

Cutting Costs: How Interlochen Reduced Overtime by 86%.



KEY IMPACTS

86%

Reduction in overtime

54%

Fewer missed lunches

70%

Decrease in unscheduled hours.



Since implementing Covr we've seen a reduction in overtime costs. It's also allowed us to ensure the appropriate staffing level at each of our buildings and helped us reduce agency usage while allocating our employees at our facilities.

Chris Eamiguel, CFO
Creative Solutions in Healthcare

Overview

Interlochen Health and Rehabilitation Center, an affiliate of Creative Solutions in Healthcare, faced staffing inefficiencies that increased labor costs and operational challenges. With over 15% of employee hours logged as overtime, 96 missed lunches per month, and 460 extra hours worked each month, leadership needed a solution to streamline workforce management and improve accountability.

The Challenge

Managing a skilled nursing facility requires precise oversight of labor costs, staffing schedules, and employee compliance. Interlochen struggled with:

- Excessive overtime leading to unnecessary payroll expenses.
- A lack of visibility into missed lunches and unauthorized extra hours.
- Inefficient manual processes that hindered proactive scheduling adjustments

Solution

Clear, Real-Time Insights

Covr's dashboard consolidated scheduling and time clock data, highlighting patterns of missed lunches, early clock-ins, and overtime.

Proactive Alerts

Automated text alerts notified employees who regularly exceeded their scheduled hours, reinforcing accountability and schedule adherence.