

Business Fibre Basic Promo

Terms and Conditions

A. Introduction

This **Business Fibre Basic Promo** (“**Campaign**”) is made available by CelcomDigi, subject to the terms and conditions provided herein.

You acknowledge that you have read and fully understood these terms and conditions and hereby agree to be bound by these terms and conditions which shall be read together with the General Terms and Conditions for Enterprise Service (“**GTC**”), the Specific Terms and Conditions for CelcomDigi Business Fibre (“**STC**”), and the respective terms and conditions for the selected products and/or services, and CelcomDigi’s (i) Privacy Notice; and (ii) Fair Usage Policy, as published at CelcomDigi Website at <https://business.celcomdigi.com/terms-conditions>, all of which form an integral part of full terms and conditions of the products and/or services (collectively referred to as the “**Terms and Conditions**”).

In the event of a conflict or inconsistency between the terms and conditions of this Campaign and the terms and conditions of the GTC, STC and the respective mobile/content service(s), such inconsistency shall be resolved according to the following order of priority:

- i) first – the terms of this Campaign;
- ii) second – the Registration Form;
- iii) third – the terms of the STC;
- iv) fourth – the terms of the respective mobile/content service(s), where applicable; and
- v) fifth – the terms of the GTC.

Unless the context otherwise requires, the capitalised terms hereunder have the meanings assigned to them in the GTC and STC for CelcomDigi Business Fibre.

B. Duration of Campaign

This Campaign shall commence from **1st January 2026** until further notice (“**Campaign Period**”). Any extension or discontinuation thereof shall be at the sole discretion of CelcomDigi.

C. Eligibility

This Campaign shall be applicable to all new subscribers of Business Fibre Basic plans and existing subscribers of CelcomDigi postpaid plans (“**Eligible Customer**”) provided that you do not have any outstanding accounts with CelcomDigi regardless of whether such account is related to Business Fibre Basic (“**Service**”) or otherwise.

The requirements above are non-exhaustive and may be amended by CelcomDigi from time to time:

D. Campaign Mechanics

1. If you are an Eligible Customer, you will enjoy a special Rebate (as set out in the Table) for the Service subject to the terms and conditions of this Campaign:

Plan		Business Fibre Basic 100Mbps	Business Fibre Basic 300Mbps	Business Fibre Basic 500Mbps	Business Fibre Basic 1Gbps
Fee	Published Monthly/RRP	RM99	RM139	RM159	RM249
Rebate		RM 10	RM 40	RM 20	RM 60
Net Monthly Fee		RM 89	RM 99	RM 139	RM 189
Contract		24 Months	24 Months	24 Months	24 Months

Table

2. The applicable Rebate will be reflected in the Customer's 1st Bill for the Service.
3. The Rebate amount will be prorated based on the Activation date.

E. Miscellaneous

1. CelcomDigi reserve the sole and absolute right to withdraw, amend, omit and/or vary any part or the whole of these Terms and Conditions without prior notice to you and you shall be bound to observe, perform, and comply with the Terms and Conditions herein and any amendments thereof.
2. CelcomDigi's decisions in any matter in relation to these Terms and Conditions shall be final and conclusive. Any request for appeal or review shall not be entertained.
3. CelcomDigi shall not be liable for any claim by the Customer or third-party claims or losses of any nature, including but not limited to, loss of profits, punitive, indirect, special, incidental, or consequential damages or for other damages and any related claims of any nature, including direct, indirect, third party, consequential or other damages resulting from or in connection with these Terms and Conditions.
4. CelcomDigi reserve the right to reject or terminate any subscription to the Service hereunder if the Customer is in breach of any of its obligations or any of these Terms and Conditions. Notwithstanding the foregoing, CelcomDigi reserve the right to reject or terminate the said subscription at its sole and absolute discretion without having to assign any reasons whatsoever.
5. The processing of the Customer's personal data will be in accordance with CelcomDigi's Privacy Notice. Additional personal data processing will be covered in **Section F** below, if applicable.
6. CelcomDigi do not take any responsibility in the event the Customer is prevented from subscribing to the Service (including any additional service under the Terms and Conditions) as a result of certain technical restrictions, other limitations or Force Majeure events..
7. In the event any of these Terms and Conditions is invalid, illegal and unenforceable under any applicable law or for any reason whatsoever, the legality and enforceability of the remaining provisions shall not be affected. No delay or indulgence by CelcomDigi in enforcing any terms or conditions herein shall constitute a waiver by CelcomDigi of the Customer's breach of these Terms and Conditions.
8. These Terms and Conditions shall be construed and governed by the laws of Malaysia. In the event of a dispute, the courts of Malaysia shall have exclusive jurisdiction.

F. Processing of Personal Data

1. CelcomDigi only collects personal data that is necessary for this Campaign such as your name, phone number and email address.
2. CelcomDigi only processes the Customer's personal data for purposes of processing and assessing the Customer's eligibility and participation herein.
3. All personal data provided is stored on CelcomDigi's secured servers as long as necessary for the processing.
4. The Customer's personal data may be shared with CelcomDigi's partners and service providers to help CelcomDigi run this Campaign. CelcomDigi may also have legal obligations to provide the Customer's Personal Data to the authorities.
5. The Customer has the right to:
 - i. withdraw the Customer's participation in this Campaign;
 - ii. access and correct the Customer's personal data; and
 - iii. request CelcomDigi to stop processing the Customer's personal data.

[end of Terms and Conditions]