

	<p>Roadside Facilities & WisDOT</p> <p>Quarterly Training Seminar</p> <p>Thursday, August 19, 2021</p> <p><i>(Added Value Session on Wed Aug 18)</i></p>
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You Must Register to Receive the Link to the Seminar

Wednesday, August 18:

ADDED VALUE SESSION

[1:00 – 4:00 – Reserved for 30 min. Added Value Sessions](#)

- Bring your July invoices and we will help you in private Zoom mtg. Susan

Thursday, August 19:

DSPN RF SESSIONS

[8:30 – 9:30 - DSPN RF](#)

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| ● Welcome, Housekeeping, Webinar Tips | Angie/Pat |
| ● Introducing Isobel O'Rourke: New Field Services Manager | Pat/Joe |
| ● Introducing Frank Chandler: New PT Field Services Assistant | Pat |
| ● DSPN CEO & Membership Director (SVC Re-Branding) | Lisa/Jeff |
| ● New 2022 Invoicing Process and Forms | Susan |
| ● Round Table – Mobile App | Patrice |

9:30 – 9:45 Break

[9:45 – 10:30 – DSPN RF](#)

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| ● Revised RAM Program Manual | Pat |
| ● Everyone's Role in Cleanliness/Condition Inspections | RF Team |
| ● Identifying Safety Concerns WOs | Joe |
| ● Gas Cans – Information | Joe |
| ● Innovative Training Practices | Teresa |

10:30 – 10:45 Break

10:45 – 11:45 – DSPN RF

- New Public Survey & Survey Posters
- Analytics – New Dashboards & Reports

Pat/Teresa
Pat

11:45 – 1:00 LUNCH BREAK

WisDOT SESSIONS

1:00 – 2:00 – WisDOT

- Introduce new Roadside Facilities Chief, Chris Ohm
- Update from Roadside Facilities Chief
- Rest Area Project Updates
- SWEF Project Updates

Pat
Chris
Biren/Joseph
AJ/Rob

Remaining 2021 Quarterly Training Seminar Dates:

- 📅 Thursday, November 11