

## Chapter 02 | Policies & Procedures

### 02.25 Wastewater Treatment System Maintenance

Wisconsin Department of Transportation (BHM) has entered a preferred provider maintenance contract including preventative maintenance for all WisDOT owned on-site wastewater treatment systems serving roadside facilities. This includes grinders and lift pumps owned by WisDOT but discharging to municipal treatment facilities.

#### WisDOT ROADSIDE FACILITIES PREFERRED PROVIDER

**Peterson Products**

421 Wheeler Avenue  
Fredonia, Wisconsin 53021

**Tony Birrittier**

262.689.0278  
(Also to be used for 24-hour needs)

**Tyler Degenhardt**

715.579.5773

#### SEPTIC TANK PUMPING

Septic tank pumping is the responsibility of the roadside facility general maintenance Service Provider. Notification for tank pumping will be issued as service request work order through FAMIS directly to Service Providers as preventative maintenance work orders (PM). Pumping schedules to be developed by Petersen Products.

#### REQUEST FOR GENERAL SERVICE

Service request work orders (SRWO) are created by general maintenance Service Providers, or WisDOT for any service work or system failure. Retain SRWO Request ID for tracking progress purposes.

#### REQUEST FOR EMERGENCY SERVICE

Contact Petersen Products by phone to alert of system failures or alarms (please see number above). After making the phone call, create Service Request Work Order (SRWO) noting in general comments the time the call was made, contact individual's name, and include an outline of system failure or alarm. SRWO should be assigned to "petersen.product". Petersen Products will then assign the SRWO to a technician for response. Retain the SRWO number for tracking progress purposes.

### Chapter 2 Record of WisDOT Review & Approval

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Developed or revised by Kapur & Associates

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Date

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Reviewed and approved by WisDOT Bureau of Highway Maintenance

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Date

