

IMPORTANT CONTACTS

Be prepared: When contacting any of the companies below, it is important to have the insurance card or ID card number(s) of the subscriber for the coverage you are calling about, as well as any appropriate paperwork, such as an explanation of benefits, a denial letter, receipts, etc.

QUESTIONS ABOUT	CONTACT	PHONE	WEBSITE
Medical	United Healthcare	PPO: (866)-633-2446 HDHP: (866)-314-0335	www.myuhc.com
Prescription Drugs	OptumRx	(800) 765-6830	www.optumrx.com
Telemedicine	United Healthcare	(855) 615-8335	www.myuhc.com/virtualvisits
Employee Assistance Program	United Healthcare	(888) 887-4114	www.myuhc.com
Health Savings Account	Optum	(866) 234-8913	www.optumbank.com
Dental	MetLife	(800) GET-MET8	www.metlife.com/mybenefits
Vision	United Healthcare	(800) 638-3120	www.myuhcvision.com
Life / AD&D	United Healthcare	(888) 299-2070	www.myuhcfp.com
Disability	United Healthcare	(888) 299-2070	www.myuhcfp.com
Flexible Spending Accounts	WEX	(866) 451-3399	www.wexinc.com
Accident, Critical Illness & Hospital Indemnity	AFLAC	(800) 433-3036	www.aflacgroupinsurance.com