

Wisconsin's Rest Area Maintenance Program Annual Report



Fiscal Year 2012
July 1, 2011 – June 30, 2012

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Wisconsin's Rest Area Maintenance Program
Annual Report
FY 2012 (July 1, 2011 – June 30, 2012)

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Fiscal Year 2012 Annual Report

Introduction

While the first half of fiscal 2012 was fairly normal weather-wise, an unusually warmer and shorter winter reduced hours normally spent on snow and ice removal. An unusually warm and late spring and summer reduced mowing times. This equated to more man hours being available for building repair and cleaning projects. Also, RAM budget and supervisory staff were able to purchase some equipment and complete some additional repair and replacement projects not otherwise obtainable due to their wise use of funds allocated and keen fiscal restraint. As a result, WisDOT roadside facilities received great care and deterioration was kept far more in check than it otherwise may have been. As



budgets are kept status quo or reduced, both RAM service providers and RFW know the urgency of keeping an unwavering watch on budget dollars to assure their prudent use. As in years past, when necessary, RFW requested transference of funds from one cost center to another when dollars not absolutely needed to keep operations on par for one site were direly needed to assist the continuance of another. This ability to keep program dollars in play and employed where most needed allowed for standards to be uniformly upheld and requests for emergency dollars reduced. Cooperation from RAM service providers in this regard make the program both unique and flexible to meet the challenges each fiscal year inevitably requires while making best use of limited Department funding. In stating this, it is also true that special project dollars will continue to be sought to cure major problems such as necessary, walkway, plaza and parking area repairs and replacements that RAM budgets simply cannot afford no matter how niggardly service provider and RFW budgets are controlled.



RAM Program Scope

In fiscal 2012, 391 persons with disabilities were employed by the 23 CRPs (Community Rehabilitation Programs) contracted to provide the janitorial, maintenance and landscaping services necessary for WisDOT's roadside facilities which they perform under contracts protected by Wisconsin's "State Use Law". In spring of 2012, RFW (Rehabilitation For Wisconsin) responded to a "Request For Proposal" to continue to be the management agent for the RAM (and SWEFM) programs. RFW succeeded in its response and was awarded a two-year contract beginning on July 1, 2012. Due to the removal of a seasonal wayside in Vernon County and one in Juneau County at the end of October, 2011, the RAM program sites were reduced to 128 in fiscal year 2012. Thirty of these sites are year-round rest area facilities.



Annual Work Program

The Rest Area Maintenance Program contracts are actual cost reimbursement contracts between Wisconsin Department of Transportation and State Use certified community rehabilitation programs (CRPs). Contract costs are developed annually with CRPs and reviewed with the Department. Detailed contract budget documents include salaries, fringe benefits, material & supplies, equipment and vehicle operating costs, contractor service costs, site liability insurance, professional vendor services (trash removal, plumbing, HVAC, septic pumping, etc.) and other maintenance costs.

The fiscal year 2012 period was comprised of two accounting periods. The first was for three months, July 1, 2011 – September 30, 2011. WisDOT issued status quo budget directives for the RAM Program. In response, RFW negotiated with service providers and presented the fiscal year first 3-month 2012 annual work program to WisDOT with an overall total of \$1,842,325.87 for custodial, landscape maintenance, minor repairs and program management services. When compared to the same 3 months in the calendar year 2010 period, this was a 0.60% overall net change or \$11,043.15. This total was approved and implemented by WisDOT. The second accounting period was for nine months, October 1, 2011 – June 30, 2012. Status quo budget directives were issued again. RFW negotiated with service providers and presented the fiscal year 9-month 2012 annual work program to WisDOT with an overall total of \$4,640,556.78 for custodial, landscape maintenance, minor repairs and program management services. When compared to the same 9 months in the calendar year 2010/2011 periods, this was a change of 1.35% or \$61,591.14. This total was approved and implemented by WisDOT.



Detailed annual work program notes are available at the end of this report.

The RAM Program is an actual cost reimbursement contract: CRP's invoice WisDOT monthly for incurred expenses. Table 1 shows a summary of Program actual expenditures. Fiscal year 2012 (3-month and 9-month combined) was 99.29% (\$42,688.02) of budget for custodial care, landscape maintenance, minor repairs, and program management services. Program expenses are tracked using project identification numbers for each cost center and are included within.

Fiscal Year 2012 was 99.29% of budget.

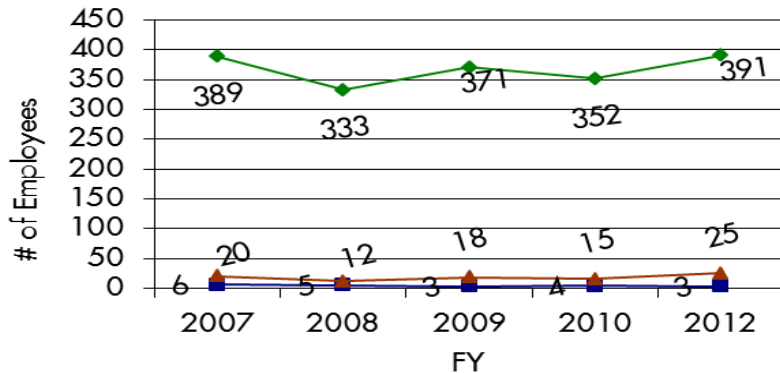
Table 1: FY 2012 Actual Cost Summary

Project Title	Actual cost
RFW RAM Program Management Services	\$ 505,385.74
Custodial Care & Landscape Maintenance Services (CCLM) and Facility Repair & Emergency Costs	\$ 5,980,783.54
Facility Repair and Emergency Costs completed by CRPs (included within CCLM total above)	\$ 186,829.37
Facility Repair by Non-CRP Contracted Vendors	\$ -
Subtotal Services and Facility Repair	\$ 6,486,169.28
Upgrades for Project ID #1000-01-89	\$ 173,275.00
Grand Total Cost of Operations	\$ 6,659,444.28

CRP Contracts

The fiscal year 2012 period contains data for July 1, 2011 – June 30, 2012. The data for the interim 6-month period January 1, 2011 – June 30, 2011 required to transition back to a fiscal year accounting system is not included in this report. RAM Program contracts provided 153,760 hours of employment to 391 individuals with disabilities. Wages paid to workers with disabilities totaled \$1,216,487.00 with an average hourly wage of \$6.70. The program sites were used for vocational training with anticipated

outcome of job placement in the community or elevated skills to continue on site. Twenty-five individuals moved on to other jobs within their community with the work experience gained by working at RAM Program sites. Three individuals with disabilities were promoted to supervisory positions within the Program.



- ◆ Total Workers With Severe Disabilities
- Workers Promoted to Supervisory Positions
- ▲ Workers Moved to Jobs in Community

RFW Program Management

In the RAM program, on-site management is provided by the service provider. RFW provides oversight management on behalf of WisDOT that covers a number of areas. RFW inspectors assure that facility janitorial, maintenance and grounds care standards and operations are maintained to the expectations of WisDOT and the traveling public. The RFW RAM management team works with providers to assure that budgets are properly submitted and adhered to as well as assuring that expenditures are proper and prudent. Capital improvement needs are also identified and WisDOT staff alerted to these requested projects. RFW RAM provides written specifications to WisDOT staff as necessary when projects are approved and RFW RAM may solicit bidders to same in certain circumstances when WisDOT Purchasing need not shepherd the bid process. RFW also maintains and updates manuals for the program and regularly produces articles of interest and education useful to service providers via the RAM “Providers Only” website. RFW RAM also solicits and shares information from service providers regarding successful products and methods being employed in the field. RFW RAM also constructs and maintains the entire RAM database as needed for WisDOT and providers.



Website

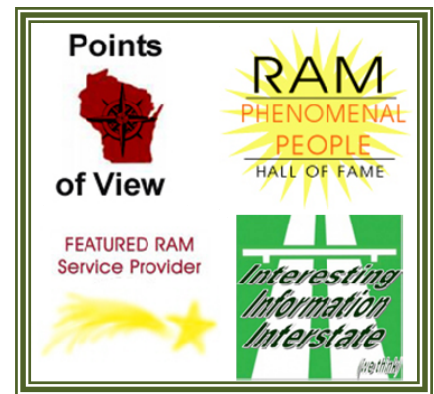
RFW maintains a website dedicated to the RAM Program. The public area provides travel and safety information for travelers, roadside facility locations, a list of Hall of Fame recipients, points of interest and general information. “Interesting Interstate Information” is a newsletter that provides historical facts and general transportation and safety information. Travelers are able to complete an online comment card to share their rest area experience. Traveler comments are posted to highlight positive feedback. A site phone directory is provided for lost and found inquiries to assure a timely response.

The “Service Provider Only” section provides service providers with several newsletters and articles that provide a resource of tips to assist in maintaining high standards of custodial and landscape maintenance. Online editions of the RAM training and program manuals are kept current and accessible. Information regarding training opportunities, free webinars and product vendor resources are also available.



In FY 2012, RFW added a Supervisor's Calendar to provide quick reference for supervisors to plan their daily, weekly and monthly schedules. "Frugally Flush" is a new money-saving column that was added to provide service providers with cost saving ideas. RFW began its training video library which will be expanded upon in FY 2013.

In FY 2012, 2,340 visitors viewed the RFW RAM website. The public home page was the most frequently visited. Other high traffic public pages that were visited include: "Contact Us", "Featured Service Provider", "Ill Newsletter", "Inspector's Awards", "Who Are The RAM Participants", "Points of View", "Hall of Fame" and "Travelers Comments". Visits from other states such as: Minnesota, Illinois, Michigan and Iowa to name a few have been identified as visiting the RAM website.



Service providers referred to information provided in the Service Providers Only section of the website. Frequently visited pages include: Program Manual updates, Supervisor's Calendar, Nuts & Bolts as well as viewing topics, tips and resources posted on the "Service Providers Only" Home Page.

RFW continues to update and streamline its website to continue to provide service providers and WisDOT with convenient resources.

New and Innovative

Fiscal 2012 saw the launch of a new computer based inspection format used by the RFW RAM quality assurance inspectors. Inspectors now fill out electronic forms on notebook style computers while in the field. Inspections are sent via air card to the RFW server where they are transmitted to the Operations Director's computer for review and edit before sending on to the appropriate service provider. Inspections generally are received by providers within 24 hours of being conducted providing much more current and relevant information upon which to act. Eventually, it is hoped that it will be fiscally affordable to also execute equipment inventories and other functions via the field computers.

In order to help control irritable insect populations at roadside facilities for the comfort of guests, RFW had service providers purchase tree swallow or bat houses to be installed at both rest area and wayside sites. This "green" and economical pest control program is trumpeted to facility users via an instructional flyer in map cases.



Due to constantly rising fuel prices, RFW RAM had to make changes to its three car fleet to insure consistent visitation to sites in concurrence to its contract. Vehicles were downsized from six and eight cylinder models to compact four cylinder vehicles resulting in the fuel savings necessary to keep operations on par.

In deference to the traveling public's desire to access seasonal waysides during the autumn months, WisDOT ordered that unless necessary by adverse experience, waysides would not be gated at their mid-September closing date. Restroom buildings were still closed, locked and wrapped, but parking lots and grounds remained available to the motoring public.

Traffic Counts

RFW manages traffic data collected from roadside facilities. According to the data collected, approximately 16 million people used the roadside facilities in FY 2012.

The single highest daily rest area traffic recorded for FY 2012 was 1,289 vehicles stopped at rest area 12 located WB on I-90/94/39 in Columbia County. The lowest single daily rest area traffic volume recorded for FY 2012 was 108 vehicles stopping at rest area 101 located on USH 45 in Waupaca County.

June, July and August continue to be the busiest months. July had the highest traffic volume with an average of 910 vehicles per site per day and an average of 2,275 daily visitors.

More site specific data will be reported in the upcoming Annual Rest Area Traffic and Water Usage Report which will be published in February 2013.



Water Usage

RFW maintains a comprehensive database of rest area water usage as part of the program management services for the RAM Program. The combined rest area average water usage per month was 78,334 gallons in FY 2012 which is approximately 8% higher than CY 2010.

Columbia rest areas have the highest rest area annual water usage recorded for FY 2012. Approximately 175,529 gallons was used at rest area 11 and approximately 187,833 gallons was used at rest area 12 which relates to high traffic volume.



RFW prepared an annual Rest Area Traffic and Water Usage Report for WisDOT in February 2012 which provides various reports showing traffic data and water usage for a twelve month period (December 2010 – November 2011).

Quality Assurance

Quality assurance is indeed a team effort. Each crew member must be trained properly to perform the duties assigned for the outcomes expected. Crew leaders must review each crew person's work to ensure that proper methods are used and outcomes are acceptable. And, RFW RAM inspectors work with site management to assure that facilities are receiving good care and that guests find a clean and safe environment upon each visit. RFW RAM, WisDOT and service providers collaborate to keep high standards and provide a positive experience for the traveling public.



Consultations: Ongoing communications between RFW RAM staff and service provider supervisory staff provide a solid foundation of understanding and partnership that provide for the common understanding of RAM program goals and the positive outcomes that travelers experience. Inspections, on-site meetings, phone conversations and e-mails are all important communicative vehicles used by all parties to the RAM program on a regular basis. When standards and goals are clearly understood by all parties, miscommunications are infrequent and everyone understands their respective roles in the entire process.

Inspections: RFW RAM field inspections are conducted on a regular basis by the RFW RAM quality assurance team. The state is divided and served by one northern and one southern inspector with occasional inspections made by the Operations Director as necessary. When supervisory personnel are on site during an inspection, the inspector will share observations with supervisors as well as

discuss any areas of concern to both party and possible solutions to employ. Completed inspection forms are sent as soon as possible to the appointed service provider management person to share with on-site staff and are entered into the RFW RAM inspection database. Stability and experience of the RFW RAM inspectors allow site crews an expectation of consistency in inspections made and standards expected.



Statistics: RFW analyzes and reports levels of service in order to reduce or eliminate problems in a timely manner. This includes information collected through site inspections, traveler feedback from comment cards and e-mail. Areas of concern are detected and corrected before they become issues. RFW performed 677 announced and random site inspections in FY 2012. Overall standards at all facilities were met 99-100% across all inspection categories. Inspection results were summarized and reported to WisDOT on a regular basis as means of quality control. RFW awarded 72 Hall of Fame Awards for excellent inspection and completion of projects. See Site Summary Grand Totals Report on page 25 for the Inspection Summary.

Public Feedback: RFW obtains public feedback through various facets. Comment cards which are provided at the rest areas are the most commonly used by travelers. RFW also receives public feedback via electronic resources such as e-mail and the RAM website. A total of 1,404 comments were received during FY 2012. Travelers from forty-two states and eight countries visited Wisconsin rest areas. Approximately sixty-one percent of the comments were from travelers residing in the Midwest. Approximately three percent of the comments came from citizens of other countries including: Canada, Denmark, England, Mexico, Netherlands, Palestine, Romania, and the United Kingdom. Fiscal Year 2012's rating of 1.44 is on a scale of 1 to 5, 1 being best.



Many comments commended the site crews for their dedication and positive attitude for maintaining the cleanliness of the facilities, tending to the beautiful flowers and maintaining the grounds. In addition, many travelers appreciate the amenities at the rest areas such as weather monitors and recycling program. As in the previous years, some travelers expressed the need for Wi-Fi, maps and literature.

See Site Statistics Report on page 25 for the Comment Card Summary and the total number of times specific amenities were used at the sites.

Facility Repairs and Upgrades Projects

FY 2012 offered few improvements gained through Upgrade Project funding for items such as installation of water filtration, sidewalk and curb repairs and air conditioning replacement noted in the "Facility Repairs and Upgrades" report on page 35. A multitude of additional small and medium repairs and improvements were accomplished through "extra work", all of which are listed in the "Extra Work by WisDOT Project ID" report on page 26.

Tourist Information Literature

Local Convention and Visitor Bureaus distribute maps and literature at Kenosha County Rest Area 26, La Crosse County Rest Area 31 and Rock County Rest Area 22. AdLit continues to distribute tourism brochures and maps at Columbia County



rest areas 11 & 12 and Juneau County rest areas 9 & 10.

Preventative Maintenance

The RAM preventative maintenance (PM) program was established by RFW RAM in 2001 and has been successfully executed by RAM service providers since that time. By virtue of a PM manual and record retention section thereof, service providers perform mandated monthly requirement functions for buildings, physical plant components and septic systems. PM records are collected annually and entered into the RFW RAM Facility Maintenance database for updating and for use in detecting problematic components and useful life. This information can be usefully applied to budgeting and repair and replacement planning.

Program Data Summaries

Data Summaries are attached to this report which provides detailed cost information of sites included in the program. The summaries include the FY 2012 Annual Work Program, Site Summary, Extra Work Summary and Facility Repairs and Upgrade Projects Summary. Contact Rehabilitation for Wisconsin for additional information about the RAM Program.





Fiscal Year 2012 RAM Service Providers



Barron County DDS, Barron

Black River Industries, Medford



Chippewa River Industries, Chippewa Falls

Clark County Adult Development Services, Greenwood

Curative Care Network, West Allis



Easter Seals Southeast Wisconsin, Inc., Waukesha

Endeavors Adult Development Center, Balsam Lake



Handishop Industries, Tomah

Headwaters, Inc., Rhinelander

Highline Corporation, Hurley



Holiday House of Manitowoc, Inc., Manitowoc

Indianhead Enterprises, Menomonie



Kenosha Achievement Center, Kenosha

L.E. Phillips Career Development, Eau Claire

Northwoods Inc. of Wisconsin, Portage



Opportunities, Inc., Fort Atkinson

Riverfront, Inc., La Crosse



Superior Vocations Center, Inc., Superior

Ventures Unlimited, Inc., Shell Lake

Vernon Area Rehabilitation Center, Viroqua



VIP Services, Inc., Elkhorn



Waupaca County Industries, Manawa

Waushara Industries, Wautoma





“Thanks for the water bottle filling station! Great for eco-friendly hydration.”



“Keep doing a great job at keeping the facility clean. Thank you for your services. The staff does a great job!”



“I’m impressed that you do not use paper towels! Keep up the great work and continue “green” practices.”



“I’ve been a truck driver for 20 years and Wisconsin’s rest areas are by far the best in the U.S. Thank you for doing an excellent job!”



“I stop here every week. You do an excellent job! The restrooms are always clean and tidy. Keep up the good work.”



“The building and grounds are beautiful. The grounds are so well manicured.”

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Wisconsin Rest Area Maintenance Program
FY 2012 3-Month (July - September) Annual Work Program & Notes

prepared by RFW, Inc.

Work Center County	Sites	CY 2010 July-Sept Operating Budget	FY 2012 Budget Request (July-Sept)	Difference	Percent
BARRON COUNTY DDS					
BARRON	RA-33, RA-34	\$57,173.63	\$48,288.19	(\$8,885.44)	-15.54%
BARRON	W-1	\$4,409.92	\$0.00	(\$4,409.92)	-100.00%
Totals		\$61,583.55	\$48,288.19	(\$13,295.36)	-21.59%

NOTES:

RA 33/34: Salaries decrease by \$14,107.80 - staff changes. M/S increase of \$2,487.27. Intended mower/blower purchase (92%) depreciation payment of \$383.33 aug-sept. Weed trimmer purchase in august \$200 total. Misc. equipment cost increase by \$125.01 total. Fuel, Oil, Other increase by \$150 total. Vehicle depreciation payment complete remove \$681.46/mo. Fuel increase by \$25.02 total. Repairs increase by \$300 total. CSC increase of \$1,419.00. Special vendor services increase by \$1,793.78 - staff changes.

w-Barron: Salaries decrease by \$1,178.96 total - staff changes. Cleaning Supplies increase by \$15/month, Grounds/repairs increase by \$40/month, Misc M/S increase by \$25/month. Intended mower/blower (8%) purchase begins depreciation @ \$115.56/mo aug-sept. Truck depreciation payment complete remove \$433.35 total. CSC increases by \$115.68 total.

BLACK RIVER INDUSTRIES

TAYLOR	W-1, W-2, W-6, H-5	\$12,045.16	\$12,398.11	\$352.95	2.93%
Totals		\$12,045.16	\$12,398.11	\$352.95	2.93%

NOTES:

w-Taylor: Salaries increase by \$379.60 total. M/S decrease by \$10 total. Mower depreciation payment is adjusted to complete schedule from \$391.28 to \$270.83 for july-aug and from \$391.28 to \$90.53 for sept. Fuel increase by \$450 total. Increase Septic Services by \$75

CHIPPEWA RIVER INDUSTRIES

CHIPPEWA (north)	H-5, W-8, W-13, H-16	\$9,822.70	\$8,990.20	(\$832.50)	-8.48%
RUSK	W-7	\$7,700.97	\$6,867.67	(\$833.30)	-10.82%
Totals		\$17,523.67	\$15,857.87	(\$1,665.80)	-9.51%

NOTES:

w-Chippewa: Truck depreciation completed in 2010 from \$416.25 to \$0.00 for july-august.

w-Rusk: Truck depreciation payment ended in 2010 from \$416.65 to \$0.00 for july-august.

CLARK CO ADS

CLARK	T-3	\$939.12	\$939.12	\$0.00	0.00%
Totals		\$939.12	\$939.12	\$0.00	0.00%

NOTES:

w-Clark: No changes

CURATIVE CARE NETWORK

MILWAUKEE	P&R (7 lots), Intersection Areas (3)	\$27,563.67	\$26,627.04	(\$936.63)	-3.40%
MILWAUKEE	STH 794	\$26,182.13	\$25,245.50	(\$936.63)	-3.58%
Totals		\$53,745.80	\$51,872.54	(\$1,873.26)	-3.49%

NOTES:

P&R Milw: Walk behind mower depreciation payment ends \$141.45/mo is removed, zero turn mower depreciation payment ends \$172.92/mo is removed. Vehicle insurance increase for a total of \$6.48.

STH 794: Budgeted mower depreciation payment complete remove \$172.92/mo. Budgeted mower depreciation payment complete remove \$141.45/mo. Vehicle insurance increase for a total of \$6.48.

Wisconsin Rest Area Maintenance Program
FY 2012 3-Month (July - September) Annual Work Program & Notes

prepared by RFW, Inc.

EASTER SEALS OF SE WI

JEFFERSON	W-3	\$12,921.61	\$12,337.78	(\$583.83)	-4.52%
WAUKESHA	P&R (2 lots)	\$21,985.02	\$17,390.31	(\$4,594.71)	-20.90%
RACINE	H-7				
Totals		\$34,906.63	\$29,728.09	(\$5,178.54)	-14.84%

NOTES:

w-Jefferson: Budgeted mower depreciation @\$55.11/mo, Budgeted trailer depreciation @\$42.12/mo, Weed trimmer from \$81.65 to \$0.00 for july. Powervac/blower from \$31.00 to \$0.00 for august. Truck depreciation payment from \$343.18 to \$88.89 for july-sept.

p&r-Wauk/Racine: New mower purchase adds depreciation payment \$192.89/mo, new trailer purchase adds deprecation payment of \$147.44/mo. Pushmowers purchases removed from \$767.00 to \$0.00 for july-sept, weed trimmers purchases removed from \$209.00 to \$0.00 for july-sept. Powervac/mower purchase removed from \$195.84 to \$0.00 for aug. 2007 Truck deprecation payment completes remove \$830.62/mo.

ENDEAVORS ADULT DEVELOPMENT CENTER

POLK	W-1, H-4, M-B	\$11,848.49	\$9,792.15	(\$2,056.34)	-17.36%
Totals		\$11,848.49	\$9,792.15	(\$2,056.34)	-17.36%

NOTES:

w-Polk: Decrease paper and consumables by \$140 total. Increase Equipment Operating by \$47.77 total, Increase Equipment repairs by \$195 total, Trailer purchase 2010 from \$2000.00 to \$0.00 for July. Increase trash services by \$4/month. Remove rental shed for a total of \$225.

HANDISHOP INDUSTRIES

GRANT	RA-106	\$42,295.21	\$42,932.71	\$637.50	1.51%
JACKSON	RA-53, RA-54	\$103,090.79	\$108,533.69	\$5,442.90	5.28%
JUNEAU	RA-9, RA-10	\$105,003.55	\$107,689.88	\$2,686.33	2.56%
JUNEAU	W-2, W-5	\$16,598.78	\$21,405.29	\$4,806.51	28.96%
MONROE	RA-16	\$44,991.23	\$46,070.59	\$1,079.36	2.40%
LA CROSSE	RA-15				
LA CROSSE	W-8	\$10,964.87	\$11,039.87	\$75.00	0.68%
WOOD	W-4	\$10,724.86	\$12,160.65	\$1,435.79	13.39%
Totals		\$333,669.29	\$349,832.68	\$16,163.39	4.84%

NOTES:

RA 106: Budgeted mower depreciation payment of \$250.00 is adjusted to actual depreciation payment of \$219.53.

RA 53/54: Salaries increase by \$358.11 total. Fringe Benefits increase by \$1,984.05 total. Mower depreciation payment @\$279.31/mo. Projected powervac/blower purchase in sept adds \$1,500.00. Budgeted vehicle depreciation payment from \$877.78 to \$893.19 to match actual depreciation cost for july-sept. CSC Increase by \$735.00 total.

RA 9/10: Salary increase \$2625, 2.5%. Intended equipment purchases blower/vac \$1600, hedge trimmer \$375. Extended reimbursement of vehicle to full year adds \$5250.

w-Juneau: Truck depreciation payment @\$1,502.17/mo. CSC Increase by \$300 total.

RA 15/16: Fringe benefits increase by \$646.13. Vehicle depreciation payment from \$877.78 to \$887.19 for july-sept to match actual cost. CSC increase by \$225.00. Portable Toilet Services increase by \$60/month.

w-LaCrosse: CSC Increase of \$75.00 total.

w-Wood: Fringe Benefit increase by \$146.45 total. Mower depreciation payment from \$0.00 to \$404.78 for july-sept. CSC Increase by \$75.00 total.

Wisconsin Rest Area Maintenance Program
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prepared by RFW, Inc.

HEADWATERS INC.

LINCOLN	W-4	\$57,457.12	\$57,905.35	\$448.23	0.78%
ONEIDA	W-10, W-13				
VILAS (east)	W-23, W-29, W-31, H-22				
FOREST	W-4				
Totals		\$57,457.12	\$57,905.35	\$448.23	0.78%

NOTES:

w-Lincoln,Oneida,Vilas,Forest: Trucks depreciation payment updated from \$2,333.33/mo to \$2,482.74/mo to match actual costs.

HIGHLINE CORP.

IRON	RA-103	\$36,507.90	\$35,525.46	(\$982.44)	-2.69%
IRON	W-5, M-A, S-7	\$18,087.83	\$18,816.68	\$728.85	4.03%
VILAS (west)	W-3				
ASHLAND	W-2	\$6,083.63	\$6,812.48	\$728.85	11.98%
Totals		\$60,679.36	\$61,154.62	\$475.26	0.78%

NOTES:

RA 103: Mower depreciation payment of \$491.22 completes in August/2011.

w-Iron,Vilas: Budgeted mower depreciation payment @ \$212.95/mo. CSC Increase of \$90.00 total.

w-Ashland: Budgeted mower depreciation adds in @ \$212.95/mo. CSC increase of \$90 total.

HOLIDAY HOUSE

MANITOWOC	RA-51, RA-52	\$62,464.68	\$64,870.90	\$2,406.22	3.85%
MANITOWOC	W-4, W-10, SO-J, SO-K, SO-L	\$14,346.68	\$14,349.26	\$2.58	0.02%
Totals		\$76,811.37	\$79,220.16	\$2,408.80	3.14%

NOTES:

RA 51/52: Salaries increase by \$743.36 total. Fringe Benefits decrease by \$1,728.15 total. Uniform increase by \$75 total. Equipment operating increase for total of \$275. Vehicle depreciation payment added \$818.67/mo. CSC Increase by \$150.00 total. Trash increase by \$90 total, electrical service decrease by \$100 total, plumbing services increase by \$500, softener salt decrease by \$300 total. Meetings mileage decrease by \$200 total.

w-Manitowoc: Salaries decrease by \$197.51 total. Fringe benefits increase by \$13.09. Decrease cleaning supplies by \$25 total, Decrease Paper and other consumables by \$25 total. Decrease Equipment MISC by \$50 total, Increase Equipment Operating by \$25 total, Mower depreciation from \$335.00 to \$333.33 for july-sept. Fuel increase by \$107 total. Oil Change decrease by \$50. CSC Increase by \$75.00 total. Trash increase \$10/month.

INDIANHEAD ENTERPRISES

DUNN	RA-61, RA-62, P&R (1 lot)	\$84,361.72	\$84,586.72	\$225.00	0.27%
Totals		\$84,361.72	\$84,586.72	\$225.00	0.27%

NOTES:

RA 61/62: Budgeted depreciation payment from \$277.78 to \$352.78 for july-sept to account for van completion and truck addition.

KENOSHA ACHIEVEMENT CTR

KENOSHA	RA-26, M-F, M-G, H-5, Vacant lot	\$99,284.10	\$98,747.01	(\$537.09)	-0.54%
Totals		\$99,284.10	\$98,747.01	(\$537.09)	-0.54%

NOTES:

RA 26: Tractor depreciation payment complete remove \$179.03/mo.

LE PHILLIPS CDC

CHIPPEWA (south)	W-11, H-15	\$18,882.26	\$18,882.26	\$0.00	0.00%
EAU CLAIRE	W-4				
DUNN	W-6				
Totals		\$18,882.26	\$18,882.26	\$0.00	0.00%

NOTES:

w-Chipp, EauClaire, Dunn: No change.

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NORTHWOODS INC. OF WI

ADAMS	T-2, T-7, W-4	\$14,822.63	\$13,413.26	(\$1,409.37)	-9.51%
COLUMBIA	RA-11, RA-12	\$170,500.65	\$171,345.94	\$845.29	0.50%
DODGE	RA-63, RA-64	\$50,967.10	\$52,302.95	\$1,335.85	2.62%
MARQUETTE	RA-81, RA-82	\$42,616.91	\$45,279.33	\$2,662.42	6.25%
Totals		\$278,907.29	\$282,341.48	\$3,434.19	1.23%

NOTES:

w-Adams: Fringe Benefits decrease by \$49.48 total. Budgeted tractor depreciation payment from \$554.01 to \$302.14 for july to complete schedule and from \$554.01 to \$0.00 for aug-sept.

RA 11/12: M/S increase to be in line with actual costs at new facility \$9,370.50. Scissors lift depreciation payment complete remove 66.67/mo, Snowblower purchase removed from \$3,000.00 to \$0.00 for july. Trailer purchase removed from \$3,600.00 to \$0.00 for july, sidewalk edger purchase removed from \$500.00 to \$0.00 for july. Chainsaw purchase removed from \$1,000.00 to \$0.00 for july. Budgeted vehicle depreciation payment from \$1228.92 to actual payment \$1153.85 for july-sept.

RA 63/64: Increase Materials and Supplies to more closely resemble actual cost levels. Budgeted depreciation payment from \$778.17 to \$745.07 for july-sept. Remove \$650 for Septic Services in July. Add cell phone @ \$70/month.

RA 81/82: M/S increase to match actual costs. Budgeted depreciation payment from \$1080.29 to \$1045.43 for july-sept to reflect actual costs. Add cell phone cost @\$70/month.

OPPORTUNITIES INC.

JEFFERSON	RA-13, RA-14	\$98,490.30	\$100,502.87	\$2,012.57	2.04%
Totals		\$98,490.30	\$100,502.87	\$2,012.57	2.04%

NOTES:

RA 13/14: Budgeted tractor deprecation payment from \$555.56 to \$552.78 for july-sept to match actual cost. Budgeted vehicle depreciation payment from \$1332.00 to \$2422.36 for July to account for new (2010) truck and van purchases. Budgeted vehicle depreciation payment from \$1332.00 to \$1757.03 for aug,sept to account for new (2010) truck and van purchases and 2008 van depreciation payment complete. Office supplies @ \$25/month.

RIVERFRONT INC.

LA CROSSE	RA-31, M	\$33,628.73	\$33,628.73	\$0.00	0.00%
Totals		\$33,628.73	\$33,628.73	\$0.00	0.00%

NOTES:

RA 31: No change.

SUPERIOR VOCATIONS

BAYFIELD	W-6, W-10	\$56,079.03	\$54,847.26	(\$1,231.77)	-2.20%
BURNETT	M-J, S-9				
DOUGLAS	W-3, W-6, M-A, M-B				
DOUGLAS	RA-23	\$40,444.45	\$40,251.03	(\$193.42)	-0.48%
Totals		\$96,523.47	\$95,098.28	(\$1,425.19)	-1.48%

NOTES:

w-Bayfield, Burnett, Douglas: Tractor depreciation payment of \$377.93 ends in july and intended mower depreciation begins in august @\$425.44/month. One truck depreciation payment ends payment from \$1,881.46 to \$1313.22.00 for july-sept

RA 23: Tractor depreciation payment complete remove \$53.99 for july. Intended mower purchase depreciation payment begins in august @\$212.72/mo. Depreciation payment from \$775.44 to \$587.15 for july-sept to account for one truck completing depreciation.

VENTURES UNLTD

WASHBURN	W-4, W-7, W-10,H-8, H-9	\$16,366.77	\$15,054.91	(\$1,311.86)	-8.02%
Totals		\$16,366.77	\$15,054.91	(\$1,311.86)	-8.02%

NOTES:

w-Washburn: Intended mower purchase \$8000/18=\$444.44/month PMT. Truck depreciation complete in july remove \$1,100.37/mo aug-sept.

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VERNON AREA REHAB. CENTER

VERNON	W-2, W-6, W-10, H-3, H-4, H-7, H-8	\$24,066.70	\$24,922.22	\$855.52	3.55%
Totals		\$24,066.70	\$24,922.22	\$855.52	3.55%

NOTES:
w-Vernon: Decrease paper & other consumables by \$210 total. Mower depreciation from \$333.41 to \$466.31 for July and from \$0.00 to \$466.31 for Aug-Sept.

VIP SERVICES, INC.

ROCK	RA-17	\$65,509.38	\$69,374.32	\$3,864.94	5.90%
ROCK	RA-22	\$78,360.73	\$82,499.95	\$4,139.22	5.28%
WALWORTH	RA-35, RA-36	\$38,521.85	\$43,901.66	\$5,379.81	13.97%
WALWORTH	M-B, P&R (1)	\$3,831.40	\$3,969.08	\$137.68	3.59%
Totals		\$186,223.36	\$199,745.01	\$13,521.65	7.26%

NOTES:
RA 17: VIP has 3 pay periods in September, 2010CY it occurred in October, increase salaries by \$5,139.71. VIP has 3 pay periods in September, 2010CY it occurred in October, increase fringe benefits by \$1,700.00. Truck and van depreciation payment complete remove \$991.59/mo July-Sept.
RA 22: VIP has 3 pay periods in September, in 2010CY it occurred in October, increase salaries by \$4,945.18. VIP has 3 pay periods in September, in 2010CY it occurred in October, increase fringe benefits by \$2,300.00. Truck and Van depreciation payment complete remove \$1035.32/mo.
RA 35/36: VIP has 3 pay periods in September, in CY2010 it occurred in October, increase salaries by \$3,573.40. VIP has 3 pay periods in September, in CY2010 it occurred in October, increase fringe benefits by \$1,550.00. Floor scrubber depreciation payment added \$85.47/mo.
w-Walworth: VIP has 3 pay periods in September, in CY2010 it occurred in October, increase salaries by \$137.68.

WAUPACA COUNTY INDUSTRIES

WAUPACA	RA 101	\$24,966.14	\$21,880.54	(\$3,085.60)	-12.36%
WAUPACA	W-6, W-7	\$18,456.39	\$16,208.86	(\$2,247.53)	-12.18%
Totals		\$43,422.53	\$38,089.40	(\$5,333.13)	-12.28%

NOTES:
RA 101: Salaries decrease by \$1,796.50 total. Fringe Benefits decrease by \$1,237.56 total. Budgeted mower depreciation payment from \$333.33 to \$194.61. Mileage increase by \$105 total. Fuel increase by \$600 total. Repairs increase by \$150 total. 2005 Truck Completes depreciation completes remove monthly payment of \$243.46. Trash Services increase by \$80/month.
w-Waupaca: Salaries increase by \$1,003.02. Fringe Benefits increase by \$188.41. Fuel increase by \$75 total. Oil increase by \$15 total. Truck depreciation payment complete remove \$1186.32/mo. Increase Trash Services by \$10/month.

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WAUSHARA INDUSTRIES

WAUSHARA	W-6	\$7,665.92	\$5,671.96	(\$1,993.96)	-26.01%
Totals		\$7,665.92	\$5,671.96	(\$1,993.96)	-26.01%

NOTES:
w-Waushara: Mower/vac \$125.00 purchase removed from july, Weed trimmer \$140.00 purchase removed from sept. CSC decrease by \$1,728.96 total.

	CY 2010 July-Sept Operating Budget	FY 2012 July-Sept Request	Difference	Percent
CCLM & Recycling Services Total	\$1,709,032.72	\$1,714,259.75	\$5,227.03	0.31%
PROGRAM MANAGEMENT FEE	\$122,250.00	\$128,066.12	\$5,816.12	4.76%
GRAND TOTAL CCLM & PROGRAM MANAGEMENT FEE	\$1,831,282.72	\$1,842,325.87	\$11,043.15	0.60%
WisDOT AVAILABLE PROGRAM FUNDS -	\$1,831,282.72	\$1,831,282.72	\$0.00	0.00%
RAM PROGRAM (Available/Deficit)--	\$0.00	(\$11,043.15)		
Percent Available/Deficit / Program Available Funds	0.00%	-0.60%		

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Work Center		CY 2010/2011 Oct- June Operating Budget	FY 2012 Budget Request (Oct-June)	Difference	Percent
County	Sites				
BARRON COUNTY DDS					
BARRON	RA-33, RA-34	\$138,498.55	\$154,766.09	\$16,267.54	11.75%
BARRON	W-1	\$3,355.11	\$3,602.14	\$247.03	7.36%
Totals		\$141,853.66	\$158,368.23	\$16,514.57	11.64%

NOTES:

RA 33/34: Salaries decrease by \$6,132.86 - staff changes. Fringe benefits increase a total of \$5,382.52. M/S increase of \$6,561.81. Intended mower/blower purchase (92%) depreciation payment of \$383.33 oct-june. Misc. equipment increase \$500.00 total. Equipment fuel increase \$600.00 total. Remove snowblower purchase in Jan. \$260.00. Remove powervacblower purchase from April \$250.00. Remove chainsaw purchase from March \$350.00. Vehicle depreciation payment complete remove \$681.46/mo. Vehicle fuel increase by \$75.06 total. Vehicle repairs increase \$900.00 total. Increase CSC \$3,263.40 total. Special vendor services increase by \$5,681.26 - staff changes. Intended vehicle purchase @ 92% allocation adds \$511.11/month Oct.-June.

w-Barron: Salaries increase by at total of \$319.08. Cleaning M/S increase by \$30.00 total. Grounds M/S increase by \$80.00 total. Misc. M/S increase by \$50.00 total. Budgeted tractor depreciation from \$0.00 to \$66.67 for Oct. and from \$39.00 to \$66.67 for May-June. Increase CSC by \$57.92 total. Decrease septic SVS by \$100.00 total. Intended vehicle purchase @ 8% allocation adds \$88.89/month Oct.,May,June.

BLACK RIVER INDUSTRIES

TAYLOR	W-1, W-2, W-6, H-5	\$8,386.42	\$7,667.16	(\$719.26)	-8.58%
Totals		\$8,386.42	\$7,667.16	(\$719.26)	-8.58%

NOTES:

w-Taylor: Salaries increase by \$106.24 total. Fringe benefits increase by \$8.34 total. Equipment mower depreciation payment expires from \$391.28 to \$0.00 for Oct. and from \$391.28 to \$0.00 for May-June. Vehicle fuel increase by \$250.00 total. Septic SVS increase by \$90.00 total.

CHIPPEWA RIVER INDUSTRIES

CHIPPEWA (north)	H-5, W-8, W-13, H-16	\$6,940.30	\$7,175.02	\$234.72	3.38%
RUSK	W-7	\$5,400.87	\$6,105.46	\$704.59	13.05%
Totals		\$12,341.17	\$13,280.48	\$939.31	7.61%

NOTES:

w-Chippewa: Salaries decrease by \$56.58 total. Equipment fuel increase by \$325.00 total. Intended weed trimmer purchase in May/2012 \$225.00. Septic SVS increase by \$200 total. Misc. Labor Roof Replacement Pierside from \$312.32 to \$0.00 for May. Misc. Materials Roof Replacement Pierside from \$146.38 to \$0.00 for May.

w-Rusk: Salaries decrease by \$45.41 total. Intended weed trimmer purchase in May/2012 \$225.00. Equipment fuel increase \$325.00 total. Septic SVS increase by \$200.00 total.

CLARK CO ADS

CLARK	T-3	\$626.08	\$626.08	\$0.00	0.00%
Totals		\$626.08	\$626.08	\$0.00	0.00%

NOTES:

w-Clark: No changes

CURATIVE CARE NETWORK

MILWAUKEE	P&R (7 lots), Intersection Areas (3)	\$48,730.95	\$48,538.02	(\$192.93)	-0.40%
MILWAUKEE	STH 794	\$40,033.27	\$39,833.34	(\$199.93)	-0.50%
Totals		\$88,764.22	\$88,371.36	(\$392.86)	-0.44%

NOTES:

P&R Milw: Walk behind mower depreciation payment ends \$141.45/mo is removed, zero turn mower depreciation payment ends \$172.92/mo is removed thru May/2012. Increase \$1,506.00 total for equipment fuel expense. Vehicle fuel expense reduced \$1506.00 total. Intended Ferris Mower inc Oct./2011 50% allocation purchase @ \$104.00/month. Intended Scag Mower in Oct./2011 50% allocation @\$96.30/month.

STH 794: Budgeted equipment depreciation expires on mower payment from \$172.92 to \$0.00 for Oct-Nov. and from \$172.92 to \$0.00 for Apr-May. Budgeted equipment depreciation expires on mower payment from \$141.45 to \$0.00 for Oct-Nov and from \$141.45 to \$0.00 for Apr-June. Intended Ferris Mower inc Oct./2011 50% allocation purchase @ \$104.00/month. Intended Scag Mower in Oct./2011 50% allocation @\$96.30/month. Equipment Gas/Fuel increase a total of \$1,045.00. Vehicle Gas/Feul decrease a total of \$1,052.00.

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EASTER SEALS OF SE WI

JEFFERSON	W-3	\$10,255.42	\$10,144.61	(\$110.81)	-1.08%
WAUKESHA	P&R (2 lots)	\$33,520.64	\$30,997.29	(\$2,523.35)	-7.53%
RACINE	H-7				
Totals		\$43,776.06	\$41,141.90	(\$2,634.16)	-6.02%

NOTES:

w-Jefferson: Budgeted mower depreciation @\$48.22/mo to match actual costs. Budgeted trailer depreciation @\$36.86/mo to match actual costs. Mower depreciation payment expired from \$382.49 to \$0.00 for Oct. Remove weed trimmer purchase in May \$144.00 and in June \$81.00. Increase equipment fuel \$85.00 total. Remove hand grinder purchase in May \$30.00. Remove chainsaw purchase in May \$42.00. Intended chain saw 20% allocation purchase May \$27.00 and pressure washer 20% allocation purchase in May \$160.00. Vehicle depreciation from \$343.18 to \$88.89 for Oct. and from \$343.18 to \$88.89 for May. Add \$1,000.00 to building SVS line to account for new roof at rest room.

p&r-Wauk/Racine: Salaries decrease by \$28.55 total. New mower purchase adds depreciation payment \$197.48/mo, new trailer purchase adds depreciation payment of \$150.95/mo. Weed trimmer purchase removed in April \$264.00. Powervacmower purchase removed in Nov. and May \$195.84 and \$150.00. Chainsaw purchase removed from April \$77.00. Add \$430.00 total for equipment gas/fuel. Intended pressure washer 80% allocation purchase in May \$640.00. Intended chain saw 80% allocation purchase in May \$113.00. 2007 Truck depreciation payment completes remove \$830.62/mo.

ENDEAVORS ADULT DEVELOPMENT CENTER

POLK	W-1, H-4, M-B	\$9,861.05	\$8,903.27	(\$957.78)	-9.71%
Totals		\$9,861.05	\$8,903.27	(\$957.78)	-9.71%

NOTES:

w-Polk: Salaries increase by \$352.50 total. Fringe benefits increase by \$138.92 total. Cleaning M/S increase by \$25.00 total. Paper M/S decrease by \$45.00 total. Building repairs M/S decrease by \$20.00 total. Ground M/S decrease by \$35.00 total. Tools M/S decrease by \$50.00 total. Misc. M.S increase by \$40.00 total. Remove push mower purchase from May \$300.00. Equipment insurance increase \$150.00. Equipment operating from \$464.75 to \$480.00. Equipment fuel from \$0.00 to \$210.00. Vehicle depreciation payment expires from \$598.02 to \$0.00 for Oct. and May-June. Vehicle fuel from \$523.56 to \$700.00 total. Vehicle oil decrease by \$40.00 total. Vehicle insurance from \$261.83 to \$270.00 total. Well SVS increase by \$200.00 total and septic SVS decrease by \$15.00 total. Misc. rental shed removed \$75.00.

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HANDISHOP INDUSTRIES

GRANT	RA-106	\$113,393.07	\$120,097.70	\$6,704.63	5.91%
JACKSON	RA-53, RA-54	\$300,927.33	\$312,623.19	\$11,695.86	3.89%
JUNEAU	RA-9, RA-10	\$308,259.31	\$314,314.44	\$6,055.13	1.96%
JUNEAU	W-2, W-5	\$17,086.82	\$18,626.69	\$1,539.87	9.01%
MONROE	RA-16	\$135,489.73	\$134,209.89	(\$1,279.84)	-0.94%
LA CROSSE	RA-15				
LA CROSSE	W-8	\$10,033.94	\$14,745.58	\$4,711.64	46.96%
WOOD	W-4	\$10,389.79	\$11,956.89	\$1,567.10	15.08%
Totals		\$895,579.99	\$926,574.38	\$30,994.39	3.46%

NOTES:

RA 106: Salaries increase by a total of \$78.55 total. Fringe Benefits increase by a total of \$1,497.49 total. Budgeted mower depreciation payment of \$250.00 is adjusted to actual depreciation payment of \$219.53 for Oct-Dec. Intended vehicle purchase \$780.00/month Jan-June. Increase CSC for total of \$540.00.

RA 53/54: Increase salaries by \$706.98 total. Increase fringe benefits by \$7,463.54 total. Budgeted tractor depreciation payment from \$0.00 to \$271.39 for July-Feb. and from \$250.00 to \$271.39 for Mar-June. Budgeted tractor depreciation payment for 723-a ends in May remove \$227.82 from June. Intended chainsaw purchase in Dec. \$375.00. Remove snow blower purchases from \$170.00 to 0.00 for March-June. Decrease equipment operating by \$1,350.00. Increase equipment fuel by \$1,350.00. Vehicle depreciation payment from \$877.78 to \$893.19 for Oct-Dec and from \$900.00 to \$893.19 for Jan-June. Increase CSC by \$2,205.00 total. Increase SVS other by \$400 total.

RA 9/10: Salaries decrease for a total of \$1,171.68. Fringe benefits increase a total of \$6,744.48. Snowblower depreciation payment of \$165.33 expires in March/2012. Powervacmower purchase removed from March \$1,600.00. Sweeper purchase removed from June \$375.00. Equipment operating decrease a total of \$1800.00. Increase equipment gas/fuel \$1,350.00. Intended tractor/mower/snowblower purchase in dec @ \$290.00/month. Vehicle depreciation adjusted from \$900.00 to \$874.84 for Dec and from \$828.13 to \$874.84 for Oct-Nov to reflect actual expense. CSC increase a total of \$1,305.00.

w-Juneau: Increase fringe benefits by \$483.36. Vehicle depreciation payment from \$0.00 to \$1,502.17 for Oct. and from \$1875.00 to \$1,502.17 for May-June. CSC increase by \$300.00 total.

RA 15/16: Salaries decrease a total of \$484.68. Fringe benefits increase a total of \$1,308.45. Remove snowblower purchase from Nov. \$1,200.00 and from Jan. \$1,530.00. Remove trailer purchase from June \$375.00. Intended weed trimmer purchase in May \$375.00. Adjust budgeted vehicle depreciation from \$877.78 to \$887.19 for oct-dec and from \$900.00 to \$887.19 for jan-june to match actual costs. Increase CSC a total of \$675.00.

w-LaCrosse: Fringe benefits increase by \$435.89 total. Remove power vac purchase from May \$800.00. Intended snow blower purchase in May \$375.00. Equipment operating from \$120.00 to \$40.00 total. Equipment fuel \$80.00 total. Intended vehicle purchase in Oct. @ \$1,555.55/month depreciation payment. CSC increase by \$75.00 total. Misc. cell phone decrease by \$30.90 total.

w-Wood: Fringe benefits increase by \$102.76 total. Equipment mower depreciation payment from \$0.00 to \$404.78 for Oct. and from \$400.00 to \$404.78 for May-June. Equipment operating from \$80.00 to \$15.00 total. Equipment fuel from \$0.00 to \$65.00. Intended powervac/blower purchase in May/2012 \$975.00. CSC increase \$75.00 total.

HEADWATERS INC.

LINCOLN	W-4	\$40,764.95	\$40,914.36	\$149.41	0.37%
ONEIDA	W-10, W-13				
VILAS (east)	W-23, W-29, W-31, H-22				
FOREST	W-4				
Totals		\$40,764.95	\$40,914.36	\$149.41	0.37%

NOTES:

w-Lincoln,Oneida,Vilas,Forest: Trucks depreciation payment updated from \$2,333.33/mo to \$2,482.74/mo in Oct. to match actual costs.

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HIGHLINE CORP.

IRON	RA-103	\$105,378.14	\$101,894.56	(\$3,483.58)	-3.31%
IRON	W-5, M-A, S-7	\$13,827.24	\$15,538.34	\$1,711.10	12.37%
VILAS (west)	W-3				
ASHLAND	W-2	\$4,389.05	\$5,996.10	\$1,607.05	36.61%
Totals		\$123,594.43	\$123,429.00	(\$165.43)	-0.13%

NOTES:

RA 103: Mower depreciation payment expires from \$491.22 to \$0.00 for Oct-May. Fringe Benefits increase by \$937.40 total.

w-Iron,Vilas: Fringe benefits increase \$54.94 total. Budgeted mower depreciation payment from \$0.00 to \$212.95 Oct. Intended vehicle purchase in June/2012 add \$1,323.21/month. Increase CSC by \$105.00 total. Increase site liability insurance by \$15.00 total.

w-Ashland: Increase fringe benefits by \$39.14 total. Equipment tractor depreciation payment from \$0.00 to \$212.95 for Oct. Intended vehicle purchase in June/2012 add \$1323.21 payment. Increase CSC payment by \$45.00 total. Increase site liability insurance by \$6.75 total. Decrease septic SVS by \$20 total.

HOLIDAY HOUSE

MANITOWOC	RA-51, RA-52	\$204,415.18	\$204,443.61	\$28.43	0.01%
MANITOWOC	W-4, W-10, SO-J, SO-K, SO-L	\$11,400.70	\$13,365.37	\$1,964.67	17.23%
Totals		\$215,815.88	\$217,808.98	\$1,993.11	0.92%

NOTES:

RA 51/52: Salaries increase by \$3,346.73 total. Fringe benefits decrease by \$7,049.40 total. Budgeted Misc. M/S request decrease by \$550.00 total. Equipment Operating from \$1,475.00 to \$470.00 total, Equipment Gas/Fuel from \$0.00 to \$1,243.00. Intended pressure washer purchase \$399.00 in March/2012. Intended gas string trimmers in April,May/2012 (x2) @ \$229.99 each. Budgeted depreciation from \$0.00 to \$818.67 for Oct. and from \$694.44 to \$818.67 for Nov.-Dec. Vehicle fuel expense increase by \$2,490.00. CSC Increase by \$240.00 total. Trash removal increase by \$330.00 total, septic increase by \$100.00 total, landscape service increase by \$50.00 total. Budgeted meeting mileage reimbursement decrease by a total of \$225.00.

w-Manitowoc: Salaries increase by \$80.36 total. Fringe benefits decrease by \$8.68 total. Grounds repair M/S increase by \$35.00 total. Mower depreciation from \$335.00 to \$333.33 for Oct. Equipment operating from \$240.00 to \$100.00 total. Equipment fuel from \$0.00 to \$260.00. Intended vehicle purchase in May 2012 adds \$833.33/month depreciation payment. Vehicle oil decrease by \$5.00 total. Vehicle fuel increase by \$223.00 total. Vehicle insurance increase by \$20.00 total. CSC increase by \$25.00 total.

INDIANHEAD ENTERPRISES

DUNN	RA-61, RA-62, P&R (1 lot)	\$251,951.80	\$252,010.12	\$58.32	0.02%
Totals		\$251,951.80	\$252,010.12	\$58.32	0.02%

NOTES:

RA 61/62: Intended snow blower purchase in nov. \$1500.00. Budgeted depreciation payment from \$277.78 to \$352.78 for Oct.-Dec. and from \$630.56 to \$352.78 for Jan.-June to account for van completion and truck addition.

KENOSHA ACHIEVEMENT CTR

KENOSHA	RA-26, M-F, M-G, H-5, Vacant lot	\$301,262.35	\$309,703.21	\$8,440.86	2.80%
Totals		\$301,262.35	\$309,703.21	\$8,440.86	2.80%

NOTES:

RA 26: Salaries increase a total of \$4,501.08. Fringe Benefits increase a total of \$1,731.78. Contractor Service Cost increase a total of \$1,461.00. Trash Removal Services increase \$45.05/month and Other SVS increase by \$37.50/month.

LE PHILLIPS CDC

CHIPPEWA (south)	W-11, H-15	\$14,876.13	\$15,716.13	\$840.00	5.65%
EAU CLAIRE	W-4				
DUNN	W-6				
Totals		\$14,876.13	\$15,716.13	\$840.00	5.65%

NOTES:

w-Chipp, EauClaire, Dunn: Equipment weed trimmer from \$200.00 to \$0.00 for June. Increase well SVS \$1,040.00 total for well sealing.

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NORTHWOODS INC. OF WI

ADAMS	T-2, T-7, W-4	\$9,121.53	\$7,459.50	(\$1,662.03)	-18.22%
COLUMBIA	RA-11, RA-12	\$497,732.95	\$500,039.12	\$2,306.17	0.46%
DODGE	RA-63, RA-64	\$149,189.72	\$153,872.41	\$4,682.69	3.14%
MARQUETTE	RA-81, RA-82	\$137,497.29	\$147,100.02	\$9,602.73	6.98%
Totals		\$793,541.49	\$808,471.05	\$14,929.56	1.88%

NOTES:

w-Adams: Equipment tractor depreciation payment expires from \$554.01 to \$0.00 for Oct. and from \$554.01 to \$0.00 for May-June. Equipment operating from \$70.00 total to \$0.00. Equipment fuel from \$0.00 to \$70.00 total.

RA 11/12: Please note increases reflect a comparison of old rest areas to new rest areas and operational costs therein. Salaries increase a total of \$8,596.29. Fringe benefits increase a total of \$6,339.27. M/S increase a total of \$6,633.00. Equipment scissors lift depreciation payment removed for Oct-Dec. @66.67/month. Equipment operating decrease by \$1,125.00 total. Equipment gas/fuel increase by \$1,125.00 total. Budgeted vehicle depreciation from \$1,228.92 to \$1153.85 for Oct. and from \$1,228.92 to \$603.44 for Nov-June. Vehicle fuel from \$0.00 to \$7,200.00. Vehicle operating from \$8,325.00 to \$135.00 total. Vehicle repairs from \$0.00 to \$450.00 total. Vehicle insurance from \$0.00 to \$1,170.00 total. Window cleaning SVS increase by \$560.00 total. Plumbing SVS decrease by \$50.00 total. Intended 33% allocation Dodge Caravan purchase in Nov./2011@138.89/month.

RA 63/64: Increase salaries by \$712.35 total. Increase fringe benefits by \$900.00 total. Increase cleaning M/s/ by \$321.00 total. Increase paper M/S by \$2,610.00 total. Increase building repairs and maint. By \$1,125.00 total. Intended trailer purchase \$2000.00. Vehicle depreciation payment from \$778.17 to \$745.07 to match actual cost for Oct. and from \$778.17 to \$152.51 for Nov-Dec. to account for expiring truck payment and and from \$745.07 to \$152.51 for Jan-June to account for expiring truck. Intended 33%allocation Dodge Caravan purchase in Nov./2011 @ 138.89/month. Decrease trash removal SVS by \$1,023.00 total. Increase HVAC SVS by \$200.00 total. Increase fire extinguisher services by \$150.00 total. Remove advertising \$369.00 total. Increase cell phone by \$480.00 total.

RA 81/82: Salaries increase by \$7,946.22 total. Cleaning M/S decrease by \$900.00 total. Paper M/S increase by \$3,636.00 total. Building repairs and maint. M/S increase by \$1,500.00 total. Grounds Repairs M/S increase by \$360.00 total. Uniforms M/S decrease by \$1,100.00 total. Misc. M/S increase by \$300.00 total. Equipment operating from \$495.00 to \$0.00 total. Equipment fuel increase \$495.00. Vehicle depreciation payment from \$1080.29 to \$1045.43 for July-Dec. and from \$1068.75 to \$1045.43 for Jan-June to meet actual costs. Vehicle oil expense decrease \$225.00 total. Vehicle repairs decrease by \$450.00 total. Vehicle insurance decrease by \$855.00 total. Decrease trash removal SVS by \$240.00 total. Increase plumbing SVS by \$150.00 total. Increase fire extinguisher SVS by \$150.00 total. Decrease Misc. ads by \$166.00 total. Increase Misc. cell phone by \$480.00 total. Increase Misc. misc. by \$270.00 total. Intended 33% allocation Dodge Caravan purchase in Nov./2011@138.89/month.

OPPORTUNITIES INC.

JEFFERSON	RA-13, RA-14	\$299,370.59	\$293,145.35	(\$6,225.24)	-2.08%
Totals		\$299,370.59	\$293,145.35	(\$6,225.24)	-2.08%

NOTES:

RA 13/14: Budgeted tractor depreciation payment from \$555.56 to \$552.78 for oct-dec to match actual cost. Budgeted vehicle depreciation payment from \$1332.00 to \$2422.36 for July to account for new (2010) truck and van purchases. Budgeted vehicle depreciation payment from \$2,498.67 to \$1,757.03 for oct-decand from \$2422.36 to \$1757.03 for jan-jun to account for new (2010) truck and van purchases and 2008 van depreciation payment complete.

RIVERFRONT INC.

LA CROSSE	RA-31, M	\$97,152.19	\$108,087.13	\$10,934.94	11.26%
Totals		\$97,152.19	\$108,087.13	\$10,934.94	11.26%

NOTES:

RA 31: Intended vehicle purchase @ \$666.66/month in Oct./2011. Increase plumbing SVS \$2400.00 total. Add ADA portable toilet services @ \$217.50/month. Increase vehicle fuel cost by \$900.00 total. Increase building services SVS \$1200.00 total to repaint monument sign.

Wisconsin Rest Area Maintenance Program
FY 2012 9-Month (October-June) Annual Work Program & Notes

prepared by RFW, Inc.

SUPERIOR VOCATIONS

BAYFIELD	W-6, W-10	\$43,737.25	\$42,766.51	(\$970.74)	-2.22%
BURNETT	M-J, S-9				
DOUGLAS	W-3, W-6, M-A, M-B				
DOUGLAS	RA-23	\$119,907.79	\$127,027.13	\$7,119.34	5.94%
Totals		\$163,645.04	\$169,793.64	\$6,148.60	3.76%

NOTES:

w-Bayfield, Burnett, Douglas: Salaries increase by \$951.14 total. Fringe benefits increase by \$273.01 total. May M/S increase 500.00 total. Remove weed trimmer purchase from May \$400.00. Remove chainsaws purchase from May \$350.00. Remove pressure washer purchase from June \$500.00. Remove lawn mower purchase from May \$600.00. Remove lawnmower purchase from June \$1,495.00. Equipment mower depreciation payment from \$425.44 to \$377.72 to reflect actual costs for Oct. and May-June. Equipment Misc.increase \$425.00 total. October equipment operating increase from \$0.00 to \$100.00 total. Equipment fuel increase by \$75.00 total. Vehicle depreciation payments from \$1,881.46 to \$1313.22.00 for Oct. Vehicle fuel increase by \$200.00 total. Vehicle oil increase by \$390.00 total. Vehicle insurance increase by \$420.79 total. Site liability insurance increase by \$24.40 total. Trash removal SVS increase by \$50.00 in Oct. Misc. cell phone increase by \$25.00 in Oct. CSC decrease by \$1200.00 total to achieve 20%.

RA 23: Salaries increase a total of \$1,649.86. Fringe benefits increase a total of \$3,465.82. Cleaning M/S increase \$210.00 total. Building repairs M/S increase \$150.00 total. Tools M/S increase by \$100.00 total. Uniforms M/S increase by \$1,220.00 total. Misc. M/S increase by \$75.00. Remove equipment lawn mower purchase from April \$1,495.00. Remove equipment chainsaws purchase from April \$295.00. Remove pressure washer purchase from May \$400.00. Equipment mower depreciation payment from \$221.72 to \$158.31 for Oct.-Jun. to reflect actual costs. Equipment fuel increase \$150.00 total. Vehicle depreciation payment from \$775.44 to \$587.15 for Oct.-Dec. and from \$790.62 to \$587.15 for Jan-March. Vehicle fuel increase by \$250.00 total. Vehicle oil decrease by \$27.00 total. Vehicle insurance increase by \$1,154.70 total. Site liability insurance increase by \$47.93 total. Trash removal SVS increase by \$389.25 total. HVAC SVS decrease by \$25 total. Misc. committte meetings reimbursement increase \$200.00 total.

VENTURES UNLTD

WASHBURN	W-4, W-7, W-10,H-8, H-9	\$16,147.18	\$10,465.54	(\$5,681.64)	-35.19%
Totals		\$16,147.18	\$10,465.54	(\$5,681.64)	-35.19%

NOTES:

w-Washburn: Equipment mower depreciation payment from \$0.00 to \$569.45 for Oct. and May-June. Remove push mower purchase from May \$1,900.00. Remove trailer purchase from May \$1,000.00. Remove weed trimmer purchase from May \$300.00. Vehicle depreciation expires depreciation from \$1,100.37 to \$0.00 for Oct. and May-June.

VERNON AREA REHAB. CENTER

VERNON	W-2, W-10, H-3, H-4, H-7, H-8, H-9, P-12, P-13, P-14, P-R, P-S, S-1, S-11, S-L, S-M, S-N, S-P, S-Q	\$18,224.56	\$17,250.15	(\$974.41)	-5.35%
Totals		\$18,224.56	\$17,250.15	(\$974.41)	-5.35%

NOTES:

w-Vernon: Equipment mower depreciation payment from \$0.00 to \$466.31 for Oct. and from \$576.67 to \$466.31 for May-June. Building SVS increase by \$260.00 total. Misc. adjustment decrease \$1,500.00 to account for removal of site W-6 responsibilities.

Wisconsin Rest Area Maintenance Program
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VIP SERVICES, INC.

ROCK	RA-17	\$198,907.19	\$193,293.98	(\$5,613.21)	-2.82%
ROCK	RA-22	\$245,872.66	\$230,358.15	(\$15,514.51)	-6.31%
WALWORTH	RA-35, RA-36	\$131,501.46	\$130,806.13	(\$695.33)	-0.53%
WALWORTH	M-B, P&R (1)	\$7,065.48	\$6,838.20	(\$227.28)	-3.22%
Totals		\$583,346.79	\$561,296.46	(\$22,050.33)	-3.78%

NOTES:

RA 17: Increase salaries by \$5,139.71. Increase fringe benefits by \$1,700.00. Truck and van depreciation payment complete remove \$991.59/mo july-sept.

RA 22: Salaries increase a total of \$1,196.20. Fringe benefits decrease a total of \$7,410.00. Budgeted tractor depreciation payment expires from \$382.83 to \$0.00 for November-June. Vehicle depreciation expires from \$1035.32 to \$0.00 July-May, from 616.19 to \$0.00 for June. CSC Increases a total of \$675.00. Site liability insurance increases \$90 total. Trash removal services increase by \$1100 total. Fire extinguisher services decrease by \$50.00 total. Misc. cell phone increase by \$495.00 total.

RA 35/36: Salaries increase a total of \$124.44. Fringe benefits decrease \$4,590.00 total. Floor scrubber depreciation payment added \$85.47/mo. Intended mower 78% allocation purchase in Mar/2012 add \$292.00/month. Intended trailer 78% allocation purchase in Mar/2012 add \$112.00/month. Equipment operating increase a total of \$65.00. Equipment fuel increase a total of \$225.00. CSC increase a total of \$750.00 total. Site liability insurance increase a total of \$90.00. Trash removal SVS increase a total of \$255.00.

w-Walworth: Salaries decrease by \$485.28 total. Fringe benefits decrease by \$240.00 total. Remove equipment trailer purchase March \$125.00. Intended lawn mower 22% allocation purchase in March/2012 @ \$109.50/month depreciation payment. Intended trailer 22% allocation purchase in March/2012 @42.00/month depreciation payment. Decrease equipment operating by \$160.00 total. Equipment fuel increase by \$150.00 total. Increase site liability insurance by \$27.00 total.

WAUPACA COUNTY INDUSTRIES

WAUPACA	RA 101	\$76,331.27	\$75,325.69	(\$1,005.58)	-1.32%
WAUPACA	W-6, W-7	\$11,168.04	\$9,588.26	(\$1,579.78)	-14.15%
Totals		\$87,499.31	\$84,913.95	(\$2,585.36)	-2.95%

NOTES:

RA 101: Salaries increase by \$795.04 total. Fringe Benefits decrease by \$384.98 total. Budgeted mower depreciation payment from \$333.33 to \$194.61 for Oct-Dec. Remove snowblower purchase from Jan. \$1200.00 Fuel increase by \$900 total. 2005 Truck Completes depreciation completes remove monthly payment of \$243.46. Increase site liability insurance by \$400 total. Trash Services increase by \$105.00 total

w-Waupaca: Salaries increase by a total of \$556.50. Fringe benefits increase by \$146.36 total. Vehicle depreciation expires payment from \$1186.32 to \$0.00 for May-June. Vehicle fuel increase by \$50.00 total. Trash removal SVS increase by \$40 total.

WAUSHARA INDUSTRIES

WAUSHARA	W-6	\$3,834.31	\$5,299.23	\$1,464.92	38.21%
Totals		\$3,834.31	\$5,299.23	\$1,464.92	38.21%

NOTES:

w-Waushara: Remove push lawn mower purchase from Oct. \$400.00. CSC decrease by \$1,728.96 total. Remove misc. adjustment for CSC CY 2010 from -\$1,220.62 to \$0.00 for May-June.

	CY 2010/2011 Oct- June Operating Budget	FY 2012 Oct-June Request	Difference	Percent
CCLM & Recycling Services Total	\$4,212,215.65	\$4,263,237.16	\$51,021.52	1.21%
PROGRAM MANAGEMENT FEE	\$366,750.00	\$377,319.62	\$10,569.62	2.88%
GRAND TOTAL CCLM & PROGRAM MANAGEMENT FEE	\$4,578,965.65	\$4,640,556.78	\$61,591.14	1.35%
WisDOT AVAILABLE PROGRAM FUNDS -	\$4,578,965.65	\$4,578,965.65	\$0.00	0.00%
RAM PROGRAM (Available/Deficit)--	\$0.00	(\$61,591.14)		
Percent Available/Deficit / Program Available Funds	0.00%	-1.35%		

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Wisconsin's Rest Area Maintenance Program Site Summary Grand Totals

FY 2012

prepared by RFW, Inc.

PROJECT ID SUMMARY

<u>CCLM Costs</u>	<u>RFW Management Fees</u>	<u>Professional Vendor Costs</u>	<u>Upgrade Projects</u>	<u>Project ID Total</u>
\$5,937,580.25	\$505,385.74	\$0.00	\$173,275.00	\$6,616,240.99

OVERALL ACTUAL vs BUDGET SUMMARY

<u>YTD Actual</u>	<u>YTD Budget</u>	<u>Difference</u>	<u>%</u>
\$5,937,580.25	\$5,980,268.27	(\$42,688.02)	99.29%

	<u>Actual Cost</u>	<u>% of Total Cost</u>		<u>Actual Cost</u>	<u>% of Total Cost</u>
Salaries	\$2,913,638.82	49.07%	Contractor Service Costs	\$769,306.29	12.96%
Benefits	\$787,870.92	13.27%	Site Liability Insurance	\$46,032.74	0.78%
Materials and Supplies	\$433,570.88	7.30%	Special Vendor Services	\$325,742.59	5.49%
Equipment Costs	\$167,579.24	2.82%	Miscellaneous Costs	\$25,372.82	0.43%
Vehicle Costs	\$468,465.95	7.89%			

Breakdown by Category:

The cost breakdowns in the categories below are included in the overall totals above.

<u>Materials and Supplies (Breakdown by Category)</u>		
Cleaning	\$54,255.98	12.51%
Paper/Other Consumables	\$226,564.62	52.26%
Building Repairs/Mtnce	\$71,652.34	16.53%
Grounds Repairs/Mtnce	\$34,417.51	7.94%
Tools	\$6,866.73	1.58%
Uniform	\$36,298.09	8.37%
Misc M/	\$3,515.61	0.81%
Total	\$433,570.88	100.00%

<u>Special Vendor Services (Breakdown by Category)</u>		
Trash:	\$93,022.96	28.56%
HVAC:	\$34,102.68	10.47%
Electrical:	\$18,470.43	5.67%
Plumbing:	\$53,746.96	16.50%
Well:	\$26,898.81	8.26%
Septic	\$39,926.20	12.26%
Portable Toilet:	\$538.06	0.17%
Fire Extinguisher:	\$2,425.20	0.74%
Landscaping:	\$6,012.42	1.85%
Building:	\$40,130.63	12.32%
Misc:	\$10,468.24	3.21%
Total:	\$325,742.59	87.68%

Miscellaneous Costs (Breakdown by Category)

Communication:	\$72.05	0.28%	Storage:	\$3,903.25	15.38%	Other:	\$2,210.00	8.71%
Water Testing:	\$839.18	3.31%	Phone/Pager:	\$18,348.34	72.31%	Total:	\$25,372.82	100.00%

Other Costs Included In This Cost Center

Projects Summary

<u>% of Projects Value=Extra Work</u>	<u>Final Cost</u>
100.00%	\$186,829.37

SITE STATISTICS

PRIMARY SITE TYPE SUMMARY

Note: Each site is counted only once below-- the primary site type is used to calculate the total number of WisDOT RAM properties.

PRIMARY SITE TYPE:	Total
REST AREAS :	30
SEASONAL WAYSIDES:	40
SCENIC OVERLOOKS:	12
HISTORICAL MARKERS:	15
WELCOME SIGNS:	8
PARK AND RIDE LOTS:	11
LANDSCAPED AREAS:	4
PARKING TURNOUTS:	5
TABLE SITES:	3
	128

SITE FEATURES SUMMARY

SIZE ACRES	1,299.70		
STANDARD TABLES	453		
HDCP TABLE	140		
FIRE GRILLS	150		
WASTE RECP	569		
RECYC. BINS	905		
CAR PARK	5295		
TRUCK PARK	764		
WATER SUPPLY	M=7	W=53	
ELEC FOUNT	14		
WASTEWATER	M=15	S=16	V=38
INFO BOARD	LB= 27	SB= 16	WM= 18 SH= 6
EXHAUST FANS	25		
LIGHTING	66		
TELEPHONE	39		
FLAG POLE	47		
LAWCON	9		

Inspection Summary by CY

Rest Area Summary		Seasonal Site Summary		Park and Rides / Monuments / Historical Markers Summary	
Inspections Completed	329	Inspections Completed:	154	Inspections Completed	194
Exterior, Entrances, Lobby:	100 %	Rest Rooms - Men:	99.48%	Grounds:	99.92%
Rest Rooms - Men:	100	Rest Rooms - Women:	99.94%		
Rest Rooms - Women:	100	Well Shelter:	99.35%		
Grounds:	100	Grounds:	99.05%		
Overall Site:	99.71%	Overall Site:	99.45%		

Traffic/Water Summary

Annual Average Daily Traffic				Year-to-Date Average Water (in Gallons)			
	FY 2009	CY 2010	FY 2012		FY 2009	CY 2010	FY 2012
Year Round Sites Avg AADT:	650	729	597	YTD Avg:	59,887	65,546	78,334
Seasonal Sites Avg AADT:							

Comment Card Summary - by CY

Service Averages: (Rated on a 5 point scale with 1 being the best)				Total times Accessories used/percent:							
Total Cards Received:	1404	Overall:	1.44	Rest Rooms:	954	67.95%	Picnic Area:	125	8.90%		
Parking Lot	1.34	Rest Rooms	1.43	Grounds	1.34	Tourism Mat'ls:	342	24.36%	Pet Walk:	94	6.70%
Lobby	1.34	Picnic Facilities	1.39	Sidewalks	1.35	Vending:	250	17.81%	Phone:	15	1.07%
				Weather:	249	17.74%					

CRP Extra Work

Barron		Maintenance Service Provider: Barron County DDS	
RA 33	Reprogram septic computer.	☑	\$337.50
RA 33	Reprogrammed computer, snap module and debugged program to control panel.	☑	\$625.00
RA 33	Reprogram snap module and debug.	☑	\$225.00
RA 33	Septic system reprogrammed and debugged.	☑	\$150.00
RA 33	Replaced snap module and re-programmed module.	☑	\$1,887.50
RA 33	Inspected septic system. Low flow on Zone 2, turned off/on Zone 3.	☑	\$75.00
RA 33	Computer debug and snap module and reprogram.	☑	\$150.00
RA 33	Reset septic computer and debug program.	☑	\$150.00
RA 33	Reprogram septic computer.	☑	\$150.00
RA 33	Reprogrammed septic computer.	☑	\$150.00
RA 33	Repair air conditioner.	☑	\$364.00
RA 34	Replaced water heater.	☑	\$487.00
RA 34	Replaced breaker in garage.	☑	\$188.32
RA 34	Lift station valve repair, two (2) motorized valve repairs and two (2) new strain relief grips.	☑	\$593.96
RA 34	Replaced hollow steel building door.	☑	\$1,645.00
RA 34	Replaced check valves in sewer line by lift pumps.	☑	\$1,787.22
Actual Costs for 0003-02-47:			\$8,965.50

Bayfield		Maintenance Service Provider: Superior Vocations Center, Inc.	
W-6 Port Wing & W-10 Cable	Abandoned wells.	☑	\$1,490.00
Douglas		Maintenance Service Provider: Superior Vocations Center, Inc.	
W-3 Brule	Disconnect fountain and abandoned well.	☑	\$320.00
W-6 (Moose Jct)	Re-shingled well shelter.	☑	\$1,000.00
Actual Costs for 0007-02-48:			\$2,810.00

CRP Extra Work

Columbia		Maintenance Service Provider: <i>Northwoods Inc of Wisconsin</i>	
RA 11	Replaced hand dryer breaker due to malfunction.	☑	\$608.56
RA 11	Chlorinate a well that was testing unsafe by the Wis. Lab of Hygiene. Continues to be unsafe.	☑	\$827.81
RA 11	A/C unit repaired. Repaired a joint that was leaking and recharged system.	☑	\$841.89
RA 11	Repaired air conditioning and replaced defective contactor.	☑	\$330.93
RA 11	Chlorinated well #2 due to unsafe water samples.	☑	\$743.75
RA 11 & 12	Installed four (4) aluminum prefilters to prevent snow from entering HVAC system.	☑	\$1,084.60
RA 12	Replaced freezestat due to malfunction and repaired supply fan due to inefficient installation	☑	\$1,067.21
RA 12	Replaced a bad coupler to the hydronic pump that supplies heat to the air handler which was blowing cold air.	☑	\$296.71
RA 12	Repaired damaged well cap.	☑	\$352.05
Actual Costs for 0011-02-47:			\$6,153.51

Dodge		Maintenance Service Provider: <i>Northwoods Inc of Wisconsin</i>	
RA 63	Lomira sewer and water utilities hired a pump contractor to pump the lift station so they could repair damage caused by power outage.	☑	\$350.00
RA 63 & 64	Purchased roll up garage doors; (2) for the small storage sheds.	☑	\$533.62
RA 63 & 64	Repaired septic lift station.	☑	\$786.55
RA 63 & 64	Purchased two (2) hand dryers to replace malfunctioning ones. The malfunctioning ones are to be serviced and used as backup.	☑	\$546.00
RA 63 & 64	Rod floor drains due to the rest areas experiencing sewage back up during heavy usage.	☑	\$336.38
RA 63 & 64	Installed exhaust fan timers to exhaust air from restrooms to the time set by crew.	☑	\$668.00
RA 63 & 64	Installed seamless gutters.	☑	\$680.00
RA 64	Repaired water softener by replacing worn, sticking brine valves and leaking pistons.	☑	\$567.50
RA 64	Repaired well pump and increased well pressure.	☑	\$7,904.76
Actual Costs for 0014-02-47:			\$12,372.81

Douglas		Maintenance Service Provider: <i>Superior Vocations Center, Inc.</i>	
RA 23	Sink repair in women's restroom.	☑	\$322.98
RA 23	Replaced two (2) pole lamps and ballasts.	☑	\$588.69
RA 23	Install light over vending.	☑	\$505.67
Actual Costs for 0016-02-46:			\$1,417.34

CRP Extra Work

Dunn	Maintenance Service Provider: <i>Indianhead Enterprises, Inc.</i>		
RA 61	Replaced two (2) toilets in women's restroom.	☑	\$446.35
RA 61	Replaced control box on Door-O-matic.	☑	\$1,231.73
RA 61	Replaced exterior doors in storage area due to rusting and concrete deterioration.	☑	\$3,856.30
RA 61	Replaced door closures at east and north end of building.	☑	\$434.66
RA 61	Replaced air conditioning condenser.	☑	\$170.95
RA 62	Replaced water heater ignition.	☑	\$389.85
RA 62	Replaced water heater.	☑	\$2,447.45
RA 62	Concrete repair.	☑	\$265.00
RA 62	Roto rooter sewer.	☑	\$289.00
RA 62	Purchased hot water circulating pump and replaced in-house.	☑	\$310.06
RA 62	Repaired water supply line to vending machines.	☑	\$166.49
RA 62	Repaired sewer back up / water line leak.	☑	\$349.46
RA 62	Repaired garage door (equipment bldg).	☑	\$472.00
RA 62	Replaced electronic components in sink.	☑	\$393.35
RA 62	Cleared main sewer lines.	☑	\$951.00

Actual Costs for 0017-02-47:

\$12,173.65**Chippewa** Maintenance Service Provider: *L.E. Phillips Career Development*

W-11 Cadot	Abandoned well.	☑	\$1,040.00
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Actual Costs for 0018-02-48:

\$1,040.00**Grant** Maintenance Service Provider: *Handishop Industries*

RA 106	Installation and wiring of six (6) hand dryers.	☑	\$704.83
RA 106	Replaced septic tank pipe.	☑	\$1,055.00
RA 106	Replaced storage garage roof.	☑	\$1,350.00

Actual Costs for 0022-02-46:

\$3,109.83**Iron** Maintenance Service Provider: *Highline Corporation*

RA 103	Keys made for lock gate and DMV door for DMV staff.	☑	\$45.00
RA 103	Purchased two (2) fake security cameras.	☑	\$55.54
RA 103	Purchased 19" LCD monitor, built and installed DTN cabinet.	☑	\$579.41
RA 103	Purchased related items to move DTN.	☑	\$29.95
RA 103	Materials for installation of new dtm monitor box.	☑	\$47.60
RA 103	Installation of hand dryer and brushed steel plate.	☑	\$333.29
RA 103	Two faucets for DMV restroom.	☑	\$89.00
RA 103	Purchased World Airforce Model hand dryer for DMV restroom.	☑	\$260.00

Actual Costs for 0026-02-46:

\$1,439.79

CRP Extra Work

Iron / VilasMaintenance Service Provider: **Highline Corporation**

waysides	Collision repair to truck that was not covered by insurance.	<input checked="" type="checkbox"/>	\$849.83
Actual Costs for 0026-02-48:			\$849.83

JacksonMaintenance Service Provider: **Handishop Industries**

RA 53	Exhaust fan replaced.	<input checked="" type="checkbox"/>	\$1,270.00
RA 53	Water line leak repaired.	<input checked="" type="checkbox"/>	\$189.16
RA 53	Replaced garage door opener.	<input checked="" type="checkbox"/>	\$335.00
RA 53	Installed new water heater.	<input checked="" type="checkbox"/>	\$1,450.74
RA 53	Repaired office door lock.	<input checked="" type="checkbox"/>	\$720.00
RA 53 & 54	Seasonal valve switch. Replaced two (2) valves at RA 54.	<input checked="" type="checkbox"/>	\$262.50
RA 54	Rod sewer line and main drain. Replaced circulating pump and water lines.	<input checked="" type="checkbox"/>	\$3,179.85
RA 54	Law Enforcement plaque replaced.	<input checked="" type="checkbox"/>	\$360.00
RA 54	Replaced power cube on in-floor heat.	<input checked="" type="checkbox"/>	\$428.19
RA 54	Water leak repaired.	<input checked="" type="checkbox"/>	\$147.00
RA 54	Replaced motor on air handler.	<input checked="" type="checkbox"/>	\$444.50
RA 54	Repaired leak at well house.	<input checked="" type="checkbox"/>	\$420.72
RA 54	Installation of pitless adapter.	<input checked="" type="checkbox"/>	\$2,486.00
Actual Costs for 0027-02-47:			\$11,693.66

JeffersonMaintenance Service Provider: **Opportunities Inc.**

RA 13	Replaced battery on septic dialer and repaired stuck valve on flow meter.	<input checked="" type="checkbox"/>	\$299.95
RA 13	Replaced lock mechanisms on utility room and office doors.	<input checked="" type="checkbox"/>	\$1,011.62
RA 13 & 14	Repair (2) hand dryers (women's large @ RA 13 and family restroom @ RA 14)	<input checked="" type="checkbox"/>	\$449.44
RA 13 & 14	Repair water softeners.	<input checked="" type="checkbox"/>	\$2,130.00
Ras 13 & 14	Chlorination of wells.	<input checked="" type="checkbox"/>	\$562.50
Actual Costs for 0028-02-47:			\$4,453.51

JeffersonMaintenance Service Provider: **Easter Seals Southeast Wisconsin**

W-3 (Ixonía)	Roof replacement.	<input checked="" type="checkbox"/>	\$1,450.00
Actual Costs for 0028-02-48:			\$1,450.00

CRP Extra Work

Juneau		Maintenance Service Provider: Handishop Industries	
RA 10	Purchased hand dryer.	<input checked="" type="checkbox"/>	\$440.00
RA 10	Replaced mound pump.	<input checked="" type="checkbox"/>	\$1,689.00
RA 10	Repaired hand dryer.	<input checked="" type="checkbox"/>	\$163.00
RA 9	Installation of pump and motor.	<input checked="" type="checkbox"/>	\$4,178.75
RA 9 & 10	Replaced main lighting relay.	<input checked="" type="checkbox"/>	\$1,069.75
RA 9 & 10	Installation of mixing valves.	<input checked="" type="checkbox"/>	\$700.06
Actual Costs for 0029-02-47:			\$8,240.56

Juneau		Maintenance Service Provider: Handishop Industries	
W-2 (Camp Douglas)	Completion of steps.	<input checked="" type="checkbox"/>	\$412.00
W-2 Camp Douglas	Addition to walkway and repaired retaining wall.	<input checked="" type="checkbox"/>	\$2,248.00
Actual Costs for 0029-02-48:			\$2,660.00

Kenosha		Maintenance Service Provider: Kenosha Achievement Center Inc.	
RA 26	Monthly rental charge for portable air conditioning units.	<input checked="" type="checkbox"/>	\$1,969.50
RA 26	Materials to seal doors for air conditioning unit venting.	<input checked="" type="checkbox"/>	\$77.34
RA 26	Cleaned condensing coils due to HVAC units not working.	<input checked="" type="checkbox"/>	\$455.25
RA 26	Monthly rental charge of portable air conditioning units.	<input checked="" type="checkbox"/>	\$1,617.00
RA 26	Replaced floor outlets.	<input checked="" type="checkbox"/>	\$1,064.11
RA 26	Reset two exhaust fans starter and two air handler starters on HVAC due to power outage.	<input checked="" type="checkbox"/>	\$79.00
RA 26	Rocks (hardscape) for welcome sign at I-94.	<input checked="" type="checkbox"/>	\$209.16
RA 26	Rocks (hardscape) for welcome sign.	<input checked="" type="checkbox"/>	\$249.48
RA 26	Monthly rental charge for portable air conditioning units.	<input checked="" type="checkbox"/>	\$1,617.00
RA 26	Replaced broken hand dryer.	<input checked="" type="checkbox"/>	\$500.00
RA 26	Repair broken tile in lobby.	<input checked="" type="checkbox"/>	\$776.36
Actual Costs for 0030-02-46:			\$8,614.20

CRP Extra Work

LaCrosseMaintenance Service Provider: *Riverfront, Inc.*

RA 31	Repaired wall hung water closet, sloan flush valve and vacuum breaker.	☑	\$389.15
RA 31	Re-installed sink.	☑	\$115.10
RA 31	Cleared plugged drain lines and repaired piping.	☑	\$288.30
RA 31	Replaced lavatory faucet and cleared urinal drain with drain machine.	☑	\$443.35
RA 31	Replaced sloan flush valves with transformers.	☑	\$2,395.85
RA 31	Cleared plugged drain in women's restroom.	☑	\$285.45
RA 31	Replaced meter, by-pass valves and shut-off valves to women's restroom.	☑	\$1,171.20
RA 31	Repair door in women's restroom.	☑	\$588.00
RA 31	Repaired leaking piping at water closet.	☑	\$408.55
RA 31	Installed new water cooler in men's restroom.	☑	\$1,520.00
RA 31	Purchased new window air conditioner.	☑	\$137.99
RA 31, MF	Painted "Welcome to Wisconsin Monument Sign" located on Hwy 16.	☑	\$1,032.00

Actual Costs for 0032-02-46:

\$8,774.94**Manitowoc**Maintenance Service Provider: *Holiday House of Manitowoc, Inc.*

RA 51	Pump and rod repair.	☑	\$478.00
RA 51	Installed new hinge and door closure (south door).	☑	\$415.00
RA 51	Fan in women's restroom replaced.	☑	\$527.89
RA 51	Replaced defective pump.	☑	\$521.00
RA 51 & 52	Relocate recept for vending.	☑	\$180.95
RA 51 & 52	Replaced vents.	☑	\$1,000.00
RA 51 & 52	Auto-eyes for urinals.	☑	\$5,516.00
RA 51 & 52	Replaced pressure tank.	☑	\$1,141.90
RA 51 & 52	Installation of new central air conditioning.	☑	\$3,550.00
RA 52	Tree and stump removal.	☑	\$850.00
RA 52	Replaced exhaust fan in women's restroom.	☑	\$434.00
RA 52	Purchased and installed two (2) hand dryers.	☑	\$702.25
RA 52	Augured main sewer.	☑	\$542.75
RA 52	Augured main line to sewer pump.	☑	\$219.00
RA 52	Replaced drains by cleanout.	☑	\$1,099.00

Actual Costs for 0036-02-47:

\$17,177.74

CRP Extra Work

Marquette		Maintenance Service Provider: <i>Northwoods Inc of Wisconsin</i>	
RA 81	Jet septic due to sewage back up in the building.	☑	\$450.00
RA 81	Jet out plugged septic line which backed up sewage into the building. This was an ongoing problem until changed toilet paper brand.	☑	\$1,085.00
RA 81	Replaced urinals. Installed manual flush units to replace the problematic electronic eye flush units.	☑	\$4,474.00
RA 81	Replaced air conditioning compressor. Invoiced on Adams County cost center.	☑	\$2,873.35
RA 81 & 82	Repair locks on doors, shed and garage. Rekeyed lock on new closet door at RA 82.	☑	\$278.00
RA 81 & 82	Body work and replaced tires on 2011 Ford F250 (#417) and extensive front end repairs to 2001 Ford Ranger (#411).	☑	\$2,679.92
RA 82	Purchased materials of soffit and fascia for building.	☑	\$1,204.54
RA 82	Repaired furnace.	☑	\$119.77
Actual Costs for 0039-02-47:			\$13,164.58

LaCrosse		Maintenance Service Provider: <i>Handishop Industries</i>	
RA 15	Replaced water end (section on pump).	☑	\$1,617.70
RA 15	Well repaired.	☑	\$110.00
LaCrosse/Monroe		Maintenance Service Provider: <i>Handishop Industries</i>	
RA 15 & 16	Installed toilets and valves (2 at RA 15 and 1 at RA 16).	☑	\$1,665.00
RA 15 & 16	Urinal flush tanks replaced.	☑	\$1,500.00
Actual Costs for 0041-02-47:			\$4,892.70

Rock		Maintenance Service Provider: <i>VIP Services, Inc.</i>	
RA 22	Repaired flag pole.	☑	\$452.00
RA 22	Replaced water heater.	☑	\$1,800.00
RA 22	Replaced furnace motors and capacitors.	☑	\$3,335.96
RA 22	Replaced section of hot water line which was leaking.	☑	\$396.93
RA 22	Replaced door operator and switches.	☑	\$3,869.18
RA 22	Installed deadbolt lock.	☑	\$326.96
RA 22	Paint entire lobby and restroom ceilings.	☑	\$5,150.00
RA 22	Install 4 HD roton hinges.	☑	\$1,933.13
RA 22	Installation of two (2) 11 foot wall mounted ladders.	☑	\$4,520.00
Actual Costs for 0053-02-46:			\$21,784.16

CRP Extra Work

Rock	Maintenance Service Provider: <i>VIP Services, Inc.</i>		
RA 17	Grinder motor repaired (including new bearings, seals and repaired windings and unplugging of pump #2).	☑	\$2,553.69
RA 17	Repaired pump.	☑	\$480.66
RA 17	Replaced air conditioner motor.	☑	\$866.65
RA 17	Replaced lower seal oil in hydromatic pump.	☑	\$516.00
RA 17	Repair roof.	☑	\$261.11
RA 17	Install two (2) furnaces.	☑	\$5,882.62
RA 17	Install hand dryer.	☑	\$543.06
RA 17	Repaired hand dryer.	☑	\$175.00
RA 17	Installed jug filler.	☑	\$577.25
RA 17	Paint entire lobby and restroom ceilings.	☑	\$6,100.00
RA 17	Install 4 HD roton hinges.	☑	\$1,684.75
Actual Costs for 0053-02-47:			\$19,640.79

Walworth	Maintenance Service Provider: <i>VIP Services, Inc.</i>		
RA 35	Purchased washer and dryer for washing microfiber and RAM clothing on-site.	☑	\$999.00
RA 35	Install receptacle for washer / dryer.	☑	\$407.95
RA 35 & 36	Brakes repaired.	☑	\$254.34
Ras 35 & 36	Replaced vent stacks on roofs of rest area buildings.	☑	\$1,815.00
Actual Costs for 0064-02-47:			\$3,476.29

Walworth	Maintenance Service Provider: <i>VIP Services, Inc.</i>		
M-B, P&R Lot	Brakes repaired on a vehicle that is out of inventory and is used seasonally.	☑	\$101.00
Actual Costs for 0064-02-48:			\$101.00

Waupaca	Maintenance Service Provider: <i>Waupaca County Industries, Inc.</i>		
RA 101	Exterior parking lot lights repaired	☑	\$807.39
RA 101	Installed sweat ball valve on line that feeds urinals. Replaced three (3) urinal control stop valves and three (3) vacuum breaker assemblies.	☑	\$625.00
RA 101	Re-shingled six (6) picnic shelters.	☑	\$4,395.00
Actual Costs for 0068-02-47:			\$5,827.39

Waupaca	Maintenance Service Provider: <i>Waupaca County Industries, Inc.</i>		
W-6 (Sugar Bush) & W-7 (Royalton)	Installed four (4) 42-watt CFL wall packs on exterior walls and four (4) 42-watt CFL canopy lights on interior ceilings.	☑	\$800.00
W-7 (Royalton)	Repaired two (2) dusk to dawn fixtures and replaced roof top exhaust fan,	☑	\$412.30
Actual Costs for 0068-02-48:			\$1,212.30

CRP Extra Work

Waushara Maintenance Service Provider: ***Waushara Industries, Inc.***

W-6 (Redgranite) Removal of fallen trees due to storm. \$1,883.29

W-6 (Redgranite) Re-shingled roof and replaced skylights. Services performed in October 2011. \$1,450.00

Actual Costs for 0069-02-48: \$3,333.29

Facility Repair and Emergency Costs by CRP as X-Work (included in CCLM Budget): **\$186,829.37**

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RFW managed the following projects that were funded through WisDOT's project id 1000-01-89.

Kenosha	Maintenance Service Provider: Kenosha Achievement Center Inc.	
RA 26	Replace A/C's and air handlers; add ceiling fans to lobby.	\$149,685.00
Manitowoc	Maintenance Service Provider: Holiday House of Manitowoc, Inc.	
RA 51 & 52	Remove basement solar tank & solar system duct work. Replace original furnace with high efficiency furnace.	\$12,000.00
Rock	Maintenance Service Provider: VIP Services, Inc.	
RA 17	Installation of water filtration unit.	\$5,795.00
RA 22	Installation of water filtration unit.	\$5,795.00
Actual Costs for 1000-01-89:		\$173,275.00

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