

FREQUENTLY ASKED QUESTIONS (Business Fiber Basic Promo)

Promo Price for CD Mobile Customer

1. Will I receive any rebate on the commitment fee if I subscribe now?

Yes, you will be given a rebate for the 24 months once you subscribe to the plans.

2. What is the launch rebate?

Refer to the table below on the rebates given:

Plan Speed	100Mbps	300Mbps	500Mbps	1Gbps
RRP	RM 99	RM 139	RM 159	RM 249
Promo Price for existing CD Business Postpaid Plan	RM 89	RM 99	RM 139	RM 189
Rebate	RM 10 X 24 months	RM 40 X 24 months	RM 20 X 24 months	RM 60 X 24 months

3. How long will I enjoy the rebate?

Eligible customers will enjoy the rebate for 24 months

4. What will happen after 24 months?

The commitment fee will return to RRP price or any new promo price at the time.

5. Am I entitled to this Promo Price offer?

This promotional price is exclusively available to Business Fibre Basic customers who have at least one active CelcomDigi Mobile Postpaid line, either under a retail or business plan.

6. What is the promo period?

The promo period starts from **1st January 2026 until further notice**. Any extension or discontinuation thereof shall be subject to the sole discretion of CelcomDigi.

7. I am currently subscribed to the legacy fibre plan, if I switch to the Business Fibre Basic, will I be entitled to the promo price offer?

Yes, you can enjoy the promo price offer if you terminate and register for any of the new business fibre basic plans provided your legacy plan is no longer under contract.

8. What happens if I terminate before the contract period ends?

You will need to pay the early termination penalty which is calculated by the remaining contract value of the original plan (before discount).