# Authorised Sub-Processors — Octopus Community

*Version 2.0 — Effective date: 14 September 2026 —*
*https://octopuscommunity.com/legal/subprocessors/v2-0-2026-09-14.pdf.*

This is the list of sub-processors used by Octopus Community to provide its services. It forms part of the Octopus Community Data Processing Agreement and applies in the version in force at the relevant time. Changes are notified to clients in advance in accordance with Section 4.5 of the Data Processing Agreement, which also sets out the client's right to object on documented data-protection grounds.

Content submitted to AI sub-processors (translation, moderation and AI-assisted features) is not used to train or improve their models.

| Sub-processor | Country of establishment | Purpose | Location of processing | Certifications | Transfer mechanism |
|---|---|---|---|---|---|
| Amazon Web Services | Luxembourg (EU) | Cloud hosting and storage; image analysis for content moderation | European Union, with disaster recovery within the EEA | ISO 27001, 27017, 27018 | Not applicable (EU) |
| Cloudflare, Inc. | United States | Content delivery network, image delivery | Global | ISO 27001, 27701, 27018, SOC 2 Type II | EU-U.S. Data Privacy Framework |
| Checkstep Ltd | United Kingdom | Content moderation | European Union / United Kingdom | SOC 2 Type II | Adequacy decision (United Kingdom), renewed on 19 December 2025 and valid until 27 December 2031 |
| Cortecs GmbH | Austria (EU) | LLM gateway for content translation and AI-assisted features | European Union — no storage (volatile in-memory processing, | ISO 27001 | Not applicable (EU) |

| Sub-processor | Country of establishment | Purpose | Location of processing | Certifications | Transfer mechanism |
|---|---|---|---|---|---|
| | | | zero data retention) | | |
| OpenAI Ireland Limited | Ireland (EU) | Content generation and content moderation | European Union / United States | SOC 2 Type II | EU-U.S. Data Privacy Framework |
| Anthropic, PBC | United States | Content generation and content moderation | United States | SOC 2 Type II, ISO 27001, ISO 42001 | EU-U.S. Data Privacy Framework |