

## CelcomDigi Business Fibre 300Mbps and 500Mbps Promo ("Campaign")

### **Terms and Conditions**

### A. Introduction

This **CelcomDigi Business Fibre 300Mbps and 500Mbps Promo** ("Campaign") is made available by CelcomDigi, subject to the terms and conditions provided herein.

You acknowledge that you have read and fully understood these terms and conditions and hereby agree to be bound by these terms and conditions which shall be read together with the General Terms and Conditions for Enterprise Service ("GTC"), the Specific Terms and Conditions for CelcomDigi Business Fibre ("STC"), and the respective terms and conditions for the selected products and/or services, and CelcomDigi's (i) Privacy Notice: published and Fair Usage Policy, as at CelcomDigi Website (ii) https://business.celcomdigi.com/terms-conditions, all of which form an integral part of full terms and conditions of the products and/or services (collectively referred to as the "Terms and Conditions").

In the event of a conflict or inconsistency between the terms and conditions of this Campaign and the terms and conditions of the GTC, STC and the respective mobile/content service(s), such inconsistency shall be resolved according to the following order of priority:

- i) first the terms of this Campaign;
- ii) second the Registration Form;
- iii) third the terms of the STC;
- iv) fourth the terms of the respective mobile/content service(s), where applicable; and
- v) fifth the terms of the GTC.

Unless the context otherwise requires, the capitalised terms hereunder have the meanings assigned to them in the GTC and STC for CelcomDigi Business Fibre.

# B. Duration of Campaign

This Campaign shall commence from **1 July 2025** until **31 September 2025** ("Campaign Period"). Any extension or discontinuation thereof shall be at the sole discretion of CelcomDigi.

# C. Eligibility

This Campaign shall be applicable to all new and existing subscribers of CelcomDigi Business Fibre plans provided that you do not have any outstanding accounts with CelcomDigi regardless of whether such account is related to CelcomDigi Business Fibre ("Service") or otherwise.

The requirements above are non-exhaustive and may be amended by CelcomDigi from time to time.

## D. Campaign Mechanics

1. If you are a new or an existing customer of CelcomDigi Business Fibre plan, you will enjoy a special Rebate as set out in the Table below, subject to the terms and conditions of this Campaign: -



Plan		CelcomDigi Business Fibre™ 100Mbps	CelcomDigi Business Fibre™ 300Mbps	CelcomDigi Business Fibre™ 500Mbps	CelcomDigi Business Fibre™ 800Mbps	CelcomDigi Business Fibre™ 1Gbps
Fee	Published Monthly/RRP	RM119	RM179	RM219	RM259	RM299
Rebate		NA	RM 40	RM 20	NA	NA
Net Monthly Fee		RM 119	RM 139	RM 199	RM 259	RM 299
Contract		24 Months	24 Months	24 Months	24 Months	24 Months

<u>Table</u>

- 2. The applicable Rebate will be reflected in the Customer's 1<sup>st</sup> bill for the Service.
- 3. The Rebate amount will be prorated based on the Activation date.

### E. Miscellaneous

- 1. CelcomDigi reserve the sole and absolute right to withdraw, amend, omit and/or vary any part or the whole of these Terms and Conditions without prior notice to you and you shall be bound to observe, perform, and comply with the Terms and Conditions herein and any amendments thereof.
- 2. CelcomDigi's decisions in any matter in relation to these Terms and Conditions shall be final and conclusive. Any request for appeal or review shall not be entertained.
- 3. CelcomDigi shall not be liable for any claim by the Customer or third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third party, consequential or other damages resulting from or in connection with these Terms and Conditions.
- 4. CelcomDigi reserve the right to reject or terminate any subscription to the Service hereunder if the Customer is in breach of any of its obligations or any of these Terms and Conditions. Notwithstanding the foregoing, CelcomDigi reserve the right to reject or terminate the said subscription at its sole and absolute discretion without having to assign any reasons whatsoever.
- 5. The processing of the Customer's personal data will be in accordance with CelcomDigi's Privacy Notice. Additional personal data processing will be covered in **Section F** below, if applicable.
- 6. CelcomDigi do not take any responsibility in the event the Customer is prevented from subscribing to the Service (including any additional service under the Terms and Conditions) as a result of certain technical restrictions, other limitations or force majeure which include but not limited to regulatory and/or Government directive, act of God etc.
- 7. In the event any of these Terms and Conditions is invalid, illegal and unenforceable under any applicable law or for any reason whatsoever, the legality and enforceability of the remaining provisions shall not be affected. No delay or indulgence by CelcomDigi in enforcing any terms or conditions herein shall constitute a waiver by CelcomDigi of the Customer's breach of these Terms and Conditions.



8. These Terms and Conditions shall be construed and governed by the laws of Malaysia. In the event of a dispute, the courts of Malaysia shall have exclusive jurisdiction.

# F. Processing of Personal Data

- 1. CelcomDigi only collects personal data that is necessary for this Campaign such as your name, phone number and email address.
- 2. CelcomDigi only processes the Customer's personal data for purposes of processing and assessing the Customer's eligibility and participation herein.
- 3. All personal data provided is stored on CelcomDigi's secured servers as long as necessary for the processing.
- 4. The Customer's personal data may be shared with CelcomDigi's partners and service providers to help CelcomDigi run this Campaign. CelcomDigi may also have legal obligations to provide the Customer's Personal Data to the authorities.
- 5. The Customer has the right to:
  - i. withdraw the Customer's participation in this Campaign;
  - ii. access and correct the Customer's personal data; and
  - iii. request CelcomDigi to stop processing the Customer's personal data.

[end of Terms and Conditions]