

Cascade Health Services Optimizes Medicare Reimbursements with Covr



KEY IMPACTS

\$350K

Recovered Revenue



There are a ton of extremely valuable tools built into the View software. The MDS analytics tab is fantastic! It assisted us with moving rates to an all-time high. View provides us with real-time, reliable, and accurate data. They have become one of our trusted partners.

Marjorie Dorrow, COO
Cascade Health Services

The Challenge

Like many skilled nursing operators, Cascade found that clinical complexity was often documented in the EMR but not fully reflected in the MDS, leaving legitimate Medicare reimbursement unrealized.

The Solution

Cascade implemented Covr View to gain visibility into PDPM performance. View analyzes EMR data to identify gaps between documented care and coded reimbursement, enabling teams to adjust the MDS assessment to reflect the level of care accurately and ensure accurate reimbursements.

The Results

By capturing true patient acuity, two Cascade facilities recovered \$350K+ in incremental Medicare revenue above standard federal rate increases and prior peak performance.

To separate the impact of clinical strategy from broader market forces, we evaluated performance across three benchmarks:

Baseline

The minimum revenue trajectory if the facility received only standard annual Medicare PPS updates, with no change in clinical complexity.

Expected

Revenue projected by applying the government's annual increase to the facility's prior peak performance, assuming clinical documentation remains consistent.

Actual

The actual reimbursement rate.