductible does not apply (retail) and	\$50/prescription, deductible does not	\$40/prescription, deductible does not apply (retail only)	acyinformation/ *See Prescription Drug section.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <a href="https://eoc.anthem.com/eocdps/aso">https://eoc.anthem.com/eocdps/aso</a>.

			What You Will Pay		
Common Medical Event	Services You May Need	Level 1 Pharmacy- RX Only (You will pay the least)	In-Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
available at <a href="http://www.anthem.com/pharmacyinformation/">http://www.anthem.com/pharmacyinformation/</a>		\$80/prescription, deductible does not apply (home delivery)	apply (retail only)		
	Typically Non-Preferred Brand and Generic drugs (Tier 3)	\$70/prescription, deductible does not apply (retail) and \$140/prescription, deductible does not apply (home delivery)	\$80/prescription, deductible does not apply (retail only)	\$70/prescription, deductible does not apply (retail only)	
	Typically Preferred <u>Specialty</u> (brand and generic) (Tier 4)	20% coinsurance up to \$300/prescription, deductible does not apply (retail) and 20% coinsurance up to \$300/prescription, deductible does not apply (per 30 day supply at home delivery)	20% coinsurance up to \$300/prescription, deductible does not apply (retail only)	20% <u>coinsurance</u> up to \$300/prescription, <u>deductible</u> does not apply (retail only)	
If you have	Facility fee (e.g., ambulatory surgery center)	Same as In- <u>Network</u>	20% coinsurance	40% <u>coinsurance</u>	none
outpatient surgery	Physician/surgeon fees	Same as In- <u>Network</u>	20% <u>coinsurance</u>	40% <u>coinsurance</u>	none
If you need immediate	Emergency room care	Same as In- <u>Network</u>	\$500/visit, deductible does not apply	Covered as In- <u>Network</u>	Copayment waived if admitted.
medical attention	Emergency medical transportation	Same as In- <u>Network</u>	20% coinsurance	Covered as In- <u>Network</u>	none

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <a href="https://eoc.anthem.com/eocdps/aso">https://eoc.anthem.com/eocdps/aso</a>.

			What You Will Pay		
Common Medical Event	Services You May Need	Level 1 Pharmacy- RX Only (You will pay the least)	In-Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	<u>Urgent care</u>	Same as In- <u>Network</u>	\$75/visit, deductible does not apply	40% <u>coinsurance</u>	none
If you have a hospital stay	Facility fee (e.g., hospital room)	Same as In- <u>Network</u>	20% <u>coinsurance</u>	40% coinsurance	60 days/benefit period for Inpatient rehabilitation and skilled nursing services combined.
	Physician/surgeon fees	Same as In- <u>Network</u>	20% <u>coinsurance</u>	40% coinsurance	none
If you need mental health, behavioral health, or substance abuse services	Outpatient services	Same as In- <u>Network</u>	Office Visit \$25/visit, deductible does not apply Other Outpatient 20% coinsurance	Office Visit 40% coinsurance Other Outpatient 40% coinsurance	Office Visit Virtual visits (Telehealth) benefits available. Other Outpatientnone
	Inpatient services	Same as In- <u>Network</u>	20% coinsurance	40% coinsurance	none
	Office visits	Same as In- <u>Network</u>	20% <u>coinsurance</u>	40% coinsurance	Maternity care may include tests
If you are pregnant	Childbirth/delivery professional services	Same as In- <u>Network</u>	20% <u>coinsurance</u>	40% coinsurance	and services described elsewhere in the SBC (i.e., ultrasound).
	Childbirth/delivery facility services	Same as In- <u>Network</u>	20% coinsurance	40% coinsurance	in the 3BC (i.e., unrasound).
If you need help recovering or have other special health needs	Home health care	Same as In- <u>Network</u>	20% <u>coinsurance</u>	40% coinsurance	none
	Rehabilitation services	Same as In- <u>Network</u>	\$50/visit, deductible does not apply	40% coinsurance	*See Therapy Services section.
	Habilitation services	Same as In- <u>Network</u>	\$50/visit, deductible does not apply	40% coinsurance	See Therapy Services section.
	Skilled nursing care	Same as In- <u>Network</u>	20% coinsurance	40% coinsurance	60 days/benefit period for Inpatient rehabilitation and

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			What You Will Pay		
Common Medical Event	Services You May Need	Level 1 Pharmacy- RX Only (You will pay the least)	In-Network Provider (You will pay more)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
					skilled nursing services
					combined.
	<u>Durable medical equipment</u>		20% coinsurance	40% <u>coinsurance</u>	*See <u>Durable Medical</u> <u>Equipment</u> section.
	Hospice services	Same as In- <u>Network</u>	20% coinsurance	40% <u>coinsurance</u>	none
If your child	Children's eye exam	Not covered	Not covered	Not covered	7070
needs dental or	Children's glasses	Not covered	Not covered	Not covered	none
eye care	Children's dental check-up	Not covered	Not covered	Not covered	none

## **Excluded Services & Other Covered Services:**

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other excluded services.)

- Acupuncture
- Cosmetic surgery
- Glasses for a child
- Routine eye care (Adult)

- Bariatric surgery
- Dental care (Adult)
- Infertility treatment
- Routine foot care unless medically necessary
- Children's dental check-up
- Eye exams for a child
- Long-term care
- Weight loss programs

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Hearing aids 1 item/hearing impaired ear every 48 months for children 18 years of age or under. \$3,000 maximum/hearing aid.
- Spinal Manipulation 60 visits/benefit period
- Most coverage provided outside the United States. See <a href="https://www.bcbsglobalcore.com">www.bcbsglobalcore.com</a>
- Private-duty nursing in a Home Setting only

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Georgia Office of Insurance and Safety Fire Commissioner, Consumer Services Division, 2 Martin Luther King, Jr. Drive, West Tower, Suite 716, Atlanta, Georgia 30334, (800) 656-2298, <a href="www.oci.ga.gov/ConsumerService/Home.aspx">www.oci.ga.gov/ConsumerService/Home.aspx</a>, Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>, or contact Anthem at the number on the back of your ID card. Other coverage options may be

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <a href="https://eoc.anthem.com/eocdps/aso.">https://eoc.anthem.com/eocdps/aso.</a>

available to you, too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

ATTN: Grievances and Appeals, P.O. Box 105449, Atlanta, GA 30548-5449

Department of Labor, Employee Benefits Security Administration, (866) 444-EBSA (3272), www.dol.gov/ebsa/healthreform

Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact Georgia Office of Insurance and Safety Fire Commissioner Customer Services Division, 2 Martin Luther King, Jr. Drive West Tower, Suite 702 Atlanta, GA 30334, (800) 656-2298, <a href="https://oci.georgia.gov/insurance-resources/health">https://oci.georgia.gov/insurance-resources/health</a>

## Does this plan provide Minimum Essential Coverage? Yes/No.

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

## Does this plan meet the Minimum Value Standards? Yes/No.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

# About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The plan's overall deductible	\$1,000
Specialist copayment	\$50
■ Hospital (facility) coinsurance	20%
Other <u>copayment</u>	\$50

# This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

# Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

The plan's overall deductible	\$1,000
Specialist copayment	\$50
■ Hospital (facility) coinsurance	20%
Other copayment	\$50

# This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$1,000
Specialist copayment	\$50
Hospital (facility) coinsurance	20%
Other copayment	\$50

# This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches) Rehabilitation services (physical therapy)

remainmation services (physical incrupy)

Total Example Cost	\$12,700	Total Example Cost \$5,600		Total Example Cost	\$2,800
In this example, Peg would pay:		In this example, Joe would pay:	In this example, Mia would pay:		
<u>Cost Sharing</u>		Cost Sharing		<u>Cost Sharing</u>	
<u>Deductibles</u>	\$1,000	<u>Deductibles</u>	\$0	<u>Deductibles</u>	\$1,000
<u>Copayments</u>	\$600	<u>Copayments</u>	\$1,600	<u>Copayments</u>	\$800
<u>Coinsurance</u>	\$1,400	<u>Coinsurance</u>	\$0	<u>Coinsurance</u>	\$50
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$20	Limits or exclusions	\$0
The total Peg would pay is \$3,060		The total Joe would pay is	\$1,620	The total Mia would pay is	\$1,850

## We're here for you - in many languages

The law requires us to include a message in all of these different languages. Curious what they say? Here's the English version: "You have the right to get help in your language for free. Just call the Member Services number on your ID card." Visually impaired? You can also ask for other formats of this document.

## Spanish

Usted tiene derecho a obtener asistencia en su idioma sin cargo. Llame al número de Servicios para Miembros que figura en su tarjeta de identificación ¿Tiene alguna deficiencia visual? También puede solicitar este documento en otros formatos.

#### Chinese

您有權免費獲得使用您的語言提供的協助。只需撥打印於您的 ID 卡上的會員服務部電話號碼即可。視力障礙?您也可以索取本文件的其他格式。

#### Vietnamese

Quý vị có quyển nhận trợ giúp bằng ngôn ngữ của mình, miễn phí. Quý vị chỉ cần gọi đến số điện thoại của Ban Dịch vụ Thành viên trên thẻ ID của quý vị. Quý vị bị khiếm thị? Quý vị cũng có thế yêu cầu các định dạng khác của tài liệu này.

#### Korean

귀하는 귀하의 언어로 된 도움을 무료로 받을 권리가 있습니다. 귀하의 ID 카드에 있는 가입자 서비스 번호로 전화하십시오. 시각 장애인이신가요? 다른 형식으로 된 이 문서를 요청하실 수 있습니다.

## Tagalog

May karapatan kang makakuha ng tulong na nasa iyong wika nang libre. Tawagan lang ang numero ng Member Services na nasa iyong ID card. May kapansanan sa paningin? Maaari ka ring humingi ng iba pang mga format ng dokumentong ito.

## Russian

У вас есть право на бесплатное получение помощи на вашем родном языке. Просто позвоните в отдел обслуживания участников по номеру, указанному на вашей идентификационной карте. У вас проблемы со зрением? Вы также можете запросить этот документ в других форматах.

#### French Creole

Ou gen dwa jwenn èd nan lang ou gratis. Jis rele nimewo Sèvis Manm ki sou Kat ID ou a gratis Gen pwoblèm vizyèl? Ou ka mande tou pou lòt fòma nan dokiman sa a.

#### Arabic

لك الحق في الحصول على هذه المعلومات والحصول على المساعدة بلغتك مجانًا. فقط اتصل برقم خدمات الأعضاء الموجود على بطاقة هويتك. هل تعاني من ضعف البصر؟ يمكنك أيضًا طلب تنسيقات أخرى لهذه الوشقة

#### French

Vous avez le droit d'obtenir de l'aide dans votre langue gratuitement. Appelez simplement le numéro du Services membres figurant sur votre carte d'identité. Vous êtes une personne malvoyante ? Vous pouvez également demander à accéder à ce document dans d'autres formats.

#### Persian

شما حق دارید به زبان خود به صورت رایگان کمک بگیرید. فقط با شماره خدمات اعضا مندر ج در کارت عضویت خود تماس بگیرید. آیا دچار اختلال بینایی هستید؟ همچنین میتوانید فرمتهای دیگر این سند را در خواست کنید.

#### Armenian

Դուք իրավունք ունեք անվճար օգնություն ստանալու ձեր լեզվով։ Պարզապես զանգահարեք ձեր ID քարտի վրա գտնվող Անդամների սպասարկման համարին։ Տեսողության խանգարում ունեցո՞ղ եք։ Կարող եք նաև խնդրել այս փաստաթղթի այլ ձևաչափեր։

## **Japanese**

あなたにはあなたの言語で無料で支援を受ける権利があります。IDカードに記載されている会員サービス番号にお電話ください」視覚障害をお持ちですか?他の形式でこの文書を要求することもできます。

#### Italian

Hai il diritto di ricevere assistenza gratuita nella tua lingua. Basta chiamare il numero del Servizio Membri presente sulla tua tessera identificativa. Hai problemi di vista? È possibile richiedere anche altri formati di questo documento.

## German

Sie haben das Recht, kostenlose Hilfe in Ihrer Sprache zu erhalten. Rufen Sie einfach die Nummer des Mitgliederservices auf Ihrer ID-Karte an. Sehbehindert? Sie können dieses Dokument auch in anderen Formaten anfordern.

#### Polish

Masz prawo do bezpłatnej pomocy w swoim języku. Wystarczy zadzwonić pod numer Biura Obsługi Klienta podany na karcie identyfikacyjnej. Masz wadę wzroku? Możesz również poprosić o inne formaty tego dokumentu.

## Pennsylvania Dutch

Du hoscht's Recht fer Hilf griege in dei Schprooch fer nix. Duh yuscht die Member Services Number uffrufe uff dei ID Card. Hoscht Druwwel fer sehne? Du kannscht des do Schreiwes in en differnter Weg griege so as du's besser sehne kannscht.

## TTY/TTD:711

## It's important we treat you fairly

We follow federal civil rights laws in our health programs and activities. Members can get reasonable modifications as well as free auxiliary aids and services if you have a disability. We don't discriminate, on the basis of race, color, national origin, sex, age or disability. For people whose primary language isn't English (or have limited proficiency), we offer free language assistance services like interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711) or visit our website. If you think we failed in any areas or to learn more about grievance procedures, you can mail a complaint to: Compliance Coordinator, P.O. Box 27401, Richmond, VA 23279, or directly to the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201. You can also call 1-800- 368-1019 (TDD: 1-800-537-7697) or visit https://ocrportal.hhs.gov/ocr/portal/lobby.jsf