

## Chapter 05 | Cleaning Care & Maintenance Standards

### 05.02 Cleaning Care: Restrooms

The following cleaning and maintenance standards shall be applied daily and during the quality assurance inspection process to assess the quality of cleaning and maintenance performance. Repairs shall be performed to keep the facility open and operating according to the Department's objective of providing a clean, safe, and comfortable facility to the public.

#### **Hand Dryers & Back Plates**

Shall be free of dust and soil without causing damage. They shall appear visibly, uniformly clean, and disinfected. Stainless steel back plates should be polished-dry and streak-free. This shall include the elimination of polish residue.

#### **Dispensers**

Toilet Paper, Paper Towel, Soap, and Seat Cover shall be free of dust, and soil, without causing damage. They shall appear visibly clean, uniformly clean, disinfected, and polished-dry. This shall include the elimination of polish residue, streaks, and film. Dispensers shall be refilled when required with proper expendable supply items.

#### **Diaper Changing Areas**

Stations, Tables, and Ledges shall be free of dust and soil without causing damage. They shall appear visibly clean, uniformly clean, disinfected, and polished-dry. This shall include the elimination of streaks and film.

#### **Sinks**

Shall be free of dust, soil, cleaner residue, standing water, and soap film without causing damage. They shall appear visibly clean, uniformly clean, disinfected, and polished-dry. This shall include the elimination of streaks, embedded soil, film, and water spots.

#### **Mirrors**

Shall be free of dust and soil. They shall appear visibly and uniformly clean. Mirrors and surrounding metal framework shall appear streak-free and film-free. Mirrors are to be replaced if graffiti is in the field of vision.

#### **Toilets, Toilet Seats, & Urinals**

Shall be free of dust, soil, organic matter, cleaner residue, and scale without causing damage. These fixtures shall appear visibly clean, uniformly clean, disinfected, and polished-dry. This shall include the elimination of streaks, film, and water spots.

#### **Partitions**

Shall be free of dust, soil, scratches, graffiti, and stains without causing damage. Partitions and urinal dividers shall appear visibly clean, uniformly clean, disinfected, and polished-dry. This shall include the elimination of streaks and film. Partition doors shall be in proper working order. This will include latches, coat hooks and rubber bumper stops.

**Hardware**

Shall be free of dust, soil, and scale without causing damage. Bright work shall appear visibly clean, uniformly clean, disinfected, and polished to a streak-free shine. This shall include the elimination of polish residue.

**Windows**

The glass shall appear visibly clean, free of streaks, film, and fingerprints. This shall include the elimination of dust and soil from the sills, ledges, and framework. Screens shall appear free of dust, soil, and appear visibly clean.

**Light Fixtures**

Shall be free of dust and soil without causing damage. Light diffusers shall remain in proper position, appear streak-free, and uniformly clean. Lens covers should be free of dust and insects. Lights should be in proper working order.

**Floors, Floor Drains, Baseboards, Corners & Edges**

Shall be free of dust, soil, gum, stains, and debris. They shall appear visibly clean, uniformly clean, and disinfected. This shall include the elimination of dust streaks, lint, standing water, cleaner residue, film, dirt, salt, small stones, embedded soil, foreign objects, and leaves. Floor drains shall appear visibly clean and be in proper working order. This should include the elimination of dust, lint, dirt, standing water, cleaner residue film, and grim. Scale and corrosion build up should be eliminated if possible.

**Air Vents, Air Distribution Units, & Exhaust Vents**

Shall be free of dust and soil. They shall appear visibly and uniformly clean.

**Walls, Wall Fixtures, & Signs**

Shall be free of dust, dried soil, spots, stains, cobwebs, and graffiti without causing damage. These surfaces shall appear visibly clean, uniformly clean, and disinfected. This shall include the elimination of film, streaks, and cleaner residue.

**Doors**

The doors (including frames, kick plates, push plates, sills, ledges, and hardware) shall appear free of dust, soil, residue, film, scratches, and graffiti. They shall appear visibly clean, uniformly clean, and disinfected. Doors should be in proper working order.

**Ceilings** *(If possible, to reach with standard ladders)*

Shall be free of dust, cobwebs, and stains. Ceilings shall appear visible and uniformly clean.

**Waste Containers**

Contents shall be removed from waste containers and can liners replaced, as required. Inside and outside of the container shall be cleaned and disinfected. Containers shall appear visible and uniformly clean. This shall include the elimination of streaks, stains, food particles, and the presence of an offensive odor emitting from the container.