



Cascadia Healthcare Strengthens Staffing and Communication with Covr



KEY IMPACTS

23K+

Messages sent per month

750+

Open shifts filled per month



"One of the most valuable features has been the integrated text messaging, which allows staff to communicate easily and efficiently within the system. This has streamlined communication and ensures that all changes are documented for payroll."

Zane Woolsey
Sr. HR Business Partner
Cascadia Healthcare

Overview

Cascadia's staffing teams were spending too much time on manual processes and juggling multiple scheduling methods. Communication between coordinators and frontline staff was fragmented, and documenting schedule changes for payroll required extra work.

Solution

Cascadia Healthcare partnered with Covr to streamline scheduling, improve communication, and give teams more time to support staff and residents.

"Implementing Covr has been a game changer for our team," said Zane Woolsey, Sr. HR Business Partner at Cascadia Healthcare. "From the very beginning, the ease of use and the support we received through implementation and continue to receive day to day have been amazing."

"Our Staffing Coordinators quickly learned the system and have significantly reduced the need for other scheduling methods or spreadsheets. Overall, Covr has simplified our scheduling process, improved communication, and given our team more time to focus on what really matters — supporting our staff and residents."

Benefits

Streamlined communication

The Cascadia team found the embedded text messaging system particularly useful. Facilities now send over 23K messages per month to communicate with staff.

Open shifts filled

With the Covr mobile app, Cascadia employees can easily view and fill open shifts. Across 20 Cascadia facilities, they are filling over 750 open shifts per month.