

AlthR

1. What is althR

althR is a full-service HR super app that helps companies of all sizes manage core HR functions such as leave entitlements, claims, employee profiles, and paperwork ([see full list of core HR modules here](#)).

It offers you developed solutions around [Perks & Benefits](#), [Employee Engagement](#), as well as Performance Management.

With an eye on the increasingly commonplace post-pandemic way of work that's more digital and flexible, althR also helps companies manage remote work and productivity better with [Digital Workspace](#) to support your HR digitalization journey.

2. Where can I use althR?

The althR app is available on iOS & Android, as well as supported web browsers. The althR admin dashboard, on the other hand, is only accessible via the web app.

3. What's next for my althR solution?

You will receive an activation link from our althR team to register and onboard your company and employees within 5 working days.

4. What if I do not know how to set up my althR account?

You can check out our knowledge base page to get self-guided resources. <https://althr.my/library>.

5. Can I access all modules?

Yes, once you subscribed to Digital HR Management+ you will have access to ALL althR features. This subscription will include full access to all modules such as Leaves, Expenses, Checkins, Checklists, Documents, Highlights, Onboarding, Company Calendar, Time Tracking, and Rostering.

6. How do I sign up for althR?

Once you subscribe for althR package, wait for an activation email. Once that arrives, click on the link and create your login. That's it — you'll be able to see your dashboard and start your digital journey with althR!

7. Do all my employees need to sign up?

No, only one admin is required to sign up for each company. Thereafter, that admin will be able to add and manage other employees on althR.

8. How secure is my data in althR?

althR database is hosted on a top ranked cloud infrastructure trusted by banks and Fortune 500 companies.

Termination

9. Can I terminate my plan before the contract ends?

If you terminate before the contract ends, it will trigger a penalty and early termination fees apply.

10. How do I terminate my contract?

Termination of service can be made to CelcomDigi careline by dialing *1111.

11. Can I terminate one of the packages included in the bundle?

No, you cannot terminate individual packages within the bundle. The entire bundle must be terminated as a whole.