Covr

Harborview Post Acute Streamlines Scheduling and Reduces Labor Costs with Covr

HARBORVIEW
POST ACUTE

KEY IMPACTS

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Agency usage

> " It has been a wonderful experience all the way around, from onboarding to current usage. The platform is far superior to any other software out there that is currently in use and will be a huge time and cost savings.
>
> **Craig Bullick, Administrator**
> Harborview Post Acute

Overview

Harborview Post Acute, an affiliate of Links Healthcare, needed a more powerful scheduling and communication platform. Their previous system, OnShift, lacked the reporting depth and communication capabilities required to keep teams informed and shifts consistently filled. Covr's real-time communication tools, automated scheduling workflows, and robust reporting gave their leadership team new control over staffing.

Results

Reduced labor costs

Harborview saw measurable savings by eliminating agency usage. Because staff can easily view and pick up shifts well in advance, open shifts fill earlier, cutting the need for last-minute, high-cost agency coverage.

Time savings

Covr's simplified workflows significantly decreased the administrative burden on the scheduler. The team now spends less time managing schedules and more time supporting operations.

Improved communication

Covr's built-in texting feature makes it easy to broadcast updates and reach staff quickly. This has improved responsiveness and helped ensure shifts are filled long before they start.