

Wisconsin's Rest Area Maintenance Program Annual Report



Fiscal Year 2015
July 1, 2014 – June 30, 2015

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Fiscal Year 2015 Annual Report

Introduction

FY 2015 was operationally sound throughout the RAM system. Service Providers at all sites continued to meet expectations in janitorial, maintenance and landscape care. Though budget increases were limited to equipment necessities only, Providers managed to maintain the goal of providing clean, safe and attractive facilities for the use of the traveling public, who responded with enthusiastic appreciation of the job RAM crews were doing on their behalf. From these comments, all involved in the RAM program can take genuine pride in traveler consensus that Wisconsin's roadside facilities are some of the best in the entire nation.

RAM Program Scope

Twenty-three CRPs (Community Rehabilitation Programs) employed 357 persons with disabilities to provide care to the 30 year-round rest areas and 97 seasonal sites and park and rides.

Annual Work Program

RAM program contracts are actual cost reimbursement contracts between Service Providers and WisDOT. All RAM providers are certified under the State Use Program. RFW assists providers to develop their annual budgets and then presents them to WisDOT for approval. The approved total budget for the RAM program for fiscal 2015 was \$6,654,614.98.

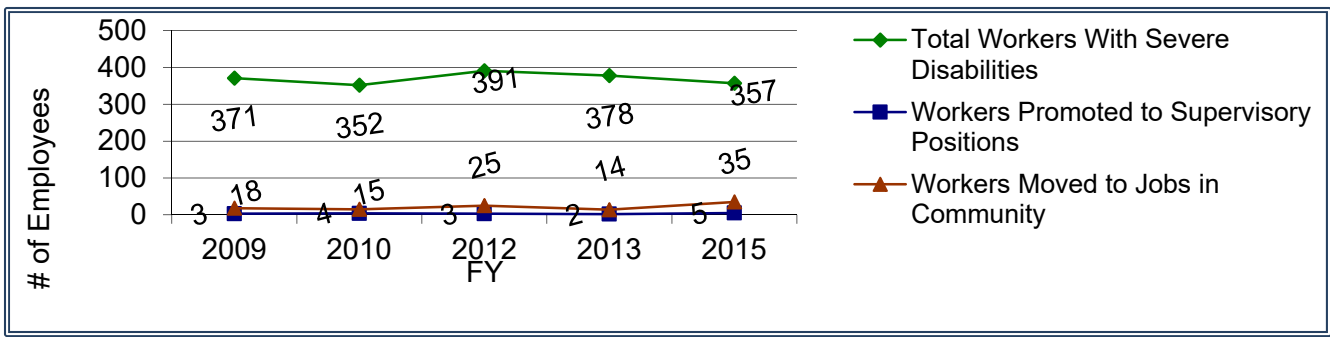
The RAM program is an actual cost reimbursement contract for CRPs. Table 1 shows a summary of RAM actual expenditures.

Table 1: FY 2015 Actual Cost Summary

Project Title	Actual cost
RFW RAM Program Management Services	\$ 518,000.22
Custodial Care & Landscape Maintenance Services (CCLM) and Facility Repair & Emergency Costs	\$ 5,865,766.95
Facility Repair and Emergency Costs completed by CRPs (included within CCLM total above)	\$ 191,524.95
Subtotal Services and Facility Repair	\$ 6,383,767.17
Upgrades for Project (WisDOT contracted vendors) ID #1000-01-89	\$152,793.50
Grand Total Cost of Operations	\$6,536,560.67

CRP Contracts

During FY 2015, the RAM Program contracts provided 138,236 hours of employment to 357 individuals with disabilities. Wages paid to workers with disabilities totaled \$1,122,331.87. The Program is used for vocational training with anticipated outcome of job placement in the community or elevated skills. Thirty-five individuals moved on to other jobs within their community with the work experience gained by working in the RAM Program. Five individuals with disabilities were promoted to supervisory positions within the Program.



RFW Program Management



RFW provides program oversight services to WisDOT to assure the RAM program is performing to standard in all aspects of its operations. RAM Service Providers field crews to do the day to day on site duties to keep facilities clean, safe and pleasant for the traveling public to utilize. Two RFW RAM site inspectors provide regular and consistent inspections of all RAM roadside facilities. While inspections are a large part of their roles in RAM, they also assist Service Providers with information and guidance to assure attainment of operational goals. Field inspectors also assist the RFW RAM Operations Director in identifying needs in capital improvements that require funding outside of the scope of the providers' budgets. The RFW RAM

team also works with providers to prepare budgets and manage them throughout the fiscal year while adhering to work program specifications. RFW RAM also consults with providers on equipment purchases and products and methodologies that are useful and proper for RAM operations. When necessary, RFW also produces project specifications and solicits contractors for bids. RFW also modifies and maintains the RAM program website as well as all RAM databases germane to the program. RFW provides WisDOT staff with operational information on an ongoing basis.

Website

RFW continues to provide manuals, newsletters, product recommendation, program information and reports online for both RAM Service Providers and WisDOT. The content is continuously updated and is a centralized location for information and materials needed to assist field and administrative participants in maintaining their high standards of operation. RFW added a training video library which gives supervisors a visual aid to use to train their participants.

During FY 2015, a web based form was created to maintain the WisDOT roadside facility site inventory. This allows the field staff performing the annual site inventory to update the database from their field computer. Also during the fiscal year, RFW's database was migrated from ACCESS to SQL to improve



data storage and retrieval. The new reporting system will allow RFW to deploy reports to a designated website so WisDOT will have access to real-time data. This reporting process will be go live in early FY 2016. The RFW RAM website was upgraded to the latest version Joomla to insure security and content stability is supported.

Operational Updates

In late March of 2015, the La Crosse rest area was closed to be razed and rebuilt in conjunction with the rebuilding of the I-90 Mississippi River Bridge. A new rest area building and a total reconfiguration of the site itself will be completed in early 2017. The new building will be located with closer access to the Mississippi slough that borders the west side of the site. The new rest area building will feature two restrooms per sex and a family assist restroom. A tourism literature area and welcome desk manned by the La Crosse CVB will also be part of the travelers' experience.



A seasonal wayside serviced by Headwaters, Inc. on USH 8 near Tomahawk was taken over by the Lincoln County Highway Department.

Due to age and safety concerns regarding LP tanks in Manitowoc and Rock county rest areas, temporary above ground tanks were installed to service the buildings. New underground tanks are expected to be installed in autumn of 2015.

Several more rest areas purchased floor machines to replace the old mop and bucket way of cleaning flooring. The machines are much more efficient and do a superior job as opposed to mopping; leaving a cleaner and more sanitary surface.

WisDOT engaged a consultant firm to assess all roadside facilities in early 2015. The study will ascertain the necessity and functionality of each site and recommend removals, replacements and relocations for future traveling public use. The study is to be completed in late 2015. Upgrades and non-emergency physical plant replacements were put on hold until WisDOT can thoroughly absorb the study recommendations and make decisions on facility status for the near and distant future.

Traffic Counts

RFW manages traffic data collected from year-round rest areas. Over 17 million people used the facilities in FY 2015.

The highest daily traffic recorded for FY 2015 was 1,458 at rest area 11 located EB on I-90/94/39 in Columbia County. The lowest single daily traffic volume recorded for FY 2015 was 109 vehicles stopping at rest area 101 located on USH 45 in Waupaca County.

June, July and August continue to be the busiest months. July had the highest traffic volume with an average of 953 vehicles per site, per day and an average of 2,383 daily



visitors.

No traffic data was collected during January 2015 due to a state-wide equipment malfunction. The rest areas in Marquette and Rock Counties experienced the most issues with the traffic data equipment throughout the fiscal year.

Water Usage

RFW maintains a comprehensive database of rest area water usage as part of the program management services for the RAM Program. The combined rest area average water usage per month was 63,779 gallons for FY 2015.

Rock County rest area 22 has the highest rest area annual water usage recorded for FY 2015. Approximately 145,683 gallons was used.

RFW prepared an annual Rest Area Traffic and Water Usage report for WisDOT in May 2015 which provides various reports showing traffic data and water usage for a twelve month period (December 2013 – November 2014).

Quality Assurance

Standards of outcomes expected are set forth in the RAM Manual. Service Providers use the manual and their own written procedures and checklists to accomplish routine tasks at their given sites. RFW inspectors make regular inspections of each RAM site to give feedback to managers and crews regarding their quality of work and standard compliance. RFW consults with site and program managers on an ongoing basis to assure proper accepted methods and products are being utilized to produce an acceptable end result. Customer comments are shared with site managers to point out areas of excellence as well as areas that can be improved. To confirm good practices and outcomes, RFW sends congratulatory postcards to site crews when good inspections are recorded and when customer comments commend crew performance.



Consultations:

RFW RAM inspectors and the Operations Director communicate regularly with Program Managers and Site Managers to assure clear communications in establishing goals and producing outcomes expected by the traveling public and WisDOT. RFW RAM personnel converse on site with managers as well as by phone and e-mail. RFW RAM field and office team members are always ready to assist Service Providers in whatever way will assist them in a professional positive outcome for their staffs and sites.



Inspections:

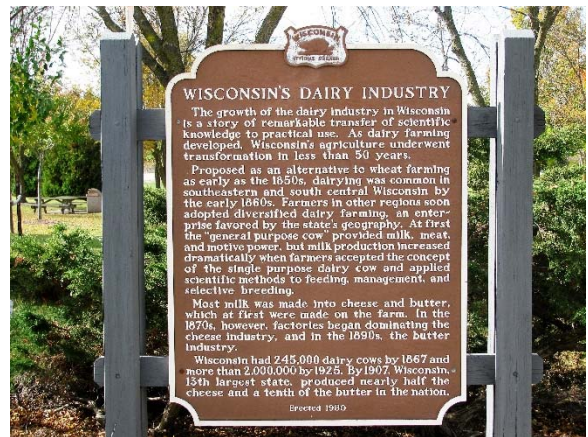
RFW RAM field inspections are conducted regularly by the RFW RAM quality assurance team. The state is divided and served by one northern and one southern inspector with inspections made by the Operations Director as necessary. When supervisory personnel are on site during an inspection, the inspector will share



observations with supervisors as well as discuss any areas of concern and possible solutions. Inspection reports are managed electronically with a web based form that was implemented in FY 2012. Inspections are reviewed by the Operations Director and then forwarded to program managers immediately. Through the experience of the RFW RAM inspectors, consistency in inspections is expected by service providers with clear explanations of deficiencies needing attention and correction.

RFW analyzes and reports levels of service in order to reduce or eliminate issues in a timely manner. This includes information collected through site inspections and traveler feedback. Areas of concern are detected and corrected before they become issues. RFW performed 604 announced and random site inspections in FY 2015. Overall standards at all facilities were met at 99-100% across all inspection categories. Inspection results were summarized and reported to WisDOT on a monthly basis as a means of quality control. RFW awarded 51 Hall of Fame Awards for excellent inspections and completion of projects. See Site Summary Grand Totals Report on page 8 for the inspection summary.

Public Feedback: RFW obtains public feedback through the collection of comment cards and via electronic resources such as the RAM website. A total of 1,322 comments were received during FY 2015. Travelers from thirty-five states and three countries visited Wisconsin rest areas. Approximately seventy-one percent of the comments were from travelers residing in the Midwest. Approximately two percent of the comments were from citizens of other countries including: Canada, Finland, and France. The overall rating for FY 2015 is 1.48 based on a scale of 1 to 5, 1 being best.



Facility Repairs and Upgrades Projects

FY 2015 Upgrades included: WisDOT produced a few Request for Bids (RFBs) for site upgrades. The roof was replaced at RA 26 in Kenosha County, mudjacking sidewalks at RAs 13 & 14 in Jefferson County, and plumbing to abate frozen pipe issues at RA 14 in Jefferson County.

Other notable facility repair projects completed in FY 2015 include:

- Barron 33 – Septic field control house door replaced by Quality Door.
- Columbia 11 and 12 – Door seal installation on exterior mechanical room doors by La Force.
- Dodge 63 and 64 – Expansion of small storage sheds by Gross Improvement.
- Douglas 23 – Replacement of garage overhead door by Brule River Door.
- Dunn 61 – Front doors replaced by Quality Door. Water heater replaced at 61 and cast iron urinal traps replaced by Halverson Plumbing at 61 and 62.
- Grant 106 – Replacement of water softener.
- Jackson 53 – Well piping replaced. Replaced septic pumps and control panels at 53 and 54. Replaced well pump at 54.
- Jefferson 14 – Replacement of lift station grinder gear reducer.
- Juneau 9 and 10 – Replaced circulation pumps.
- Manitowoc 51 – Replaced well pressure tanks.
- Manitowoc Lake Shore – Replaced grinder pump.
- Marquette 81 and 82 – Replaced restroom exhaust fans.
- Rock 17 – Women’s restroom sinks replaced by Nova Plumbing. Well pump replaced.

- Rock 22 – Garage water hydrant replaced. Septic controller and transformer replaced.
- Waupaca Royalton – Restroom skylights replaced.
- Wood Hwy 10 – Picnic tables and slabs installed.

For a full listing of Minor Repairs performed during FY 2015, refer to Extra Work report on page 10.

Preventative Maintenance

The RAM Preventative Maintenance (PM) program is executed by Service Providers through the RAM PM Manual that each provider keeps on site. Each manual has checklists that the providers sign off on as each specific maintenance item is completed. This assures that the physical plant is given due care on a regular basis. RFW RAM keeps a database reflecting the PM that has been performed throughout each calendar year.

Program Data Summaries

Data Summaries are attached to this report which provides detailed cost information of sites included in the program. The summaries include the FY 2015: Annual Work Program, Site Summary, Extra Work Summary and Facility Repairs Summary. Contact Rehabilitation for Wisconsin for additional information about the RAM Program.



FY 2015 ANNUAL WORK PROGRAM (July 1, 2014 - June 30, 2015)

PURCHASE ORDER REQUEST

CUSTODIAL CARE & LANDSCAPE MAINTENANCE AND RECYCLING SERVICES (totals by cost center)

PROGRAM MANAGEMENT SERVICES (total cost)

A - additional sites, D - deleted sites, C - change in services, P - partial year

CONTRACTOR	COST OBJECTIVE	# OF SITES	SITE NUMBER	Project Id	FY 2015 PO Request	Purchase Order
BARRON COUNTY DDS	BARRON	2	RA-33, RA-34	0003-02-47	\$207,264.08	
	BARRON	1	W-1	0003-02-48	\$10,780.98	
BLACK RIVER INDUSTRIES	TAYLOR	4	W-1, W-2, W-6, H-5	0060-02-48	\$26,939.88	
CHIPPEWA RIVER INDUSTRIES	CHIPPEWA (north)	4	H-5, W-8, W-13, H-16	0009-02-48	\$16,010.54	
	RUSK	1	W-7	0054-02-48	\$12,849.00	
CLARK CO ADS	CLARK	1	T-3	0010-02-48	\$1,550.20	
CURATIVE CARE NETWORK	MILWAUKEE	10	P&R (7 lots), Intersection Areas (3)	0040-02-48	\$82,315.40	
	MILWAUKEE	1	STH 794	0040-02-49	\$74,344.42	
EASTER SEALS OF SE WI	JEFFERSON	1	W-3	0028-02-48	\$22,901.23	
	WAUKESHA	2	P&R (2 lots)	0067-02-48	\$46,008.62	
	RACINE	1	H-7			
ENDEAVORS ADULT DEVELOPMENT CENTER	POLK	3	W-1, H-4, M-B	0048-02-48	\$22,719.71	
HANDISHOP INDUSTRIES	GRANT	1	RA-106	0022-02-46	\$188,873.95	
	JACKSON	2	RA-53, RA-54	0027-02-47	\$431,610.70	
	JUNEAU	2	RA-9, RA-10	0029-02-47	\$431,515.52	
	JUNEAU	1	W-2	0029-02-48	\$19,892.66	
	MONROE	1	RA-16	0041-02-47	\$192,561.20	
	LA CROSSE	1	RA-15	0041-02-48	\$20,661.51	
	LA CROSSE	1	W-8			
WOOD	1	W-4	0071-02-48	\$29,434.54		
HEADWATERS INC.	LINCOLN	1	W-4	0043-02-48	\$87,943.20	
	ONEIDA	2	W-10, W-13			
	VILAS (east)	4	W-23, W-29, W-31, H-			
	FOREST	1	W-4			
HIGHLINE CORP.	IRON	1	RA-103	0026-02-46	\$148,778.88	
	IRON	3	W-5, M-A, S-7	0026-02-48	\$39,761.93	
	VILAS (west)	1	W-3			
	ASHLAND	1	W-2	0002-02-48	\$18,316.65	
HOLIDAY HOUSE	MANITOWOC	2	RA-51, RA-52	0036-02-47	\$271,670.17	
	MANITOWOC	5	W-4, W-10, SO-J, SO-K, SO-L	0036-02-48	\$42,151.84	
INDIANHEAD ENTERPRISES	DUNN	3	RA-61, RA-62, P&R (1 lot)	0017-02-47	\$360,457.84	
KENOSHA ACHIEVEMENT CTR	KENOSHA	4	RA-26/WWC, M-F, M-G, H-5	0030-02-46	\$425,142.06	
LE PHILLIPS CDC	CHIPPEWA (south)	2	W-11, H-15	0018-02-48	\$38,673.86	
	EAU CLAIRE	1	W-4			
	DUNN	1	W-6			
NORTHWOODS, INC. OF WI	ADAMS	3	T-2, T-7, W-4	0001-02-48	\$20,673.04	
	COLUMBIA	2	RA-11, RA-12	0011-02-47	\$670,557.45	
	DODGE	2	RA-63, RA-64	0014-02-47	\$210,806.93	
	MARQUETTE	2	RA-81, RA-82	0039-02-47	\$188,883.28	
OPPORTUNITIES INC.	JEFFERSON	2	RA-13, RA-14	0028-02-47	\$370,996.00	
RIVERFRONT INC.	LA CROSSE	2	RA-31, M	0032-02-46	\$143,092.68	
SUPERIOR VOCATIONS	BAYFIELD	2	W-6, W-10	0007-02-48	\$75,554.85	
	BURNETT	2	M-J, S-9			
	DOUGLAS	4	W-3, W-6, M-A, M-B			
	DOUGLAS	1	RA-23			
VENTURES UNLTD	WASHBURN	5	W-4, W-7, W-10, H-8, H-9	0065-02-48	\$31,112.32	
VERNON AREA REHAB. CENTER	VERNON	19	W-2, W-10, H-3, H-4, H-7, H-8, H-9, P-12, P-13, P-14, P-R, P-S, S-1, S-11, S-L, S-M, S-N, S-P, S-Q	0062-02-48	\$38,956.28	
VIP SERVICES, INC.	ROCK	1	RA-17	0053-02-47	\$269,365.88	
	ROCK	1	RA-22	0053-02-46	\$304,310.48	
	WALWORTH	2	RA-35, RA-36	0064-02-47	\$195,423.43	
	WALWORTH	2	M-B, P&R (1)	0064-02-48	\$10,205.56	
WAUPACA COUNTY INDUSTRIES	WAUPACA	1	RA 101	0068-02-47	\$108,632.11	
	WAUPACA	2	W-6, W-7	0068-02-48	\$26,980.28	
WAUSHARA INDUSTRIES	WAUSHARA	1	W-6	0069-02-48	\$21,913.11	
		TOTAL # OF SITES	129			
CCLM & RECYCLING SERVICES COST TOTALS					\$6,136,614.74	
PROGRAM MANAGEMENT FEE Project Id No.: 0072-01-48					\$518,000.22	
TOTAL CCLM & PROGRAM MANAGEMENT FEE					\$6,654,614.96	

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PROJECT ID SUMMARY

<u>CCLM Costs</u>	<u>RFW Management Fees</u>	<u>UpgradeProjects</u>	<u>Project ID Total</u>
\$5,865,766.95	\$518,000.22	\$152,793.50	\$6,536,560.67

OVERALL ACTUAL vs BUDGET SUMMARY

<u>YTD Actual</u>	<u>YTD Budget</u>	<u>Difference</u>	<u>Percentage</u>
\$5,865,766.95	\$6,089,347.17	(\$223,580.22)	96.33%

	<u>Actual Cost</u>	<u>% of Total Cost</u>		<u>Actual Cost</u>	<u>% of Total Cost</u>
Salaries:	\$2,699,576.14	87.91%	Contractor Service Costs:	\$803,543.54	104.53%
Benefits:	\$754,181.73	88.13%	Site Liability Insurance:	\$52,010.69	112.70%
Materials and Supplies:	\$406,248.60	109.09%	Special Vendor Services:	\$385,104.66	142.30%
Equipment Costs:	\$243,570.96	146.13%	Miscellaneous Costs:	\$42,057.77	124.85%
Vehicle Costs:	\$478,472.97	91.75%			

BREAKDOWN by CATEGORY:

The cost breakdowns in the categories below are included in the overall totals above.

Materials and Supplies (Breakdown by Category)

<u>Materials and Supplies</u>	<u>Actual Cost</u>	<u>Percent</u>
Cleaning	\$63,287.11	87.16%
Paper/Consumables	\$183,310.10	112.00%
Building	\$81,017.25	126.47%
Grounds	\$34,867.42	118.97%
Tools	\$11,803.03	159.91%
Uniforms	\$24,427.98	104.56%
Misc.	\$7,535.71	162.51%
M/S Total:	\$406,248.60	109.02%

Special Vendor Services (Breakdown by Category)

<u>Category</u>	<u>Actual Cost</u>	<u>Percent</u>
Trash/Recycling	\$116,654.01	106.12%
HVAC	\$31,153.91	166.55%
Electrical	\$13,742.77	131.22%
Plumbing	\$64,553.65	149.31%
Well	\$32,775.47	1598.80%
Septic	\$44,274.95	100.22%
Portable Toilet	\$4,371.04	135.12%
Fire Extinguisher	\$921.22	28.21%
Landscape	\$23,809.11	163.64%
Building	\$35,979.52	1055.12%
Other	\$16,869.01	100.97%
Total:	\$385,104.66	142.77%

Miscellaneous Costs (Breakdown by Category)

Communication:	\$1,664.84	4.94%	Phone / Pager:	\$18,557.07	55.09%
Water Testing:	\$3,172.94	9.42%	Other:	\$13,144.12	39.02%
Storage:	\$5,518.80	16.38%	Total:	\$42,057.77	

OTHER COSTS:

Projects Summary

Extra Work Final Cost: **\$191,524.95**

SITE STATISTICS

PRIMARY SITE TYPE SUMMARY

Note: Each site is counted only once below--the primary site type is used to calculate the total number of WisDOT properties.

Primary Site Type	Total
Rest Areas (R)	30
Seasonal Waysides (W)	69
Scenic Overlooks (S)	28
Historical Markers (H)	57
Table Sites (T)	9
Parking Turnouts (P)	30
Boat Landings (BL)	2
Welcome Signs (M)	18
Park & Ride Lots (PR)	65
Landscaped Areas (L)	4
	311

SITE FEATURES SUMMARY

SIZE ACRES	1,558.00		
STANDARD TABLES	604		
HDCP TABLES	162		
FIRE GRILLS	213		
WASTE RECP	676		
RECYCLE BINS	912		
CAR PARKING	9,443		
TRUCK PARKING	954		
WATER SUPPLY	M= 9	W= 79	
ELECTRIC FOUNTAINS	151		
WASTEWATER	M= 16	S= 17	V= 67
INFO BOARDS	LB= 42	SB= 23	WM= 20 SH= 5
EXHAUST FANS	156		
LIGHTING	193		
TELEPHONES	154		
FLAG POLES	49		
LAWCON	151		

INSPECTION SUMMARY BY FY

Rest Area Summary		Seasonal Site Summary		Park and Rides / Monuments / Historical Markers Summary	
Inspections Completed:	293	Inspections Completed:	101	Inspections Completed:	210
Exterior, Entrances and Lobby:	99.87%	Rest Rooms - Men:	99.60%	Overall:	99.93%
Rest Rooms - Men:	99.97%	Rest Rooms - Women:	99.80%		
Rest Rooms - Women:	100.00%	Well Shelter:	100.00%		
Ground:	99.77%	Grounds:	98.78%		
Rest Areas Overall:	99.90%	Overall Site:	99.57%		

TRAFFIC / WATER SUMMARY by FY

Annual Average Daily Traffic				Year-to-Date Average Water (in Gallons)			
	FY 2013	FY 2014	FY 2015		FY 2013	FY 2014	FY 2015
Year Round Sites Avg AADT:	645	664	656	YTD Avg:	65,546	64,562	63,779

COMMENT CARD SUMMARY by FY

Service Averages:	(Rated on a 5 point scale with 1 being the best)		Total times Accessories used / percent:						
Total Cards Received: 1,322	Overall: 1.48		Restrooms:	867	65.58%	Picnic Area:	112	8.47%	
Parking Lot:	1.37	Restrooms:	1.50	Weather:	258	19.52%	Pet Walk:	91	6.88%
Lobby:	1.39	Picnic Facilities:	1.41	Vending:	201	15.20%	Phone:	11	.83%
Grounds:	1.34	Sidewalks:	1.37		10				

Extra Work Costs by WisDOT Project ID

Report by: Rehabilitation for Wisconsin, Inc.

Barron	Maintenance Service Provider: <i>Barron County Developmental Services, Inc.</i>	
RA 33 & 34	RA 34: Npower service call for generator transfer issues - no repairs were needed.	\$725.96
RA 33 & 34	RA 33: Petersen Management replaced septic computer and addressed electrical/communication issues.	\$2,090.00
RA 33 & 34	RA 33: Petersen Management replaced pump B, \$860.00. Flood in hallway: wages, \$45.51 for 2 hrs OT and \$31.17 for mileage. Quality Door repaired pump house door, \$3,438.00.	\$4,374.68
	Actual Costs for 0003-02-47	\$7,190.64
Columbia	Maintenance Service Provider: <i>Northwoods Inc of Wisconsin</i>	
RA 11 & 12 (new)	RA 11: Entrance Technologies repaired entrance door.	\$1,406.00
RA 11 & 12 (new)	Adams Wayside: Adams County Highway trimmed trees. Bill to Columbia Budget.	\$3,554.19
RA 11 & 12 (new)	RA 11/12: Air Delights repaired plumbing to all restrooms.	\$6,960.31
RA 11 & 12 (new)	RA 11/12: Purchased six (6) stainless steel toilet paper dispensers from Washrooms, Inc.	\$824.88
RA 11 & 12 (new)	RA 82: Weiss Htg installed duct fans \$2,675 (50%). RA 11/12: United Elec relamped 65 poles, \$5,034.41. RA 81: Martens & Sons concrete project, \$650. RA 82: Marq Cty Hwy Dept cleared trees/brush from drain field, \$1,463.12. RA 81/82: Frontier repaired LP regulator, \$526.40. RA 11/12: Laforce installed installation and seals exterior maintenance door, \$936.	\$11,284.93
	Actual Costs for 0011-02-47	\$24,030.31
Dodge	Maintenance Service Provider: <i>Northwoods Inc of Wisconsin</i>	
RA 63 & 64	RA 63: Ahern Gross replaced toilet.	\$706.13
RA 63 & 64	RA 63/64: Gross Home Improvement remodeled / increased size of storage sheds.	\$10,400.00
	Actual Costs for 0014-02-47	\$11,106.13
Douglas	Maintenance Service Provider: <i>Superior Vocations Center, Inc.</i>	
RA 23	RA 23: Quality Door & Hardware replaced main, front doors.	\$3,615.00
RA 23	RA 23: Brule River Garage Door replaced one garage door.	\$780.00
	Actual Costs for 0016-02-46	\$4,395.00

Wisconsin's Rest Area Maintenance Program

FY 2015 (July 1, 2014 - June 30, 2015)

Extra Work Costs by WisDOT Project ID

Report by: Rehabilitation for Wisconsin, Inc.

Dunn	Maintenance Service Provider: Indianhead Enterprises, Inc.	
RA 61 & 62	RA 61: Schneider Elec replaced exhaust motor, \$296.28. RA 62: Quality Doors replaced doors, \$3,309.00. RA 61/62: Henderson's Excavating replaced mulch around playground areas with pea gravel, \$1,445.00.	\$5,050.28
RA 61 & 62	RA 61: Halverson Bros replaced water heater and worn plumbing.	\$1,675.95
RA 61 & 62	RA 61/62: Replaced Excel hand dryers.	\$355.00
RA 61 & 62	RA 61: Halverson augered sewer line, \$353.50. RA 62: White City Glass replaced skylight window, \$534.91.	\$881.41
RA 61 & 62	RA 61/62: Halverson Bros. replaced old cast iron piping in men's restroom, \$4,000.00. Installed three (3) camera's per rest area, \$799.98. RA 62: Repaired sewage machine, \$298.00.	\$5,097.98
	Actual Costs for 0017-02-47	\$13,060.62

Grant	Maintenance Service Provider: Handishop Industries	
RA 106	RA 106: Friesen's Plumbing & Heating, extra fittings to install filter system.	\$856.00
RA 106	RA 106: Friesen Plumbing & Heating replaced three (3) well pipes.	\$3,009.28
RA 106	RA 106: Replaced water softener.	\$4,350.00
	Actual Costs for 0022-02-46	\$8,215.28

Jackson	Maintenance Service Provider: Handishop Industries	
RA 53 & 54	RA 53: Danmark Plumbing repaired water pipes.	\$913.44
RA 53 & 54	RA 53: Danmark Plumbing repaired well pipe due to no water.	\$4,378.43
RA 53 & 54	RA 53: Danmark Plumbing repaired water leak.	\$812.41
RA 53 & 54	RA 53/54: Danmark Plumbing installed new well pump head and control panel.	\$14,372.00
RA 53 & 54	RA 54: Danmark Plumbing replaced well pump.	\$1,643.00
	Actual Costs for 0027-02-47	\$22,119.28

Jefferson	Maintenance Service Provider: Opportunities Inc.	
RA 13 & 14	RA 13: Guthrie & Frey installed hour meters, \$250.74. RA 14: Guthrie & Frey chlorination aggressive recirculating, \$388.00.	\$638.74
RA 13 & 14	RA 14: Fort Lock Co replaced door latch and new keys.	\$216.88
RA 13 & 14	RA 14: Portable restroom service while addressing comminuter issue.	\$1,870.00
RA 13 & 14	RA 13/14: Two winter salt boxes, \$1,167.15. RA 14: Luedtke Plumbing replaced pressure tank, \$467.30.	\$1,634.45

Wisconsin's Rest Area Maintenance Program

FY 2015 (July 1, 2014 - June 30, 2015)

Extra Work Costs by WisDOT Project ID

Report by: Rehabilitation for Wisconsin, Inc.

RA 13 & 14	RA 14: Sabel Mechanical replaced failing gear reducer on lift station.	\$3,377.00
RA 13 & 14	RA 13/14: Mirrors from Jefferson Glass.	\$1,500.00
RA 13 & 14	RA 13/14: Illingworth-Kilgust replaced a/c motor at both rest areas. RA 13, \$1,168.86. RA 14, \$1,073.86.	\$2,240.72
Actual Costs for 0028-02-47		<u>\$11,477.79</u>

Juneau Maintenance Service Provider: *Handishop Industries*

RA 9 & 10	RA 9/10: Purchased new hand dryers (2 x \$400).	\$800.00
RA 9 & 10	RA 9: John Shuck Plumbing replaced sewer. Had to remove floor tile to repair sewer line.	\$3,125.00
RA 9 & 10	RA 9: Petersen Management repaired septic controls.	\$2,000.00
RA 9 & 10	RA 9/10: Don's Plumbing replaced hot water circulating pumps.	\$4,192.00
Actual Costs for 0029-02-47		<u>\$10,117.00</u>

Kenosha Maintenance Service Provider: *Kenosha Achievement Center Inc.*

RA 26, M-F, M-G, H-5, Vacant Lot	RA 26: TAPCO reset camera system, new modem and router reset.	\$210.00
RA 26, M-F, M-G, H-5, Vacant Lot	RA 26: Ability Glass replaced broken transom window in men's restroom (east side).	\$184.04
RA 26, M-F, M-G, H-5, Vacant Lot	RA 26: Lee Plumbing replaced urinal and repaired bad gaskets.	\$1,107.50
RA 26, M-F, M-G, H-5, Vacant Lot	RA 26: Portable lift for cleaning.	\$10,997.20
Actual Costs for 0030-02-46		<u>\$12,498.74</u>

La Crosse Maintenance Service Provider: *Riverfront, Inc.*

RA 31, M-F	RA 31: Schneider Heating & Plbg replaced furnace.	\$2,939.00
Actual Costs for 0032-02-46		<u>\$2,939.00</u>

Manitowoc Maintenance Service Provider: *Holiday House of Manitowoc, Inc.*

W-4, W-10, S-J, S-K, S-L	Memorial Wayside: Tim Nate Plumbing replaced sewage grinder pump, \$3,141.75. Nicolas Electric installed wiring for new grinder pump, \$218.75. Crew salaries and benefits, \$26.31.	\$3,386.81
RA 51 & 52	RA 51/52: Maribel Plumbing and Champion Pump & Water Service, Inc. replaced three (3) pressure tanks and control box, \$5,744.80. Salaries, benefits and mileage for crew, \$247.23.	\$5,992.03
RA 51 & 52	RA 51/52: LaForce installed screens/panels.	\$1,796.00

Wisconsin's Rest Area Maintenance Program
 Extra Work Costs by WisDOT Project ID

FY 2015 (July 1, 2014 - June 30, 2015)
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RA 51 & 52	RA 51/52: USEMCO added alternator and test controls.	\$1,482.00
		Actual Costs for 0036-02-48
		\$12,656.84

Marquette Maintenance Service Provider: **Northwoods Inc of Wisconsin**

RA 81 & 82	RA 81/82: Two Rivers Signs repaired flag poles.	\$635.00
RA 81 & 82	RA 82: Purchased mulch, weed barrier and a box of staples from Circle B, Inc., \$2,353.00. Link's Greenhouse installation of plant material and rebuilding the planters, \$6,103.00.	\$8,456.00
RA 81 & 82	RA 82: Marquette County Highway Department trimmed trees.	\$1,231.41
RA 81 & 82	RA 81/82: Country Plumber jetted septic.	\$450.00
RA 81 & 82	RA 81/82: Weiss Heating replaced exhaust fans.	\$1,093.94
		Actual Costs for 0039-02-47
		\$11,866.35

Rock Maintenance Service Provider: **VIP Services, Inc.**

RA 17	RA 17: Nova Plumbing installed hot water line for washer.	\$465.15
RA 22	RA 22: Nova Plumbing installed hot water line for washer, \$586.15. Wisconsin Automatic Door, Inc. replaced automatic door operator, \$676.08.	\$1,262.23
RA 22	RA 22: Aaron's Lock & Security installed door lock on employees door in lobby.	\$525.78
RA 22	RA 22: LW Allen installed new septic controller and transformer.	\$2,093.82
RA 22	RA 22: WAD replaced door motor and controls.	\$1,835.81
RA 17	RA 17: Fahey replaced pump, repaired leak.	\$6,344.00
RA 17	RA 17: Nova Plumbing installing 5-sloan double station lavatory system. Billing 50% in May.	\$7,300.00
RA 17	RA 17: Nova Plumbing installed five (5) double station lavatory systems (pd 50%).	\$7,300.00
RA 22	RA 22: Quigley Smart water hydrant pumping at garage, \$3,025.72. Simmons Fence re-installed fence around storage/garage, \$500.00.	\$3,525.72
		Actual Costs for 0053-02-47
		\$30,652.51

Walworth Maintenance Service Provider: **VIP Services, Inc.**

RA 35 & 36	RA 35/36: SS&H Electric, LLC installed new lighting.	\$2,617.55
		Actual Costs for 0064-02-47
		\$2,617.55

Wisconsin's Rest Area Maintenance Program	FY 2015 (July 1, 2014 - June 30, 2015)
Extra Work Costs by WisDOT Project ID	Report by: Rehabilitation for Wisconsin, Inc.

Washburn	Maintenance Service Provider: Ventures Unlimited, Inc.	
W-4, W-7, W-10, H-8, H-9	W-4 (Springbrook): Lynn Honeywagon serviced portable restroom.	\$725.76
	Actual Costs for 0065-02-48	\$725.76

Waupaca	Maintenance Service Provider: Waupaca County Industries, Inc.	
RA 101	RA 101: Wisconsin Automatic Doors repaired manual swing door.	\$694.53
W-6, W-7	W-7 (Royalton): NCW Exteriors installed skylights.	\$604.00
	Actual Costs for 0068-02-47	\$1,298.53

Waushara	Maintenance Service Provider: Waushara Industries, Inc.	
W-6	Redgranite: Waushara County Highway Department - final billing for asphalt for walkway replacement in June 2014.	\$101.62
	Actual Costs for 0069-02-48	\$101.62

Wood	Maintenance Service Provider: Handishop Industries	
W-4	W-4: Gaier Construction installed picnic table slabs.	\$4,456.00
	Actual Costs for 0071-02-48	\$4,456.00

Facility Repair and Emergency Costs by CRP as Extra Work Costs: \$191,524.95

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FY 2015 RAM Service Providers

Barron County Developmental Services, Barron

Black River Industries, Medford

Chippewa River Industries, Chippewa Falls

Clark County Adult Development Services, Greenwood

Curative Care Network, West Allis

Easter Seals Southeast Wisconsin, Inc., Waukesha

Endeavors Adult Development Center, Balsam Lake

Handishop Industries, Inc., Tomah

Headwaters, Inc., Rhineland

Highline Corporation, Hurley

Holiday House of Manitowoc, Inc., Manitowoc

Indianhead Enterprises, Menomonie

Kenosha Achievement Center, Kenosha

L.E. Phillips Career Development, Eau Claire

Northwoods Inc. of Wisconsin, Portage

Opportunities, Inc., Fort Atkinson

Riverfront, Inc., LaCrosse

Superior Vocations Center, Inc., Superior

Ventures Unlimited, Inc., Shell Lake

Vernon Area Rehabilitation Center, Viroqua

VIP Services, Inc., Elkhorn

Waupaca County Industries, Manawa

Waushara Industries, Wautoma



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