

Wisconsin's Rest Area Maintenance Program Annual Report



New Rest Area Building in LaCrosse County

Fiscal Year 2016
July 1, 2015 – June 30, 2016

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Wisconsin's Rest Area Maintenance Program
Annual Report
FY 2016 (July 1, 2015 – June 30, 2016)

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New Rest Area building in LaCrosse County

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Fiscal Year 2016 Annual Report

Introduction

FY 2016 was operationally sound throughout the RAM system. Service Providers at all sites continued to meet expectations in janitorial, maintenance and landscape care. Budget operations dollars that would have been used for Rest Area 31, La Crosse, were dispersed to other rest areas' budgets to assist in moving forward on needed projects and equipment replacements. RAM crews continued to work vigorously to maintain standards, providing clean and safe facilities for the comfort of travelers statewide.

RAM Program Scope

Twenty-two CRPs (Community Rehabilitation Programs) employed 375 persons with disabilities to provide care to the 30 year-round rest areas and 96 seasonal sites and park and rides. In a normal year, twenty-three CRPs would be involved in the RAM program, however, the Riverfront CRP did not provide RAM services in FY 2016 due to Rest Area #31 being rebuilt during this time.

2016 WisDOT / RAM Conference



Annual Work Program

RAM program contracts are actual cost reimbursement contracts between Service Providers and WisDOT. All RAM providers are certified under the State Use Program. RFW assists providers to develop their annual budgets and then presents them to WisDOT for approval. The approved total budget for the RAM program for fiscal 2016 was \$6,541,104.88.

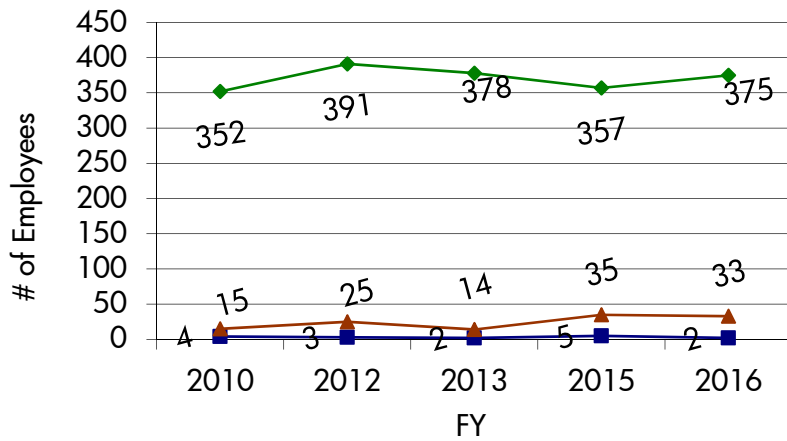
The RAM program is an actual cost reimbursement contract for CRPs. Table 1 shows a summary of RAM actual expenditures.

Table 1: FY 2016 Actual Cost Summary

Project Title	Actual cost
RFW RAM Program Management Services	\$ 517,892.55
Custodial Care & Landscape Maintenance Services (CCLM) and Facility Repair & Emergency Costs	\$ 6,023,212.33
Facility Repair and Emergency Costs completed by CRPs (included within CCLM total above)	\$ 253,465.93
Subtotal Services and Facility Repair	\$ 6,541,104.88
Grand Total Cost of Operations	\$ 6,541,104.88

CRP Contracts

During FY 2016, the RAM Program contracts provided 127,719 hours of employment to 375 individuals with disabilities. Wages paid to workers with disabilities totaled \$1,025,690.96. The Program is used for vocational training with anticipated outcome of job placement in the community or elevated skills. Thirty-three individuals moved on to other jobs within their community with the work experience gained by working in the RAM Program. Two individuals with disabilities were promoted to supervisory positions within the Program.



- ◆ Total Workers With Severe Disabilities
- Workers Promoted to Supervisory Positions
- ▲ Workers Moved to Jobs in Community

RFW Program Management

RFW RAM management continued to provide program oversight services to WisDOT and RAM service providers through site inspections and conferring with site managers and program managers regarding any necessary changes in day to day operations. In addition, RFW assisted RAM managers in prioritizing projects and necessary upgrades. Budget oversight and guidance was pursued by RFW as well, in addition to maintaining databases and information pertinent to the RAM program.

Website

RFW continues to provide manuals, newsletters, product recommendation, training videos, program information and reports online for both RAM Service Providers and WisDOT. The content is continuously updated and is a centralized location for information and materials needed to assist field and administrative participants in maintaining their high standards of operation. RFW added a webpage with various financial and operational reports to allow WisDOT to obtain real-time data instead of waiting for reports to be updated.

2016 WisDOT / RAM Conference



Operational Updates

The construction of the new Rest Area #31 in La Crosse continued throughout FY 2016. Opening of the new facility is expected at the first of calendar year 2017. WisDOT and RFW have met several times with the RAM managers of Riverfront, Inc., service provider for RA #31 to keep them informed of construction progress and expected operational changes that will be required for the new facility. In April, 2016, WisDOT and RFW held a conference for all RAM site and program managers in Stevens Point. Asset management, ash tree removal and mitigation, recycling and truck parking were a few of the topics discussed.

VIP Services, Inc. - 2016 WisDOT / RAM Conference



Traffic Counts

RFW manages traffic data collected from year-round rest areas. Over 19 million people used the facilities in FY 2016. Which is an increase from FY 2015 which had over 17 million people visit the rest areas.

The highest daily traffic recorded for FY 2016 was 1,541 at rest area 11 located EB on I-90/94/39 in Columbia County. The lowest single daily traffic volume recorded for FY 2016 was 111 vehicles stopping at rest area 101 located on USH 45 in Waupaca County.

Water Usage

RFW maintains a comprehensive database of rest area water usage as part of the program management services for the RAM Program. The combined rest area average water usage per month was 66,243 gallons for FY 2016.

Rock County rest area 22 has the highest rest area annual water usage recorded for FY 2016. Approximately 148,358 gallons was used.

RFW prepared an annual Rest Area Traffic and Water Usage report for WisDOT in February 2016 which provides various reports showing traffic data and water usage for a twelve-month period (December 2014 – November 2015).

2016 WisDOT / RAM Conference



Quality Assurance

Standards of expected outcomes are set forth in the RAM Manual. Service Providers use the manual and their own written procedures and checklists to accomplish routine tasks at their given sites. RFW inspectors make regular inspections of each RAM site to give feedback to managers and crews regarding their quality of work and standard compliance. RFW consults with site and program managers on an ongoing basis to assure proper accepted methods and products are being utilized to produce an acceptable end result.

Consultations:

RFW RAM inspectors and the Operations Director communicate regularly with Program Managers and Site Managers to assure clear communications in establishing goals and producing outcomes expected by the traveling public and WisDOT. RFW RAM personnel converse on site with managers as well as by phone and e-mail. RFW RAM field and office team members are always ready to assist Service Providers in whatever way will assist them in a professional positive outcome for their staffs and sites.

Handishop Industries, Inc. - 2016 WisDOT / RAM Conference



Inspections:

RFW RAM field inspections are conducted regularly by the RFW RAM quality assurance team. The state is divided and served by one northern and one southern inspector with inspections made by the Operations Director as necessary. When supervisory personnel are on site during an inspection, the inspector will share observations with supervisors as well as discuss any areas of concern and possible solutions. Inspections are reviewed by the Operations Director and then forwarded to program managers

immediately. Through the experience of the RFW RAM inspectors, consistency in inspections is expected by service providers with clear explanations of deficiencies needing attention and correction.

RFW analyzes and reports levels of service in order to reduce or eliminate issues in a timely manner. This includes information collected through site inspections and traveler feedback. Areas of concern are detected and corrected before they become issues. RFW performed 766 announced and random site inspections in FY 2016. Overall standards at all facilities were met at 99-100% across all inspection categories. Inspection results were summarized and reported to WisDOT on a monthly basis as a means of quality control. See Site Summary Grand Totals Report on page 8 for the inspection summary.

Superior Vocations Center - 2016 WisDOT / RAM Conference



Public Feedback: RFW obtains public feedback through the collection of comment cards and via electronic resources such as the RAM website. A total of 700 comments were received during FY 2016. Travelers from thirty-seven states and three countries visited Wisconsin rest areas. Approximately eighty-five percent of the comments were from travelers residing in the Midwest. Approximately two percent of the comments were from citizens of other countries including: Australia, Belgium, and Canada. The overall rating for FY 2016 is 1.15 based on a scale of 1 to 5, 1 being best.

Facility Repairs and Upgrades Projects

FY 2016 Upgrades included: WisDOT produced a few Request for Bids (RFBs) for site upgrades which includes:

- Tree replacements at Columbia County, Rest Areas 11 and 12.
- LP tank replacements at Manitowoc County, Rest Areas 51 and 52.

Costs for these projects were not readily available from WisDOT.

Other notable facility minor repair projects completed in FY 2016 include:

- Ashland, Glidden Wayside – Komarek Well Drilling abandoned well.
- Barron, RA 34 – Barron Plumbing installed four sinks and two faucets in women’s restroom.
- Columbia, RA 11 & 12 – Terrytown installed heating units and replaced uninterrupted power supply units.
- Douglas, RA 23 – Gartner Refrigeration replaced furnaces.
- Douglas, Moose Junction Wayside – Komarek Well Drilling abandoned well.
- Dunn, RA 61 & 62 – Halverson Brothers installed new water fountains.
- Iron, Manitowish Wayside – Komarek Well Drilling abandoned well.
- Jackson, RA 53 & 54 – Capaul’s Floor Covering installed rubber tiles.
- Jefferson, RA 13 & 14 – Luedtke Plumbing replaced water cooler at RA 13. Wagner Construction installed wall tiles around mirrors in restrooms at both sites.
- Manitowoc, RA 52 – LaForce replaced continuous door hinges. Maribel Heating & Plumbing replaced three pressure tanks.
- Rock, RA 22 – TDS Automatic Door installed lock and continuous hinges.
- Taylor, Jump River and Gilman Waysides – Komarek Well Drilling abandoned wells.
- Vernon, Genoa Wayside – C&M Well Service abandoned well.
- Vilas, Eagle River and St. Germain Waysides – Komarek Well Drilling abandoned wells.

- Walworth, RA 36 – Quigley Smart installed garage heater.
- Waupaca, RA 101 – True North Masonry removed drinking fountain from south side of building.

For a full listing of Minor Repairs performed during FY 2016, refer to Extra Work report on page 10.

Preventative Maintenance

The RAM Preventative Maintenance (PM) program is executed by Service Providers through the RAM PM Manual that each provider keeps on site. Each manual has checklists that the providers sign off on as each specific maintenance item is completed. This assures that the physical plant is given due care on a regular basis. RFW RAM keeps a database reflecting the PM that has been performed throughout each calendar year.

Program Data Summaries

Data Summaries are attached to this report which provides detailed cost information of sites included in the program. The summaries include the FY 2016: Site Summary, Extra Work Summary and Facility Repairs Summary. Contact Rehabilitation for Wisconsin for additional information about the RAM Program.

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REST AREA MAINTENANCE (RAM) PROGRAM

(as prepared by RFW, Inc.)

FY 2016 (July 2015-June 2016) ANNUAL WORK PROGRAM BUDGET SUMMARY
 CUSTODIAL CARE & LANDSCAPE MAINTENANCE AND RECYCLING SERVICES (totals by cost center)
 PROGRAM MANAGEMENT SERVICES (total cost)

CONTRACTOR	COST OBJECTIVE	# OF SITES	SITE NUMBER	Project Id	A	B	B - A	
					FY 2015	FY 2016	DIFFERENCE	%
					Requested Budget	Requested Budget		
					July 2014-June 2015	July 2015-June 2016		
BARRON COUNTY DDS	BARRON	2	RA-33, RA-34	0003-02-47	\$207,264.08	\$202,900.61	(\$4,363.47)	-2.11%
	BARRON	1	W-1	0003-02-48	\$10,780.98	\$14,459.86	\$3,678.88	34.12%
BLACK RIVER INDUSTRIES	TAYLOR	4	W-1, W-2, W-6, H-5	0060-02-48	\$26,939.88	\$26,069.42	(\$870.46)	-3.23%
CHIPPEWA RIVER INDUSTRIES	CHIPPEWA (north)	4	H-5, W-8, W-13, H-16	0009-02-48	\$16,010.54	\$16,010.54	\$0.00	0.00%
	RUSK	1	W-7	0054-02-48	\$12,849.00	\$12,849.00	\$0.00	0.00%
CLARK CO ADS	CLARK	1	T-3	0010-02-48	\$1,550.20	\$1,550.20	\$0.00	0.00%
CURATIVE CARE NETWORK	MILWAUKEE	10	P&R (7 lots), Intersection Areas (3)	0040-02-48	\$82,315.40	\$82,315.40	\$0.00	0.00%
	MILWAUKEE	1	STH 794	0040-02-49	\$74,344.42	\$74,240.72	(\$103.70)	-0.14%
EASTER SEALS OF SE WI	JEFFERSON	1	W-3	0028-02-48	\$22,901.23	\$21,756.79	(\$1,144.44)	-5.00%
	WAUKESHA	2	P&R (2 lots)	0067-02-48	\$46,008.62	\$47,564.17	\$1,555.55	3.38%
	RACINE	1	H-7					
ENDEAVORS ADULT DEVELOPMENT CENTER	POLK	3	W-1, H-4, M-B	0048-02-48	\$22,719.71	\$28,751.92	\$6,032.21	26.55%
HANDSHOP INDUSTRIES	GRANT	1	RA-106	0022-02-46	\$188,873.95	\$184,958.03	(\$3,915.92)	-2.07%
	JACKSON	2	RA-53, RA-54	0027-02-47	\$431,610.70	\$437,896.53	\$6,285.83	1.46%
	JUNEAU	2	RA-9, RA-10	0029-02-47	\$431,515.52	\$434,015.80	\$2,500.28	0.58%
	JUNEAU	1	W-2	0029-02-48	\$19,892.66	\$26,614.64	\$6,721.98	33.79%
	MONROE	1	RA-16	0041-02-47	\$192,561.20	\$196,877.20	\$3,316.00	1.72%
	LA CROSSE	1	RA-15					
	LA CROSSE	1	W-8	0041-02-48	\$20,661.51	\$22,294.84	\$1,633.33	7.91%
	WOOD	1	W-4	0071-02-48	\$29,434.54	\$29,434.54	\$0.00	0.00%
HEADWATERS INC.	LINCOLN	1	W-4	0043-02-48	\$87,943.20	\$87,943.20	\$0.00	0.00%
	ONEIDA	2	W-10, W-13					
	VILAS (east)	4	W-23, W-29, W-31, H-22					
	FOREST	1	W-4					
HIGHLINE CORP.	IRON	1	RA-103	0026-02-46	\$148,778.88	\$159,816.88	\$11,038.00	7.42%
	IRON	3	W-5, M-A, S-7	0026-02-48	\$39,761.93	\$31,605.39	(\$8,156.54)	-20.51%
	VILAS (west)	1	W-3					
	ASHLAND	1	W-2	0002-02-48	\$18,316.65	\$10,160.11	(\$8,156.54)	-44.53%
HOLIDAY HOUSE	MANITOWOC	2	RA-51, RA-52	0036-02-47	\$271,670.17	\$275,542.17	\$3,872.00	1.43%
	MANITOWOC	5	W-4, W-10, SO-J, SO-K, SO-L	0036-02-48	\$42,151.84	\$36,018.23	(\$6,133.61)	-14.55%
INDIANHEAD ENTERPRISES	DUNN	3	RA-61, RA-62, P&R (1 lot)	0017-02-47	\$360,457.84	\$375,285.24	\$14,827.40	4.11%
KENOSHA ACHIEVEMENT CTR	KENOSHA	4	RA-26, M-F, M-G, H-5	0030-02-46	\$425,142.06	\$425,142.06	\$0.00	0.00%
LE PHILLIPS CDC	CHIPPEWA (south)	2	W-11, H-15	0018-02-48	\$38,673.86	\$36,506.20	(\$2,167.66)	-5.60%
	EAU CLAIRE	1	W-4					
	DUNN	1	W-6					
NORTHWOODS INC. OF WI	ADAMS	3	T-2, T-7, W-4	0001-02-48	\$20,673.04	\$20,673.04	\$0.00	0.00%
	COLUMBIA	2	RA-11, RA-12	0011-02-47	\$670,557.45	\$673,585.36	\$3,027.91	0.45%
	DODGE	2	RA-63, RA-64	0014-02-47	\$210,806.93	\$206,918.48	(\$3,888.45)	-1.84%
	MARQUETTE	2	RA-81, RA-82	0039-02-47	\$188,883.28	\$196,153.01	\$7,269.73	3.85%
OPPORTUNITIES INC.	JEFFERSON	2	RA-13, RA-14	0028-02-47	\$370,996.00	\$371,539.00	\$543.00	0.15%
RIVERFRONT INC.	LA CROSSE	2	RA-31, M	0032-02-46	\$143,092.68	\$4,800.00	(\$138,292.68)	-96.65%
SUPERIOR VOCATIONS	BAYFIELD	2	W-6, W-10	0007-02-48	\$75,554.85	\$75,177.13	(\$377.71)	-0.50%
	BURNETT	2	M-J, S-9					
	DOUGLAS	4	W-3, W-6, M-A, M-B					
	DOUGLAS	1	RA-23	0016-02-46	\$178,020.48	\$174,462.17	(\$3,558.31)	-2.00%
VENTURES UNLTD	WASHBURN	5	W-4, W-7, W-10, H-8, H-9	0065-02-48	\$31,112.32	\$27,731.39	(\$3,380.93)	-10.87%
VERNON AREA REHAB. CENTER	VERNON	19	W-2, W-10, H-3, H-4, H-7, H-8, H-9, P-2, P-13, P-14, P-R, P-S, S-1, S-11, S-L, S-M, S-N, S-P, S-Q	0062-02-48	\$38,956.28	\$40,456.23	\$1,499.95	3.85%
VIP SERVICES, INC.	ROCK	1	RA-17	0053-02-47	\$269,365.88	\$265,421.64	(\$3,944.24)	-1.46%
	ROCK	1	RA-22	0053-02-46	\$304,310.48	\$305,287.20	\$976.72	0.32%
	WALWORTH	2	RA-35, RA-36	0064-02-47	\$195,423.43	\$199,170.96	\$3,747.53	1.92%
	WALWORTH	2	M-B, P&R (1)	0064-02-48	\$10,205.56	\$9,447.76	(\$757.80)	-7.43%
WAUPACA COUNTY INDUSTRIES	WAUPACA	1	RA 101	0068-02-47	\$108,632.11	\$108,632.08	(\$0.03)	0.00%
	WAUPACA	2	W-6, W-7	0068-02-48	\$25,691.19	\$25,689.05	(\$2.14)	-0.01%
WAUSHARA INDUSTRIES	WAUSHARA	1	W-6	0069-02-48	\$21,913.11	\$20,488.13	(\$1,424.98)	-6.50%
TOTAL # OF SITES					129			
CCLM & RECYCLING SERVICES COST TOTALS					\$6,135,325.65	\$6,023,212.33	-\$112,113.32	-1.83%
PROGRAM MANAGEMENT FEE					\$518,000.22	\$517,892.55	(\$107.67)	-0.02%
Project Id No.: 0072-01-48								
GRAND TOTAL CCLM & PROGRAM MANAGEMENT FEE					\$6,653,325.87	\$6,541,104.88	(\$112,220.99)	-1.69%
WisDOT AVAILABLE PROGRAM FUNDS -					\$6,653,325.87			
RAM PROGRAM (Available/Deficit)-					\$0.00	-\$6,541,104.88		
Percent Available/Deficit / Program Available Funds					0.00%	#DIV/0!		

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PROJECT ID SUMMARY

<u>CCLM Costs</u>	<u>RFW Maanagment Fees</u>	<u>Project ID Total</u>
\$6,023,212.33	\$517,892.55	\$6,541,104.33

OVERALL ACTUAL vs BUDGET SUMMARY

<u>YTD Actual</u>	<u>YTD Budget</u>	<u>Difference</u>	<u>Percentage</u>
\$6,011,346.25	\$6,161,735.48	(\$150,389.23)	97.56%

	<u>Actual Cost</u>	<u>% of Total Cost</u>		<u>Actual Cost</u>	<u>% of Total Cost</u>
Salaries:	\$2,714,784.40	88.40%	Contractor Service Costs:	\$799,813.55	104.05%
Benefits:	\$764,484.22	89.33%	Site Liability Insurance:	\$51,325.10	111.22%
Materials and Supplies:	\$437,622.30	117.51%	Special Vendor Services:	\$462,086.02	170.74%
Equipment Costs:	\$314,839.73	188.89%	Miscellaneous Costs:	\$37,792.07	112.19%
Vehicle Costs:	\$423,697.86	81.25%			

BREAKDOWN by CATEGORY:

The cost breakdowns in the categories below are included in the overall totals above.

Materials and Supplies (Breakdown by Category)

<u>Materials and Supplies</u>	<u>Actual Cost</u>	<u>Percent</u>
Cleaning	\$64,100.88	88.28%
Paper/Consumables	\$189,889.23	116.02%
Building	\$81,370.10	127.02%
Grounds	\$53,109.75	181.21%
Tools	\$16,135.99	218.62%
Uniforms	\$19,427.57	83.16%
Misc.	\$13,588.78	90.12%
M/S Total:	\$437,622.30	117.44%

Special Vendor Services (Breakdown by Category)

<u>Category</u>	<u>Actual Cost</u>	<u>Percent</u>
Trash/Recycling	\$124,109.76	112.90%
HVAC	\$52,311.44	279.67%
Electrical	\$33,708.44	321.86%
Plumbing	\$53,590.11	123.95%
Well	\$63,015.50	3073.93%
Septic	\$79,553.18	180.07%
Portable Toilet	\$1,191.51	36.83%
Fire Extinguisher	\$2,798.65	85.69%
Landscape	\$8,471.41	58.22%
Building	\$42,179.32	1236.93%
Other	\$1,156.70	6.92%
Total:	\$462,086.02	171.31%

Miscellaneous Costs (Breakdown by Category)

Communication:	\$586.51	1.74%	Phone / Pager:	\$19,918.10	59.13%
Water Testing:	\$2,601.62	7.72%	Other:	\$6,472.30	19.21%
Storage:	\$8,213.54	24.38%	Total:	\$37,792.07	

OTHER COSTS:

Projects Summary

Extra Work Final Cost: **\$253,465.93**

SITE STATISTICS

PRIMARY SITE TYPE SUMMARY

Note: Each site is counted only once below--the primary site type is used to calculate the total number of WisDOT properties.

Primary Site Type	Total
Rest Areas (R)	30
Seasonal Waysides (W)	66
Scenic Overlooks (S)	29
Historical Markers (H)	56
Table Sites (T)	11
Parking Turnouts (P)	30
Boat Landings (BL)	2
Welcome Signs (M)	18
Park & Ride Lots (PR)	65
Landscaped Areas (L)	4
	310

SITE FEATURES SUMMARY

SIZE ACRES	1,551.00		
STANDARD TABLES	598		
HDCP TABLES	155		
FIRE GRILLS	198		
WASTE RECP	668		
RECYCLE BINS	884		
CAR PARKING	9,448		
TRUCK PARKING	938		
WATER SUPPLY	M= 9	W= 73	
ELECTRIC FOUNTAINS	175		
WASTEWATER	M= 16	S= 17	V= 64
INFO BOARDS	LB= 41	SB= 19	WM= 20 SH= 5
EXHAUST FANS	173		
LIGHTING	209		
TELEPHONES	179		
FLAG POLES	49		
LAWCON	177		

INSPECTION SUMMARY BY FY

Rest Area Summary		Seasonal Site Summary		Park and Rides / Monuments / Historical Markers Summary	
Inspections Completed:	320	Inspections Completed:	158	Inspections Completed:	288
Exterior, Entrances and Lobby:	99.86%	Rest Rooms - Men:	99.62%	Overall:	99.97%
Rest Rooms - Men:	99.95%	Rest Rooms - Women:	99.75%		
Rest Rooms - Women:	99.97%	Well Shelter:	99.49%		
Ground:	99.77%	Grounds:	99.37%		
Rest Areas Overall:	99.89%	Overall Site:	99.66%		

TRAFFIC / WATER SUMMARY by FY

Annual Average Daily Traffic				Year-to Date Average Water (in Gallons)			
	FY 2014	FY 2015	FY 2016		FY 2014	FY 2015	FY 2016
Year Round Sites Avg AADT:	664	656	713	YTD Avg:	64,562	63,779	66,243

COMMENT CARD SUMMARY by FY

Service Averages:	(Rated on a 5 point scale with 1 being the best)		Total times Accessories used / percent:						
Total Cards Received: 700	Overall: 1.15		Restrooms:	460	65.71%	Picnic Area:	66	9.43%	
Parking Lot:	1.14	Restrooms:	1.20	Vending:	124	17.71%	Pet Walk:	51	7.29%
Lobby:	1.14	Picnic Facilities:	1.15	Weather:	118	16.86%	Phone:	3	.43%
Grounds:	1.13	Sidewalks:	1.15		9				

Wisconsin's Rest Area Maintenance Program
 Extra Work Costs by WisDOT Project ID

FY 2016 (July 1, 2015 - June 30, 2016)
 Report by: Rehabilitation for Wisconsin, Inc.

Adams	Maintenance Service Provider: Northwoods Inc of Wisconsin	
T-2, T-7, W-4	W-4: Terrytown Plumbing abandoned well, 875.00. Fantasy Flooring repaired floor, \$850.00.	\$1,725.00
	Actual Costs for 0001-02-48	<u>\$1,725.00</u>

Ashland	Maintenance Service Provider: Highline Corporation	
W-2	W-2 (Glidden): Koarek Well Drilling abandoned well.	\$1,195.00
	Actual Costs for 0002-02-48	<u>\$1,195.00</u>

Barron	Maintenance Service Provider: Barron County Developmental Services, Inc.	
RA 33 & 34	RA 34: Jesse Jones Construction repaired generator.	\$317.75
RA 33 & 34	RA 33: Peterson Managemt cleared ice out of cracked suction line and switched pumps.	\$1,500.00
RA 33 & 34	RA 34: Barron Plumbing & Heating rerouted pump to discharge to a larger drain pipe due to sewage pump backing up into urinal.	\$491.35
RA 33 & 34	RA 34: Barron Plumbing installed four sinks and two faucets in women's restroom.	\$555.70
RA 33 & 34	RA 33: Peterson Management replaced septic computer panel card.	\$479.00
	Actual Costs for 0003-02-47	<u>\$3,343.80</u>

Bayfield (1), Burnett (2) & Douglas (3)	Maintenance Service Provider: Superior Vocations Center, Inc.	
(1) W-6, W-10; (2) M-J,S-9; (3) W-3,W-6,M-A,M-B	W-6 (Moose Junction): Komarek Well Drilling abandoned well.	\$1,807.00
	Actual Costs for 0007-02-48	<u>\$1,807.00</u>

Chippewa N	Maintenance Service Provider: Chippewa River Industries	
H-5, H-16, W-8, W-13	W-13 (Pierside): Komarek Well Drilling abandoned pump.	\$4,395.00
	Actual Costs for 0009-02-48	<u>\$4,395.00</u>

Extra Work Costs by WisDOT Project ID

Report by: Rehabilitation for Wisconsin, Inc.

Columbia		Maintenance Service Provider: Northwoods Inc of Wisconsin
RA 11 & 12 (new)	RA 11: Entrance Technologies replaced motor and worn drive on truck side interior door, \$1,606.24. RA 12: Monona Plumbing serviced mixing valves, \$675.45.	\$2,281.69
RA 11 & 12 (new)	RA 11: Terrytown Plumbing, Heating & Cooling replaced pump on floor heating system due to failure of original equipment.	\$934.46
RA 11 & 12 (new)	RA 81: Terrytown Plumbing installed new Goulds 33GS30 constant pressure well pump with related electrical work, \$11,786.00 was billed to Columbia cost center. RA 11: Entrance Technologies repaired handicap entrance door - installed new receiver and transmitter, \$373.00.	\$12,159.00
RA 11 & 12 (new)	RA 81: Lee Building repaired and realigned all entry doors and frames in main building of RA 81. Billed to Columbia Cost Center.	\$2,301.00
RA 11 & 12 (new)	RA 63: Water Well repaired air leak in valve, \$1,211.25. RA 64: Automatic Entrances repaired handicap door and replaced motor and gearbox, \$1,233.27. Both billed to Columbia cost center.	\$2,444.52
RA 11 & 12 (new)	RA 11/12: Terrytown installed heating units, \$11,883.00. C.D.P Inc replaced uninterrupted power supply units, \$9,860.00. Action Electric replaced lights and ballasts, \$637.86. RA 11: Terrytown Plbg rebuild and anchor two urinals, \$916.00. Marten & Sons repaired block retaining wall, \$1,000. RA 12: Globalcom replaced three security cameras, \$1,398.46. RA 81/82: Terrytown Plbg upgraded well casings, \$31,635.00 billed to Columbia. RA 82: Replaced ridge vent on wick bldg and repairflashing on vent caps on main bldg, \$2,500.00 billed to Columbia.	\$59,830.41
		Actual Costs for 0011-02-47
		\$79,951.08
Dodge		Maintenance Service Provider: Northwoods Inc of Wisconsin
RA 63 & 64	RA 63/64: Ahern Gross rebuilt existing flush valves.	\$3,357.00
RA 63 & 64	RA 63: Well Water Solution Group replaced well pump and checkvalve due to checkvalve failure.	\$7,661.40
RA 63 & 64	RA 63: Well Water Solutions repaired / replaced water pump pressure switch.	\$1,963.90
		Actual Costs for 0014-02-47
		\$12,982.30
Douglas		Maintenance Service Provider: Superior Vocations Center, Inc.
RA 23	RA 23: Replaced insulated glass in window due to vandalism.	\$330.35
RA 23	RA 23: Gartner Refrigeration replacing furnaces (1/2 payment).	\$8,382.50
RA 23	RA 23: Gartner Refrigeration replacing furnaces (1/2 payment).	\$8,382.50
		Actual Costs for 0016-02-46
		\$17,095.35

Extra Work Costs by WisDOT Project ID

Report by: Rehabilitation for Wisconsin, Inc.

Dunn		
Maintenance Service Provider: Indianhead Enterprises, Inc.		
RA 61 & 62	RA 62: Schneider Electric replaced two (2) rooftop exhaust fan motors	\$217.44
RA 61 & 62	RA 61: Halverson Bros repalced back up a/c fitting (due to leaking).	\$1,166.14
RA 61 & 62	RA 62: Halverson Bros replaced boiler due to lightning strike, \$634.47. Halverson Bros repaired leak in attic, \$315.99. Purchased receiver on security camera due to lightning strike, \$580.24.	\$1,530.70
RA 61 & 62	RA 61/62: Halverson Bros installed new water fountain, \$5,600.00 (\$2,800 / each) and Steel Town installed stainless steel for new fountatins, \$232.28.	\$5,832.28
RA 61 & 62	RA 61: Halverson Bros replaced part of urinal drain, \$652.42. RA 62: Halverson Bros replaced top section of urinal vent, \$572.06.	\$1,224.48
RA 61 & 62	RA 61/62: Halverson Brothers replaced four electric eye faucets.	\$2,782.89
Actual Costs for 0017-02-47		<u>\$12,753.93</u>

Forest (1), Oneida (2) & Vilas E (4)		
Maintenance Service Provider: Headwaters, Inc.		
(1) W-4; (3) W-10,W-13, (4) W-23,W-29,W-31,H-22	W-23 (Eagle River): Komarek Well Drilling abandoned pump, \$1,125.00. W-31 (St. Germain): Komarek Well Drilling abandoned pump, \$1,195.00.	\$2,320.00
Actual Costs for 0043-02-48		<u>\$2,320.00</u>

Grant		
Maintenance Service Provider: Handishop Industries		
RA 106	RA 106: All Phase Electric upgraded soffit lights to LED.	\$3,433.65
Actual Costs for 0022-02-46		<u>\$3,433.65</u>

Iron		
Maintenance Service Provider: Highline Corporation		
RA 103	RA 103: Erspamer Pest Management mouse treatment for DMV area.	\$150.00
Actual Costs for 0026-02-46		<u>\$150.00</u>

Iron (1), Vilas W (2)		
Maintenance Service Provider: Highline Corporation		
(1) W-5, M-A, S-7; (2) W-3;	W-5 (Manitowish): Komarek Well Drillng abandoned well.	\$885.00
Actual Costs for 0026-02-48		<u>\$885.00</u>

Extra Work Costs by WisDOT Project ID

Report by: Rehabilitation for Wisconsin, Inc.

Jackson		Maintenance Service Provider: Handishop Industries
RA 53 & 54	RA 54: Danmark Plumbing repaired water pipes.	\$2,181.03
RA 53 & 54	RA 53: Danmark Plumbing repaired water heater.	\$2,254.38
RA 53 & 54	RA 53: Gaier Construction repaired concrete in restroom, \$1,435.00. RA 53/54: Capaul's Floor Covering installed rubber tiles, \$2,200.00.	\$3,635.00
RA 53 & 54	RA 53: Danmark Plbg replaced copper water lines w/ WIRSCO due to water leak, \$708.49. RA 54: Danmark Plbg repiped water piping to women's restroom, truck side, due to water leak, \$1,295.17.	\$2,003.66
RA 53 & 54	RA 53: Danmark Plumbing installed a new pump.	\$1,216.66
		Actual Costs for 0027-02-47
		\$11,290.73

Jefferson		Maintenance Service Provider: Opportunities Inc.
RA 13 & 14	RA 13: Luedtke Plumbing replaced water cooler, \$1,995.00. Ground Affects installed 2" washed stone in areas low around bldg and along planting bed curb, \$1,475.00.	\$3,470.00
RA 13 & 14	RA 13: Luedtke Plumbing repaired water cooler.	\$418.91
RA 13 & 14	RA 13/14: Wagner Construction installed wall tiles around mirrors in restrooms.	\$2,008.76
RA 13 & 14	RA 13: Sabel Mechanical replaced warrick relay on high level alarm circuit with intrinsically safe relay, \$813.75. RA 14: Sabel Mechanical replaced radiant heater in west well pump, \$899.50.	\$1,713.25
RA 13 & 14	RA 13: Pioneer Roofing repaired ridge caps and shingles on roof.	\$6,700.00
RA 13 & 14	RA 13: Illingworth-Kilgust installed new heater in garage, \$2,279.00. Watson Ace / Lemke Fence installed fence around lift station, \$2,514.58.	\$4,793.58
		Actual Costs for 0028-02-47
		\$19,104.50

Juneau		Maintenance Service Provider: Handishop Industries
RA 9 & 10	RA 10: Petersen Management repaired septic per Rick.	\$2,340.00
RA 9 & 10	RA 9: Don's Plumbing repaired hot water circular pump.	\$941.87
RA 9 & 10	RA 10: Don's Plbg repaired water cooler, \$775.00 and water leak, \$731.95.	\$1,506.95
RA 9 & 10	RA 10: Don' Plumbing well conversion.	\$7,128.00
RA 9 & 10	RA 10: Don's Plumbing installed plumbing hookup for washer/dryer.	\$1,705.00
		Actual Costs for 0029-02-47
		\$13,621.82

Extra Work Costs by WisDOT Project ID

Report by: Rehabilitation for Wisconsin, Inc.

Kenosha		Maintenance Service Provider: <i>Kenosha Achievement Center Inc.</i>
RA 26, M-F, M-G, H-5, Vacant Lot	RA 26: Auto Entrance of WI replaced handicap button men's restroom.	\$4,100.00
RA 26, M-F, M-G, H-5, Vacant Lot	RA 26: Valiant Electric replaced two (2) 250W metal halide lamps with LED and hardwire.	\$278.90
RA 26, M-F, M-G, H-5, Vacant Lot	RA 26: Valiant Electric replaced metal balat with LED lamps, \$1,391.91. A&R Door replaced auto closer button on west side, south door, \$1,850.00.	\$3,241.91
		Actual Costs for 0030-02-46
		\$7,620.81

Manitowoc		Maintenance Service Provider: <i>Holiday House of Manitowoc, Inc.</i>
RA 51 & 52	RA 52: LaForce replaced door closers and repaired continuous hinges.	\$925.00
W-4, W-10, S-J, S-K, S-L	W-4 (LakeShore): Nate Plumbing replaced pump.	\$3,511.30
RA 51 & 52	RA 51/52: Source Well provided two (2) wall mount toilets support.	\$548.00
RA 51 & 52	RA 52: LaForce replaced continuous door hinges.	\$1,148.00
RA 51 & 52	RA 52: Maribel Htg/Plbg replaced three (3) pressure tanks, \$4,175.65. RA 51/52: Maribel Htg/Plbg replaced three (3) cast iron septic access covers with aluminum covers, \$2,298.94. Marible Htg/Plbg installed toilet supports, \$919.20. Seiler Bros Construction installed bumper posts, \$2,895.00.	\$10,288.79
		Actual Costs for 0036-02-47
		\$16,421.09

Marquette		Maintenance Service Provider: <i>Northwoods Inc of Wisconsin</i>
RA 81 & 82	RA 81: Weiss Heating & A/C repaired air conditioning.	\$1,072.60
RA 81 & 82	RA 81: Country Plumber chlorinated well.	\$250.00
RA 81 & 82	RA 81: Country Plumber repaired pitless adapter (no water), \$630.00. RA 82: Weiss Heating final payment of installation of two duct fans, \$2,675.00.	\$3,305.00
		Actual Costs for 0039-02-47
		\$4,627.60

Monroe/LaCrosse		Maintenance Service Provider: <i>Handishop Industries</i>
RA 15 & 16	RA 16: Don's Plumbing replaced toilet flush valve.	\$1,675.00
		Actual Costs for 0041-02-47
		\$1,675.00

Wisconsin's Rest Area Maintenance Program
 Extra Work Costs by WisDOT Project ID

FY 2016 (July 1, 2015 - June 30, 2016)
 Report by: Rehabilitation for Wisconsin, Inc.

Polk	Maintenance Service Provider: Endeavors Adult Development Center	
W-1, H-4, M-B	NEI Electric replaced broken flood lights on WI sign on USHwy 8 with LED lights.	\$1,000.00
	Actual Costs for 0048-02-48	<u>\$1,000.00</u>

Rock	Maintenance Service Provider: VIP Services, Inc.	
RA 17	RA 17: Dvorak Landscape delivered red granite and plants to rest area.	\$1,750.00
RA 22	RA 22: Dvorak Landscape delivered red granite and plants to rest area, \$1,750.00. Stained buildings, \$2,332.27. TDS Automatic Door installed lock and continuous hinges, \$3,500.00.	\$7,582.27
	Actual Costs for 0053-02-47	<u>\$9,332.27</u>

Taylor	Maintenance Service Provider: Black River Industries	
W-1, W-2, W-6, H-5	W-2 (Jump River): Komarek Well Drilling abandoned well, \$935.00. W-6 (Gilman): Komarek Well Drilling abandoned well, \$1,595.00.	\$2,530.00
	Actual Costs for 0060-02-48	<u>\$2,530.00</u>

Vernon	Maintenance Service Provider: Vernon Area Rehabilitation Center	
W-2, W-6, W-10, H-3, H-4, H-7, H-8, H-9, P-12, P-13, P-	W=10 (Genoa): C&M Well Service abandoned well.	\$1,500.00
	Actual Costs for 0062-02-48	<u>\$1,500.00</u>

Walworth	Maintenance Service Provider: VIP Services, Inc.	
RA 35 & 36	RA 35: Rewald Electric installed two (2) new electric panels, 4588.30. RA 36: Quigley Smart installed garage heater, \$2,500.00. Insight FS installed new propane tank to new building, \$1,591.70. Sabel Mechanical installed new septic control panel and floats, \$11,260.00.	\$19,940.00
	Actual Costs for 0064-02-47	<u>\$19,940.00</u>

Waupaca	Maintenance Service Provider: Waupaca County Industries, Inc.	
RA 101	RA 101: True North Masonry removed drinking fountain from south side of building.	\$1,100.00

Wisconsin's Rest Area Maintenance Program FY 2016 (July 1, 2015 - June 30, 2016)
 Extra Work Costs by WisDOT Project ID Report by: Rehabilitation for Wisconsin, Inc.

W-6, W-7	W-7 (Royalton): MidState Tree Service removed two (2) trees by restroom building.	\$375.00
	Actual Costs for 0068-02-47	<u>\$1,475.00</u>

Wood Maintenance Service Provider: *Handishop Industries*

W-4	W-4: Total Electric replaced broken UF wire between panel and restroom.	\$1,290.00
	Actual Costs for 0071-02-48	<u>\$1,290.00</u>

Facility Repair and Emergency Costs by CRP as Extra Work Costs: \$253,465.93

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FY 2016 RAM Service Providers

Barron County Developmental Services, Barron

Black River Industries, Medford

Chippewa River Industries, Chippewa Falls

Clark County Adult Development Services, Greenwood

Curative Care Network, West Allis

Easter Seals Southeast Wisconsin, Inc., Waukesha

Endeavors Adult Development Center, Balsam Lake

Handishop Industries, Inc., Tomah

Headwaters, Inc., Rhineland

Highline Corporation, Hurley

Holiday House of Manitowoc, Inc., Manitowoc

Indianhead Enterprises, Menomonie

Kenosha Achievement Center, Kenosha

L.E. Phillips Career Development, Eau Claire

Northwoods Inc. of Wisconsin, Portage

Opportunities, Inc., Fort Atkinson

Riverfront, Inc., LaCrosse

Superior Vocations Center, Inc., Superior

Ventures Unlimited, Inc., Shell Lake

Vernon Area Rehabilitation Center, Viroqua

VIP Services, Inc., Elkhorn

Waupaca County Industries, Manawa

Waushara Industries, Wautoma



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