

FREQUENTLY ASKED QUESTIONS
(CelcomDigi Business 5G WiFi Promo)

Promo Price for CD Mobile Customer

- 1. Who is eligible to subscribe to this price promo?**
Applicable to all existing CelcomDigi postpaid users, whether subscribed under retail or business plans, with an active line.

- 2. I am currently subscribed to the legacy Celcom Mega lightning/Go DiGi, am I entitled as well?**
Yes, you are, however, you need to ensure the mobile line is in active status (not barred/terminated/suspended).

- 3. What discount should I expect if I subscribe to the price promo?**
You can refer below of the promotion price for all the plans:

Plan	Business 5G WiFi 199	Business 5G WiFi 149	Business 5G WiFi 99	Business 5G WiFi 99 (Plan Only)
RRP	RM 199	RM 149	RM 99	RM 99
Rebate	RM 50 x 24 months	RM 40 x 24 months	RM 10 x 24 months	RM 20 x 24 months
Promotion Price	RM 149	RM 109	RM 89	RM 79
Device	Outdoor CPE + Router	Router	MiFi	N/A
Contract	24 months	24 months	24 months	24 months
Eligibility	With Business Postpaid Plan			

- 4. How long will I enjoy the rebate for?**
Eligible customers will enjoy the rebate for 24 months according to the plan they chose.

- 5. Will I be contracted?**
Yes, you will be contracted for 24 months.

- 6. What happens if I terminate the service before the contract period ends?**
You will need to pay the early termination penalty which is calculated by the remaining contract value of the original plan (before discount).

- 7. I was a CelcomDigi mobile customer, but I have switched to another mobile provider. Am I entitled to this promo?**

No. Only active CelcomDigi mobile users will enjoy this promo.

- 8. What is the promo period?**

The promo period starts **1st January 2026** until further notice. Any extension or discontinuation thereof shall be subject to the sole discretion of CelcomDigi.

- 9. Do I need to ensure my service is activated before the promo period ends to enjoy the rebate?**

Yes.